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New Zealand is an ideal driving destination, so why not create your own journey with Europcar? Europcar New Zealand prides itself on excellent service, competitive rates and a wide selection of reliable vehicles from economy to large cars, minivans, 4WDs and SUVs. With over 20 locations across New Zealand including Auckland, Christchurch, Queenstown and Wellington, Europcar truly is a national auto hire company.

For more information, contact our friendly reservations team, visit our website or refer to details within this directory.

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europcar.co.nz
Welcome to the New Zealand Inbound Travel Directory 2013, your authoritative guide to those New Zealand tour operators and suppliers who handle a large share of New Zealand’s inbound business and are members of the Tourism Export Council of New Zealand 2013 (formerly known as ITOC – Inbound Tour Operators Council).

The name brand change in 2012 has been well received by industry operators, organisations, and key local and national government agencies. Including the words “tourism and export” into our name change has added value to the understanding of the tourism industry and connected the dots of why tourism is a valued export industry to the country.

New for this year is the start of the DOC Guiding Concession agreement between Full Members and the Department of Conservation. Being a ‘DOC approved’ inbound tour operator is an asset for members and encourages further visits to the DOC estate for visitors who are here in New Zealand.

The New Zealand Trade Manual is produced by Somo Creative and gives great value and promotion to members, with a distribution of 8,000 copies around the world. We know from feedback that this annual publication is valued as a major source of information by our New Zealand members, overseas trade, tour wholesalers and retail travel agencies.

Best wishes for the coming year,
Lesley Immink and Martin Horgan.

WHAT IS THE TOURISM EXPORT COUNCIL OF NEW ZEALAND?

The Tourism Export Council of New Zealand is a trade association which has been representing the interests of inbound tourism since 1971. The organisation assists mainstream New Zealand and government agencies in understanding tourism as a key export industry.

What we do, who we represent

The Tourism Export Council’s focus is to build long-term business relationships with distribution networks in New Zealand and offshore. The relationship with product suppliers in New Zealand and offshore wholesalers is integral to the country’s continued growth as a visitor destination. Member categories include:

Full Members – an inbound tour operator (ITO) who meets the membership criteria of the Tourism Export Council of New Zealand and has full voting rights. Full Members must be registered in New Zealand and package two or more products and services on behalf of principal suppliers in New Zealand, and successfully meet the Qualmark accreditation criteria for Endorsed inbound tour operators.

Allied Members – a supplier of products and services to Full Members who meets the membership criteria of the Tourism Export Council and has full voting rights.

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Chief Executive
Lesley Immink
lesley@tourismexportcouncil.org.nz
DDI: +64 4 495 0810
Mob: +64 27 664 4836
Ten Reasons for using a Tourism Export Council Inbound Tour Operator

1. On-the-Spot Handling of Emergencies
   Your loved ones can be assured that when booking through an Inbound Tour Operator, pastoral care for you and all your travel arrangements will be handled with the utmost care and professionalism. Even the best-planned travel can encounter problems and these are much easier to solve when there is a capable person on the spot.

2. Service From People You Trust
   An Inbound Tour Operator acts just like your own branch office in New Zealand. Your request takes top priority because an Inbound Tour Operator is virtually an extension of your business.

3. Total Coordination of Tours
   An Inbound Tour Operator will draw together the many aspects that make travel in New Zealand so rewarding. Many different travel combinations can be planned and organised to the last detail to suit individual client requirements.

4. Up-to-date Information
   When changes occur, you will know about them. Inbound Tour Operators keep you informed about a range of topics that may have an effect on your business.

5. Local Advice and Planning
   There is nothing like local knowledge. An Inbound Tour Operator will give you a first-hand view of the local scene.

6. Bookings Made Easy
   It’s as simple as sending an email or a fax. An Inbound Tour Operator in New Zealand will coordinate communication between New Zealand ground and air suppliers, and provide the information you need.

7. Attractive Volume Rates
   An Inbound Tour Operator can negotiate on your behalf with hotels and other suppliers for the best available rates.

8. Confidential Agents Tariffs and Brochures
   To allow you to quote and plan accurately, you will receive regular communications giving updates on tariffs within New Zealand.

9. Local Guides and Interpreters
   An Inbound Tour Operator will arrange sightseeing with an experienced and knowledgeable guide in any New Zealand city or exciting resort/wilderness area. Interpreters can be provided if required.

10. Specialised Itineraries and Incentives
    New Zealand is fast becoming a popular destination for incentive programs and specialised group tours. For these specific itineraries, an Inbound Tour Operator offers invaluable help in coordinating the many details that make for successful group travel.

THE TOURISM DISTRIBUTION SYSTEM

Tourism Export Council Full Member tour operators make regular sales calls to overseas wholesalers and travel agents, and through these new business relationships they market the services and products of Allied Member suppliers on a preferred basis.

Although the marketplace is price driven and very competitive, product suppliers include sufficient margin for Full Member tour operators to work the market effectively and to pay recognised commissions to wholesalers and travel agents overseas.

Tourism Export Council Full Members are your one-stop-shop for marketing your products and services. They provide volume business and save you time, cost and marketing effort in going direct to the market. Full Members have the right contacts and expert knowledge, and work as your marketing arm to increase your business.

![Image](image.jpg)

WHY IS TOURISM CONSIDERED AN EXPORT INDUSTRY?

Tourism, like agriculture, is one of New Zealand’s biggest income earners. Both are export industries because they bring in foreign dollars to New Zealand.

With agriculture, you grow an apple, send it offshore and a foreigner eats it; a clear pathway of a New Zealand product purchased by someone overseas.

**Tourism works slightly differently:**

* It is sold offshore (like the apple);
* It is purchased by a foreigner (again, like the apple);
* BUT it is experienced in New Zealand, and therein lies the difference.

It is important for people to understand Tourism’s role in bringing foreign earnings to New Zealand and the contribution it makes to the economy as an export industry.

Visit www.tourismexportcouncil.org.nz to find out more.
Choice Hotels provides a range of friendly, affordable accommodations to suit all leisure and corporate travellers, with over 35 Econo Lodge®, Comfort™, Quality™ and Clarion® hotels across New Zealand and over 235 in Australia and Singapore. Whether it’s a weekend getaway or a business trip, you’ll find a Choice hotel just around the corner.

- Call 0800 803 524
- Email inbound@choicehotels.co.nz
**MEMBERSHIP**

**WHY INVEST IN TOURISM EXPORT COUNCIL MEMBERSHIP?**

The Tourism Export Council of New Zealand is a trade association made up of Inbound Tour Operators (Full Members) and their suppliers (Allied Members).

The Tourism Export Council focus is commercial and is designed to build long-term business relationships with your distribution networks. It offers opportunities for networking and to expand your business horizons in order to boost your business growth.

Inbound visitor numbers have now exceeded 2.5 million annually and are forecast to grow to 3.4 million by 2016, at an annual growth rate of 3.5 per cent. There has never been a more exciting time to be involved in New Zealand’s fastest growing export industry – now worth over $9.7 billion to the economy and responsible for one in every nine jobs in New Zealand.

Tourism Export Council Full Members endeavour to support and market Allied Member products because they meet quality standards and offer the overseas visitor a New Zealand experience to remember. Quality standards are of the utmost importance with all Full Member tour operators being required to successfully complete the Qualmark endorsement for inbound tour operators as part of their membership criteria.

The majority of Tourism Export Council Allied Members are also Qualmark graded (for accommodation) or endorsed (for activities, transport and services).

**YOUR MEMBERSHIP PROVIDES YOU WITH...**

- An association that understands all aspects of inbound tourism.
- Trade (business to business) representation offshore and in New Zealand.
- Quality and sustainable world-class practices.
- Shared industry communications and intelligence.
- Business networking opportunities.

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**OPERATOR OF THE YEAR AWARDS**

Each year, the Tourism Export Council presents its Operator of the Year Award to an outstanding tourism operation (Allied) and inbound tour operator (Full). This is a prestigious and much-sought after award which recognises excellence and an outstanding visitor experience.

Allied members nominate an inbound operator and Full members nominate a supplier delivering world class service from its administration processes to front end delivery. The winners are presented with a plaque at the annual Tourism Conference.

The 2012 award winners were: *Pacific Destinationz* – Inbound Tour Operator of the Year (Full Member), and *Scenic Hotel Group* – Tour Operator of the Year (Allied Member).
Tourism Export Council inbound tour operators ‘buy’ New Zealand-wide product, in volume, and are repeat business. Our members represent the commercial private sector of the industry who work in collaboration with the above agencies to increase tourism export receipts and growth for the economy.

Working with Qualmark
The Tourism Export Council has a commitment to quality, and has strengthened its focus on quality by implementing an inbound tour operator accreditation system in conjunction with Qualmark. All Tourism Export Council full inbound tour operators are Qualmark endorsed and must meet minimum standards, ensuring we play our part in New Zealand delivering a world-class visitor experience.

Working with DOC
The Tourism Export Council works closely with the Department of Conservation (DOC) on delivering sustainable managed visits to the DOC estate with their passengers. Inbound tour operator members have approved ‘guiding concession status’ which gives confidence and added value to offshore clients and agents wishing to work with an inbound tour operator.

Working with Tourism New Zealand
The Tourism Export Council promotes New Zealand internationally in joint venture promotions with Tourism New Zealand and independently. Tourism New Zealand organises international trade shows which involve participation from our inbound operators, regional tourism organisations and key product suppliers in a variety of destinations around the world. These trade shows aim to attract tour groups, business, conference/convention and FIT (Free Independent Travellers). Inbound operators visit offshore trade regularly and have the ability to develop product and itineraries which meet the needs of the international visitor to New Zealand.
TOURISM EXPORT COUNCIL
FULL MEMBERS

A Full Member tour operator is an inbound tour operator who meets the Membership Criteria of the Tourism Export Council of New Zealand and has full voting rights. To become a Tourism Export Council of New Zealand Full Member, download an application form from www.tourismexportcouncil.org.nz/about/membership/membership-application-forms.

AAT KINGS TOURS
Legal Name: AAT Kings Tours Ltd
Physical Address: 15 Day Street, Newton, Auckland
Postal Address: PO Box 68640, Newton, Auckland 1145
Ph: +64 9 300 1520 NZ fp: 0800 500 146
Fax: +64 9 300 1595
DX Address: CP27510, Auckland
Email: aatkings@aot.co.nz
Website: www.aatkings.com

Financial Controller: Mark Turner
General Manager – Operations: Bruce Gentry

Description: AAT Kings is Australia’s number-one tour operator. AAT Kings sells in all major worldwide markets, distributing product under the AAT Kings brand. In addition we also handle the ground operations for our sister company Trafalgar USA and Brendan Worldwide Vacations. AAT Kings offers three escorted programmes – fully inclusive escorted touring, German language tours and small group touring – ranging from five to 18 days in both islands.

Markets: Australia, United States, Canada, United Kingdom, Europe (All)
Products: Series Groups, Special Interest Groups, Technical Visits, Educational Visits, Events, Incentives, Conventions, Meetings

ANZ NATURE TOURS LTD
Legal Name: ANZ Nature Tours Ltd
Physical Address: Shop 229, Leftbank Arcade, 116 Cuba Mall, Wellington
Postal Address: PO Box 27508, Wellington 6001
Ph: +64 4 385 1024 Fax: +64 4 385 1025
Email: info@anznaturetours.com
Website: www.anznaturetours.com

General Manager: Judy Calder
Website: www.anznaturetours.com

Description: ANZ Nature Tours offers a wide range of itineraries tailor made for group travellers to suit the client’s brief. Dairy, sheep and beef, cropping, wine, forestry, aquaculture and horticulture are just a selection of the industries we have expertise in. Tours include technical visits such as farms, orchards, research units, agri businesses and sightseeing. We arrange all transport, accommodation, meals and can provide tour managers and interpreters. Conferencing can be included in any itinerary.

Markets: Australia, United States, Canada, Latin/South America, United Kingdom, Europe (All), Scandinavia, Asia (All), China, India, Japan, South Africa, Rest of World
Products: Special Interest Group Tours, Technical Visits

ANZ SKY TOURS
Legal Name: ANZ Sky Tours Ltd
Physical Address: Suite 3, Level 6, Albert Plaza, 116 Cuba Mall, Wellington
Postal Address: PO Box 91051, Victoria Street West, Auckland 1162
Ph: +64 9 302 1983 Fax: +64 9 302 1173
DX Address: CP18028, Auckland
Email: flyhinztlax.co.nz
Website: www.anzskytours.com

Description: ANZ Sky Tours, with offices in both New Zealand and Australia, offers a wide range of services for cruises, customised FITs, series groups, special interest groups, technical visits, educational visits, events, incentives, conventions and meetings. We offer services in English, Mandarin, Cantonese, Vietnamese and Hokkienese. We are dedicated to bringing our clients the best New Zealand and Australia have to offer.

Markets: Australia, Asia (All)
Products: Customised FITs, Series Groups, Special Interest Groups, Technical Visits, Educational Visits, Events, Incentives, Conventions, Meetings

A CHINA TRAVEL COMPANY
Legal Name: A China Travel Company
Physical Address: Level 6A, 155 Queen Street, Auckland
Postal Address: PO Box 105173, Auckland
Ph: +64 9 307 1206 NZ fp: 0800 155 168
Fax: +64 9 307 1675
DX Address: CP18009, Auckland
Email: acts@achinatravel.co.nz
Website: www.achinatravel.co.nz

Managing Director: Sun Wei
Email: sunwei@achinatravel.co.nz
Inbound Manager: Nancy Liu
Email: nancy@achinatravel.co.nz

Description: A China Travel is fully accredited with ADS, TIA and ITOC. We are also Qualified endorsed and sole agent for China Southern Airlines Holiday land tours. We operate group tours throughout New Zealand, as well as catering to FITs and business groups.

Markets: Australia, Hong Kong, Malaysia, Singapore, China, Taiwan
Products: Customised FITs, Educational Visits, Events, Incentives

AGRI-TRAVEL
Legal Name: Agri-Travel International NZ (2013) Ltd
Physical Address: Level 6A, 155 Queen Street, Whitiora, Hamilton
Postal Address: PO Box 3008, Hamilton 6340
Ph: +64 7 981 5872 Fax: +64 7 388 1097
Email: info@agritravel.co.nz
Website: www.agritravel.co.nz

Tour Manager: Karen Baldwin
Email: karenb@agritravel.co.nz

Description: Agri-Travel, New Zealand’s only Qualified accredited agricultural inbound tour operator. All itineraries tailor made for group travellers to suit the client’s brief. Dairy, sheep and beef, cropping, wine, forestry, aquaculture and horticulture are just a selection of the industries we have expertise in. Tours include technical visits such as farms, orchards, research units, agri businesses and sightseeing. We arrange all transport, accommodation, meals and can provide tour managers and interpreters. Conferencing can be included in any itinerary.

Markets: Australia, United States, Canada, Latin/South America, United Kingdom, Europe (All), Scandinavia, Asia (All), China, India, Japan, South Africa, Rest of World
Products: Special Interest Group Tours, Technical Visits

AOT NEW ZEALAND
Legal Name: AOT (NZ) Ltd
Physical Address: Level 9, SAP Tower, 151 Queen Street, Auckland
Postal Address: 9/151 Queen Street, Auckland 1010
Ph: +64 9 309 2565 Fax: +64 9 309 3216
Email: nzproduct@aot.co.nz
Website: www.aot.co.nz
General Manager: Stephen Marshall
Email: stephen.marshall@aot.co.nz
General Manager Sales: Gary Paterson
Email: gary.paterson@aot.co.nz

Description: AOT NZ is New Zealand’s award-winning inbound operator, offering a range of products and services for customised FITs, groups and cruise ships. AOT NZ offers advanced eCommerce solutions including dynamic rates for accommodation product, supplied via XML connections and online tariff interfaces.

Markets: Australia, United States, Canada, Latin/South America, Eastern Europe, United Kingdom, Europe (All), Central Europe/Germany, Scandinavia, Asia (All), India, South Africa, Rest of World
Products: Customised FITs, Series Groups, Special Interest Groups, Events, Incentives, Conventions

APT GROUP
Legal Name: APT International Tours Ltd
Physical Address: Suite 4, Level 1, 20 Augustus Terrace, Parnell, Auckland
Postal Address: PO Box 137276, Parnell, Auckland 1151
Ph: +64 9 302 5780 NZ fp: 0800 278 687
Fax: +64 9 302 0970
DX Address: EX10986, Auckland
Website: www.aptouring.co.nz

NZ Operations Manager: Ajay Vagha
Email: ajay.vagha@aptouring.co.nz

Product Manager NZ and AUS: Maureen Styles
Email: maureen.styles@aptouring.com.au

Description: Luxury escorted coach touring with scheduled and guaranteed departures. Let our expert and highly skilled tour managers and drivers host you around the country. APT International Tours; a departure from the ordinary.

Markets: Australia, United States, Canada, United Kingdom, Europe (All), Scandinavia, New Zealand
Products: Series Groups
AT PACIFIC
Legal Name: Australian Travel Services
Physical Address: Level 4, Westfield Tower, Westfield Shoppingtown, Cnr Great South Road & Manukau
Station Roads, Manukau
Postal Address: PO Box 95898, Manukau 2241
Ph: +64 9 918 7120 Fax: +64 9 918 7145
Email: info@atspacific.co.nz
Website: www.atspacific.com
General Manager: Stuart Needs
Description: AT PACIFIC New Zealand has been trading successfully since 1979, employing 45 staff, including a representative in the UK, but conducting business with clients worldwide. We provide New Zealand tourism services and products efficiently, competitively and with imagination. As experienced tourism professionals, we fully understand the FIT, Group, Meetings, Incentive, Event and Cruise markets. We pride ourselves on quick turnaround of bookings and we provide passenger support 24/7 for your clients while in New Zealand.
Markets: United States, Canada, Latin/South America, Eastern Europe, United Kingdom, Europe (All), Central Europe/Germany, Scandinavia, Asia (All), India, Japan, South Africa, Rest of World
Products: Customised FITs, Series Groups, Special Interest Groups, Technical Visits, Educational Visits, Events, Incentives

CHINA TRAVEL SERVICE (NZ) LTD
Legal Name: China Travel Service (NZ) Ltd
Physical Address: Level 2, 175 Queen Street, Auckland
Postal Address: PO Box 105516, Auckland 1143
Ph: +64 9 309 6458 NZ fp: 0800 287 888
Fax: +64 9 309 6459
DX Address: CP21028, Auckland
Website: www.kiwayco.co.nz
Managing Director: Lisa Li
Description: Description: This is an overseas branch of the CTS network, with a fine reputation for handling Chinese tourists since 1928. Leisure and business travel to suit FITs and groups of any budget. Xi Yang Yang Holiday guaranteed departure sightseeing coach tours within New Zealand.
Markets: Australia, China
Products: Customised FITs, Series Groups, Special Interest Groups, Technical Visits, Meetings, Incentives, Conventions, Events

CONTIKI HOLIDAYS
Legal Name: Contiki Holidays (New Zealand) Ltd
Physical Address: 35 Day Street, Newton, Auckland
Postal Address: PO Box 68640, Newton, Auckland 1145
Ph: +64 9 300 1601 NZ fp: 0800 CONTIKI
Fax: +64 9 379 2372
DX Address: CP27510, Auckland
Email: contiki@contikicn.co.nz
Website: www.contikicn.com
Operations Manager: Murray Scott
Email: murray.scott@contikicn.co.nz
General Manager: Tony Laskey
Email: tony.laskey@contikicn.co.nz
Description: Description: Contiki is the original travel company for 18- to 35-year-olds and knows New Zealand inside-out. Contiki crew are well-trained, knowledgeable and committed to delivering amazing experiences – they too are passionate travellers who live and breathe the destination. All trips offer the perfect balance of sightseeing, adventure and free time, at the best value possible to ensure that with Contiki, your clients will have the experience of a lifetime.
Markets: Australia, United States, Canada, Latin/ South America, United Kingdom, Europe (All), Central Europe/Germany, Scandinavia, Asia (All), Hong Kong, Philippines, Singapore, New Zealand, South Africa
Products: Series Groups, Special Interest Groups, Educational Visits

C&E TOURS
Legal Name: C&E Tours Ltd
Physical Address: 21 Bealey Avenue, Unit 12, Carlton Mews, Christchurch
Postal Address: PO Box 4026, Christchurch 8140
Ph: +64 3 379 9126 Fax: +64 3 379 5769
Email: sales@celeptours.co.nz
Website: www.celeptours.co.nz
Director: Heiner Schwertheim
Description: Description: With over 25 years’ experience, C&E Tours specialises in group tours and tour series for the Central Europe and UK markets. We are well-known for our innovative market approach, professional service and continuous quality control. C&E Tours operates the most extensive programme of German-speaking scheduled tours in NZ with guaranteed departures. For Australian tours, we trade under the name Terra Nova Coach Tours.
Key Markets: United Kingdom, Europe (All), Central Europe/Germany
Products: Series Groups, Special Interest Groups, Technical Visits

CHINA TRAVEL SERVICE (NZ) LTD
Legal Name: China Travel Service (NZ) Ltd
Physical Address: Level 2, 175 Queen Street, Auckland
Postal Address: PO Box 105516, Auckland 1143
Ph: +64 9 309 6458 NZ fp: 0800 287 888
Fax: +64 9 309 6459
DX Address: CP21028, Auckland
Website: www.kiwayco.co.nz
Managing Director: Lisa Li
Description: Description: This is an overseas branch of the CTS network, with a fine reputation for handling Chinese tourists since 1928. Leisure and business travel to suit FITs and groups of any budget. Xi Yang Yang Holiday guaranteed departure sightseeing coach tours within New Zealand.
Markets: Australia, China
Products: Customised FITs, Series Groups, Special Interest Groups, Technical Visits, Meetings, Incentives, Conventions, Events

CONTIKI HOLIDAYS
Legal Name: Contiki Holidays (New Zealand) Ltd
Physical Address: 35 Day Street, Newton, Auckland
Postal Address: PO Box 68640, Newton, Auckland 1145
Ph: +64 9 300 1601 NZ fp: 0800 CONTIKI
Fax: +64 9 379 2372
DX Address: CP27510, Auckland
Email: contiki@contikicn.co.nz
Website: www.contikicn.com
Operations Manager: Murray Scott
Email: murray.scott@contikicn.co.nz
General Manager: Tony Laskey
Email: tony.laskey@contikicn.co.nz
Description: Description: Contiki is the original travel company for 18- to 35-year-olds and knows New Zealand inside-out. Contiki crew are well-trained, knowledgeable and committed to delivering amazing experiences – they too are passionate travellers who live and breathe the destination. All trips offer the perfect balance of sightseeing, adventure and free time, at the best value possible to ensure that with Contiki, your clients will have the experience of a lifetime.
Markets: Australia, United States, Canada, Latin/ South America, United Kingdom, Europe (All), Central Europe/Germany, Scandinavia, Asia (All), Hong Kong, Philippines, Singapore, New Zealand, South Africa
Products: Series Groups, Special Interest Groups, Educational Visits

C&K ADVENTURES
Legal Name: C&K Adventures
Physical Address: PO Box 4652, Auckland 1041
Ph: +64 9 307 1234 Fax: +64 9 307 6772
Email: master@nztour.co.nz
Website: www.nztour.co.nz
Managing Director: Vonnie Christian
Email: vonnie@nztour.co.nz
Description: Description: C&K Adventures specialises in group tours and tour series for the Central Europe and UK markets. We are well-known for our innovative market approach, professional service and continuous quality control. C&K Tours operates the most extensive programme of German-speaking scheduled tours in NZ with guaranteed departures. For Australian tours, we trade under the name Terra Nova Coach Tours.
Key Markets: United Kingdom, Europe (All), Central Europe/Germany
Products: Series Groups, Special Interest Groups, Technical Visits

FLYING KIWI ADVENTURES
Legal Name: Flying Kiwi Wilderness Expeditions Limited
Physical Address: 4A Forests Road, Stobe, Nelson
Postal Address: PO Box 680, Nelson 7040
Ph: +64 3 547 0171 NZ fp: 0800 693 296
Fax: +64 3 547 0173
Website: www.flyingkiwi.com
Director: Dennis Christian
Email: dennis@flyingkiwi.com
Manager: Vonnie Christian
Description: Description: Fantastic and unique adventure tours that are good for you and the environment. A range of award-winning trips covering both islands (3 – 27 days) with great food, stunning accommodation and exciting activity, hike and cycle options every day.
Markets: All
Products: Customised FITs, Series Groups, Special Interest Groups, Educational Visits

GREEN REALM TRAVEL
Legal Name: Green Realm Travel Ltd
Physical Address: 55C Hillside Road, North Shore, Auckland
Postal Address: PO Box 101311, Auckland 0754
Ph: +64 9 444 2501 Fax: +64 9 443 1944
Website: www.greenrealmtravel.com
Marketing Manager: Sam Hutchinson
Email: sam@greenrealmtravel.com
General Manager: Blake Hayward
Email: blake@greenrealmtravel.com
Description: Description: Green Realm Travel provide luxury bus tours across New Zealand. Our coaches are the only ones of their kind and present an exclusive opportunity for our clients to travel our beautiful country in luxury.
Markets: Australia, United States, Canada, United Kingdom, Europe (All), Central Europe/Germany, Scandinavia, Asia (All), New Zealand
Products: Customised FITs, Series Groups, Special Interest Groups, Educational Visits

GENERAL TRAVEL NEW ZEALAND
Legal Name: General Travel NZ Ltd
Physical Address: Level 2, 143 Nelson Street, Auckland
Postal Address: PO Box 3981, Auckland 1140
Ph: +64 9 377 1764 Fax: +64 9 309 4167
Website: www.kiwayco.co.nz
General Manager: Anna Black
Email: anna.black@gt.co.nz
Executive Director: John Sng
Email: john.sng@gt.co.nz
Managing Director: Peter Black
Email: peter.black@gt.co.nz
Description: Description: Founded in 1973, General Travel’s depth of experience, together with its commitment to provide the best possible service and product development, has earned it a solid reputation worldwide. Being privately owned and operated, the company’s principals bring a truly hands-on approach to their business. Specialist divisions, employing highly skilled, multilingual staff with an intimate knowledge of New Zealand, cater for the range of widely differing needs from all major markets.

INBOUND TOUR OPERATOR NEWS
AOT NZ - New Zealand’s leading Inbound Tour Operator
AOT NZ offers the most progressive e-commerce solutions in the inbound market. With a full suite of easy-to-use electronic tariffs, we connect you with an unmatched range of accommodation, tour and transport products throughout New Zealand. With AOT NZ you have the edge on the competition with a choice of wholesale and dynamic rates, complemented with year-round inventory.
Based in Central Auckland, we keep you updated with the latest products and trends together with full-in-revenue service and crisis management for your clients in NZ.
Our team of dedicated account managers ensure you get the most efficient and personal service behind the latest technology.

www.tourismexportcouncil.org.nz
WWW.TOURISMEXPORTCOUNCIL.ORG.NZ
GSN PACIFIC LTD

Legal Name: GSN Pacific Ltd
Physical Address: Office Unit B, Building 2, 3 Ceres Court, Mairangi Bay, Auckland
Postal Address: PO Box 33689, Takapuna, Auckland 0740
Ph: +64 9 488 9992 Fax: +64 9 488 9982
Email: info@gsnpacific.co.nz
Website: www.gspacific.co.nz
Managing Director: Geoff Ye
Email: geoff@gsnpacific.co.nz
Operations Manager: Grace Tan
Email: grace@gsnpacific.co.nz

Description: GSN Pacific Limited was established in 2000 as an inbound tour company specialising in group tours including tours series, special interest and technical visits tours, independent travelers, and incentives and conferences. GSN Pacific handles around 7,000 passengers every year and has built a great reputation with extensive product knowledge and an experienced team who work on the principle of providing excellent customer service, innovative itineraries and quality products at competitive rates.

Market: Australia, Asia (All), Hong Kong, Philippines, Vietnam, South East Asia, Indonesia, Malaysia, Singapore, Thailand, China, India, Rest of World

Product: Customised FITs, Series Groups, Special Interest Groups, Technical Visits, Educational Visits, Incentives, Conventions, Meetings

H.I.S. NEW ZEALAND LTD

Legal Name: H.I.S. New Zealand Ltd
Physical Address: Level 2, AMI House, 63 Albert Street, Auckland
Postal Address: PO Box 105701, Auckland 1143
Ph: +64 9 336 1338 Fax: +64 9 336 1334
DX Address: CP18011, Auckland
Email: ak@histravel.co.nz
Website: www.histravel.co.nz
General Manager: Naoto Ikeshita
Email: ikeshita.naoto@histravel.co.nz

Description: Worldwide coverage - a worldwide network of 116 retail outlets in 92 overseas cities and 265 outlets throughout Japan. H.I.S. currently has 116 retail outlets in 92 overseas cities. Our highly experienced and knowledgeable local staff will respond to your demands promptly, giving you peace of mind so that you can thoroughly enjoy your travels.

Market: Japan

Product: Customised FITs, Series Groups, Special Interest Groups, Technical Visits, Educational Visits, Events, Incentives, Conventions, Meetings

HOLIDAY TRAVEL MANAGEMENT

Legal Name: Holiday Travel Management Ltd
Physical Address: Level 1, 30 – 34 Swanson Street, Auckland
Postal Address: PO Box 106470, Auckland 1143
Ph: +64 9 300 1299 Fax: +64 9 300 1295
Email: html@holidaytravel.co.nz
Website: www.holidaytravel.co.nz
Managing Director: Jerry Guo

Description: Holiday Travel Management is in the heart of Auckland City, conveniently located for the business traveller – however, a large portion of our clients are based in other cities around New Zealand and overseas. Holiday Travel Management is fully accredited with TIA, TAANZ, IATA and the Tourism Export Council of New Zealand. We are also Qualmark endorsed.

Markets: Australia, United States, Latin/South America, Malaysia, China, Taiwan, New Zealand

Product: Customised FITs, Series Groups, Educational Visits, Incentives

JTB NEW ZEALAND

Legal Name: JTB New Zealand Ltd
Physical Address: Level 5, 191 Queen Street, Auckland
Postal Address: PO Box 4345, Shortland Street, Auckland 1140
Ph: +64 9 309 7696 Fax: +64 9 309 2046
DX Address: CP25011, Auckland
Website: www.jtb.co.nz
Managing Director: Naoyoshi Tashiro
Email: tashiro_n.nz@jtbap.com

Description: JTB New Zealand is the New Zealand and Japan specialist with over 20 years’ experience in delivering unforgettable vacations to customers from around the world. Our staff are extensively trained and experienced in all aspects of managing your travel requirements, and will continue to provide quality products with high levels of service, customer satisfaction and integrity.

Market: Japan

Product: Customised FITS, Series Groups, Special Interest Groups, Technical Visits, Educational Visits, Events, Incentives

KAD INTERNATIONAL TRAVEL SERVICES

Legal Name: KAD International Travel Services Limited
Physical Address: Level 14, 120 Albert Street, Auckland
Postal Address: PO Box 7554, Wellesley Street, Auckland 1141
Ph: +64 9 916 9999 Fax: +64 9 916 9900
Website: www.kadtravel.com
Director: Gigi Wang
Email: giji_kad@hotmail.com
Tour Operation Manager: Ashley Zheng
Email: ashley_kad@hotmail.com

Description: KAD Travel has been providing the best travel solutions and highest quality to meet the demands of international and domestic visitors wishing to book and buy tourism products and services with confidence. After experiencing exciting growth, KAD Travel has developed a wide range of local contacts and the necessary knowledge to arrange business activities for business delegations, and create any special-interest tour itinerary. Our friendly team of experienced and dedicated staff guarantee quality and professional service.

Market: China

Product: Customised FITs, Series Groups, Special Interest Groups, Technical Visits, Educational Visits, Events, Incentives, Conventions, Meetings

KIRRA HOLIDAYS

Legal Name: Kirra Tours Ltd
Physical Address: 57 Shotover Street, Queenstown
Postal Address: PO Box 1073, Queenstown 9348
Ph: +64 3 4345 1311 NZ fax: 0508 3675 4772 Fax: +64 3 350 1320
Email: rnzreservations@kirraholidays.com
Website: www.kirratours.co.nz
General Manager: Tracey Green
Email: tracey@kirraholidays.com

Description: Kirra Holidays prides itself on being 100% Kiwi owned, and has been showing visitors the best of New Zealand for over 45 years with a range of touring and travel options for domestic and international visitors.

We have the expertise to operate an in-house Special Interest Groups division that has provided many diverse groups with highly satisfying experiences. Our overriding strength is the customer service and attention to detail exhibited by our team, who receive extensive training in New Zealand product. Contact us today for a prompt quotation and personalised service.

Markets: Australia, United States, Canada, United Kingdom, Europe (All), Central Europe/Germany, Scandinavia, New Zealand, South Africa

Product: Customised FITs, Series Groups, Special Interest Groups, Events, Incentives

KIWI HOLIDAYS LTD

Legal Name: Kiwi Holidays Ltd
Physical Address: Level 3, 178 Willis Street, Education House West Block, Wellington
Postal Address: PO Box 27147, Wellington 6141
Ph: +64 4 385 9918 Fax: +64 4 385 9912
Email: info@kiwholidays.co.nz
Website: www.kiwholidays.co.nz
Managing Director: David Chen
Email: david.chen@kiwholidays.co.nz
Director: Helen Chen
Email: helen.chen@kiwholidays.co.nz
Operations Manager: Vicky Lee
Email: vicky@kiwholidays.co.nz

Description: Kiwi Holidays Ltd is an official Qualmark Endorsed Inbound Tour Operator, established in 1993, with the Head Office based in the capital city, Wellington. Kiwi Holidays Ltd is pleased to be a finalist of the 1998 New Zealand Tourism Award. Customer satisfaction is the key, this is a company that guarantees to give its clients a memorable and enjoyable holiday in beautiful, thrilling New Zealand.

Markets: Australia, United States, Canada, Eastern Europe, United Kingdom, Europe (All), Brunei, Asia (All), Hong Kong, Philippines, Vietnam, South East Asia, Indonesia, Malaysia, Singapore, Thailand, China, Taiwan, India, New Zealand, Rest of World

Products: Customised FITs, Series Groups, Special Interest Groups, Technical Visits, Educational Visits, Events, Incentives, Conventions, Meetings

KUONI GLOBAL TRAVEL SERVICES

Legal Name: GTA Australasia Pty Ltd
Physical Address: Level 12, Brookfields House, 19 Victoria Street West, Auckland
Postal Address: PO Box 155050, Wellesley Street, Auckland 1141
Ph: +64 9 303 2626 Fax: +64 9 307 0302
Website: www.kuonicogloballtravelservices.com
NZ Manager: Stephen Eccleston Email: stephen.eccleston@gtatravel.co.nz

Description: Born from the powerful legacies of Kuoni Destination Management and GTA, Kuoni Global Travel Services is backed by the heritage, reputation and stability of the Kuoni Group which has been in the business of travel for more than a 100 years. Among the world’s leading wholesalers of accommodation, ground travel services and group tours, we make the world easier to travel. Serving businesses and industry with one of the biggest networks on the planet, 3,200 staff in 86 offices across 38 cities worldwide, we live and love travel driving fully independent (FIT) and group travel, as well as that for meetings, incentives, conferences and exhibitions (MICE) through our brands GTA, Kuoni Group Travel Experts and Kuoni Destination Management respectively. Led by Chief Executive Rolf Schafroth, our people, network and technology provide solutions wherever businesses need us.
**LEARNING JOURNEYS**

**Legal Name:** Learning Journeys Ltd  
**Physical Address:** 3 Aztec Place, Hamilton  
**Postal Address:** PO Box 5088, Hamilton 3242  
**Ph:** +64 7 847 8258  
**Fax:** +64 7 847 3001  
**Email:** info@learningjourneys.co.nz  
**Website:** www.learningjourneys.co.nz  
**Director:** Simon Beaton  
**Managing Director:** Michele Beaton  
**Email:** michele@learningjourneys.co.nz  
**Description:** We have been helping teachers and students organise trips since 2001. Our trips include adrenaline-filled action tours for exchange students studying here in New Zealand, curriculum-linked science and geography programmes for New Zealand schools, and tailored multi-day trips for overseas schools visiting New Zealand. Let us help you with all of your needs; we can arrange transport and accommodation, and provide experienced teachers to facilitate all your programmes in both the North and South Islands.  
**Markets:** Australia, Latin/South America, United Kingdom, Central Europe/Germany, Hong Kong, Vietnam, Singapore, China, Korea, Taiwan, New Zealand  
**Product:** Educational Visits

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**LEISURE TIME TOURS**

**Legal Name:** Leisure Time Tours Ltd  
**Physical Address:** 12 Aztec Place, Hamilton  
**Postal Address:** PO Box 5088, Hamilton 3242  
**Ph:** +64 7 847 8258  
**AUS:** +61 8 639 1119  
**Fax:** +64 7 847 3001  
**Email:** info@leisuretimetours.co.nz  
**Website:** www.leisuretimetours.co.nz  
**General Manager:** Scott Mehrtens  
**Email:** scott@lttnz.co.nz  
**Business Development Manager:** Rob Finlayson  
**Email:** rob@lttnz.co.nz  
**Description:** In business as a tour operator since 1987, Leisure Time Tours specialises in group travel for special or general interest tours – guaranteed group set departures. We can tailor-make an itinerary to meet clients’ interests and budgets. Leisure Time also operates a nationwide fleet of modern European coaches with knowledgeable and experienced drivers. We have built a fantastic rapport with our tourist operators, accommodation and cruise providers, enabling us to ensure a memorable experience with Leisure Time Tours for all the right reasons! We put our clients first in every area of our operation.  
**Markets:** Australia, New Zealand, United States, Canada, Latin/South America, Scandinavia, United Kingdom, Europe (All), South Africa  
**Products:** Customised FITs, Series Groups, Special Interest Groups, Technical Visits, Educational Visits, Events, Incentives, Conventions, Meetings

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**LNZ INTERNATIONAL TRAVEL SERVICE LIMITED**

**Legal Name:** LNZ International Travel Service Ltd  
**Physical Address:** 3A Lewis Street, Blockhouse Bay, Auckland  
**Postal Address:** 3A Lewis Street, Blockhouse Bay, Auckland 0600  
**Ph:** +64 9 626 6816  
**Fax:** +64 9 626 6810  
**Website:** www.lnztravel.co.nz  
**Director:** Yuguang Zhou  
**Email:** zhousy69@hotmail.com  
**Operations Manager:** Serena Liu  
**Email:** vip_serena@hotmail.com  
**Description:** Founded in 2010, LNZ International Travel Service is located in Auckland, New Zealand. The company is endorsed by Qualmark New Zealand as an inbound tour operator and is an approved ADS inbound tour operator. We arrange a variety of inbound tours travelling around New Zealand and outbound group visits to Australia and the Pacific Islands. We also design and organise personalised travel packages including honeymoons, fishing, hunting, golf and diving, as well as business and property investigation.  
**Markets:** Australia, China, New Zealand  
**Products:** Customised FITs, Educational Visits, Meetings

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**MAGNETIC SOUTH**

**Legal Name:** Magnetic South Ltd  
**Physical Address:** 5th Floor, GE Building, 8 Tangihua Street, Auckland 1010  
**Postal Address:** PO Box 2837, Shortland Street, Auckland 1140  
**Ph:** +64 9 358 8249  
**Email:** travel@magneticsouth.co.nz  
**Website:** www.magneticsouth.co.nz  
**General Manager:** Sanna McCulloch  
**Email:** sanna.mcculloch@magneticsouth.co.nz  
**Description:** A boutique inbound tour operator to New Zealand, Australia and the South Pacific Islands, backed up by years of industry experience and New Zealand’s largest independent travel group, House of Travel. We are a multilingual team of specialised travel experts who are dedicated to detail and provide innovative, high-quality product.  
**Markets:** Eastern Europe, United Kingdom, Europe (All), Central Europe/Germany, Scandinavia, Asia (All), New Zealand  
**Products:** Customised FITs, Series Groups, Special Interest Groups, Technical Visits, Incentives

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**MASTER TRAVEL GROUP LTD**

**Legal Name:** Master Travel Group Ltd  
**Physical Address:** 4/97 Mokioa Road, Birkenhead, Auckland  
**Postal Address:** PO Box 340201, Birkenhead, Auckland 0626  
**Ph:** +64 9 480 9588  
**Fax:** +64 9 480 9388  
**Email:** mastertravel@btta.co.nz  
**Website:** www.mtgholiday.co.nz  
**Managing Director:** Mark Ma  
**Description:** Master Travel Group, founded in 2005, is an approved ADS inbound Tour Operator by Tourism New Zealand, Tourism Export Council Full Member and Qualmark-endorsed inbound tour operator, offering professional and customer-oriented service for visitors to New Zealand. Master Travel has developed a wide range of local contacts and the necessary knowledge to arrange any business activities for government or business delegations, and create any special interest tour itinerary.  
**Markets:** Australia, Asia (All), China, New Zealand  
**Products:** Customised FITs, Series Groups, Special Interest Groups, Technical Visits, Educational Visits, Events, Incentives, Conventions, Meetings
MOATREK NEW ZEALAND LTD
Legal Name: Moatrek New Zealand Ltd
Physical Address: 111 Waitea Road, Murawai Beach, Waimauku, Auckland
Postal Address: 111 Waitea Road, Murawai Beach, Waimauku, Auckland 0881
Ph: +64 9 575 6063 Fax: +64 9 662 462
Email: info@moatrek.co.nz
Website: www.moatrek.co.nz
Director: Miles Clark
Email: miles@moatrek.co.nz
Description: Big Moa small group tours cater for 10 to 15 travellers. Our tours offer enjoyment and flexibility with the personal touch. Discover the very best each region has to offer – natural wonders, beautiful private gardens and warm country hosts. Our driver/guides give you a fresh and personal insight into our country and its culture. We have over 25 years of experience and we are proud of our outstanding record of client service.
Markets: Australia, United States, Canada, United Kingdom, Europe (All), Central Europe/Germany, Scandinavia, Singapore, India, New Zealand, South Africa, Rest of World
Products: Series Groups, Special Interest Groups

NATURALLY NZ HOLIDAYS
Legal Name: Naturally NZ Holidays (1995) Ltd
Physical Address: 321 Elmhurst Road, Darfield
Postal Address: 321 Elmhurst Road, RD 1, Darfield 7571
Ph: +64 3 318 7540 Fax: +64 3 318 7543
Email: info@nzholidays.co.nz
Website: www.nzholidays.co.nz
Managing Director: Trish Abrahamson
Email: trish@nzholidays.co.nz
Social Media: Facebook
Description: A family owned and operated company based in New Zealand with an excellent reputation of personalised service for your clients when travelling. We offer a full range of inbound services and competitive pricing handling from 2 to 200+ passengers per enquiry. Our staff are highly skilled and committed to providing the best possible New Zealand experience for your clients. Our other known speciality is customised active, outdoor, adventure, nature trips for couples and families.
Markets: Australia, United States, Canada, Latin/South America, United Kingdom, Europe (All), Asia (All), Hong Kong, South East Asia, Indonesia, Singapore, India, New Zealand, Rest of World
Products: Customised FIT’s, Series Groups, Special Interest Groups, Technical Visits, Educational Visits, Incentives

NEW LAND ADVENTURES
Legal Name: New Land Adventures Ltd.
Physical Address: 36a Stotham Road, Titirangi, Auckland
Postal Address: 36a Stotham Road, Titirangi, Auckland 0636
Ph: +64 9 816 8809 Fax: +64 9 816 8809
Email: hello@newlandadventures.com
Website: www.newlandadventures.com

Managing Director: Mr Ivan Ivanov
Marketing & Sales Director: Mrs Natalia Semenova
Description: We are one of the very few travel specialists bringing unique New Zealand experiences to Russian-speaking guests. We cater for FITs and groups from Russia and the Ukraine. Our buyers add a personal touch for small groups on guided multi-day tours with ///a difference around Aotearoa. In addition, independent travellers just love our self-drive ‘off-the-beaten-track’ packages with on-call Russian-speaking support. Our guides are highly professional. We also provide luxury accommodation and extraordinary exclusive activities for the top-end travellers. When designing our tours we focus on a fusion of Maori, Pakeha and Polynesian cultures – meeting the locals, showing off landscape contrasts, experiencing original, NZ-made adventures, indulging in local cuisine, unique natural heritage and warm hospitality.
Markets: Eastern Europe
Products: Customised FIT’s, Special Interest Groups, Educational Visits and Events

NEW ZEALAND EDUCATIONAL TOURS
Legal Name: New Zealand Educational Tours Ltd
Physical Address: 1556 Cameron Road, Tauranga
Postal Address: PO Box 15056, Tauranga 3144
Ph: +64 7 571 0796 Fax: +64 7 693 8573
Email: tours@nzet.com
Website: www.nzet.com
Director: Ian Turner
Director: Adele Manders
Description: Specialists in delivering tours to the educational and special interest sector. Whether a sports trip, a curriculum-based learning experience, the pursuit of some special interest or a school trip to experience a different culture, we promise to deliver a fun life-changing experience, safely. Being New Zealand-owned and -operated, we have broad connections in the education and tourism sector so we can help clients make the best choices of destinations and activities.
Markets: Australia, United States, Latin/South America, United Kingdom, Europe (All), Central Europe/Germany, Asia (All), New Zealand, South Africa
Products: Series Groups, Special Interest Groups, Technical Visits, Educational Visits

NEW ZEALAND FINE TOURING LTD
Legal Name: New Zealand Fine Touring Ltd
Physical Address: 93 Ardmore Street, Wanaka
Postal Address: 93 Ardmore Street, Wanaka 9305
Ph: +64 3 443 0812
Website: www.newzealandfinetouring.co.nz
Managing Director: David Kettle
Email: david@nzft.co.nz
General Manager: Kenji Nishida
Email: kenji.nishida@nippontravel.co.nz
Description: New Zealand Fine Touring specialises in custom-designed private tours, tailor-made by your own personal guide, to best meet your needs and expectations. Our experienced team will ensure your tour is a memorable and fascinating experience, both breathtakingly beautiful and culturally diverse.
Markets: Japan
Products: Customised FITs, Series Groups, Special Interest Groups, Technical Visits, Educational Visits, Incentives

NIPPON TRAVEL AGENCY (NZ) LTD
Legal Name: Nippon Travel Agency (NZ) Ltd
Physical Address: Level 2, Southern Cross Building, 59 High Street, Auckland
Postal Address: PO Box 105 260, Auckland 1143
Country: New Zealand
Ph: +64 9 309 5750 Fax: +64 9 302 0061
Email: info@nippontravel.co.nz
General Manager: Kenji Nishida
Email: kenji.nishida@nippontravel.co.nz
Description: We are one of the major wholesale companies in Japan and have been running the business since 1992. We have arranged various types of travel for our clients.
Market: Japan
Products: Customised FITs, Series Groups, Special Interest Groups, Technical Visits, Educational Visits, Incentives

PACIFIC DESTINATIONZ LTD
Legal Name: Pacific Destinationz Ltd
Physical Address: Unit 7, 6 Omega Street, Albany, Auckland
Postal Address: PO Box 302108, Auckland 0632

Description: We can access these tours and our unique system allows the tour itinerary to be branded with your logo and details. Net costs are available online to agents. All documentation, reservation management and in-country support is provided by New Zealand Self Drive Tours Ltd. Fine tours New Zealand specialises in custom-designed self-drive holidays. Drive New Zealand Holidays Ltd offers budget self-drive packages for the cost-conscious market. New Zealand Coach Tours Ltd specialises in custom independent coach tours which are available to agents at commissionable rates.
Markets: Australia, United States, Canada, Latin/South America, Eastern Europe, United Kingdom, Europe (All), Central Europe/Germany, Scandinavia, Asia (All), Hong Kong, Philippines, Vietnam, Indonesia, Malaysia, Singapore, Thailand, India, South Africa, Rest of World
Products: Customised FITs
QUEENS TRAVEL
Legal Name: Queens Travel Ltd
Physical Address: 6A/80 Paul Matthews Road, Albany, Auckland
Postal Address: PO Box 40507, Glenfield, Auckland 0747
Ph: +64 9 415 0791 Fax: +64 9 415 1428
Email: inbound@queenstravel.co.nz
Website: www.queenstravel.co.nz
General Manager: Annette Cheng
Sales and Marketing Manager: Tony Du
Description: At Queens Travel you will find a team of dedicated professionals each contributing their specialist expertise to deliver and ensure the complete satisfaction of our clients. We are confident we can provide a reliable, quality service that exceeds all your needs.
Markets: Asia (all), China, Hong Kong, Australia, Central Europe/Germany
Products: Series Groups, Special Interest Groups, Customised FITs

RED CARPET TOURS
Location: Nationwide
Company Type: Special Interest Groups
Legal Name: Red Carpet Movie Tours
Physical Address: 2 Wilkinson Place, Forest Hill, Auckland
Postal Address: PO Box 100-680 NSMC, Auckland
Ph: +64 9 410 6561 Fax: +64 9 410 6591
Email: info@redcarpettours.com
Website: www.redcarpettours.com
Manager: Vic James
Marketing Manager: Julie James
Office Manager: Raewyn James
Description: Since 2002 Red Carpet Tours has provided comprehensive tours for Lord of the Rings fans the world over, visiting the movie sites throughout the country, with opportunities to meet key people involved in the films. Response to the tours has been beyond expectations, with Trip Advisor rating Red Carpet Tours a 5-Star Winner in 2012. This is a ‘must’ tour for avid LOTR fans – and those who want to experience the real New Zealand.

SETTLERS TOURS
Legal Name: Settlers’ Investment Ltd
Physical Address: 113 Queens Road, Papamore, Auckland
Postal Address: PO Box 14346, Papamore, Auckland
Ph: +64 9 570 1053 Fax: +64 9 570 1051
DX Address: EP80528, Auckland
Website: www.queenstravel.co.nz
Manager: Graeme Badland
Marketing Manager: Julie James
Office Manager: Raewyn James
Description: Settlers Tours is an operated inbound and outbound tour operator, and has a very proud heritage more than 15 years. Settlers Tours is a fully bonded member of TANZ (Travel Agent Association of New Zealand), IATA (International Airline Travel Association) and Tourism Export Council of New Zealand. Settlers Tours is the approved ADS tour operator.
Markets: Asia (all), China, India

SOUTHERN TRAVELNET
Legal Name: Southern Travelnet Ltd
Physical Address: Level 6, 52 Swanson Street, Auckland
Postal Address: PO Box 3719, Shortland Street, Auckland 1140
Ph: +64 9 308 9747 Fax: +64 9 309 1982
Email: aki@stravelnet.co.nz
Website: www.stravelnet.co.nz
Commercial Manager: Yusuuki Oki
Description: Southern Travelnet Limited is a long-established inbound tour operator within New Zealand and Australia offering customised products and services for our trade partners and clients. With more than 20 years’ experience, our proven track record ensures our clients receive a quality experience and service.
Markets: South East Asia, Korea, India, Japan
Products: Customised FITs, Series Groups, Special Interest Groups, Technical Visits, Educational Visits, Events, Incentives

SOUTHERN WORLD NEW ZEALAND
Legal Name: Southern World Vacations (NZ) Ltd
Physical Address: DHL House, cnr Ron Guthrey Road & Bolt Place, Christchurch Airport, Christchurch
Postal Address: PO Box 14030, Christchurch Airport, Christchurch 8544
Ph: +64 3 358 6880 Fax: +64 3 358 6899
Website: www.southernworld.com
Managing Director: Martin Horgan
Auckland Manager: Tim Reid
Email: tmrd@southernworld.com
Description: Southern World New Zealand’s team of highly regarded Destination Specialists are carefully selected for their product knowledge and industry experience; our focused and loyal team pride themselves on providing superior service and innovation. Our team are constantly engaging with our clients to develop new travel opportunities and to ensure our partners have access to the latest and greatest travel products and pricing. With offices in Auckland and Christchurch, we offer a full range of inbound services and ensure both quality and value for money at all levels.
Markets: Australia, United States, Canada, Latin/South America, Eastern Europe, United Kingdom, Europe (All), Central Europe/Germany, Scandinavia, Asia (All), Hong Kong, South East Asia, Malaysia, Singapore, Thailand, China, South Africa, Rest of World
Products: Customised FITs, Series Groups, Special Interest Groups, Technical Visits, Educational Visits, Events, Incentives, Conventions, Meetings

TOURMASTERS SOUTH PACIFIC
Legal Name: Tourmasters South Pacific (NZ) Ltd
Physical Address: Level 5, 18 St Martins Lane, Auckland
Postal Address: PO Box 949, Auckland 1140
Ph: +64 9 359 8380
Email: info@tourmasters.co.nz
Website: www.tourmasters.co.nz
CEO: Brian Henderson
Email: brian@tourmasters.co.nz
Description: Tourmasters South Pacific offers a comprehensive selection of travel options for FIT travellers. Operating a number of different brands including Thrifty Tours, Horizon Holidays, Newmans Holidays, Discover New Zealand, Super Thrifty and Magic Travelers Network. Tourmasters can also handle your group requirements, be they series, special interest, student or sporting.
Markets: Australia, United States, Canada, Europe (All), Asia (All), Rest of World

PACIFIC HOLIDAYS (NZ) TOURS
Legal Name: Pacific Holidays (NZ) Tours Ltd
Physical Address: Unit C, 248 – 250 Mana Road, Ellerslie, Auckland
Postal Address: PO Box 87418, Meadowbank, Auckland 1742
Ph: +64 9 589 1078 Fax: +64 9 589 1099
Email: pacchinz@hug.co.nz
Managing Director: Albert Thio
Markets: Brunei, Philippines, Vietnam, South East Asia, Indonesia, Malaysia, Singapore, Thailand
Products: Series Groups, Special Interest Groups, Technical Visits, Educational Visits, Events, Incentives, Conventions, Meetings

PAN PACIFIC TRAVEL
Legal Name: Pan Pacific Travel Corporation Limited
Physical Address: Level 1, 333 Remuera Road, Remuera, Auckland
Postal Address: PO Box 128243, Auckland 1541
Ph: +64 9 520 4963 Fax: +64 9 520 0032
Email: reserve@panpacific.co.nz
Website: www.pannpacific.co.nz
Managing Director: Matt Brady
Email: matt@panpacific.co.nz
Description: For over 26 years, Pan Pacific Travel has been acknowledged as one of New Zealand’s most successful and respected ground operators, with major clients in China, SE Asia, UK/Europe, and Canada and the Americas. We offer extremely competitive pricing – including access to dynamic pricing and/ or inventory at hundreds of properties – highly skilled and knowledgeable teams who offer exceptional service for customised FITs, series ad hoc and special interest groups, as well as the MICE market.
Managing Director: United States, Canada, Latin/South America, Eastern Europe, United Kingdom, Europe (All), Scandinavia, Asia (All), Hong Kong, South East Asia, Indonesia, Malaysia, Singapore, Thailand, China, Taiwan, India, South Africa, Rest of World
Products: Customised FITs, Series Groups, Special Interest Groups, Technical Visits, Educational Visits, Incentives
ITOC Operator of the Year: 2010
### Cross Reference Guide to Key Markets

**AUSTRALIA**
- AAT Kings Tours
- A China Travel Company
- Agri-Travel
- A&Z Sky Tours
- AOT New Zealand
- APT Group
- China Travel Service (NZ) Ltd
- Contiki Holidays
- Flying Kiwi Adventures
- Green Realm Travel
- GSN Pacific Ltd
- Holiday Travel Management
- Kirra Holidays
- Kiwi Holidays Ltd
- Kuoni Global Travel Services
- Learning Journeys
- Leisure Time Tours
- LNZ International Travel Service Limited
- Master Travel Group Ltd
- MoaTrek New Zealand Ltd
- Naturally NZ Holidays
- New Zealand Educational Tours
- New Zealand Fine Touring Ltd
- Pacific Destinationz Ltd
- Queens Travel
- Red Carpet Tours
- Southern World New Zealand
- Tourmasters South Pacific
- Tour Time NZ Ltd
- Travelmore International
- Travel Time South Pacific

**UNITED STATES**
- AAT Kings Tours
- Agri-Travel
- ANZ Nature Tours Ltd

**TRAVELMORE INTERNATIONAL**

<table>
<thead>
<tr>
<th>Legal Name: Travelmore International Corp</th>
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</thead>
<tbody>
<tr>
<td>Physical Address: Level 3, 18 Shortland Street, Auckland</td>
</tr>
<tr>
<td>Postal Address: PO Box 91187, Victoria Street West, Auckland</td>
</tr>
<tr>
<td>Ph: +64 9 306 1092</td>
</tr>
<tr>
<td>Fax: +64 9 306 1098</td>
</tr>
<tr>
<td>DX Address: CP18022, Auckland</td>
</tr>
<tr>
<td>Website: <a href="http://www.travelmore.co.nz">www.travelmore.co.nz</a></td>
</tr>
<tr>
<td>Director: Charles You</td>
</tr>
<tr>
<td>Email: <a href="mailto:charles@travelmore.co.nz">charles@travelmore.co.nz</a></td>
</tr>
<tr>
<td>Markets: Australia, Asia (All), Europe (All)</td>
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**TRAVEL TIME SOUTH PACIFIC**

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<thead>
<tr>
<th>Legal Name: Travel Time South Pacific Ltd</th>
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<tbody>
<tr>
<td>Physical Address: 12 Aztec Place, Frankton, Hamilton</td>
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<tr>
<td>Postal Address: PO Box 6, Hamilton 3240</td>
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<tr>
<td>Ph: +64 7 846 0606</td>
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<tr>
<td>Fax: +64 7 847 2921</td>
</tr>
<tr>
<td>Email: <a href="mailto:info@ttznz.co.nz">info@ttznz.co.nz</a></td>
</tr>
<tr>
<td>Website: <a href="http://www.ttznz.co.nz">www.ttznz.co.nz</a></td>
</tr>
<tr>
<td>Business Development Manager: Rob Finlayson</td>
</tr>
<tr>
<td>Email: <a href="mailto:rob@ttznz.co.nz">rob@ttznz.co.nz</a></td>
</tr>
<tr>
<td>General Manager: Scott Mehrtens</td>
</tr>
<tr>
<td>Email: <a href="mailto:scott@ttznz.co.nz">scott@ttznz.co.nz</a></td>
</tr>
<tr>
<td>Description: Our staff are a dedicated team of experienced and knowledgeable travel industry professionals who take great pride in working with overseas wholesalers and agents who put their clients' needs first. Travel Time South Pacific provides customised arrangements for both group and independent travel. We have strong working relationships with key suppliers throughout New Zealand, which enables us to provide our clients with competitive and timely responses.</td>
</tr>
<tr>
<td>Markets: Australia, United States, Canada, Latin/South America, North America, Europe (All), United Kingdom, Scandinavia, New Zealand, South Africa</td>
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**WINCHESTER TRAVEL**

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<tr>
<th>Legal Name: Winchester Travel Ltd</th>
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<tr>
<td>Physical Address: Level 8, 17 Albert Street, Auckland</td>
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<tr>
<td>Postal Address: PO Box 375, Shortland Street, Auckland 1140</td>
</tr>
<tr>
<td>Ph: +64 9 366 0039</td>
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<tr>
<td>Fax: +64 9 366 0039</td>
</tr>
<tr>
<td>DX Address: CP10005, Auckland</td>
</tr>
<tr>
<td>Director: Dominic Cheng</td>
</tr>
<tr>
<td>Email: <a href="mailto:dominic.cheng@winchestertavel.co.nz">dominic.cheng@winchestertavel.co.nz</a></td>
</tr>
<tr>
<td>Description: Winchester Travel was established in September 1990. Our executive directors and owners are from Hong Kong and both have over 25 years of travel industry experience respectively. Staff members are New Zealand university graduates and speak fluent English, Mandarin and Cantonese with at least six years' experience in travel. We handle group tours, FIT, MICE and all travel-related business. We are a member of TAANZ, IATA and Tourism Export Council of NZ.</td>
</tr>
<tr>
<td>Markets: Asia (All), South East Asia, Malaysia, Singapore, Thailand, China, Hong Kong</td>
</tr>
</tbody>
</table>

**Products:** Customised FITs, Series Groups, Special Interest Groups, Educational Visits, Conventions, Meetings.
TOURISM EXPORT COUNCIL
ALLIED MEMBERS

An Allied Member is a supplier of products and services to Full Members (accommodation, attraction, activity and transport providers). To become a Tourism Export Council of New Zealand Allied Member, download an application form from www.tourismexportcouncil.org.nz/about/membership/membership-application-forms.

AA TOURISM
Location: Nationwide
Company Type: Advertising and Marketing/Publishing and Brochure
Legal Name: AA Tourism - Business of Club Tourism
Physical Address: Level 1, 29 Apollo Drive, Marari Bay, North Shore, Auckland 0632
Postal Address: PO Box 103001, North Shore Mail Centre, Auckland 0745
Ph: +64 9 966 8720 NZ tp: 0800 224 843
Fax: +64 9 966 8721
Email: inquiries@aa.co.nz
Website: www.aatravel.co.nz
CEO: Moria Penman
Sales Manager: Lynne Graham
Description: We’re about inspiring travel, bringing new customers to your business through effective media and marketing solutions. We strongly encourage you to be passionate about your corner of New Zealand; ‘with every customer that walks through the door, you have the opportunity to greatly enhance their holiday experience’.

ABEL TASMAN KAYAKS
Location: Nelson/ Tasman
Company Type: Kayaking Company
Legal Name: Abel Tasman Soul
Physical Address: 237 Sandybay Rd – Marahau, RD 2, Marahau, Motueka 7197
Ph: +64 3 527 8022 NZ tp: 0800 732 529
Fax: +64 3 527 8032
Email: info@abletasmankayaks.co.nz
Website: www.abletasmankayaks.co.nz
Director: Jack Kelly
Marketing: Maria Fillyar
Email: marketing@abletasmankayaks.co.nz
Description: Abel Tasman Kayaks was established in 1986, realising a vision to bring visitors into the glorious Abel Tasman National Park. Sea kayaking is a low impact way to explore beautiful golden beaches, caves, lagoons, offshore islands, wildlife and the native forest fringing our granite coastline! We offer guided, day and multi-day tours.

ACCOR HOTELS
Location: Nationwide
Company Type: Hotels
Legal Name: Accor
Physical Address: Level 8, 99 Queen Street, Auckland
Postal Address: PO Box 1707, Auckland 1140
Ph: +64 9 365 0000 NZ tp: 0800 444 422
Fax: +64 9 365 0011
Website: www'accorhotels.com
Area Director of Sales & Marketing: John Farrell
Director of Sales -- Inbound: Arlene Lee
Email: arlene.lee@accor.com
Description: Accor, the world’s leading hotel operator and market leader in Europe, is present in 92 countries with more than 3,500 hotels and 440,000 rooms. Accor’s broad portfolio of hotel brands from luxury to budget include Sofitel, Pullman, MGallery, Quay West, The Sebel, Grand Mercure, Novotel, Mercure, Ibis, ibis Styles and ibis Budget. They offer to their clients and partners nearly 45 years of know-how and expertise. In New Zealand and Fiji, Accor operates 38 hotels in 12 stunning locations covering all the major corporate and leisure travel destinations.

AERIUS HELICOPTERS & KAITUNA RIVER JET
Location: Bay of Plenty
Company Type: Jet Boat Tours/Scenic Flights
Legal Name: Aerus Ltd
Physical Address: 316 State Highway 33, Paengauro
Postal Address: 900 State Highway 2, RD 6, Te Puie 3186
Ph: +64 7 533 1515 NZ tp: 0800 864 354
Fax: +64 7 533 1814
Email: info@aerus.co.nz
Website: www.aerus.co.nz or www.springloadedadventures.com
Senior Jet Boat Driver/Pilot: Dave Rayner
Description: Your adrenaline specialists! Kaituna River jet boat tours, Tauranga Harbour jet boat tours and Aerus Helicopters charters and flight-seeing.

AGROVENTURES ADVENTURE PARK
Location: Rotorua
Company Type: Adventure Activities
Legal Name: Agroventures Adventure Park
Physical Address: 1335 Paradise Valley Road, Ngongotaha, Rotorua
Postal Address: PO Box 213, Rotorua 3040
Ph: +64 7 357 4747 NZ tp: 0800 949 888
Fax: +64 7 357 4259
Website: www.agroventures.co.nz
Email: info@agroventures.co.nz
Sales & Marketing: Mary Tolley
Email: mary@agroventures.co.nz
Description: Experience New Zealand’s most iconic adventure activities at unbelievable value. There is something for everyone with five adventures including NZ’s best value Bungy or Swop sky swing, NZ’s only commercial jet sprint (and the fastest jet boat in the country), NZ’s one and only wind tunnel and the incredible world’s one and only Shweeb racing monorail. Located in the picturesque country surroundings of Paradise Valley, just 10 minutes north of Rotorua.

AGRODOME
Location: Rotorua
Company Type: Adventure Activities/Attraction
Legal Name: Agrodome 2011 Ltd
Physical Address: Western Road, Ngongotaha, Rotorua
Postal Address: PO Box 934, Rotorua 3040
Ph: +64 7 357 0520 NZ tp: 0800 339 400
Email: reservations@agrodome.co.nz
Website: www.agrodome.co.nz
Customer Services Manager: Renee Teddy
Email: renee@agrodome.co.nz
General Manager: Grant Kelby
Email: grant@agrodome.co.nz
Description: Agrodome is the ‘Unique Farm Experience’. A visit to Agrodome is simply a ‘must do’ during your travels around New Zealand. Agrodome offers visitors a fun, interactive and hands-on experience with Kiwi farming, and the opportunity to meet our animals and take part in our world-famous Agrodome Farm Show! The Agrodome is one of New Zealand’s best-loved visitor attractions. A highlight is our very entertaining, multi-award-winning stage show. Farm Shows are at 9:30am, 11am and 2:30pm. Experience the Eco Farm Tour. It is great fun, hands on, educational and very entertaining! In one hour, you will tour our New Zealand farm in an all-weather, all-terrain vehicle. Farm Tours depart at 10:40am, 12:10pm, 1:30pm and 3:40pm.

AIR NEW ZEALAND
Location: Nationwide
Company Type: Airline
Legal Name: Air New Zealand Ltd
Physical Address: 185 Fanshawe Street, Auckland
Postal Address: Private Bag 92007, Auckland 1142
Ph: 0800 737 000
Fax: 0800 949 888
Email: norm.thompson@airnz.co.nz
Chief of Sales: Norm Thompson
Website: www.airnz.co.nz
Tourism Partnership Manager: Jenny Simpson
Email: jenny.simpson@airnz.co.nz
Inbound Manager: Geraldine Hutchinson
Email: geraldine.hutchinson@airnz.co.nz
Description: Air New Zealand is proud to be the national carrier of New Zealand and to offer our international visitors their first taste of New Zealand the moment they step onboard our aircraft. Featuring award-winning New Zealand wines and menus designed by some of New Zealand’s leading chefs, Air New Zealand’s distinctly New Zealand style of service sets us apart from
other airlines. We offer direct flights from Australia, the Pacific Islands, China, Hong Kong, Japan, USA, Canada and the United Kingdom to New Zealand, connecting to our 27 domestic destinations. Air New Zealand was named 2012 Airline of the Year by ATW magazine and is a member of the Star Alliance network of airlines.

ITOC Operator of the Year Award: 1993 & 2001

Air New Zealand

Location: Mackenzie/West Coast
Company Type: Scenic Flights
Legal Name: Air Safaris & Services (NZ) Ltd
Physical Address: State Highway, Lake Tekapo
Postal Address: PO Box 71, Lake Tekapo 7945
Ph: +64 3 680 6880 Fax: +64 3 680 6740
Website: www.airsafaris.co.nz
Managing Director: Tim Rayward
Email: tim@airsafaris.co.nz
CEO: Richard Rayward
Description: Major scenic tour operator with a fleet of 7 to 15 passenger seat aircraft (all window seats). Specialising in the award-winning Grand Traverse of Aoraki Mount Cook and glaciers, with inter-airport options for tour groups. Past winner of the ITOC Operator of the Year Award, twice NZ Tour Drivers’ Guild Operator of the Year, Qualmark endorsed, including Envirosilver.
Main base Lake Tekapo; West Coast base at Franz Josef and also operating from Glennburner and Mount Cook.

Ph: +64 3 450 1300 NZ fp: 0800 BUNGY JUMP
Fax: +64 3 450 1304
Email: bungycentre@bungy.co.nz
Website: www.bungy.co.nz
Marketing Manager: Katie Sheeley
Email: katie@bungy.co.nz
Description: AJ Hackett Bungy New Zealand is a leader in adventure tourism. In 1988 they started the world’s first commercial bungy in Queenstown, New Zealand: go for a water touch at the Kawarau Bridge, jump or swing 400 metres above Queenstown at the Ledge, or head to the News and take on Australasia’s highest bungy and the world’s biggest swing. AJ Hackett Bungy also offers exclusive access to the Auckland Harbour Bridge.

Auckland Adventure Jet

Location: Auckland
Company Type: Adventure Activities
Legal Name: Auckland Adventure Jet Ltd
Physical Address: Pier 3A, Auckland Ferry Terminal, Auckland
Postal Address: PO Box 105527, Auckland 1143
Cell: +64 21 379 155 NZ fp: 0800 255 538
Website: www.aucklandadventurejet.co.nz
CEO: Paul Macaulay
Marketing Contact: Amanda Pearson
Email: amanda@aucklandadventurejet.co.nz
Description: Auckland Adventure Jet is the first sea jet boat of its kind in New Zealand to offer the ultimate jet boat ride on Auckland’s Waitemata Harbour. The 35- to 40-minute trips take off from pier 3A, beside the historic Auckland Ferry Terminal building. Travel at high speeds — in excess of 50 knots — and enjoy sweeping fishtails, spins and power brakes; making the experience a fast and fun adventure. We also provide sunglasses, ponchos and life jackets.

Amora Lake Resort Okawa Bay Rotorua: located on the shores of Lake Rotolli, featuring 44 rooms, idyllic setting and facilities. Amora Hotel Wellington: 4.5 star, harbour views, 192 rooms & large conference facilities.

Aoraki Development Business & Tourism

Location: South Canterbury
Company Type: Regional Tourism
Legal Name: Aoraki Development & Promotions Ltd
Physical Address: 2 George Street, Timaru
Postal Address: PO Box 524, Timaru 7940
Ph: +64 3 687 9997 Fax: +64 3 687 9992
Website: www.southcanterbury.org.nz
Tourism Manager: Katerina Tiscenko
Email: katerina@southcanterbury.org.nz
Admin & Marketing Assistant: Karyn Buckingham
Email: karyn@southcanterbury.org.nz
Description: Aoraki Development Business & Tourism (ADBT) is the official economic development and promotional agency for the Timaru District, also incorporating the functions of the South Canterbury Chamber of Commerce. Core services include the Timaru and Geraldine Visitor Centres; the South Canterbury website; regional promotion; business support services; industry and sector group representation; business support and training.

Art Deco Trust

Locations: Napier
Company Type: Attractions, Sightseeing and Tours
Legal Name: Art Deco Trust Inc
Physical Address: 7 Tennyson Street, Napier
Postal Address: PO Box 133, Napier 4140
Ph: +64 6 835 0022 ext 4 Fax: +64 6 835 1912
Email: walk@artdeonapier.com
Website: www.artdeonapier.com
Sales, Marketing & Business Manager: Nicola Pentelow
Description: Napier changed forever in 1931 as a result of a massive 7.8 earthquake; hear the story of recovery from disaster and experience Art Deco Napier. Offering for FITs: daily guided walks, minibus tours, vintage car tours, bike tours, self-guided tours, movies, retail shop, Art Deco collectibles. Customised tours for groups including some or all of the above, plus high-end add-ons, can be arranged for operators at times to suit. Also on offer is the Art Deco Weekend (annual festival event).

Amora Hotels & Resorts feature three superior properties in New Zealand. Amora Hotel Auckland: centrally located with 149 accommodation rooms with kitchensettes, an outdoor pool and gym.

Air Safaris & Services (NZ) Ltd

Location: Mackenzie/West Coast
Company Type: Scenic Flights
Legal Name: Air Safaris & Services (NZ) Ltd
Physical Address: State Highway, Lake Tekapo
Postal Address: PO Box 71, Lake Tekapo 7945
Ph: +64 3 680 6880 Fax: +64 3 680 6740
Website: www.airsafaris.co.nz
Managing Director: Tim Rayward
Email: tim@airsafaris.co.nz
CEO: Richard Rayward
Description: Major scenic tour operator with a fleet of 7 to 15 passenger seat aircraft (all window seats). Specialising in the award-winning Grand Traverse of Aoraki Mount Cook and glaciers, with inter-airport options for tour groups. Past winner of the ITOC Operator of the Year Award, twice NZ Tour Drivers’ Guild Operator of the Year, Qualmark endorsed, including Envirosilver.
Main base Lake Tekapo; West Coast base at Franz Josef and also operating from Glennburner and Mount Cook.

Ph: +64 3 450 1300 NZ fp: 0800 BUNGY JUMP
Fax: +64 3 450 1304
Email: bungycentre@bungy.co.nz
Website: www.bungy.co.nz
Marketing Manager: Katie Sheeley
Email: katie@bungy.co.nz
Description: AJ Hackett Bungy New Zealand is a leader in adventure tourism. In 1988 they started the world’s first commercial bungy in Queenstown, New Zealand: go for a water touch at the Kawarau Bridge, jump or swing 400 metres above Queenstown at the Ledge, or head to the News and take on Australasia’s highest bungy and the world’s biggest swing. AJ Hackett Bungy also offers exclusive access to the Auckland Harbour Bridge.

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Amora Lake Resort Okawa Bay Rotorua: located on the shores of Lake Rotolli, featuring 44 rooms, idyllic setting and facilities. Amora Hotel Wellington: 4.5 star, harbour views, 192 rooms & large conference facilities.
AUCKLAND INTERNATIONAL AIRPORT
Location: Auckland
Company Type: Airport
Legal Name: Auckland International Airport Ltd
Physical Address: 4 Leonard Isitt Drive, Auckland Airport, Manukau, Auckland
Postal Address: PO Box 73020, Manukau, 2150
Ph: +64 9 275 0789
Fax: +64 9 275 5835
Website: www.aucklandairport.co.nz
International Business Development Manager: Mark Fook
Email: mark.fook@aucklandairport.co.nz
Description: Auckland Airport has many corporate responsibilities to trade and tourism, our passengers and stakeholders. Auckland Airport is investing in an airport and traveller experience all New Zealanders can be proud of. Auckland Airport is continually developing its capacity and services to ensure it will sustainably cope with an anticipated 24 million passengers a year by 2025.

AUCKLAND MUSEUM
Location: Auckland
Company Type: Attraction/Museum
Legal Name: Auckland War Memorial Museum
Physical Address: Auckland Domain, Ponsonby, Auckland
Postal Address: Private Bag 90208, Auckland 1142
Ph: +64 9 306 7924
Fax: +64 9 306 7080
Email: groupbookings@aucklandmuseum.com
Website: www.aucklandmuseum.com
Tourism Manager: Adam Taylor
Email: adamtaylor@aucklandmuseum.com
Description: Auckland Museum stands in Auckland Domain, commanding spectacular views of the city and harbour. The collections of Maori and Pacific artefacts are the most important in New Zealand. Maori cultural performances three times daily, plus Maori Gallery and museum guided tours. Includes Auckland’s memorial to New Zealanders at war. Browse the Museum shops, offering a wonderful range of New Zealand-inspired gifts, and relax at the welcoming café. Open daily from 10am.

AUCKLAND TOURISM, EVENTS & ECONOMIC DEVELOPMENT
Location: Auckland
Company Type: Regional Tourism
Legal Name: Auckland Tourism, Events & Economic Development Ltd
Physical Address: Level 8, 139 Quay Street, Auckland
Postal Address: PO Box 5551, Wellesley Street, Auckland
Ph: +64 9 365 0500
NZ fp: 0800 AUCKLAND
Email: reception@aucklandz.com
Website: www.aucklandz.com
Manager Trade Partnerships: Stefan Panoho
Email: stefan.panoho@aucklandz.com
Description: The Destination unit of ATEED is charged with marketing the region as a visitor destination locally, nationally and internationally, and its aim is to encourage more people to come to Auckland, stay longer and do more. Areas of expertise include international marketing, conventions and incentives marketing and bidding, events marketing and media services, and it operates seven visitor information centres.

AVIS NEW ZEALAND
Location: Nationwide
Company Type: Rental Vehicles
Legal Name: Avis New Zealand Limited
Physical Address: Building 4, Central Park, 665 Great South Road, Penrose, Auckland
Postal Address: Private Bag 308209, Penrose, Auckland
Ph: +64 9 526 2800
Fax: +64 9 526 2857
Website: www.avis.co.nz
Travel Sales Manager: Guy Robinson
Email: grobinson@AVIS.co.nz
Travel Account Manager: Pam Fairbairn
Description: Avis is New Zealand’s largest and leading car rental company, with an extensive range of late-model vehicles and services. Avis have 40 rental locations throughout New Zealand, including all major airport and ferry terminals. Avis do not allow vehicles on inter-island ferries so there are no expensive charges. Clients are provided with the Avis Saver discount booklet which offers a wide range of discounts and savings on holiday activities and accommodation.

BEACHFRONT HOTEL
Location: West Coast
Company Type: Hotels
Legal Name: Beachfront Properties
Physical Address: 111 Revell Street, Hokitika
Postal Address: 111 Revell Street, Hokitika
Ph: +64 3 755 8344
NZ fp: 0800 400 344
Fax: +64 3 755 8258
Email: reservations@beachfronthotel.co.nz
Website: www.beachfronthotel.co.nz
General Manager: Anthony Moore
Email: anthony.moore@beachfronthotel.co.nz
Description: We offer the best location for West Coast hotel accommodation. Our unique and convenient location on the beach and in the centre of Hokitika means beachcombing, shopping artisan galleries and service stores are all at your doorstep. Convenient to major attractions including Punakaiki’s Pancake Rocks, Franz Josef Glacier, Shantytown and Monteith’s Brewery. We have a wide range of accommodation in two very different wings to suit your needs. Our 3.5-star Ocean View wing is located beachfront and offers dramatic views from every room. Our 2-star Driftwood wing backs onto a main street of town and offers simple and affordable accommodation. Both wings offer easy access to the beach. Our on-site Oceanview Restaurant offers great New Zealand cuisine and gorgeous sunsets!

BEST WESTERN AUSTRALASIA
Location: Nationwide
Company Type: Hotels/Motels and Lodges/Resorts
Legal Name: Best Western Australasia
Physical Address: Level 3, 213 Miller Street, North Sydney, NSW 2060, Australia
Postal Address: PO Box 1987, Penrose, Auckland
Ph: +61 2 9931 3300
NZ fp: 0800 237 893
AUS fp: 131 779
Fax: +61 2 9955 9555
Email: apcdesk@bestwestern.com
Website: www.bestwestern.com
NZ Sales Manager: Ann Dye
Email: adye@bestwesternaustralia.com.au
Description: Best Western, the World’s Biggest Hotel Family™, has 14 hotels, motels and apartments across New Zealand. Ranging from 3.5 to 4.5 stars, each hotel, motel, apartment and resort is independently owned and managed, while being committed to the common worldwide standards of quality, service and value. Wherever you go, we promise warm and friendly service combined with international quality standards at an affordable price. We hope to welcome you soon.

BLUEBRIDGE COOK STRAIT FERRY
Location: Wellington/ Marlborough
Company Type: Sea Transport
Legal Name: Bluebridge Shipping Ltd
Physical Address: Level 2, MSC House, 90 Waterloo Quay, Wellington
Postal Address: PO Box 1144, Wellington
Ph: +64 4 473 7259
NZ fp: 0800 844 844
Fax: +64 4 472 7243
Email: bookings@bluebridge.co.nz
Website: www.bluebridge.co.nz
General Manager: Peter Ellison
Email: petere@bluebridge.co.nz
Description: Cross Cook Strait on a Bluebridge ferry and enjoy some real Kiwi hospitality. If you can tear your eyes away from the view you’ll find everything you need aboard to make your trip a comfortable and enjoyable one. Sit back and enjoy a free recent release movie, have a glass of award-winning Marlborough wine at the bar, or just relax and surf the free Wi-Fi in any of our lounges.

BRENTWOOD HOTEL
Location: Wellington
Company Type: Hotel
Legal Name: Brentwood Hotel Ltd
Physical Address: 16 – 20 Kemp Street, Kilbirnie, Wellington
Postal Address: PO Box 14045, Wellington
Ph: +64 4 920 0400
NZ fp: 0508 273 689
Fax: +64 4 920 0401
Email: reservations@brentwoodhotel.co.nz
Website: www.brentwoodhotel.co.nz
General Manager: Anthony Dey
Email: anthony@brentwoodhotel.co.nz
Description: Conveniently located five minutes’ drive from Wellington Airport and ten minutes from the city centre in a quiet urban location. 116 spacious rooms offering affordable accommodation for families, groups, sports teams and overnight airport stopovers. Extensive conference facilities, Aqua Bistro & Bar, outdoor heated pool (summer months), SKY TV and wireless internet. 24-hour courtesy airport shuttle and free car parking. Walking distance to ASB Sports and Aquatic Centres.

BTM MARKETING
Location: Nationwide
Company Type: Advertising and Marketing/General Services
Legal Name: BTM Marketing Ltd
Physical Address: B3, 40 Triton Drive, Albany, Auckland
Postal Address: PO Box 305128, Triton Plaza, Auckland
Ph: +64 9 478 5427
Fax: +64 9 478 8066
Email: info@btmznz.co.nz
Website: www.btmznz.co.nz
Managing Director: Tony Boot
Business Development Manager: Craig Bridge
Description: BTM provides marketing and translation services relating to Japan, South Korea and Chinese-speaking tourism markets. We have more than 17 years experience in New Zealand tourism. Our clients include Tourism New Zealand, RTOs and a range of tourism operators nationwide.
BUDGET RENT A CAR
Location: Nationwide  
Company Type: Rental Vehicles  
Legal Name: Budget Rent A Car  
Physical Address: Building 4, Central Park, 666 Great South Road, Penrose, Auckland  
Postal Address: Private Bag 92809, Auckland 1642  
Ph: +64 9 529 9604  
Fax: +64 9 526 2857  
Website: www.budget.co.nz  
Travel Sales Manager: Guy Robinson  
Email: grobinson@budget.co.nz  
Travel Account Manager: Pam Fairbairn  
Description: Budget Rent A Car is established as a major player in New Zealand car, 4WD and truck rentals. With more than 40 rental locations from Kerikeri to Invercargill, Budget has depots in all major cities, airports and provincial towns. One-way rental available. With a complete range of the latest high-specified cars, station wagons, 4WDs and vans; Budget has the right vehicle for any need. All cars are air-conditioned and GPS technology enhances “the ideal way to tour around New Zealand”: a self-drive tour with Budget.

BULARANGI MOTORBIKES – HARLEY TOURS OF NEW ZEALAND
Location: National  
Company Type: Sightseeing and Tours/Rental Vehicles  
Legal Name: Bularangi Limited  
Physical Address: 12 Waitete Road, Waihi  
Postal Address: 12 Waitete Road, Waihi 3610  
Ph: +64 7 863 6069  
NZ fp: 0800 767 980  
Email: harley@bularangi.com  
Website: www.motorbikesnz.co.nz  
Directors: Alison and Baz Howe  
Description: Bularangi Motorbikes has been operating nationwide throughout New Zealand for six years and is a Qualmark Endorsed Visitor Activity with depots in Auckland, The Coromandel, Wellington, Christchurch and Queenstown. Offering Harley Davidson motorbike rentals and tours throughout New Zealand, their fleet of 17 bikes is the largest Harley Davidson rental fleet in New Zealand. For those without a motorbike licence they also offer chauffeured passenger tours with P-endorse riders – great for incentive and conference groups.

BUS & COACH ASSOCIATION
Location: Nationwide  
Company Type: Industry Organisation  
Legal Name: Bus and Coach Association (New Zealand) Incorporated  
Physical Address: Level 3, 79 Boulcott Street, Wellington  
Postal Address: PO Box 9336, Wellington 6141  
Ph: +64 4 499 7334  
Fax: +64 4 499 7353  
Website: www.busandcoach.co.nz  
Email: info@busandcoach.co.nz  
CEO: Philip Manning  
Email: ceo@busandcoach.co.nz  
Description: The Bus and Coach Association of New Zealand (BCA) is a voluntary industry organisation representing all areas of the bus and coach sector. This sector includes: urban buses, school charter services, long distance coach services and charter operations, tourism, and other businesses associated with the industry such as vehicle, equipment, and service suppliers.

BUSH AND BEACH
Location: Auckland  
Company Type: Sightseeing and Tours/Wine and Food  
Legal Name: Bush and Beach 2004 Limited  
Physical Address: 3A Enterprise Drive, Henderson, Auckland  

Best Western

Best Western has 14 individually owned and operated hotels, motels, apartments and resorts throughout New Zealand. Best Western properties deliver quality accommodation at an affordable price, measured by one of the finest quality assurance programmes in the industry.

North Island Hotels:
- Auckland (Airport)  
  BEST WESTERN 845 Pioneer Motor Lodge  
  T: 06 375 7525  
  W: bestwestern.co.nz/845pioneer
- Auckland (City)  
  BEST WESTERN President Hotel  
  T: 09 353 1333  
  W: bestwestern.co.nz/presidenthotel
- Auckland (Ellerslie)  
  BEST WESTERN Ellerslie International Motor Inn  
  T: 09 329 1900  
  W: bestwestern.co.nz/ellerslie
- Auckland (Newmarket)  
  BEST WESTERN Great South Road Motor Lodge  
  T: 09 329 3500  
  W: bestwestern.co.nz/greatnewmarket
- Hamilton  
  BEST WESTERN Hiyato Motor Lodge  
  T: 07 839 2077  
  W: bestwestern.co.nz/hiyatomotorlodge
- Rotorua  
  BEST WESTERN B wide Motel & Spa  
  T: 07 347 6427  
  W: bestwestern.co.nz/bwide
- Rotorua  
  BEST WESTERN Cega Court Motor Inn  
  T: 07 347 6126  
  W: bestwestern.co.nz/cega
- Wellington  
  BEST WESTERN Wellington  
  T: 04 399 0339  
  W: bestwestern.co.nz/wellington

South Island Hotels:
- Christchurch  
  BEST WESTERN Clyde on Riccarton  
  T: 03 241 1250  
  W: bestwestern.co.nz/clyde
- Dunedin  
  BEST WESTERN 555 on Bayview  
  T: 03 455 5779  
  W: bestwestern.co.nz/555onbayview
- Invercargill  
  BEST WESTERN Traversman Motor Lodge  
  T: 03 218 8027  
  W: bestwestern.co.nz/traversman
- Nelson  
  BEST WESTERN Tuscan Gardens Motor Lodge  
  T: 03 548 3322  
  W: bestwestern.co.nz/tuscan
- Queenstown  
  BEST WESTERN Cranbury Court Apartments  
  T: 03 442 6653  
  W: bestwestern.co.nz/cranbury
- Warata  
  BEST WESTERN Belvedere Luxury Apartments  
  T: 03 442 6689  
  W: bestwestern.co.nz/belvedere

Call 0800 BEST WEST from NZ or 131 779 or visit bestwestern.co.nz
CENTAMAN
Location: Nationwide/Australia
Company Type: Technology
Legal Name: Centaman NZ Ltd
Physical Address: 101 Station Road, Penrose, Auckland
Postal Address: PO Box 112364, Penrose, Auckland
Ph: +64 9 579 4600 NZ fp: 0800 236 826
Fax: +64 9 579 4670
Email: sales@centaman.co.nz
Website: www.centaman.co.nz
General Manager: Mike Henton
Description: With 21 years' experience, Centaman is the market leader in computer systems for the tourism and attractions industry. Centamans’ integrated modules cover all aspects of your business including: point of sale, reservations, ORMA, agent purchasing, ticketing, stock management, access control and much more. Centaman also provides a range of hardware and services backed up with 24 hours/7 days customer support.

CENTRAL RESERVATIONS NEW ZEALAND
Location: Nationwide
Company Type: Accommodation Services/Motels
Legal Name: Tourism & Accommodation Marketing Services Ltd
Physical Address: 43 Gerald Street, Lincoln
Postal Address: PO Box 354, Lincoln 7640
Ph: +64 3 325 3015 NZ fp: 0800 692 727
Fax: +64 3 325 3028
Email: res@nzapartments.co.nz
Website: www.nzapartments.co.nz, www.nzluxurymotels.co.nz or www.staybellavista.co.nz
Managing Director: Anton Wilke
Description: Sales, marketing, representation and reservations for independently owned serviced apartment and motel properties in New Zealand targeting domestic and international visitors. We provide competitive wholesale rates for 95 properties nationwide.

CHATEAU TONGARIRO
Location: Ruapehu
Company Type: Hotel
Legal Name: Kah New Zealand Ltd
Physical Address: State Highway 48, Whakapapa
Postal Address: Private Bag, Tongariro National Park
Ph: +64 7 892 3809 Fax: +64 7 892 3704
NZ fp: 0800 242 832
Email: stay@chateau.co.nz
Website: www.chateau.co.nz
Marketing Manager: Gareth Pearce
Email: marketing@chateau.co.nz
Description: Chateau Tongariro Hotel believes in providing visitors with a timeless elegance and in preserving history and tradition. With the hotel’s location within a dual World Heritage National Park, Chateau Tongariro advocates conservation and upholds strong cultural beliefs. Today, the hotel provides accommodation, restaurants, bars and conference facilities, and is a popular wedding destination. The hotel is surrounded by a stunning natural playground bursting with diverse landscapes for visitors to discover.

CHOOSE HOTELS AUSTRALASIA
Locations: Nationwide
Company Type: Hotels/Motels and Lodges
Legal Name: Choice Hotels Australasia
Postal Address: PO Box 3654, Shortland Street, Auckland 1140
Cell: +62 274 474 9574 NZ fp: 0800 803 524
Website: www.choicehotels.co.nz
Senior Sales Manager, New Zealand: Peter Doherty
Email: peter_doherty@choicehotels.co.nz
Description: Choice Hotels Australasia has over 270 Econo Lodge, Comfort, Quality and Clarion hotels, inns, suites and resorts across New Zealand, Australia and Singapore. There are over 35 properties around New Zealand, from Auckland in the north to Invercargill in the south. Choice Hotels provides friendly, affordable accommodation to suit corporate and leisure travelers alike, ranging from three- to five-star. So whether your clients are off on a business trip or heading away for a weekend getaway, you’ll find a Choice hotel just around the corner.

CHRIS JOLLY OUTDOORS
Location: Lake Taupo/Waikarapa
Company Type: Adventure Activities/Hunting
Legal Name: Chris Jolly Boats Ltd
Physical Address: 16 Rauhoto Street, Taupo
Postal Address: PO Box 1020, Taupo 3351
Ph: +64 7 378 0623 NZ fp: 0800 252 628
Fax: +64 7 378 9458
Email: enquiries@chrisjolly.co.nz
Website: www.chrisjolly.co.nz
Director: Sue Jolly
Email: sue@chrisjolly.co.nz
Bookings Manager: Anna Willis
Description: 33 years in the region makes Chris Jolly Outdoors Taupo’s most experienced outdoor operator. Their selection of launches on the lake provide a superb choice of activities such as daily scenic cruises, private troutfishing charters, dinner and party cruises. Guided hiking, fly fishing, hunting and biking packages are also a major part of the business.

CHRISTCHURCH AND CANTERBURY TOURISM
Location: Christchurch & Canterbury
Company Type: Regional Tourism
Legal Name: Christchurch and Canterbury Marketing Ltd
Physical Address: 4th Floor, Carpark Building, Christchurch Airport, Memorial Avenue, Christchurch
Postal Address: PO Box 2600, Christchurch 8140
Ph: +64 3 379 9629
Website: www.christchurchnz.com
CEO: Tim Hunter
Email: bm.hunter@christchurchnz.com
Trade Marketing Manager: Julia Parfitt
Email: julia.parfitt@christchurchnz.com
Description: We are the Regional Tourism Organisation (RTO) for Christchurch and Canterbury, New Zealand. From Christchurch, South Island’s gateway city, explore the regions in our amazing backyard – Banks Peninsula, Waimakariri, Selwyn, Kaikoura, Hurunui, Mid Canterbury, South Canterbury and Aoraki/Mt Cook Mackenzie.

CHRISTCHURCH INTERNATIONAL AIRPORT
Location: Christchurch & Canterbury
Company Type: Airport
Legal Name: Christchurch International Airport Ltd
Physical Address: Memorial Avenue, Christchurch
Airport, Christchurch
Postal Address: PO Box 14001, Christchurch 8545
Ph: +64 3 358 5029 Fax: +64 3 353 7730
Email: enquiries@cial.co.nz
Website: www.christchurchairport.co.nz
Marketing Manager – Terminal & Corporate: Emma Smith
Email: emma.smith@cial.co.nz
Brand Manager – South: Dave Hawkey
Email: clare.hawkey@cial.co.nz
Description: Christchurch International Airport is the major gateway for visitors to the South Island with over 80% of all international arrivals and departures into the South Island passing through the airport.

CITY LODGE ACCOMMODATION
Location: Auckland
Company Type: Backpacker
Legal Name: Young Men’s Christian Association of Auckland Inc.
Physical Address: 150 Vincent Street, Auckland
Postal Address: 150 Vincent Street, Auckland 1010
Ph: +64 9 379 6183 NZ fp: 0800 766 686
Fax: +64 9 379 6182
Email: info@citylodge.co.nz
Website: www.citylodge.co.nz
Hotel Manager: Glenn Gardiner
Email: glenn.gardiner@citylodge.co.nz
Rooms Division Manager: Joelle Gagnon
Description: With a 5-star Qualmark Backpacker rating, City Lodge is outstanding for convenience, quality, and value-for-money in Auckland. Located in a quiet tree-lined street in the heart of the city, every room has a private ensuite, fridge, TV and tea/coffee making facilities. City Lodge is well appointed and offers a clean and safe environment for guests, 24-hour reception, secure door system and CCTV. It’s perfect for budget-conscious business, family, or world travelers wanting a high-quality, yet affordable experience.

CLASSIC SHEEPSKINS
Location: Hawke’s Bay
Company Type: Sightseeing and Tours/Retail
Legal Name: Classic Decor Ltd
Physical Address: 22 Thomas Street, Pandora, Napier
Postal Address: PO Box 126, Napier 4140
Ph: +64 6 835 9662 Fax: +64 6 835 7089
Email: info@classicsheepskins.co.nz
Website: www.classicsheepskins.co.nz
Director: Maurice Callaghan
Shop & Tour Manager: Carmel Meyer
Description: Over 20,000 people visit annually for the free factory tour and enjoy seeing the step-by-step sheepskin tanning and manufacturing processes. This is the only tour of its kind in New Zealand. Factory door prices for top quality sheepskin rugs, slippers, boots and hair on hide products. New Zealand-made possum/ merino knitwear and accessories. Tax free international mailing service available.

CONNECTABUS
Locations: Queenstown/Wanaka/Fiordland
Company Type: Sightseeing and Tours/Tour Coaches
Legal Name: Remarkable New Zealand Ltd
Physical Address: 132 Grenda Drive, Frankton Industrial, Queenstown
Postal Address: PO Box 656, Queenstown 9348
Ph: +64 3 441 4471 NZ fp: 0800 405 066
Fax: +64 3 441 4766
Email: reservations@connectabus.com
Website: www.connectabus.com
Marketing Manager: Morgan McCammon
Email: morgan@connectabus.com
Description: Connectabus Queenstown is Queenstown’s...
transportation system, giving full transportation services to visitors in Queenstown. The Connectabus system offers clients multi-ride day passes covering the Queenstown, Waiaraka and Arrowtown areas. It's a great way to experience Queenstown, Waiaraka and Arrowtown at your leisure.

CRYSTAL MOUNTAIN

Location: Auckland
Company Type: Attraction/Museum
Legal Name: Crystal Mountain Ltd
Physical Address: 80 Candia Road, Swanston, Auckland
Postal Address: PO Box 21135, Henderson 0650
Ph: +64 9 833 5033 Fax: +64 9 833 5044
Email: inquiry@cRYSTALmountain.co.nz
Website: www.cRYSTALmountain.co.nz
Description: Crystal Mountain is located 20 kilometres from the Auckland CBD, in the foothills of the Waitakere Ranges. Crystal Mountain is Qualmark endorsed and won the Waitakere Tourism and Leisure Awards 2005 and 2006. We receive over 200,000 visitors per year. We offer the Crystal Mine Museum, gallery and souvenir shop, themed animal park, café and Vineyard Function Centre, which caters for all ages and is suitable for large groups. Crystal Mountain is open Tue – Sun.

DART RIVER JET SAFARIS & FUNYAKS

Location: Queenstown
Company Type: Adventure Activities
Legal Name: Dart River Jet Safaris Ltd
Physical Address: Mill Street, Glenorchy
Postal Address: PO Box 76, Queenstown 9348
Ph: +64 3 442 4933 NZ fp: 0800 327 853
Fax: +64 3 442 9075
Email: info@dartriverjetsafaris.co.nz
Website: www.dartriverjetsafaris.com
Manager: Clark Scott
Description: The Dart River Safari combines New Zealand’s most scenic jet boating with a short forest walk and a backroad journey through Lord of the Rings film locations. With Funyaks, jet boat upriver; experience in a World Heritage Area.

DEPARTMENT OF CONSERVATION

Location: Nationwide
Company Type: Trekking
Legal Name: Department of Conservation (DOC)
Physical Address: 18 – 32 Manners Street, Wellington
Postal Address: PO Box 10420, Wellington 6143
Ph: +64 4 471 0726 Fax: +64 4 381 3057
Email: enquiries@doc.govt.nz
Website: www.doc.govt.nz
Commercial Director: David Wilks
Email: dwilks@doc.govt.nz
Commercial Channel Manager: Jake Downing
Email: jdowning@doc.govt.nz
Description: DOC looks after New Zealand’s unique landscapes and wildlife. DOC manages national parks and reserves, and maintains the walking tracks, cycle trails, historic places, huts and campgrounds in them. Travelling New Zealand’s national parks, the Great Walks – Milford, Routeburn, Kepler, Abel Tasman, Heaphy, Tongariro, Whanganui, Lake Wakatipu and Rakaia. Showcase some of the country’s best scenery are hugely popular with international visitors.

DESTINATION COROMANDEL

Location: The Coromandel
Company Type: Regional Tourism
Legal Name: Destination Coromandel Trust
Physical Address: 1st Floor, Goldfields Shopping Centre, Queen Street, Thames
Postal Address: PO Box 592, Thames 3540
Ph: +64 7 868 0017 Fax: +64 7 868 5986
Email: info@thecoromandel.com
Website: www.thecoromandel.com
Manager: Hadley Dryden
Email: hadley@thecoromandel.com
Description: A key driver of the visitor industry in The Coromandel and Hauraki regions, while preserving the special values of The Coromandel. Renowned worldwide for its natural beauty – misty rainforests and pristine golden beaches – The Coromandel is blessed with hundreds of natural hideaways, making it an ideal place to slow down, relax and unwind. Plan your trip on the official tourism site for The Coromandel and discover why this destination is ‘good for your soul’.

DESTINATION FIORDLAND

Location: Fiordland Company Type: Regional Tourism
Legal Name: Destination Fiordland
Physical Address: Level 1, 116 Town Centre, Te Anau
Postal Address: PO Box 155, Te Anau 9640
Ph: +64 3 249 2965
Website: www.fiordland.org.nz
Email: info@fiordland.org.nz
Manager: Kate Hebblewhite
Email: kate@fiordland.org.nz
Description: Regional Tourism Organisation for Fiordland, responsible for destination marketing incorporating the holiday resorts of Te Anau, Manapouri and scenic icons Milford and Doubtful Sounds.

DESTINATION GREAT LAKES TAUPO

Location: Lake Taupo
Company Type: Regional Tourism
Legal Name: Destination Great Lake Taupo
Physical Address: Level 1, 32 Roberts Street, Taupo
Postal Address: PO Box 149, Taupo 3351
Ph: +64 7 376 0400 Fax: +64 7 376 0410
Email: info@greatlaketauupo.com
Website: www.greatlaketauupo.com
General Manager: Vanessa Freeman
Email: vanessa@greatlaketauupo.com
Marketing and Trade Sales: Maggie Sando
Email: maggie@greatlaketauupo.com
Description: Destination Great Lake Taupo (DGLT) is the Regional Tourism Organisation responsible for promoting the Great Lake Taupo region, one of New Zealand’s premier fishing, golfing and mountain biking destinations. The Great Lake Taupo region encompasses the area from Turangi – Tongariro in the south to Mangakino in the north, and is centered around the largest freshwater lake in the Southern Hemisphere. DGLT’s areas of expertise include domestic and international marketing, travel trade sales, conventions and incentives marketing, and media liaison. DGLT also operates i-SITE Visitor Centres in Taupo and Turangi, and works with local businesses to promote the region.

DESTINATION MARLBOROUGH

Location: Marlborough
Company Type: Regional Tourism
Legal Name: Destination Marlborough
Physical Address: 8 Sinclair Street, Blenheim
Postal Address: PO Box 29, Blenheim 7240
Ph: +64 3 577 5523 Fax: +64 3 577 5530
Email: info@destinationmarlborough.com
Website: www.lovenmarlborough.co.nz
General Manager: Tracy Johnston
Email: johnstonl8@destinationmarlborough.com
Marketing Manager: Rachael Brown
Email: rbrown@destinationmarlborough.com
Description: Marlborough is a region of spectacular beauty where water, wine and wilderness combine to create a relaxing escape. Home to the Marlborough Sounds, the Queen Charlotte Track and 40 winery cellar doors, Marlborough is a not to be missed holiday destination. Enjoy local fresh seafood matched to its famous wines - you are going to love Marlborough.

DESTINATION QUEENSTOWN

Location: Queenstown
Company Type: Regional Tourism Organisation
Legal Name: Destination Queenstown Incorporated
Physical Address: 44 Stanley Street, Queenstown
Postal Address: PO Box 353, Queenstown 9300
Ph: +64 3 441 0700 Fax: +64 3 442 7441
Website: www.queenstown.co.nz
International Markets Manager: Ben Chapman
Email: bchampion@queenstown.org.nz
Trade Marketing Executive: Christiana Zhu
Email: cZhu@queenstown.co.nz
Description: Destination Queenstown is the Regional Tourism Organisation responsible for marketing Queenstown as the Southern Hemisphere’s premier four-season lake and alpine resort. As the neutral tourism contact point, the organisation works with local businesses, tourism operators, the hospitality industry, accommodation providers, retailers and service sectors to promote the region. Rated as one of the world’s top destinations, the challenge is deciding what to do first.

DESTINATION ROTORUA MARKETING

Location: Rotorua Company Type: Regional Tourism
Legal Name: Destination Rotorua Marketing
Physical Address: 3rd Floor, Library Building, 1136 Arawa Street, Rotorua
Postal Address: Private Bag 3007, Rotorua 3046
Ph: +64 7 348 4133
Email: marketing@rotoruanz.com
Website: www.rotoruanz.com
General Manager: Oscar Nathan
Email: oscar@rotoruanz.com
Trade Marketing Manager: Patrick Dault
Email:patrick@rotoruanz.com
Description: Rotorua’s unique experiences will capture your heart and elevate your soul. Rotorua is the place where you can discover authentic culture and explore physical pursuits. Experience Maori culture, geothermal earth forces, spa rejuvenation, thrills and adventure, some of the world’s best mountain biking trails or fantastic trout fishing - Rotorua delivers it all!

DESTINATION WAIARAPA

Location: Wairarapa Company Type: Regional Tourism
Legal Name: Destination Wairarapa Incorporated
Physical Address: Radio House, 7 – 13 Church Street, Masterton
Postal Address: PO Box 674, Masterton 5840
Ph: +64 6 370 0900
Website: www.wairarapanz.com
General Manager: David Hancock
Email: david@wairarapanz.com
Marketing Manager: Barbi Hyde
Email:barbi@wairarapanz.com
Description: Destination Wairarapa, the Regional Tourism Organisation for the Wairarapa, is a member of the Classic New Zealand Wine Trail. Wairarapa is a region of big skies, wide valleys and small characterful towns. Just an hour’s drive or train ride from Wellington, it’s renowned for its premium wines, gourmet food and boutique accommodation. Over 350 combinations of stunning mountain, coastal and rural scenery with a busy event programme and unique attractions.

DISTINCTION HOTELS

Locations: Nationwide
Company Type: Hotels
Legal Name: Distinction Hotels
Physical Address: Lakefront Drive, Te Anau
Postal Address: PO Box 46, Te Anau 9640
Ph: +64 3 249 9700 Fax: +64 3 249 7947
Website: www.distinctionhotels.co.nz
EDGECOMBER – LAKE WANAKA
Location: Wanaka
Company Type: Hotel
Legal Name: Edgewater Resort Hotel Ltd
Physical Address: Sargood Drive, Wanaka
Postal Address: PO Box 61, Wanaka 9343
Phone: +64 3 443 0011 NZ fp: 0800 108 311
Fax: +64 3 443 8323
Email: reservations@edgewater.co.nz
Website: www.edgewater.co.nz
General Manager: Leigh Stock
Email: gm@edgewater.co.nz
Description: Edgewater lies right at the water’s edge of Lake Wanaka. It is the perfect destination for your clients to experience all that Central Otago's seasons have to offer. Long, hot summers fade slowly into beautiful autumn colours, before the clear mountain air promises snow and crisp winter days. As the snowfalls melt, spring returns with its lush, bright greens. All three room styles feature a balcony or patio with lake and mountain views. Come and touch the seasons at Edgewater.

ELITE TOUR CONNECTIONS
Location: Auckland/North Island
Company Type: Sightseeing and Tours/Transport
Legal Name: Elite Tour Connections NZ Ltd
Physical Address: Unit 17B, Kudos Business Park, 203 Kirkbride Road, Airport Oaks, Auckland
Postal Address: PO Box 107002, Airport Oaks, Auckland 2150
Ph: +64 9 275 7377 Fax: +64 9 275 7399
Website: www.elitetour.co.nz
Managing Director: Alain Carr
Email: alain@elitetour.co.nz
Operations Manager: Cheryl Carr
Email: elites@elitetour.co.nz
Description: For over 20 years, Elite Tour Connections have provided luxury transport for visitors, corporate clients and New Zealanders travelling overseas. From the comfort of our vehicles and level of service to our local knowledge and the calibre of our drivers, our reputation is unequalled. Elite’s vehicles include luxury sedans and 7- and 12-seat passenger vans.

ENSURANCEKAIKOURA
Location: Kaikoura
Company Type: Adventure Activity/Sightseeing and Tours
Legal Name: Encounter Kaikoura
Physical Address: 96 Esplanade, Kaikoura
Postal Address: 96 Esplanade, Kaikoura 7300
Phone: +6 3 319 6777 NZ fp: 0800 733 365
Fax: +64 3 319 5064
Email: info@encounterkaikoura.co.nz
Website: www.encounterkaikoura.co.nz
Admin Manager: Bev Chambers
Email: bev@dolphin.co.nz
Marketing & Product Development: Lynette Buurman
Email: lynette@dolphin.co.nz
Description: Kaikoura is undoubtedly the wildlife capital of New Zealand with a diversity of marine mammals and birdlife. Our Dolphin Encounter is focused on the dusky dolphins and we offer opportunities to swim with these graceful and intelligent marine mammals – all equipment is provided. Our Albatross Encounter offers superb sightings of more than 12 species of albatross, including the Wandering and Royal Albatross and much more on a boat-based birding tour. Encounter Kaikoura focuses on environmental sustainability ensuring our clients experience a nature-based activity at its very best, with the least impact on the environment and its inhabitants. Our friendly crew provide expert commentary ensuring life-long memories.

EUROPCAR NEW ZEALAND
Location: Nationwide
Company Type: Rental Vehicles
Legal Name: Europcar New Zealand
Physical Address: 73 Orchard Road, Hawero, Christchurch
Postal Address: 73 Orchard Road, Hawero, Christchurch 8053
Phone: +6 4 397 5084 NZ fp: 0800 800 115
Fax: +6 4 397 5081
DX Address: WP23502, Christchurch
Email: info@europcar.co.nz
Website: www.europcar.co.nz
Travel Sales Manager: Derek Batchelor-Cook
Email: derek.batchelor-cook@europcar.com
General Manager: Steven White
Email: steven.white@europcar.com
Description: Europcar is the leader in car rental services in Europe. Present in 140 countries, the company provides customers with access to the world’s largest vehicle rental network. With 6,600 employees committed to delivering customer satisfaction and an average fleet of 190,000 vehicles, Europcar is conscious of its corporate citizenship responsibilities. Europcar New Zealand prides itself on its excellent service, competitive rates and wide selection of reliable fleet vehicles.

EXPLORE NZ
Location: Northland/Auckland
Company Type: Adventure Activities/Cruises/Sightseeing and Tours
Legal Name: Explore NZ
Physical Address: 120 Halsey Street, Auckland
Postal Address: PO Box 106267, Auckland 1143
Ph: +6 4 359 9387 NZ fp: 0800 397 567
Fax: +6 4 358 3137
Email: info@explorenz.co.nz
Website: www.explorenz.co.nz
General Manager Sales & Marketing: Dominik Strobel
Email: dominik@explorenz.co.nz
CEO: Kit Nixon
Email: kitn@explorenz.co.nz
Social Media: Facebook/YouTube/Twitter
Description: Explore NZ is a multi-award-winning, sustainable and dynamic company offering excursions in Auckland and the Bay of Islands, New Zealand. In Auckland race an original America’s Cup yacht, see whales and dolphins all year around in the Hauraki Gulf or sit back, relax and enjoy a Pride of Auckland sailing and dining experience. In the Bay of Islands swim with dolphins, cruise to the must see ‘Hole in the Rock’, sail on New Zealand’s famous oceangoing 80m mail yacht Lion New Zealand, discover the majestic Far North off road including Cape Reinga or relax at Otehei Bay on Urupukapuka Island.

FARM TO FARM AGRICULTURAL TOURS
Location: Nationwide
Company Type: Home and Farm Stays/Sightseeing and Tours
Legal Name: Farm to Farm Tours
Physical Address: 77 – 83 High Street, Rangiora
Postal Address: PO Box 239, Rangiora 7440
Ph: +6 4 313 5855 Fax: +6 4 313 5596
Email: info@farmtolfarm.co.nz
Website: www.farmtofarm.co.nz
Managing Director: Ross MacMillan
Technical Tour Manager: James Dixon
Description: Agricultural and farm tours of New Zealand are our specialty. Farm to Farm Agricultural Tours is owned and operated by an Agricultural Graduate/Registered Farm Management Consultant and has been established for 25 years. Full tour arrangements, technical tours, farm visits and farm stays, especially special interest groups relating to agriculture, agriculture, forestry or wine. Full Member of ATOL; Agricultural Tour Operators International.

FLY MY SKY
Locations: Auckland/Ruapehu
Company Type: Scenic Flights/Airlines
Legal Name: Commercial Helicopters Ltd
Physical Address: Air NZ Domestic Terminal, Auckland Airport, Mangere, Auckland
Postal Address: PO Box 152, Taumarunui 3946
Ph: +6 4 895 8820 NZ fp: 0800 222 123
Fax: +6 4 895 5405
Email: greatbarrier@flymysky.co.nz
Website: www.flymysky.co.nz
Governing Director: Keith McKenzie
General Manager: Robyn McKenzie
Description: 1. Great Barrier Island: scheduled flight service between Auckland International Airport and Great Barrier Island. 2. Sky Taxi: New Zealand-wide 10-seat aircraft (transport) hire for groups. 3. Hughes 500D: helicopter operations with Keith McKenzie QSM – all types of operations within the North Island.

FOX GLACIER GUIDING
Location: West Coast
Company Type: Glacier Adventures
Legal Name: Alpine Guides Fox Glacier Ltd
Physical Address: 44 Main Road, Fox Glacier
Postal Address: PO Box 38, Fox Glacier 7859
Ph: +64 3 751 0825 NZ fp: 0800 111 600
Fax: +64 3 751 0857
Website: www.foxguides.co.nz
Sales & Marketing Manager: Jo Wisniewski
Email: jo@foxguides.co.nz
Chief Executive Officer: Rob Jewell
Email: rob@foxguides.co.nz

Description: Fox Glacier Guides has been the leading ferry operator in Auckland for over 20 years and offers ferry trips, tours and charters around Auckland Harbour and the Hauraki Gulf. Leisure trips include the historic seaside suburb of Devonport, the volcanic Rangitoto Island, beautiful Waiheke Island and the Fullers Harbour Cruise. Commuter ferry services operate between Downtown Auckland and Birkenhead, Bayswater, Northcote Point, Stanley Bay and Half Moon Bay. Fullers also owns and operates the Waiheke Island Bus Company.

GANNET SAFARIS
Location: Hawke's Bay
Company Type: Attraction/Sightseeing and Tours
Legal Name: Gannet Safaris Overland Ltd
Physical Address: 306 Clifton Road, Te Awanga
Postal Address: PO Box 28161, Havelock North 4157
Ph: +64 6 875 0888 NZ fp: 0800 427 232
Fax: +64 6 875 0893
Website: www.gannetsafaris.co.nz
Manager: Lyn Alam
Manager: Michael Neison
Email: gannetsafaris@libra.co.nz
Description: Cape Kidnappers is the largest and most accessible mainland gannet colony in the world. Visitors will see these amazing birds nesting, preening, flying and performing the famous recognition ritual ‘Dance of the Gannets’. Gannet Safaris has been operating successfully for over 45 years; the only operator that drives you to within a few metres of the birds. No walking or hill climbing required!

GOLDFIELDS JET
Location: Otago
Company Type: Adventure Activities
Legal Name: Goldfields Jet (2003) Ltd
Physical Address: State Highway 6, Kawarau Gorge, Cromwell
Postal Address: PO Box 81, Cromwell 9340
Ph: +64 3 445 1038 NZ fp: 0800 111 038
Fax: +64 3 445 1037
Email: info@goldfieldsjet.co.nz
Website: www.goldfieldsjet.co.nz
Manager: Hamish Egerton
Manager: Hamish@gmail.com
Description: A spectacular jet boat ride on the mighty Kawarau River through the heart of one of New Zealand’s most historic gold-mining regions. Our specially designed jet boats and highly trained drivers will take you on an unforgettable 40-minute ride through the Kawarau Gorge.

GO RENTALS
Location: Auckland
Company Type: Rental Vehicles
Legal Name: GO Rentals New Zealand
Physical Address: 531b Great South Road, Penrose, Auckland
Postal Address: PO Box 12873, Auckland, 1061
Ph: +64 9 974 1598 NZ fp: 0800 467 368
Fax: +64 9 579 0293
Website: www.gorentals.co.nz
Email: info@gorentals.co.nz

Reservations Manager: Daniel King
Email: daniel.king@gorentals.co.nz
Marketing Manager: Daniel Ung
Email: daniel.ung@gorentals.co.nz
Description: We’ve a big team of extremely passionate people who GO further in every way to make your journey a roaring success. Of course we have hundreds of safe, reliable, clean and affordable late-model vehicles like the other top companies. And what you see is what you get, meaning no hidden costs and the car you book is the car you drive. All that, plus our standout service, will really put a smile on your dial.

GRAY LINE NEW ZEALAND
Location: Nationwide
Company Type: Sightseeing and Tours
Legal Name: Gray Line New Zealand
Physical Address: 64 Westrey Road, Mangere, Auckland
Postal Address: PO Box 53164, Auckland Airport, Auckland 2150
Ph: +64 9 307 7880 NZ fp: 0800 698 687
Fax: +64 9 307 7977
Website: www.grayline.co.nz

GREATSIGHTS NEW ZEALAND
Location: Nationwide
Company Type: Cruises/Sightseeing and Tours/Tour Coaches
Legal Name: InterCity Group (NZ) Ltd
Physical Address: Millennium Centre, Building C, Level 2, 602 Great South Road, Greenlane, Auckland
Postal Address: PO Box 26601, Epsom, Auckland 1344
Ph: +64 9 583 5700 NZ fp: 0800 744 487
Email: inquiries@intercity.co.nz
Inbound Sales Manager: Ross Grundy
Email: ross@intercity.co.nz
Description: Since 1967, Gray Line New Zealand has operated deluxe day and overnight sightseeing tours around Auckland City and to famous destinations including Waitomo, Rotorua, Bay of Islands and Milford Sound. All coaches have multilingual commentary and toilets on board for full-day tours. Our popular Waitomo/ Rotorua Day Tour departs Auckland daily featuring a purpose-built five-star coach with GPS mapping via a large plasma screen. Morning tea, boxed lunch, evening snack and a comprehensive multilingual commentary in Japanese, Spanish and Mandarin.

GREEN JOURNEYS
Location: Nationwide
Company Type: Accommodation Services/Sightseeing and Tours
Legal Name: Green Collection Limited
Postal Address: 574 Riwaka Valley Road, RD3, Motueka 7198
Ph: +64 3 528 4664
Website: www.greenjourneys.co.nz
Email: travel@greenjourneys.co.nz

Description: Green Journeys’ powerful and purpose-built five-star coach with GPS mapping is the perfect large screen. Morning tea, boxed lunch, evening snack and a comprehensive multilingual commentary in Japanese, Spanish and Mandarin.

Location: West Coast
Company Type: Adventure Activities/Thermal Spa
Legal Name: Franz Josef Glacier Guides
Physical Address: Main Road, Franz Josef
Postal Address: PO Box 41, Franz Josef
Ph: +64 3 752 0763 NZ fp: 0800 GUIDES
Fax: +64 3 752 0102
Website: www.franzjosefglider.com
Email: sales@franzjosefglider.com
Description: Franz Josef Glacier Guides is one of the most unique activities that New Zealand has to offer, a guided trip onto the majestic Franz Josef Glacier. This internationally recognised guiding operation prides itself on providing an incredible glacier experience. Their commitment is to offer the most spectacular and rewarding trip available – walking up into the glacier terrain with an experienced guide is a spectacular and rewarding trip available – walking up into the glacier terrain with an experienced guide is a once-in-a-lifetime opportunity. There is a range of trips available to suit every ability. After a day’s adventure on the glacier, there is no better reward than to rejuvenate body, soul and mind at the Glacier Hot Pools. Nestled in lush rainforest, three invitingly warm main pools await, or opt for one of three secluded private pools; perfect for families or couples.

Location: West Coast
Company Type: Adventure Activities/Thermal Spa
Legal Name: Franz Josef Glacier Guides
Physical Address: Main Road, Franz Josef
Postal Address: PO Box 41, Franz Josef
Ph: +64 3 752 0763 NZ fp: 0800 GUIDES
Fax: +64 3 752 0102
Website: www.franzjosefglider.com
Email: sales@franzjosefglider.com
Description: Franz Josef Glacier Guides is one of the most unique activities that New Zealand has to offer, a guided trip onto the majestic Franz Josef Glacier. This internationally recognised guiding operation prides itself on providing an incredible glacier experience. Their commitment is to offer the most spectacular and rewarding trip available – walking up into the glacier terrain with an experienced guide is a spectacular and rewarding trip available – walking up into the glacier terrain with an experienced guide is a once-in-a-lifetime opportunity. There is a range of trips available to suit every ability. After a day’s adventure on the glacier, there is no better reward than to rejuvenate body, soul and mind at the Glacier Hot Pools. Nestled in lush rainforest, three invitingly warm main pools await, or opt for one of three secluded private pools; perfect for families or couples.
HAMILTON & WAIKATO TOURISM

Location: Waikato & Waitomo

Company Type: Regional Tourism

Legal Name: Hamilton & Waikato Tourism Ltd

Postal Address: C/- Hamilton International Airport, Airport Road, RD 2, Hamilton 3382

Ph: +64 7 843 0056  Fax: +64 7 843 3365

Email: info@hamiltonwaikato.com

Website: www.hamiltonwaikato.com

Marketing Manager: Rebecca Evans

Description: Hamilton & Waikato Tourism is the Regional Tourism Organisation for the Hamilton and Waikato region. Our role is to market the region as a visitor destination to domestic and international consumers, travel trade, media, and the MICE sector. Representing the region’s tourism operators, Hamilton & Waikato Tourism provides assistance with general information, product enquiries, itinerary planning and family/educational tours. We also work closely with national agencies such as Tourism New Zealand, the Tourism Industry Association and counter-regional Tourism Organisations, as well as with local district councils, i-SITEs and tourism cluster groups.

HAMMONDS SCENIC TOURS

Location: Wellington

Company Type: Sightseeing and Tours

Legal Name: Wellington Sightseeing Tours Ltd

Physical Address: 50 Waterloo Quay, Level 3, Seaways Building, Wellington

Postal Address: PO Box 3382, Wellington 6140

Ph: +64 4 472 0869  Fax: +64 4 471 1730

Email: info@wellingtonsightseeingtours.co.nz

Website: www.wellingtonsightseeingtours.co.nz

Managing Director: Wally Hammond

Office & Marketing Manager: Mariana Mann

Description: Over 55 years experience!! Established in 1958 by present-day Managing Director, Wally Hammond, Hammonds Scenic Tours is Wellington’s original private sightseeing company, and one of Wellington’s most highly regarded sightseeing companies. Five brilliant tours are offered daily throughout the Wellington region, covering a range of ‘must-see’ attractions and sights.

HAWKE’S BAY TOURISM

Location: Hawke’s Bay

Company Type: Regional Tourism

Legal Name: Hawke’s Bay Tourism Ltd

Physical Address: 19 Whaghoine Street, Ahuriri, Napier 4144

Ph: +64 6 834 1918  Fax: +64 6 280 5469

Email: enquire@hawkesbaytourism.co.nz

Website: www.hawkesbaynz.com

General Manager: Anne Dunods

Description: Hawke’s Bay Tourism is Hawke’s Bay’s leading tourism organisation. Hawke’s Bay is New Zealand’s premier wine region, famous for its award-winning wines, as well as for its stunning coastal beauty and beaches. Nicola and her team are here to help you make the most of your visit to Hawke’s Bay.

HALLMARK CHAUFFEUR DRIVE

Locations: Auckland/Rotorua/Tauranga

Company Type: Sightseeing and Tours/Luxury Vehicles

Legal Name: Hallmark Chauffeur Drive

Physical Address: 1/380 James Fletcher Drive, Otahuhu, Auckland

Postal Address: PO Box 59109, Mangere Bridge, Auckland 2151

Ph: +64 9 258 5000  NZ fp: 0800 805 466  Fax: +64 9 276 5010

Email: operations@limos.co.nz

Website: www.limos.co.nz

General Manager: Mike Graves

Business Development Manager: Niki Dowe

Description: Hallmark Chauffeur Drive has been a tourism transport service leader for over 26 years offering memorable experiences showcasing the beauty of New Zealand. From guest arrival to departure we offer genuine kiwi hospitality entwined with a professional service, modern fleet, friendly and professional chauffeurs/drivers, and a wonderful journey.

Hilton Hotelyes & Resorts

Location: Auckland/Lake Taupo/Queenstown

Company Type: Hotels/Restaurants/Bars

Legal Name: Hilton Hotels & Resorts

Physical Address: 801 Waiarike Road, Chirstchurch

Postal Address: Private Bag 4716, Christchurch 8140

Ph: +64 3 358 6789  NZ fp: 0800 654 321

Fax: +64 3 358 6756

Email: sales@hertz.com

Website: www.hertz.co.nz

Regional Manager Travel Distribution: Claire Flack

Email: apactus@hertz.com

Description: Hertz offers you quality late-model vehicles that you can pick up and return from over 40 locations across New Zealand. Your experience is more than just a great vehicle, Hertz offers you NeverLost® GPS, mobile Wi-Fi on the go and access to Emergency roadside Assistance 24/7. Whether it is travel for business or holiday, make the most of it with Hertz.

Guided walks and tours available. On-site interactive experiences, unique geothermal mud bathing, soak in the warm Sulphur Spas, experience one of our Mud Therapies or a wonderful Mini Mini Massage. Bookings for therapies essential.

HERITAGE HOTELS

Location: Nationwide

Company Type: Hotels

Legal Name: Heritage Hotel Group

Physical Address: 35 Hobson Street, Auckland

Postal Address: PO Box 3004, Auckland 1140

Ph: +64 9 302 1277  NZ fp: 0800 368 888

Fax: +64 9 303 0152

Email: res@heritagehotels.co.nz

Website: www.heritagehotels.co.nz

Chief Executive Officer: Graham Yan

Email: graham@heritagehotels.co.nz

Wholesale and Leisure Executive: Amber Silvester

Email: amber@heritagehotels.co.nz

Description: From country retreats to city suites, Heritage Hotels, CityLife Hotels and Heritage Boutique Collection offer stylish accommodation New Zealand wide. Superior guest facilities cater to couples, families and groups, with well-appointed hotel rooms, multi-room suites and self-contained apartments. Resort-style leisure facilities include heated swimming pool and spa pools, tennis courts, restaurants and more (diners by hotel).

Hilton Hotels & Resorts

Location: Auckland/Lake Taupo/Queenstown

Company Type: Hotels/Restaurants/Bars

Legal Name: Hilton Hotels & Resorts

Physical Address: 801 Waiarike Road, Chrestchurch

Postal Address: Private Bag 4716, Christchurch 8140

Ph: +64 3 358 6789  NZ fp: 0800 654 321

Fax: +64 3 358 6756

Email: sales@hertz.com

Website: www.hertz.co.nz

Regional Manager Travel Distribution: Claire Flack

Email: apactus@hertz.com

Description: Hertz offers you quality late-model vehicles that you can pick up and return from over 40 locations across New Zealand. Your experience is more than just a great vehicle, Hertz offers you NeverLost® GPS, mobile Wi-Fi on the go and access to Emergency roadside Assistance 24/7. Whether it is travel for business or holiday, make the most of it with Hertz.

Guided walks and tours available. On-site interactive experiences, unique geothermal mud bathing, soak in the warm Sulphur Spas, experience one of our Mud Therapies or a wonderful Mini Mini Massage. Bookings for therapies essential.
HOBBITON MOVIE SET TOURS
Location: Waikato & Waikato
Company Type: Tour
Legal Name: Hobbiton Movie Set Tour Ltd
Physical Address: 501 Buckland Road, Matamata
Postal Address: 501 Buckland Road, RD 2, Matamata 3472
Ph: +64 7 888 1505  Fax: +64 7 888 1507
Email: info@hobbitontours.com
Website: www.hobbitontours.com
Managing Director: Russell Alexander
Sales & Operations Manager: Henry Home
Description: The Hobbiton Movie Set Tour is a visitor experience based at the place where Hobbiton was created for filming The Lord of the Rings and The Hobbit. This interesting and entertaining experience incorporates the famous film set and an insight into rural life, starting with a drive through a picturesque 1,250-acre sheep farm with views to the Kaimai Ranges. Your guide will escort you through the ten-acre Hobbiton Movie Set, recounting details of how it was created. See Hobbit Holes, The Green Dragon Inn and The Mill, and find out how this farmland was transformed into The Shire from Middle-earth. Sample specially brewed beverages at The Green Dragon Inn, and afterwards be able to revisit some of New Zealand’s most iconic landmarks and remote places, hotel locations include Queenstown, Rotorua, Auckland and Wellington.

HOLIDAY PARKS ASSOCIATION OF NEW ZEALAND
Location: Nationwide
Company Type: Accommodation Services/Industry Organisation
Legal Name: Holiday Accommodation Parks Association of New Zealand
Physical Address: Unit 21, Copperfield, 7 – 13 Seaview Road, Paraparaumu Beach, Paraparaumu
Postal Address: PO Box 394, Paraparaumu 5254
Ph: +64 4 296 3283  Fax: +64 4 296 9264
Email: info@holidayparks.co.nz
Website: www.holidayparks.co.nz
Chief Executive: Fergus Brown
Email: fergus@holidayparks.co.nz
Description: HAPNZ is the industry association that represents the commercial holiday park sector in New Zealand. HAPNZ has 305 member parks and over 90 trade members. HAPNZ is a full member of the Tourism Industry Association (TIANZ) and all HAPNZ members are affiliate members of TIANZ.

HOLLYFORD TRACK
Location: Fiordland
Company Type: Hiking
Legal Name: Hollyford Guided Walks Ltd
Physical Address: Unit 1, 175 Glenda Drive, Frankton, Queenstown
Postal Address: PO Box 360, Queenstown 9348
Ph: +64 3 442 3000  NZ fp: 0800 832 226  NZ tp: 0800 332 280
Email: info@hollyfordtrack.co.nz
Website: www.hollyfordtrack.co.nz
Manager: Rick Holzmann
Reservations Manager: Katharine Franey
Description: Located in Fiordland National Park is the Hollyford Track guided walk. In three days you will be transported from the wilderness to the sea, traversing the Hollyford Valley by foot, jet boat and helicopter. Your expert guides will bring to life the diversity of landscape, vegetation and wildlife, sharing captivating stories of early Maori and pioneering families. Intimate group sizes ensure personalized service in our comfortable private lodges where first rate cuisine is served.

HOSPITALITY PLUS
Location: Nationwide
Company Type: Accommodation Services/Home and Farm Stays
Legal Name: The New Zealand Home and Farmstay Company Ltd
Physical Address: 11 Pye Road, Geraldine 7991
Postal Address: PO Box 66, Geraldine 7956
Ph: +64 3 693 4763
Website: www.hospitalityplus.co.nz
Director: Lesley Fallon
Email: lesley@hospitalityplus.co.nz
Groups Manager: Vonne Hohenberger
Email: vonne@hospitalityplus.co.nz
Description: We are a “one-stop-shop” for the booking of farmsays, homestays, B&Bs and home-hosted dinners and lunches. We have 300+ properties listed and are happy to book for FITs and groups, and to assist with any special clients’ requests. All properties have been inspected and provide a high level of comfort, cleanliness and hospitality. We can also arrange home stays with English lessons in a qualified teacher’s home.

HOTEL GRAND CHANCELLOR
Location: Auckland
Company Type: Hospitality
Legal Name: Grand Hotels International
Physical Address: James Cook Hotel Grand Chancellor, 167 The Terrace, Wellington 6140
Postal Address: PO Box 2429 Wellington 6140
Ph: +64 4 498 9001
Fax: +64 4 499 8203
Email: judy.chen@h-hotels.com
Website: www.grandchancellorhotels.com
Director International Sales: Judy Chen
Description: Hotel Grand Chancellor is a member of Grand Hotels International for the Asia Pacific region. The group portfolio includes hotels in Malaysia, Singapore, China, Australia and New Zealand. Hotel Grand Chancellor has three hotels in New Zealand located in Wellington, Auckland City and Auckland Airport. Hotel Grand Chancellor properties are 4 to 4½ star superior hotels offering a range of facilities and services to meet the demands of all travellers.

HUCAFALLS JET
Location: Lake Taupo
Company Type: Adventure Activities
Legal Name: Hucafalls Jet Ltd
Physical Address: 200 Karetoto Road, Taupo
Postal Address: PO Box 563, Taupo 3351
Ph: +64 7 347 8572
Fax: +64 7 347 8573
Email: info@hucafallsjet.com
Website: www.hucafallsjet.com
Sales & Marketing Manager: Michelle Caldwell
Business Manager (Operations): Simon Thew
Description: Half an hour of thrills, fun and excitement as you zoom along a stunning river environment, lined with native bush, sheer rock cliff face and natural hot springs. Combine 360° spins and passing nature by incredible birdlife for an amazing must-do experience before even reaching the awe-inspiring majesty of the Huka Falls where, from your unique vantage point on the boat, you have the best water-level view of New Zealand’s most visited natural attraction.

HUCAFALLS JET
Location: Lake Taupo
Company Type: Attractions
Legal Name: Prawn Farm Tourism Ltd
Physical Address: Huka Falls Road, Wairakei Park, Taupo
Postal Address: PO Box 1475, Taupo 3351
Ph: +64 7 374 8474  Fax: +64 7 374 8063
Email: info@hukaprawnpark.co.nz
Website: www.hukaprawnpark.co.nz
Marketing Manager: Carla Dennead
Description: Huka Prawn Park offers an Activity Pass which includes nursery and hatchery tours, interactive water features, mersiste nature walk, trout feeding, geothermal foot bath and Huka-Prawn fishing. Licensed on-site restaurant and bar offering spectacular river views and riverside dining.

INTERRAILER
Location: Wellington
Company Type: Sea Transport
Legal Name: Interrailer
Physical Address: Level 7, 109 Featherston Street, Wellington
Postal Address: Private Bag 39988, Lower Hutt 5045
Ph: +64 4 498 3161  NZ fp: 0800 265 626
Fax: +64 4 498 2074
Email: wholesale@interailer.co.nz
Website: www.interailer.co.nz
Sales Manager: Simon Payne
Email: spayne@interailer.co.nz
Wholesale Manager: Lisa Ashford
Email: lasha@interailer.co.nz
Description: Interrailer operates ferries for passengers and their vehicles between Wellington in the North Island and Picton in the South Island. With a fleet of three ferries, there is a wide range of sailings to fit your holiday plans. The service features an array of entertainment facilities including cinema, cafes, bars, children’s play areas and observation decks to take in the majestic scenery along the way.

INTERNATIONAL ANTARCTIC CENTRE
Location: Christchurch & Canterbury
Company Type: Attraction
Legal Name: International Antarctic Centre
Physical Address: 38 Orchard Road, Christchurch
**JOHNSTON’S COACHLINES**

Location: Nationwide  
Company Type: Shuttles/Tour Coaches  
Legal Name: Johnston’s Coachlines Ltd  
Physical Address: 64 Westney Road, Mangere, Auckland  
Postal Address: PO Box 53614, Auckland Airport, Auckland 2150  
Ph: +64 9 255 1144 NZ fp: 0800 662 266  
Fax: +64 9 255 5270  
Email: info@johnstons.co.nz  
Website: www.johnstons.co.nz  
Sales & Marketing Executive: Jolene Redden  
Description: Johnston’s Coachlines is a charter coach company operating since 1926: it now operates the largest luxury coach fleet in New Zealand. The Johnston’s team know we are ‘the right choice’ when hiring a coach as we believe in your safety, the environment, flexibility and professional, friendly service. With a wide range of coaches ranging from 21 to 49 seats, three-star to the newest five-star coaches, we can offer you and your clients a coach to suit your needs and/or budget. We offer 24-hour service and are always available to help your group regardless if it is an airport transfer, dinner transfer or an extended tour.

**INVERCARGILL LICENSING TRUST**

Location: Invercargill  
Company Type: Hotels/Motels and Lodges/Restaurants  
Legal Name: Invercargill Licensing Trust  
Physical Address: 252 Dee Street, Invercargill  
Postal Address: PO Box 208, Invercargill 9840  
Ph: +64 3 211 3640 Fax: +64 3 214 4418  
Email: info@ilt.co.nz  
Website: www.ilt.co.nz  
Marketing & Sales Manager: Gary Muir  
Email: gary@ilt.co.nz  
Sales Executive: Nikki Buckley  
Email: nikkili@ilt.co.nz  
Description: The Invercargill Licensing Trust owns and operates the following accommodation properties: Ascot Park Hotel, Kelvin Hotel, Homestead Villa Motel and Balmoral Lodge Motel in Invercargill; Cable Court Motel in Dunedin; and Ashford Motor Lodge in Christchurch.

**JOHN FREED TOURS**

Location: Hamilton  
Company Type: Limousines/Tour Coaches/Sightseeing and Tours  
Legal Name: John Freed Tours  
Postal Address: PO Box 102, Te Awamutu 3840  
Cell: +64 27 494 3633  
Email: johnfreedtours@hotmail.com  
Owner/Operator: John Freed  
Description: John Freed Tours is a New Zealand-owned and operated company specialising in tour itineraries, special interest tours, golf tours, ‘whole of New Zealand’ tours and limousine tours. Based in Hamilton and operated by the owner for 28 years. Member: Allied ITOC, Tourism Industry Association, Sky (Hamilton), Rotary Club Te Awamutu. Kiwi Host certified.

**JUICY CRUIZE MILFORD SOUND**

Location: Queenstown/Fiordland  
Company Type: Cruises/Sightseeing and Tours  
Legal Name: Cruising Milford Sound Ltd  
Physical Address: 268Shotover Street, Queenstown & Milford Sound Boat Terminal, Milford Sound  
Postal Address: PO Box 2003, Wakatipu, Queenstown 9349  
Ph: +64 3 442 4196 NZ fp: 0800 500 121 Fax: +64 3 421 3914  
Email: info@jucycruise.co.nz  
Website: www.jucycruise.co.nz  
General Manager: Rob Burnell  
Email: rob@jucycruise.co.nz  
Operations Manager: Graeme Saunders  
Email: info@jucycruise.co.nz  
Sales Manager: Lisa Goersch  
Email: lisa@jucycruise.co.nz  
Description: JUCY CRUIZE provides boutique, uncrowded, smaller-boat-style cruises of Milford Sound and coach/cruise excursions from Queenstown and Te Anau. We spoil customers with unlimited close-up viewings of waterfalls, wildlife and rainforests from our two viewing decks and from our all-weather glass-roofed external viewing area. Lunch, snacks and drinks are available from the bar. Tea and coffee are complimentary. We’ll embrace you as one of our JUCY family, whilst showing you around Milford Sound.

**KEA CAMPERS**

Location: Auckland/Christchurch  
Company Type: Rental Vehicles  
Legal Name: Tourism Holdings Ltd  
Physical Address: 36 Richard Pearse Drive, Mangere  
Postal Address: PO Box 4293, Shortland Street, Auckland 1140  
Ph: +64 9 336 4299 NZ fp: 0800 651 080  
Fax: +64 9 309 9269  
Email: keares@thlonline.com  
Website: www.keacampers.com  
General Manager Sales: Sue Sullivan  
Email: sue.sullivan@thlonline.com  
General Manager Marketing & Customer Experience: Kate Meldrum  
Email: kate.meldrum@thlonline.com  
Description: Holidaying in a KEA motorhome allows you to explore at your own pace from the comfort of our custom-built motorhomes. Like a well-appointed hotel room, everything you need is included. KEA gives you more than a holiday; we help create lifelong memories.

**KAPITI HELIWORX**

Location: Wellington/Manawatu  
Company Type: Adventure Activities/Scenic Flights  
Legal Name: Kapiti Heliwrx  
Physical Address: Lintdale Tourist Complex, 34 Main Road North, Paraparaumu  
Postal Address: 94 Main Road North, Paraparaumu 5036  
Ph: +64 27 624 4335 NZ fp: 0508 HELIWORK  
Website: www.kapitiheliwrx.co.nz  
Email: kapithelihelv2010@gmail.com  
Operations Manager: Dennis Young  
Office Manager: Trista Miles  
Description: Kapiti Heliwrx offer scenic flights, lodge transfers and tailor-made packages to suit your requirements for hunting trip transfers, wedding flights, picnics for two, birthdays, special occasions or corporate events, as well as commercial services. Let our friendly, professional service introduce you to the area’s stunning scenery. ‘If it’s helicopters – we can do it!’

**KIWI 360**

Location: Bay of Plenty  
Company Type: Attraction  
Legal Name: Green Circle Ltd  
Physical Address: State Highway 2, Te Puke  
Postal Address: PO Box 541, Te Puke 3153  
Ph: +64 7 573 6340 NZ fp: 0800 KIWI 360  
Fax: +64 7 573 6345  
Website: www.kiw360.com  
Chief Executive: Graeme Crossman  
Email: graeme@kiwi360.com  
Description: KIWI360 is situated in the centre of the Bay of Plenty province where nearly all of NZ’s kiwifruit is grown. KIWIfruit, ‘the world’s healthiest fruit’, flourishes in the unique climatic and fertile soil conditions which prevail along the province’s coastal strip. Take an expert guided tour through the commercial kiwifruit farm, sample the wines and liqueurs, and browse for kiwifruit-inspired gifts and souvenirs. There are gourmet refreshments in the garden café.

**KIWI COUNTRY LIMITED**

Locations: Christchurch & Canterbury/Fordland/ West Coast  
Company Type: Restaurants/Retail  
Legal Name: Kiwi Country Limited  
Postal Address: PO Box 64, Te Anau 9640  
Ph: +64 3 249 7020 Fax: +64 3 249 7014  
Chief Executive: Noel Walker  
Email: noel@kiwicountry.co.nz  
Description: Tourism complexes (retail shopping, restaurant, toilets and other visitor services) in Kiwi Country Te Anau and Glenorchie. Working New Zealand jade factory and retail at Westland Greenstone in Hokitika. All complexes provide services and facilities for visitors and coaches on main tourist routes – 70% of business generated by coach groups.
**KIWI DISCOVERY**

Location: Queenstown  
Company Type: Sightseeing and Tours  
Legal Name: Adventure Discovery  
Physical Address: 37 Camp Street, Queenstown  
Postal Address: PO Box 53, Queenstown 9348  
Ph: +64 3 442 7340 NZ tp: 0800 505 504  
Fax: +64 3 442 7249  
Email: info@kiwidiscovery.com  
Website: www.kiwidiscovery.com  
General Manager: Tim Barke  
Senior Sales & Marketing Executive: Sharon Gray  
Description: Locally owned and established company providing a variety of adventure and sightseeing options. Ski ground operator providing mountain transport, airport transfers, ski and snowboard rental, clothing hire and snow packages. Milford Sound day excursions and group coach charters. Milford Track and Routeburn Track independent hiking packages.

**KIWI KARMA**

Location: Nationwide  
Company Type: Accommodation Services  
Legal Name: Kiwi Karma Ltd  
Postal Address: PO Box 7122, Wellington 6242  
Ph: +64 4 389 7781 Fax: +64 4 389 7782  
Website: www.kiwikarma.co.nz  
Owner: Craig Crestani  
Email: craig@kiwikarma.co.nz  
Social Media: www.facebook.com/kiwikarma  
Description: Kiwi Karma is a great way to book accommodation while travelling through New Zealand. Kiwi Karma donates 3% of your room rate to a New Zealand charity. The charities we support include World Vision, Breast Cancer Research Trust and other health, environmental and animal welfare charities. We have a wide range of accommodation options available so check us out on www.kiwikarma.co.nz.

**KIWIRAIL SCENIC JOURNEYS**

Location: Nationwide  
Company Type: Rail Travel  
Legal Name: Scenic Journeys a division of KiwiRail Limited  
Physical Address: Wellington Railway Station, Bunny Street, Wellington  
Postal Address: Private Bag, Wellington 6011  
Ph: +64 4 495 0775 NZ tp: 0800 872 467  
Fax: +64 4 472 8903  
Email: bookings@kiwirailscenic.co.nz  
Website: www.kiwirailscenic.co.nz  
Passenger Marketing Manager: Richard Keenan

Email: info@kiwirailscenic.co.nz  
Description: KiwiRail Scenic Journeys, New Zealand’s only long-distance passenger rail service, provides an unforgettable train experience for tourists and domestic travellers alike.

**KJET**

Location: Queenstown  
Company Type: Adventure Activities  
Legal Name: Kawarau Jet Services Holdings Ltd  
Physical Address: Main Town Pier, Marine Parade, Queenstown  
Postal Address: PO Box 459, Queenstown 9348  
Ph: +64 3 409 0000 NZ tp: 0800 529 272  
Email: bookings@kjet.co.nz  
Website: www.kjet.co.nz  
Sales & Marketing Manager: Ginny Goding  
Email: ginn@kjet.co.nz  
Description: Proud to be locally owned and operated, KJet offers 60-minute jet boat rides on Lake Wakatipu, and the Kawarau and Shotover Rivers. Trips depart every hour on the hour from the Main Town Pier, Queenstown Bay. All trips include admission to Queenstown’s Underwater Observatory. Combo options include helicopters, bungy, wine trail and white-water rafting. Exciting and unique O&M options available. Join us for an hour of exhilaration and a lifetime of memories.

**LAKE WANAKA TOURISM**

Location: Wanaka  
Company Type: Regional Tourism  
Legal Name: Lake Wanaka Tourism Inc  
Physical Address: 99 Ardmore Street, Wanaka  
Postal Address: PO Box 147, Wanaka 9305  
Ph: +64 3 443 1574 Fax: +64 3 443 9238  
Email: info@lakewanaka.co.nz  
Website: www.lakewanaka.co.nz  
General Manager: James Helmore  
Email: james@lakewanaka.co.nz  
Business Development: Geoff Marks  
Email: geoff@lakewanaka.co.nz  
Description: Lake Wanaka Tourism is responsible for promoting the Lake Wanaka region to the world. As the world’s first lifestyle reserve, Lake Wanaka invites visitors to experience its exceptional lifestyle but also highlights the destination’s long-term commitment to ensuring the quality of the experience is not compromised. Its spectacular lake and mountain scenery, and the Mount Aspiring National Park World Heritage area nearby, makes it a magnet for outdoor lovers the world over.

**LARMACH CASTLE**

Location: Dunedin  
Company Type: Motels and Lodges/Attractions  
Legal Name: Larnach Castle Ltd  
Physical Address: 145 Camp Road, Dunedin  
Postal Address: PO Box 1350, Dunedin 9054  
Ph: +64 3 476 1616 Fax: +64 3 476 1574  
Email: larnach@larnachcastle.co.nz  
Website: www.larnachcastle.co.nz  
Sales & Marketing Manager: Deborah Price  
Email: deborah@larnachcastle.co.nz  
Description: New Zealand’s only castle, privately owned by the Barker family. Built in 1871 by William Larnach, the castle features magnificent architecture, superb craftsmanship, tragic and scandalous stories, and tower views. The garden is rated a ‘Garden of International Significance’. Three types of accommodation are available: Camp Estate – luxury, Larnach Lodge - unique; and Stable Stay - budget. ITOC Operator of the Year Award: 1997

**LIMOUSINE SERVICES QUEENSTOWN**

Location: Queenston  
Company Type: Limousines/Sightseeing and Tours  
Legal Name: Limousine Services Queenstown (2011) Ltd  
Physical Address: 625 Franklin Road (off Sugar Lane), Queenston  
Postal Address: PO Box 627, Queenston 9348  
Ph: +64 3 441 4405 Fax: +64 3 441 4406  
Email: info@LSQ.co.nz  
Website: www.LSQ.co.nz  
Directors: Duncan and Claire Field  
Operations Manager: Anna Field  
Description: From airport transfers to privately guided scenic tours of the entire South Island, Limousine Services Queenstown delivers luxury transport with a refreshingly flexible twist. Our fleet of modern vehicles includes luxury sedans, vans and small coaches. We specialise in fully escorted private South Island tours, private charters to Milford Sound, Doubtful Sound, Stewart Island, Aoraki/Mount Cook, West Coast glaciers, unforgettable local sightseeing, art gallery, golf, vineyard, Lord of the Rings and garden tours, conference and incentive transport, weddings, dinner transfers and special events. Catering for both overseas and domestic visitors who like to relax and enjoy the stunning scenery while someone else does the driving. All itineraries reflect our clients’ schedules and interests. Headquartered in Queenston, we offer tour operators and private functions a unique; and Stable Stay – budget.

**Waiheke and Great Barrier Islands**

**SeaLink offers the following services:**  
- Passenger and car ferries to both islands  
- Accommodation booking service  
- Activity booking service  

**Special rates apply for groups, rental cars and motor homes.**  
All SeaLink products are commissionable.

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- Accommodation booking service  
- Activity booking service  

**Special rates apply for groups, rental cars and motor homes.**  
All SeaLink products are commissionable.
MANTRA GROUP
Location: Nationwide
Company Type: Hotels/Resorts
Legal Name: Mantra Group
Postal Address: PO Box 29233, Greenwoods Corner, Auckland 1347
Cell: +64 21 608 611
Website: www.mantragroup.co.nz
Director of Sales – New Zealand: Sara MacLeod
Email: sara.macleod@mantragroup.co.nz
Description: Mantra Group provides access to more than 130 resorts, retreats, hotels and apartments throughout Australia and New Zealand’s most sought-after destinations. From self-contained apartments to luxurious resorts and retreats, Mantra Group spans all major visitor destinations: Queenstown, Rotorua, Christchurch, Tekapo, Northland and Marlborough Sounds. Mantra Group provides a central booking service for: Peppers Retreats, Resorts and Hotels; Mantra Hotels, Resorts and Apartments; BreakFree Hotels, Resorts and Apartments.

MARLBOROUGH TRAVEL
Location: Marlborough
Category: Cruises/Sightseeing and Tours
Legal Name: MarlboroughTravel.co.nz
Postal Address: PO Box 3000, Blenheim 7240
Ph: +64 3 577 9997 NZ fp: 0800 990 800
Email: info@marlboroughtravel.co.nz
Website: www.marlboroughtravel.co.nz
Sales and Marketing: Scott McKenzie
Description: Marlborough Travel has been successfully operating for over 15 years in the Marlborough region. With an extensive fleet, fast-track staff and a commitment to quality service, we are well-placed to create memorable experiences. Our Qualmark-endorsed tours and services include: Greenshell™ Mussel Cruise; Marlborough Icons Tour; Taste Marlborough Tour; half-day and full-day Marlborough Wine Tours; private touring and transfers; and group and private cruises; and lunch and dinner cruises.

MILLENNIUM HOTELS & RESORTS
Location: Nationwide
Company Type: Resorts
Legal Name: Hospitality Services Ltd
Physical Address: Level 13, 280 Queen Street, Auckland
Postal Address: PO Box 5640, Wellesley Street, Auckland 1141
Ph: +64 9 309 4411 NZ fp: 0800 808 228 Fax: +64 9 968 8977
IX Address: CX10036, Auckland
Email: central.res@millenniumhotels.co.nz
Website: www.millenniumhotels.co.nz
Director International Sales & Marketing: Brendan Davies
Email: brendan.davies@millenniumhotels.co.nz
Description: Our fine hotels are located throughout New Zealand, in whatever style you choose ... total luxury at Millennium, superbly appointed at Copthorne or ‘Kiwi’ hospitality at Kingsgate.

MITAI MAORI VILLAGE
Location: Rotorua
Company Type: Attraction/Maori Culture
Legal Name: Mitai Maori Village
Physical Address: 196 Fairy Springs Road, Rotorua
Postal Address: PO Box 302, Rotorua 3041
Ph: +64 7 343 9132 Fax: +64 7 343 9133
Website: www.mitai.co.nz
Marketing Manager: Tania Charteris
Email: marketing@mitai.co.nz
General Manager: Turipukuru Daraharu
Email: dar@gmail.co.nz
Description: Mitai Maori Village offers you an authentic introduction to Maori culture incorporating a ground-cooked traditional hangi meal, an educational performance that encompasses stories about the past, carvings and ta moko (tattoo art), displays of weapony and combat coupled with the grace and beauty of the poi, dance, and a spine-tingling haka finale. Witness warriors in traditional dress paddling a waka (ancient warrior canoe) and glowworms in their natural habitat.

MOUNTAIN JADE
Legal Name: Jade Factory
Postal Address: 1280 Fenton Street, Rotorua
Ph: +64 7 348 1826 NZ fp: 0800 523 332
Website: www.mountainjade.co.nz
Marketing Manager: Sabine Willemsen
Email: sabine@mountainjade.co.nz
Social Media: Search ‘Mountain Jade’ on Facebook.
Description: A truly unique experience. Mountain Jade, New Zealand’s leading jade retailer, offers the best selection of jade and is the best place to see jade carvers at work. Watch them transform a piece of jade into a magnificent work of art. The workshop is open all day. FIT tours three times daily; group tours as per booking. The retail shops offer a wide range of beautiful shaped pendants and artefacts. Mountain Jade’s designers are continuously creating new and exciting jade jewellery.

MOUNT CLASSIC TOURS
Location: Bay of Plenty
Company Type: Sightseeing and Tours/Limousines
Legal Name: Mount Classic Tours Ltd
Physical Address: Hangar 8, Jean Batten Drive, Tauranga Airport, Tauranga
Postal Address: PO Box 45678, Tauranga 3149
Ph: +64 7 574 1779 Fax: +64 7 574 1779
Email: info@mctours.co.nz
Website: www.mctours.co.nz
Managing Director: Ian Holroyd
Description: Luxury tourism transport focussed on meeting the needs of the cruise ship and VIP market, including government transfers. Our fleet includes Rolls Royces, Daimlers, stretch limousines and a range of small to large passenger vehicles. Our aim is to consistently exceed our customers’ expectations.

MOUNT COOK HOTEL COLLECTION
Location: Mackenzie
Company Type: Hotels/Restaurants
Legal Name: Mount Cook Collection Ltd
Physical Address: Cnr Oster Road & Wairepo Road, Twizel
Postal Address: PO Box 99, Twizel 7944
Ph: +64 3 435 0869 NZ fp: 0800 500 869 Fax: +64 3 435 0857
Website: www.mountcookecollection.co.nz
General Manager: Ian Clark
Email: ian@mountcookecollection.co.nz
Description: Mackenzie Country Inn – Twizel; Godley...
Hotel – Lake Tekapo; Heritage Gateway – Omarama; Countrytime – Omarama. Four hotels in the centre of New Zealand’s South Island – all with restaurant and bar, perfect for weddings and conferences. A spectacular landscape of turquoise lakes, snow-capped mountains and golden tussock, and an abundance of ski fields and lakes, make the area ideal for winter sports and water activities. Mount Cook is right in the heart of the region.

NELSON TASMAN TOURISM

Location: Nelson Company Type: Regional Tourism
Legal Name: Tourism Nelson Tasman Ltd
Physical Address: 75 Trafalgar Street, Nelson
Postal Address: PO Box 788, Nelson 7040
Ph: +64 3 546 6228 NZ fp: 0800 635 827 (NELTAS)
Fax: +64 3 545 6850
Email: info@nelsonzn.com
Website: www.nelsonsonz.com
International Marketing Manager: Loren Heaphy
Email: loren@nelsonzn.com
Chief Executive: Lynda Keene
Email: lynda@nelsonzn.com
Description: To discover Nelson Tasman is to find the best of New Zealand in one place – from golden beaches to mountains, blue waters to bush-clad hills, from aromatic wines to boutique beers. Home to Abel Tasman National Park, Nelson Tasman is an artesian paradise where locals create an abundance of artworks, culinary delights and opportunities to explore nature, yourself, or new experiences.

NEW ZEALAND MAORI TOURISM

Location: National Company Type: Other
Legal Name: New Zealand Maori Tourism Society
Physical Address: 259 Wakefield Street, Wellington
Postal Address: PO Box 19122, Wellington
Ph: +64 4 385 1433
Website: www.maoritourism.co.nz
Email: info@maoritourism.co.nz
CEO: Pania Tyson-Nathan
Email: pania@maoritourism.co.nz
Description: New Zealand Maori Tourism (NZMT) is a national organisation, representing over 200 Maori tourism businesses throughout New Zealand. Our focus is to develop relationships, influence investment, contribute to policy, implement strategies that encourage business growth and prosperity for Maori tourism, the Maori economy and broader NZ economy. NZMT provides a collective voice for Maori tourism operators. For industry and government NZMT provides an accessible point of communication with Maori and the broader tourism sector.

NGAI TUHAU TOURISM

Locations: Rotorua/Lake Taupo/West Coast/Queenstown/Fiordland
Company Type: Adventure Activities/Attractions
Legal Name: Ngai Tahu Tourism
Physical Address: 12 Orchard Road, Christchurch Airport, Christchurch
Postal Address: PO Box 3075, Christchurch 8140
Ph: +64 3 471 2614
Website: www.ngaitahutourism.co.nz
Chief Executive: John Thorburn
Email: tourism@nttourism.co.nz
Description: Owns and operates some of NZ’s leading activities and attractions in all main visitor destinations, providing iconic experiences for visitors to New Zealand. The group comprises Rainbow Springs and Agrodome in Rotorua; Hukafalls Jet in Taupo; Franz Josef Glacier Guides and Glacier Hot Pools in Franz Josef; Shotover Jet and Dart River Jet Safaris in Queenstown; and Holyford Track in Fiordland.

NORTHLAND INC

Location: Northland Company Type: Regional Tourism
Legal Name: Northland Inc
Physical Address: Unit 3, 22 Selwyn Road, Paihia
Postal Address: PO Box 365, Paihia 0247
Ph: +64 9 402 7683 Fax: +64 9 402 7672
Email: tourism@northlandinc.co.nz
Website: www.northlandnz.com
International Marketing Manager: Cheryl Jensen
Email: cheryl@northlandinc.co.nz
Description: Discover the magic of subtropical Northland, where ancient bush, unspoilt beaches and fascinating Maori and European history all await you. Northland is a nature-lover’s paradise, from sun swept golden beaches along the east coast where kayaking, diving, snorkelling, sailing, fishing, swimming with dolphins, and boat cruises are all popular activities – to the west coast with its dramatic surf beaches, huge harbours, enormous sand dunes and ancient forests, home to some of our country’s oldest residents, the giant Kauri trees.

NZ SNOW & EXTREME ADVENTURES/REAVERS LODGE

Location: Queenstown
Company Type: Motels and Lodges/Sporting Activities
Legal Name: NZ Snow Ltd
Physical Address: 56 Hamilton Road, Queenstown
Postal Address: 56 Hamilton Road, Queenstown 9300
Ph: +64 3 441 1059
Email: reception@reavers.co.nz
Website: www.reavers.co.nz
General Manager: Dean Stuart
Email: dean@nzsnowadventures.co.nz
Description: Reavers Lodge and self-contained loft rooms offer modern accommodation in close proximity to town. We have a variety of room types, all of which have en suites. NZ Snow offers fully-integrated ski packages for clients choosing Queenstown as their holiday destination.

NZ WALDORF APARTMENTS

Location: Auckland
Company Type: Hotels
Legal Name: NZ Waldorf Apartments Ltd
Physical Address: 40 Beach Road, Auckland
Postal Address: PO Box 3791, Shortland Street, Auckland 1010
Ph: +64 9 337 5300 NZ fp: 0800 700 001
Fax: +64 9 337 5301
Email: reservations@waldorf.co.nz
Website: www.waldorf.co.nz
Sales Manager: Toni Booth
Email: sales@waldorf.co.nz
Description: Excellent locations – great value for money. NZ Waldorf Apartments, the largest operator of serviced hotel apartments in Auckland, offers apartment hotel-style accommodation in six locations throughout Auckland City. Properties of varying standards offer something for everyone, with spacious apartments, kitchen facilities and quality furnishings. Choose from long-term un-serviced or serviced apartments ranging from one night upwards; with discounted weekly and monthly rates. The convenience of easy motorway access, readily accessible parking and just a few minutes’ walk to the CBD make the Waldorf Group’s city centre locations ideal for the corporate or leisure guest.

SKYCITY

Corner Victoria & Federal Streets
Ph: (09) 363 6000
skycityauckland.co.nz

- World-class casino open 24 hours, seven days a week
- Over 20 restaurants, cafés and bars including the Federal Street dining precinct
- Experience stunning 360-degree views from Auckland’s Sky Tower
- Two first-class hotels in the heart of Auckland city
OAKS HOTELS & RESORTS

Locations: Auckland/Queenstown
Company Type: Hotels/Resorts
Legal Name: Oaks Hotels & Resorts NZ Ltd
Physical Address: 16 Gore Street, Auckland
Postal Address: IS Gore Street, Auckland 1010
Ph: +64 9 909 9999 NZ fp: 0800 565 333
Fax: +64 9 909 9500
Website: www.oakshotelsresorts.com

Group Sales Manager – Leisure: Lachlan Rentell
Email: lachlannr@oakshotelsgroup.com.au

Description: Oaks Hotels & Resorts is an operator in the management and letting rights industry, currently operating three apartment properties in New Zealand. The properties, located in Auckland and Queenstown, offer a range of studio, one- and two-bedroom apartments in Auckland, and one, two-, three- and four-bedroom luxury apartments in Queenstown.

OCEANIA COACHLINES

Location: Nationwide
Company Type: Tour Coaches
Legal Name: Oceania Coachlines Limited
Postal Address: PO Box 30131, Mt Roskill, Auckland 0741
Ph: +64 9 476 6901 Fax: +64 9 476 6902
Email: action@occlnz.com
Website: www.occlnz.com

Managing Director: Tim O’Rourke
Email: timo@occlnz.com

Description: Oceania’s premier supplier for luxury coach services.

ORAKEI KORAKO CAVE & THERMAL PARK

Location: Rotorua/Lake Taupo
Company Type: Attraction/Sightseeing and Tours
Legal Name: Orakei Korako Geyserland Resort 2000 Ltd
Physical Address: 505A Waikarei Road, Huntly, Rotorua
Postal Address: Private Bag 3019, Rotorua 3046
Ph: +64 7 378 0371 Fax: +64 7 378 0371
Email: admin@orakeikorako.co.nz
Website: www.orakeikorako.co.nz

Director: Craig Gibson
Email: ckgibson@orakeikorako.co.nz

Description: Orakei Korako Cave & Thermal Park is 25 minutes north of Taupo and 45 minutes south of Rotorua. Recognised as one of the finest examples of geothermal activity in the world, Orakei Korako Cave & Thermal Park has undergone major redevelopment. A new visitor centre services the attraction with a café and souvenirs. A new ferry has been commissioned for the trip across the lake to the attraction; this runs on demand between Barn and 4pm daily.

PACIFIC TOURWAYS

Location: Nationwide
Company Type: Tour Coaches
Legal Name: Pacific Tourways (Christchurch) Ltd
Postal Address: PO Box 14037, Christchurch 8051
Ph: +64 3 359 9133 Fax: +64 3 359 9058
Website: www.pacifictourways.co.nz

Logistics Manager: Doug Kirk
Email: dougk@pacifictourways.co.nz

Financial Controller: Geoff Mitchell
Email: geo@pacifictourways.co.nz

Description: Our impressive range of high quality luxury coaches range from 10 to 53 seats, with a fleet of over 60 vehicles nationwide. We can cater for all requirements and provide a consistently high level of service at all times. We are committed to being a leading coach operator by providing a full range of specialist services. By utilising our local knowledge, we can offer competitive rates for all your travel requirements.

PACIFIC TOURWAYS CHRISTCHURCH

Location: Nationwide
Company Type: Tour Coaches
Legal Name: Pacific Tourways (Christchurch) Ltd
Physical Address: 505A Waikarei Road, Huntly, Christchurch
Postal Address: PO Box 14037, Christchurch 8051
Ph: +64 3 359 9133 Fax: +64 3 359 9058
Website: www.pacifictourways.co.nz

Logistics Manager: Doug Kirk
Email: dougk@pacifictourways.co.nz

Financial Controller: Geoff Mitchell
Email: geo@pacifictourways.co.nz

Description: Our impressive range of high quality luxury coaches range from 10 to 53 seats, with a fleet of over 60 vehicles nationwide. We can cater for all requirements and provide a consistently high level of service at all times. We are committed to being a leading coach operator by providing a full range of specialist services. By utilising our local knowledge, we can offer competitive rates for all your travel requirements.

PAVLOVICH COACHLINES

Location: Auckland
Company Type: Tour Coaches
Legal Name: Pavlovich Coaches Ltd
Physical Address: 58b Carr Road, Mt Roskill, Auckland
Postal Address: PO Box 27 329, Mt Roskill, Auckland 1440
Ph: +64 9 620 5400 NZ fp: 0800 BUS HIRE
Email: sales@pavlovich.co.nz
Website: www.pavlovich.co.nz

Sales Executive: Amanda McGollough
Email: amanda@pavlovich.co.nz

Description: Transport solutions and services. From tour groups and conference transfers through to day trips and overnight charters, Pavlovich Coaches offers a complete range of buses and coaches to match your occasion and budget. A range of coach sizes, fully-commentary-capable drivers, fast quote turnaround, on-board RT, GPS, iPod/iPad connectivity and loads of other features ensure your clients receive the best touring experience in New Zealand. Contact Amanda and Angela now.

PKF ROSS MELVILLE

Location: Auckland
Company Type: Accounting and Finance
Legal Name: PKF Ross Melville
Physical Address: Level 3, 50 Anzac Avenue, Auckland
Postal Address: PO Box 881, Shortland Street, Auckland 1140
Ph: +64 9 373 0100 Fax: +64 9 309 3247
Website: www.pkfmr.co.nz

Partner: Judy Parhi
Email: judy.parhi@pkfmr.co.nz

Description: PKF Ross Melville is an Auckland-based chartered accountant practice with offices in Auckland CBD and Takapuna. Our firm comprises seven partners and 55 staff, and our clients include tourism operators, accommodation suppliers, inbound tour operators and many other related industries. With experience in all accounting, finance, taxation and information systems, we are able to provide clients with quality advice and cost-effective solutions.

POLYNESIAN SPA

Location: Rotorua
Company Type: Geothermal Spa
Legal Name: Polynesian Spa Ltd
Physical Address: 1000 Hinemoa Street, Rotorua
Postal Address: PO Box 40, Rotorua 3040
Ph: +64 7 348 1328 NZ fp: 0508 765 977
Fax: +64 7 348 9486
Email: info@polynesianspa.co.nz
Website: www.polynesianspa.co.nz

CEO: George White
Email: george.white@polynesianspa.co.nz
Marketing Executive: Simone Chin
Email: simone.chin@polynesianspa.co.nz


POSITIVELY WELLINGTON TOURISM

Location: Wellington
Company Type: Regional Tourism
Legal Name: Partnership Wellington Trust
Physical Address: Level 28, Grand Plimmer Tower, Grim Terrace, Wellington
Postal Address: PO Box 10017, Wellington 6143
Ph: +64 4 916 1205 Fax: +64 4 916 1214
Email: info@wellingtonnz.com
Website: www.wellingtonnz.com

CEO: David Perks
Email: david.perks@wellingtonnz.com
General Manager Marketing: Sarah Meikle
Email: sarah.meikle@wellingtonnz.com

Description: Positively Wellington Tourism (PWT) is responsible for marketing the ‘coolest little capital in the world’ as a destination. PWT is a public-private partnership, funded through the Wellington City Council and regional and commercial partnerships. Thanks to its diverse events calendar, café culture, attractions and artistic edge, Wellington is the undisputed creative capital of New Zealand, as well as its political centre.

PROGUIDES NEW ZEALAND

Location: Nationwide
Company Type: Industry Organisation
Legal Name: ProGuides New Zealand Inc.
Physical Address: 33 Hebe Place, Birkenhead, Auckland
Cell: +64 021 236 9644
Email: info@proguides.co.nz
Website: www.proguides.co.nz

Chairperson: Vera Huehn
Email: vera@proguides.co.nz

Membership Secretary: Shannon Hickman
Email: shannon@proguides.co.nz

Description: ProGuides is a not for profit organisation for NZ-based tour guides, tour directors, driver guides and those interested in the tourism industry. Our mission is to raise the tour guide profession whilst maintaining our high standard of professionalism.

Travel in style with Pacific Tourways, the trip across the lake to the attraction; this runs on demand between Barn and 4pm daily.
standards of work and customer service in consideration of New Zealand as a tourist destination. Joining ProGuides and you will have a voice through an organisation with well-established networks and industry relations.

QANTAS AIRWAYS
Location: Nationwide  
Company Type: Airline  
Legal Name: Qantas Airways Ltd  
Physical Address: Level 6, AXA Centre, 191 Queen Street, Auckland  
Postal Address: PO Box 59, Shortland Street, Auckland 1140  
Ph: +64 9 377 8700 NZ tf: 0800 808 767  
Fax: +64 9 357 6567  
DX Address: CX10012, Auckland  
Website: www.qantas.com

Marketing Development Manager: Maria Beer  
Email: maria.beer@qantas.com.au

Description: Qantas is one of Australia's leading airlines, and you will have a voice through an organisation with strong support by leading industry organisations.

QUALMARK
Location: Nationwide  
Company Type: Industry Organisation  
Legal Name: Qualmark New Zealand Ltd  
Physical Address: 147 Victoria Street West, Auckland  
Postal Address: PO Box 91018, Auckland 1142  
Ph: +64 9 377 2130 NZ tf: 0800 782 562  
Fax: +64 9 377 1923  
Email: enquiries@qualmark.co.nz  
Website: www.qualmark.co.nz

National Account Manager: Grant Ward  
Email: grant@qualmark.co.nz

Description: Qualmark is New Zealand tourism's official quality assurance organisation and operates as a service for the New Zealand tourism industry. Qualmark provides official star ratings for accommodation providers and endorsements for activity, transport and service providers. Qualmark is owned by the government organisation Tourism New Zealand and the privately owned New Zealand Automobile Association, and is strongly supported by leading industry organisations.

QUEENSTOWN RIFTING
Location: Queenstown  
Company Type: Adventure Activities  
Legal Name: Queenstown Rifting  
Physical Address: 35 Shotover Street, Queenstown  
Postal Address: PO Box 53, Queenstown 9348  
Ph: +64 3 442 9792 NZ tf: 0800 723 846  
Fax: +64 3 442 4609  
Email: info@queenstownrifting.co.nz  
Website: www.rifting.co.nz

General Manager: Tim Barke  
Email: tim@queenstownrifting.co.nz

Senior Sales & Marketing Executive: Sharon Gray  
Email: marketing@queenstownrifting.co.nz

Description: Queenstown is New Zealand’s largest white-water rafting specialists, operating half-day trips on the Shotover and Kawarau Rivers as well as fully guided, multi-day rafting trips on the stunning and remote Landsborough River. Combs available to include jet boats, helicopter, canyon swing, bungy and skydive. C&I and group options available too.

RAINBOW’S END
Location: Auckland  
Company Type: Attractions  
Legal Name: Rainbow’s End  
Physical Address: Cnr Great South & Manukau Station Roads, Manukau, Auckland  
Postal Address: Private Bag 79624, Manukau 2241  
Ph: +64 9 262 2030 NZ tf: 0800 438 672  
Fax: +64 9 365 2700 NZ tf: 0800 724 626  
Email: info@rainbowsend.co.nz  
Website: www.rainbowsend.co.nz

Description: Rainbow’s End is New Zealand’s best day out. With 20+ rides and attractions, there’s something for everyone. For younger children, the amazing Kidz Kingdom has a covered outdoor ride area and an indoor complex with play structures. Rainbow’s End also hosts private functions, conferences and team building, as well as birthdays, school groups and special events.

RAINBOW SPRINGS
Location: Rotorua  
Company Type: Attraction  
Legal Name: Rainbow Springs Ltd  
Physical Address: 192 Fairy Springs Road, Rotorua  
Postal Address: PO Box 25, Rotorua 3040  
Ph: +64 7 350 0440 NZ tf: 0800 724 626  
Fax: +64 7 350 0441  
Email: info@rainbowsprings.co.nz  
Website: www.rainbowsprings.co.nz

Sales & Marketing Manager: Michelle Caldwell  
Email: m.caldwell@rainbowsprings.co.nz

Business Manager: Andy Chapman  
Email: andy.chapman@rainbowsprings.co.nz

Description: Rainbow Springs is truly an attraction like no other in the world. As well as being home to many of New Zealand’s most precious inhabitants, including tautara and kīwi, it is now also home to The Big Splash, New Zealand’s newest themed water ride. The Big Splash isn’t just the adrenalin rush at the end; it is a nine-minute journey through time as you explore the ecological evolution of New Zealand.

REAL JOURNEYS
Location: Queenstown/Southland/Fiordland  
Company Type: Cruises/Sightseeing and Tours  
Legal Name: Real Journeys Ltd  
Physical Address: Level 2, 74 Shotover Street, Queenstown  
Postal Address: PO Box 94, Queenstown 9348  
Ph: +64 3 442 7509 NZ tf: 0800 656 501  
Fax: +64 3 442 4609  
Email: sales@realjourneys.co.nz  
Website: www.realjourneys.co.nz

Director of Sales: Ryan Ingram  
Email: ryan@realjourneys.co.nz

Description: Family-owned operator of day and overnight tours, and cruises through Milford and Doubtful Sounds including kayaking options, the Te Anau Glowworm Caves, Milford Track Guided Day Walks, the TSS Earnslaw in Queenstown with Walter Peak dining and farm excursions, and Stewart Island Experience including Stewart Island Lodge.

RENDEZVOUS GRAND HOTEL AUCKLAND
Location: Auckland  
Company Type: Hotel  
Legal Name: Rendezvous Hotels (NZ) Ltd  
Physical Address: 71 Mayoral Drive (Cnr Vincent Street), Auckland  
Postal Address: PO Box 7312, Wellesley Street, Auckland 1141  
Ph: +64 9 365 3000  
Fax: +64 9 365 5575  
Email: enquiry.auckland@rendezvoushotels.com  
Website: www.rendezvoushotels.com

Director of Sales and Marketing: Richard Dodds  
Email: r.dodds@rendezvoushotels.com

Description: Rendezvous Grand Hotel Auckland is situated in the heart of cosmopolitan Auckland. As New Zealand’s largest stand-alone hotel, it features 452 guest rooms and suites, from Deluxe Rooms of 36 sqm to the ultimate indulgence of the Royal Suite at 186 sqm. The hotel boasts a wealth of facilities including a business centre, gymnasium, indoor pool, sauna, Japanese rooftop garden, two restaurants and a bar.

RÉSERVEGROUP
Location: Bay of Plenty/Nationwide  
Company Type: Marketing/Technology  
Legal Name: Reserve New Zealand Ltd  
Physical Address: 1 Cessiona Place, Mount Maunganui  
Postal Address: PO Box 10088, Bayfair, Mount Maunganui 3152  
Ph: +64 7 541 1111 Fax: +64 7 541 1121  
Email: marketing@reservegroup.biz  
Website: www.reservegroup.biz

General Manager Sales: Jo Anne Taute  
Email: jo@reservegroup.biz

Description: Tourism services include évolution booking engine, website design, copyrighting, graphic design, project marketing strategy, creative services, software project management and development, and other marketing plan implementation services.

RITCHIES TRANSPORT
Location: Nationwide  
Company Type: Tour Coaches  
Legal Name: Ritchies Transport Holdings Ltd  
Physical Address: 619 Swanson Road, Swanson, Auckland  
Postal Address: PO Box 95085, Swanson, Auckland 0653  
Ph: +64 9 833 6053 Fax: +64 9 833 6511  
DX Address: CX1028, Auckland

Email: auckland.depot@ritchies.co.nz  
Website: www.ritchies.co.nz

Manager: Tim Briscoe  
Email: tim.briscoe@ritchies.co.nz

Description: With over 70 years operating in the bus and coach industry and a fleet of 900 vehicles, Ritchies Transport prides itself on remaining at the forefront of safety, comfort and passenger satisfaction.

RIVERLAND ADVENTURES
Location: Auckland/Waikato & Waitomo  
Company Type: Adventure Activities/Maori Culture
ROTORUA CANOPY TOURS

Location: Rotorua
Company Type: Activity

Description: Rotorua Canopy Tours offers 4x4 safaris by quad bike or utility vehicle, as well as Paintball. We pride ourselves on providing a culturally authentic, fun and safe journey over some of New Zealand’s diverse landscape. Following safety and operational instructions, your guided tour will take you past old Maori village sites and out to the breaking surf of New Zealand’s ‘Wild West Coast’, where New Zealand’s longest river meets the sea.

RURAL TOURISM HOLDINGS LTD

Location: Nationwide
Company Type: Tourism

Legal Name: Rural Tourism Holdings Ltd
Physical Address: 15-16 Taurerewa Road, Redlands, Auckland 0619
Postal Address: PO Box 13429, Amaclay, Auckland
Ph: +64 9 375 5900
Fax: +64 9 375 5921
Email: reservations@satairgroup.co.nz
Website: www.ruraltourism.co.nz

Description: A farmer will provide your clients with a unique opportunity to enjoy the hospitality of friendly New Zealanders in the comfort of their homes. They will meet people who are genuinely interested in sharing their country, their lifestyle and themselves with international visitors. Your clients will be accommodated in a guest room within the family home, or in some cases they will be accommodated in self-contained accommodation. They will become a part of the family for the duration of their stay and treated as friends rather than guests. Each farmstay is on a dinner, bed and breakfast basis.

RURAL HOLIDAYS NEW ZEALAND

Location: Nationwide
Company Type: Accommodation

Legal Name: Rural Holidays New Zealand Ltd
Physical Address: 5 Rehua Lane, Merivale, Christchurch
Postal Address: PO Box 2155, Christchurch 8140
Ph: +64 3 355 6218
Fax: +64 3 355 6271

Description: Rural Holidays New Zealand is the only original one-owner operator in the New Zealand farm and country home stay market. Established in 1983, we specialise in overnight stays for FIT travellers and tour groups, farm visits and related technical visits, combined with morning, afternoon tea or lunch, in addition to home cooked dinners. Rural Holidays New Zealand is New Zealand’s leading provider of quality farm and country stay accommodation, with an extensive network of over 300 host properties nationwide. We provide a central reservations point and pre-bookings for what can be accessed in conjunction with our website listings. See our website to view the collection of host properties.

SCENIC HOTEL GROUP

Location: Nationwide
Company Type: Hotels

Legal Name: Scenic Circle Hotels Ltd
Physical Address: 9 Sheffield Crescent, Christchurch
Postal Address: PO Box 23969, Christchurch 8540
Ph: +64 3 357 1919
Fax: 0800 696 963
Email: sales@sceniccircle.co.nz
Website: www.sceniccircle.co.nz

Description: Scenic Hotel Group is the largest 100% New Zealand owned and operated hotel chain. The Group’s current portfolio of 15 properties is divided into three categories, with distinct levels of experience across the brands: Heartland Hotels, Scenic Hotels and Te Wanui Forest Retreat. As part of its commitment to further expansion, Scenic Hotel Group has also recently acquired its first property in the South Pacific – Scenic Hotel Tonga.

SEALINK

Location: Auckland
Company Type: Ferry Transport

Legal Name: Sealink Travel Group NZ Ltd
Postal Address: PO Box 90054, Victoria Street West, Auckland 1142
Ph: +64 9 310 5900
Fax: 0800 732 546
Email: info@sealink.co.nz
Website: www.sealink.co.nz

Description: Sealink operates car and passenger ferry services to Waiheke and Great Barrier Islands. Rental cars and motorhomes can be driven on board, making the islands very accessible to tourists. Waiheke Island is an eclectic mix of vineyards, art galleries, outdoor activities, awesome scenery, cafés and restaurants. Up to 14 sailings depart daily from Half Moon Bay (eastern suburbs). A Friday night/weekend service operates from Auckland City, Great Barrier Island is an untouched paradise with pristine native bush, white sandy beaches and great outdoor activities. Daily departures in summer; twice weekly in winter. Commissionable ferry and accommodation packages available.

SERVICEIQ

Location: Nationwide
Company Type: Education

Legal Name: Service Skills Institute
Physical Address: Level 14, Plimmer Tower, 2 – 6 Gilmer Terrace, Wellington
Postal Address: PO Box 25522, Featherston Street, Wellington 6146
Ph: +64 4 917 5200
Fax: +64 3 762 6649
Email: info@serviceiq.org.nz
Website: www.serviceiq.org.nz

Chief Executive: Dean Minchinton

Description: The industry training organisation for New Zealand’s aviation, hospitality, retail, wholesale, travel, tourism and museum industries. ServiceIQ works with these industries to identify skill requirements and develop qualifications to meet the needs of businesses, and with employers, training providers, schools, trainees and trainees to arrange high-quality industry training. All ServiceIQ qualifications are nationally recognised and registered by the New Zealand Qualifications Authority on the New Zealand Qualifications Framework.

SHANTYTOWN

Location: West Coast
Company Type: Attractions

Legal Name: West Coast Historical & Mechanical Society Inc
Physical Address: Rutherford Road, Paroa, Greymouth
Ph: +64 3 762 6534
Fax: +64 3 762 6669
Email: steve.shaw@shantytown.co.nz
Website: www.shantytown.co.nz

Description: Shantytown is the only original one-owner operator in the New Zealand farm and country home stay market. Established in 1983, we specialise in overnight stays for FIT travellers and tour groups, farm visits and related technical visits, combined with morning, afternoon tea or lunch, in addition to home cooked dinners. Rural Holidays New Zealand is New Zealand’s leading provider of quality farm and country stay accommodation, with an extensive network of over 300 host properties nationwide. We provide a central reservations point and pre-bookings for what can be accessed in conjunction with our website listings. See our website to view the collection of host properties.
SHOTOVER JET
Location: Queenstown
Company Type: Adventure Activities
Legal Name: Shothover Jet (Queenstown) Ltd
Physical Address: The Station, Cnr Victoria Street & Shotover Street, Queenstown
Postal Address: PO Box 189, Queenstown 9348
Ph: +64 3 442 8570 NZ tf: 0800 746 804
Fax: +64 3 442 7467
Email: info@shothoverjet.co.nz
Website: www.shothoverjet.com
Manager: Clark Scott
Territory Sales Manager: Fleur MacKechnie
Description: Operator of the world-famous Shothover Jet on Queenstown’s Shotover River.
ITOC Operator of the Year Award: 1995

SINGAPORE AIRLINES
Location: Auckland/Christchurch
Company Type: Airlines
Legal Name: Singapore Airlines Ltd
Physical Address: Level 11, 52 Swanson Street, Auckland
Postal Address: PO Box 4290, Shortland Street, Auckland 1010
Ph: +64 9 379 3209 Fax: +64 9 379 3043
DX Address: CP18502, Auckland
Website: www.singaporeair.com
Manager Passenger Marketing NZL: Murray Wild
Email: murray_wild@singaporeair.com.sg
Description: Singapore Airlines has taken great care to ensure travellers will enjoy the highest standards of quality, service and innovation across all classes. Singapore Airlines operates 12 times per week to Auckland and daily from Singapore to Christchurch. Connecting to New Zealand via Singapore grants an opportunity for travellers to immerse themselves in the city’s vibrant culture, shopping and culinary delights.

SKYCITY AUCKLAND
Location: Auckland
Company Type: Hotels/Attractions
Legal Name: SKYCITY Auckland
Physical Address: Cnr Victoria Street & Federal Street, Auckland
Postal Address: PO Box 90643, Victoria Street West, Auckland 1142
Ph: +64 9 363 6000 NZ tf: 0800 SKYCITY
Website: www.skycityauckland.co.nz
General Manager of Hotels: Callum Mallett
Email: enquiries@skycity.co.nz
Description: SKYCITY Auckland is one of New Zealand’s premier entertainment destinations, incorporating the five-star SKYCITY Grand Hotel, 4.5-star SKYCITY Hotel, over 20 restaurants, bars and cafés, a world-class casino and the iconic 328-metre Sky Tower.

SKYLINE ENTERPRISES
Locations: Rotorua/Queenstown/Dunedin
Company Type: Attractions
Legal Name: Skyline Enterprises Ltd
Physical Address: 3rd Floor, O’ Connells Pavilion, Cnr Beach Street & Camp Street, Queenstown
Postal Address: PO Box 17, Queenstown 9348
Ph: +64 3 441 0377 Fax: +64 3 441 0394
Email: info@skyline.co.nz
Website: www.skyline.co.nz
Chief Executive: Jeff Staniland
Email: jeff.staniland@skyline.co.nz
Description: Skyline Enterprises owns and operates a range of New Zealand’s premier tourism attractions including: Skyline Queenstown, Skyline Rotorua, Blue Peaks Lodge and Apartments, Mercure Leisure Lodge (Dunedin), The Helicopter Line, Glacier Helicopters, Mitre Peak Cruises, Harris Mountain Heiliskiing, Challenge Rafting, Queenstown Comchos, Milford Sound Scenic Flights, Air Fiordland and Wanaka Flightseeing. ITOC Operator of the Year Award: 1996

SOMO CREATIVE
Location: Christchurch & Canterbury
Company Type: Advertising and Marketing/Publishing and Brochure Distribution
Legal Name: SOMO Creative Ltd
Postal Address: PO Box 13717, Armagh Street, Christchurch 8141
Ph: +64 3 366 3340 Fax: +64 3 366 3017
Website: www.somocreative.co.nz
Director: Andrea Rickerby
Email: andrea@somocreative.co.nz
Description: SOMO Creative is a design studio and boutique publishing house that produces innovative and informative New Zealand travel and lifestyle guides. Online, SOMO Creative produces a range of websites to partner its print publications. As experts in New Zealand travel, SOMO Creative also offers print and digital design services to meet the needs of the travel industry, from logo design and branding collateral to marketing materials, publications and websites, and works with a wide range of clients in the travel and lifestyle industries.

SOUTHERN DISCOVERIES
Location: Queenstown/Fiordland
Company Type: Attractions/Cruises/Sightseeing & Tours
Legal Name: Southern Discoveries Ltd
Physical Address: Lakefront Drive, Te Anau & Milford Wharf, Milford Sound
Postal Address: PO Box 814, Queenstown 9348
Ph: +64 3 441 1137 NZ tf: 0800 264 5360
Fax: +64 3 442 4056
Email: reservations@southerndiscoveries.co.nz
Website: www.southerndiscoveries.co.nz
Account Manager: Simon Watson
Email: simon.watson@southerndiscoveries.co.nz
General Manager: John Robson
Email: john.robson@southerndiscoveries.co.nz
SUDIMA HOTELS
NEW ZEALAND | AUSTRALIA

Locations: Auckland Airport/Hamilton/Rotorua/Christchurch Airport/Brisbane

Company Type: Hotels
Legal Name: Sudima Hotels New Zealand/Australia
Physical Address: Level 14, 155 Queen Street, Auckland
Postal Address: PO Box 1068584, Auckland 1143
Ph: +64 9 304 0745
Fax: +64 9 309 8409
Website: www.sudimahotels.com
Director of Sales & Marketing: Michel Adolphe
Email: michela@sudimahotels.com
Description: With key properties in just the right locations, the Sudima Hotels brand is your guarantee of quality hotel accommodation in New Zealand and Australia. For business or pleasure, Sudima Auckland Airport, Sudima Hamilton, Sudima Lake Rotorua, Sudima Christchurch Airport and Sudima Suites Brisbane all offer outstanding attention to personal service and a host of hotel amenities designed for your comfort, entertainment and enjoyment.

STAND UP JUMPING

Spanish-based company offering skydive experiences for tourists to enjoy the natural beauty of New Zealand as well as a thrilling experience. Staff at the company are experienced in skydiving and ensure a safe and enjoyable experience for all participants. The company offers various skydive packages and is committed to providing excellent customer service.

SUDDEN SPRINGS

Located in the heart of Auckland’s CBD, Stamford Plaza Auckland is just a few minutes’ walk from the lively Vodafone stadium and Vector Arena, and just minutes from the CBD's iconic Sky Tower. With 286 rooms and luxury suites, the hotel caters to all travel needs. Four restaurants, on-site spa, and membership of Starwood Preferred Guest offers a complete and luxurious experience.

Sudima Hotels

Sudima Hotels are 4.5-star hotels owned by the Sudima Hotels New Zealand/Australia chain. They offer a mix of modern and traditional amenities, and are situated in various locations throughout New Zealand and Australia.

Sudima Auckland: Located in Auckland Airport's Terminal, with 252 rooms and an array of amenities.

Sudima Hamilton: Situated in Hamilton City Centre, featuring 130 rooms and numerous facilities.

Sudima Lake Rotorua: Positioned on the shores of Lake Rotorua, offering 102 rooms and a range of facilities.

Sudima Auckland Airport: Located within Auckland Airport, offering 123 rooms and world-class facilities.

Sudima Christchurch Airport: Located in the Christchurch Airport, featuring 98 rooms and a variety of facilities.

Sudima Suites Brisbane: Situated in the heart of Brisbane City, with 51 suites and various amenities.

STAND UP SKIING

Sudima Auckland offers a unique skiing experience to its guests. With its impressive facilities and extensive offerings, Sudima Auckland is the perfect choice for those looking to experience skiing in New Zealand.

Sudima Auckland Airport: The hotel is conveniently located within Auckland Airport, providing easy access to the ski slopes and making it a perfect choice for those looking to combine business and leisure.

Sudima Hamilton: The hotel is situated in Hamilton City Centre, offering guests a convenient location to explore the local area and enjoy the skiing.

Sudima Lake Rotorua: Located on the shores of Lake Rotorua, the hotel offers guests a tranquil setting to unwind after a day on the slopes.

Sudima Auckland Airport: The hotel is conveniently located within Auckland Airport, providing easy access to the ski slopes and making it a perfect choice for those looking to combine business and leisure.

Sudima Hamilton: The hotel is situated in Hamilton City Centre, offering guests a convenient location to explore the local area and enjoy the skiing.

Sudima Lake Rotorua: Located on the shores of Lake Rotorua, the hotel offers guests a tranquil setting to unwind after a day on the slopes.

Sudima Auckland Airport: The hotel is conveniently located within Auckland Airport, providing easy access to the ski slopes and making it a perfect choice for those looking to combine business and leisure.

Sudima Hamilton: The hotel is situated in Hamilton City Centre, offering guests a convenient location to explore the local area and enjoy the skiing.

Sudima Lake Rotorua: Located on the shores of Lake Rotorua, the hotel offers guests a tranquil setting to unwind after a day on the slopes.
TE PUA

Location: Rotorua
Company Type: Attraction/Maori Culture

Legal Name: New Zealand Maori Arts & Crafts Institute
Physical Address: Hemo Road, Rotorua
Postal Address: PO Box 334, Rotorua 3040
Ph: +64 7 348 9047 NZ fp: 0800 2 353 8283
Fax: +64 7 348 9045
Email: reservations@tepua.com
Website: www.tepua.com
CEO: Tim Cosser

Description: Te Puia is home to the New Zealand Maori Arts and Crafts Institute and home of the world famous Pohutu geyser. Visitors also have an opportunity to see Live Kiwi, boiling mud pools and native bush. Our tradition of guiding in the Whakarewarewa geothermal valley extends for generations and many of our guides have direct links to Rotorua's earliest hosts. We share stories and insight into this unique corner of the world. Our indigenous evening experience, Te Po, is a feast of cultural storytelling, entertainment and Maori cuisine. The experience begins with the traditional powhiri (welcome ceremony). You will also view your meal of meats and vegetables being 'lifted' from the hangi (earth oven). The evening culminates with a hot chocolate alongside Pohutu geyser under the stars.

THE FARMHOUSE Rotorua

Location: Rotorua Bay of Plenty
Company Type: Home and Farm Stays/Adventure Activities
Legal Name: The Farmhouse Rotorua Ltd
Physical Address: 55 Sunnex Road, RD 6, Rotorua
Postal Address: 55 Sunnex Road, RD 6, Rotorua 3066
Ph: +64 7 332 3771 Fax: +64 7 332 3334
Email: farmhouse@bra.co.nz
Website: www.thefarmhouse.co.nz
Office Manager: Wendy Branch
Description: Horse trekking, farm stay (from one to 100 pax) and farm tours on a 400-acre beef and sheep farm. Experience a magnificent working farm while horse trekking over the rolling hills and through native forest. The panoramic views of Lake Rotorua and Mount Ngongotaha are spectacular. The Farmhouse offers excellent accommodation for singles, families or groups. Dinners and barbecues on request. With a stable of over 80 horses, all ages and abilities are catered for.

THE GEORGE

Location: Christchurch & Canterbury
Company Type: Hotel/Restaurants
Legal Name: Brook Serene Ltd
Physical Address: 50 Park Terrace, Christchurch
Postal Address: PO Box 13063, Christchurch 8141
Ph: +64 3 379 4650 Fax: +64 3 366 6747
Email: info@thegeroge.com
Website: www.thegeroge.com
General Manager: Bruce Garrett
Email: bruce@thegeroge.com
Description: Five-star luxury boutique hotel. The George is the essence of supreme comfort, offering a personalised stay and attentive staff. Centrally located overlooking Christchurch's picturesque Hagley Park and River Avon, it is just steps from the Cultural Precinct and key attractions. Offering six conference rooms and two award-winning restaurants, The George was recognised as ‘New Zealand’s Leading Boutique Hotel’ from 2006 to 2012 in the World Travel Awards.

THE HERMITAGE HOTEL, AORAKI MOUNT COOK

Location: Mackenzie
Company Type: Hotels/Motels and Lodges/Attractions
Legal Name: Aoraki Mount Cook Alpine Village Ltd
Physical Address: Terrace Road, Aoraki Mount Cook Village
Postal Address: Private Bag, Aoraki Mount Cook 7946
Ph: +64 3 435 1809 Fax: +64 3 435 1879
Website: www.hermitage.co.nz
General Manager: Nigel Harper
Email: gm@hermitage.co.nz
Description: The 216-room Hermitage Hotel lies in a wilderness playground surrounded by towering mountainous terrain and New Zealand’s highest peak, Aoraki Mount Cook. Accommodation ranges from premium hotel rooms to self-catering motel units and A-frame chalets. The stunning alpine environment combined with a range of accommodation, dining and leisure activities ensures a complete holiday experience.

THE KAURI MUSEUM

Location: Northland
Company Type: Museum
Legal Name: Otamatea Kauri & Pioneer Museum Board
Physical Address: 5 Church Road, RD 1, Matakohe
Postal Address: 5 Church Road, RD 1, Matakohe 0593
Ph: +64 9 431 7477 Fax: +64 9 431 6696
Email: admin@kaurimuseum.com
Website: www.kaurimuseum.com
CEO: Betty Nelley
Description: The award-winning Kauri Museum at Matakohe is Northland’s largest all-weather attraction, offering over 4,500 square metres under cover. It is open every day except Christmas Day. Experience the life of a Kauri bushman and associated industries that surrounded the mighty and majestic Kauri tree. See the amazing collection of Kauri gum. The Kauri Museum prides itself on ever-changing high-quality displays, and is New Zealand heritage at its best.

ITOC Operator of the Year Award: 2005

THL

Location: Nationwide
Company Type: Adventure Activities/Rental Vehicles/Tour Coaches
Legal Name: Tourism Holdings Ltd
Physical Address: Level 1, 83 Beach Road, Auckland
Postal Address: PO Box 4293, Shortland Street, Auckland 1142
Ph: +64 9 336 4299 NZ fp: 0800 651 080 Fax: +64 9 309 9269
Email: info@thlonline.com
Website: www.thlonline.com
General Manager Sales: Sue Sullivan
Email: sue.sullivan@thlonline.com
General Manager Marketing & Customer Experience: Kate Meldrum
Email: kate.meldrum@thlonline.com
Description: thl operates KEA, Maui, United, Britz, Alpha, Mighty Campervan and Car rentals, Kiwi Experience, and Motel Vehicle sales as well as Waitomo Glowworm Caves, The Legendary Black Water Raft Co., Boaiken Cave and Aranui Cave. thl product is located in NZ, AU & USA.

THRIFTY CAR RENTAL

Location: Nationwide
Company Type: Rental Vehicles
Legal Name: Motoka Rentals Ltd
Physical Address: 540 Wairakei Road, Burnside, Christchurch
Postal Address: PO Box 39010, Harewood, Christchurch 8545
Ph: +64 3 940 2733
Email: reservations@thfrtry.co.nz
Website: www.thfrtry.co.nz
National Sales Manager: Mike Dawe
Description: Thrifty has you covered with 27 convenient locations nationwide, plus everyday competitive low rates. With an average vehicle age of just 9 months, Thrifty offers one of the newest fleets of cars, 4WDs and...
mini buses in the business. You can trust you’re renting quality as Thrifty is backed by a ‘Superior’ Qualmark endorsement, plus exceptional ANCAP safety ratings.

quality as Thrifty is backed by a ‘Superior’ Qualmark

for discerning clients from around the world. TIME Unlimited Tours offers the most extensive range of high-end services that include

- Tourism Eastland Incorporated  
- Tourism Radio is the world’s leading

TOMAHAWK

Location: Nationwide  
Company Type: Advertising and Marketing/Technology  
Legal Name: Tomahawk Brand Management  
Physical Address: 12 Link Drive, Waian Park, Auckland  
Postal Address: PO Box 37288, Mountf, Auckland 1041  
Ph: +64 9 522 2333  
Website: www.tomahawk.co.nz  
General Manager: Kaitly Turner  
Director: Gina Paladini  
Email: gina@tomahawk.co.nz  
Description: Tomahawk is passionate about promoting tourism businesses online. Website development, online booking and payment solutions, search engine optimisation and social media campaigns are just some of the ways Tomahawk helps businesses succeed. Not just office-bound geeks, the Tomahawk team understand the tourism industry thoroughly, with plenty of first-hand participation in travel expos. We have an extensive image

TOTAL TOURISM NEW ZEALAND

Location: Queenstown  
Company Type: Adventure Activities/Attractions/Cruises/Scenic Flights/Sightseeing and Tours  
Legal Name: Totally Tourism New Zealand  
Physical Address: 29 Lucas Place, Queenstown Airport, Queenstown  
Postal Address: PO Box 634, Queenstown 9348  
Ph: +64 3 441 4623  
Fax: +64 3 441 4619  
Website: www.totallytourism.co.nz  
General Manager: Grant Bisset  
Email: op@helicopter.co.nz  
Marketing: Kellie Goodwin  
Email: business@totallytourism.co.nz  
Description: Totally Tourism – quality New Zealand sightseeing and adventure activities: The Helicopter Line; Mountford Sound Scenic Flights; Challenge Rafting; Queenstown Comos; Wanaka Flightseeing; Air Jordania; Mitre Peak Cruises; Glacier Helicopters; and Harris Mountains Heli-Ski.

TOURISM BAY OF PLENTY

Location: Bay of Plenty  
Company Type: Regional Tourism  
Legal Name: Tourism Bay of Plenty  
Postal Address: PO Box 13325, Tauranga 3141  
Ph: +64 7 577 6234  
Fax: +64 7 577 6235  
Email: info@bayofplentynz.com  
Website: www.bayofplentynz.com  
Tourism Development Manager: Ruth Goldsbury  
Email: ruth@bayofplentynz.com  
Convention Bureau Manager: Denise Siviter  
Email: denise@bayofplentynz.com  
Description: Located along the picturesque Pacific Coast Highway, the culturally rich coastal Bay of Plenty offers endless adventure, a laid-back lifestyle and miles of sparkling beaches to explore in one of the sunniest parts of New Zealand. Hit the seaside cafés or the white sandy beaches, or explore the lush hinterland with its forest walks, white-water rafting and fruit farms. Head offshore to swim with dolphins or circumnavigate White Island, an active marine volcano.

TOURISM CENTRAL OTAGO

Location: Central Otago  
Company Type: Regional Tourism  
Legal Name: Tourism Central Otago  
Physical Address: 1 Dunorling Street, Alexandra  
Postal Address: PO Box 353, Alexandra 9340  
Ph: +64 3 440 0637  
Fax: +64 3 440 0506  
Website: www.centralotagonz.com  
Tourism Manager Marketing: Alison Mason  
Email: alison.mason@codc.govt.nz  
Tourism Manager Product Development: Michelle Ormsby  
Email: michelle.ormsby@codc.govt.nz  
Description: Tourism Central Otago is the Regional Tourism Organisation responsible for coordinating and facilitating the marketing of Central Otago as a visitor destination. We can assist accredited industry with regional information, itinerary planning, product information, familiarisation visits and marketing collateral. Central Otago is breathtakingly different. Discover our place at your pace.

TOURISM DUNEDIN

Location: Dunedin  
Company Type: Regional Tourism  
Legal Name: Tourism Dunedin  
Physical Address: 2nd Floor, Old National Bank Building, 193 Princes Street, Dunedin  
Postal Address: PO Box 1446, Dunedin 9054  
Ph: +64 3 471 8042  
Fax: +64 3 471 8021  
Email: info@tourismdunedin.co.nz  
Website: www.dunedinz.com  
Travel Trade and Sales: Gil Abercrombie  
Email: gil@tourismdunedin.co.nz  
Description: Encompassing a variety of stunning landscapes from rugged mountains to dramatic coastlines this region is dotted with architectural remnants of our cultural heritage, yet this is only part of the story. The elegant historic buildings form a backdrop to a vibrant modern culture. Dunedin, known as a hub for innovation and education, anchors a region that is a Mecca for artists, designers and food & wine artisans. All this situated amongst a stunning natural environment world-renowned for wildlife experiences with rare species.

TOURISM EASTLAND

Location: Eastland  
Company Type: Regional Tourism  
Legal Name: Tourism Eastland Incorporated  
Physical Address: 209 Grey Street, Gisborne  
Postal Address: PO Box 170, Gisborne 4040  
Ph: +64 6 868 2000  
Fax: +64 6 868 6138  
Email: info@gisbornenz.com  
Website: www.gisbornenz.com  
Marketing Manager: Kerry Taggart  
Email: marketing@gisbornenz.com  
Description: The earliest Māori explorers and, later, Captain James Cook first landed in Gisborne. Watching the sunrise out of the Pacific Ocean, you can be certain that you will be one of the first people in the world to see the new day. Stunning surf beaches, surrounded by picturesque wine country and a warm Kiwi welcome from the friendly locals ensures an enjoyable and memorable stay for every visitor to Eastland.

TOURISM RADIO GPS TOUR GUIDES

Location: Nationwide  
Company Type: Sightseeing and Tours  
Legal Name: Tourism Radio New Zealand Ltd  
Physical Address: Unit 4, 4 Antares Place, Rosedale, Auckland  
Postal Address: PO Box 304572, Triton Plaza, Auckland 0751  
Ph: +64 9 475 6537  
Fax: +64 9 475 6538  
Website: www.tourismradio.co.nz  
Managing Director: Hayden Bradock  
Email: hbroadock@tourismradio.co.nz  
National Sales Manager: Daryl de la Tour  
Email: ddelautour@tourismradio.co.nz  
Description: Tourism Radio is the world’s leading GPS-driven tour guide. We keep you right up to date with where you are, where to go, and what to see and do. All the local landmarks, scenic highlights and attractions are highlighted as you approach them so you don’t miss on anything.

TOURISM WAITAKI

Location: Waitaki  
Company Type: Regional Tourism  
Legal Name: Tourism Waitaki  
Physical Address: 8 Itchen Street, Damaru  
Postal Address: 8 Itchen Street, Damaru 9400  
Ph: +64 3 434 1655  
Fax: +64 3 434 0390  
Website: www.visitoamaru.co.nz  
General Manager: Joel Coatsworth  
Email: joel@tourismwaitaki.co.nz  
Marketing & Sales Coordinator: Megan Howell  
Email: megan@tourismwaitaki.co.nz  
Description: Tourism Waitaki is the Regional Tourism Organisation promoting and marketing the Waitaki district. Based in Oamaru, we can assist with all trade enquiries including families. Key products are the Oamaru Blue Penguin Colony, Alps 2 Ocean Cycle Trail, Oceana Gold Mine Tours, Hot Tubs Omarama and Penguin Crossing Tours. Oamaru’s impressive Victorian Precinct is a must-see and offers a wide range of accommodation. Both Oamaru and the Waitaki offer an excellent range of accommodation to match all budgets.

TOURISM WEST COAST

Location: West Coast  
Company Type: Regional Tourism  
Legal Name: Tourism West Coast Inc  
Physical Address: 80 Tarini Street, Greymouth  
Postal Address: PO Box 490, Greymouth 7640  
Ph: +64 3 768 6633  
Fax: +64 3 768 7680  
Email: info@westcoastnz.com  
Website: www.westcoastnz.com  
CEO: Jim Little  
Email: jim@westcoastnz.com  
Travel Trade & Media: Michelle Fox Bishop  
Email: michelle@westcoastnz.com  
Description: Tourism West Coast is the official Regional Tourism Organisation for the West Coast spanning over 600km from Karamea in the north to Haast in the south and includes Westport, Reefton, Punakaiki, Greymouth, Kumara, Hokitika, Ross, Hari Hari, Whataroa, Franz Josef and Fox Glacier. Tourism West Coast is dedicated to marketing this spectacular region to international and domestic visitors, with particular emphasis on agent and media visits, joint ventures with travel trade and participation in travel expos. We have an extensive image
TRANZIT COACHLINES

Location: Nationwide
Company Type: Tour Coaches
Legal Name: Tranzit Group Ltd
Physical Address: 230 Rongotai Road, Kilbirnie, Wellington
Postal Address: PO Box 14-145, Kilbirnie, Wellington 6241
Ph: +64 4 387 2018 Fax: +64 4 387 2019
Email: info@tranzit.co.nz
Website: www.tranzit.co.nz
Description: Tranzit Coachlines is one of Aotearoa’s largest family-owned and operated transport companies. Established in 1924, we’ve been doing what we enjoy most for almost 90 years – transporting people. Being Kiwi means we offer down-to-earth service and do as we say. We get people around the city, regions and touring our beautiful country. With a wide range of modern vehicles, from 12 to 53 seats, mini-buses to luxury coaches, we offer the ideal transport solution for you no matter how big or small. Our drivers are trained to the highest standard possible to ensure you have a safe, comfortable journey and an enjoyable experience. We are a trusted transport provider for inbound tour operators specialising in customised New Zealand travel.

TREETOPS LODGE & ESTATE

Location: Rotorua
Company Type: Luxury Accommodation
Legal Name: Treetops Ltd
Physical Address: 351 Kearoa Road, RD1 Horohoro, Rotorua
Postal Address: 351 Kearoa Road, RD1 Horohoro, Rotorua 3077
Ph: +64 7 333 2066 Fax: +64 7 333 2065
Email: info@treetops.co.nz
Website: www.treetops.co.nz
Manager: Vanessa Leeming
Email: manager@treetops.co.nz

TUHURA

Location: Nationwide
Company Type: Technology
Legal Name: Tuhura Ltd
Physical Address: 34 Moorgreen Heights, Torbay, Auckland
Postal Address: 34 Moorgreen Heights, Torbay, Auckland 0630
Ph: +64 9 915 9141 Fax: +64 9 915 9150
Website: www.tuhura.com
Director: Gordon Duncan

Whale Watch

The Whaleway Station, Kaikoura, Email: res@whalewatch.co.nz
book online at www.whalewatch.co.nz FREEPHONE 0800 WHALES (655 121)
VICTORIAN NEW ZEALAND MARITIME MUSEUM
Location: Auckland
Company Type: Museums
Legal Name: New Zealand National Maritime Museum
Description: The Maritime Museum Board
Physical Address: Cnr Quay Street & Hobson Street, Viaduct Harbour, Auckland
Postal Address: PO Box 3141, Auckland 1140
Ph: +64 9 377 6000
Fax: +64 9 377 6607
Email: info@maritimemuseum.co.nz
Website: www.maritimemuseum.co.nz
Sales & Marketing Manager: Christie Parkin
Email: christie@maritimemuseum.co.nz
Description: Discover amazing stories of Polynesian voyaging across the Pacific, European exploration and immigration to New Zealand, family-friendly, must-see attraction – only 200 metres from Queen Street. 60-minute harbour sailings aboard Voyager’s beautifully maintained heritage scow
Ashby depart Wednesday to Sunday (bookings essential).

WAIRAKEI RESORT TAupo
Location: Taupo
Company Type: Hotel
Legal Name: Kah New Zealand Ltd
Physical Address: Wairakei Road, Wairakei Resort Park, Taupo
Postal Address: Private Bag 2006, Taupo 3532
Ph: +64 7 374 9004 Fax: +64 7 374 8495
NZtp: 0800 737 678
Email: stay@wairakei.co.nz
Website: www.wairakei.co.nz
Marketing Manager: Gareth Pearce
Email: marketing@wairakei.co.nz
Description: Wairakei Resort Taupo believes in providing visitors with a one-of-a-kind geothermal experience and in providing visitors to Taupo with modern hotel rooms and villa accommodation, abundant indoor and outdoor leisure facilities, and exquisite New Zealand-focused dining options. Wairakei Resort Taupo enjoys a wonderful historic tradition and relaxing atmosphere, and is located in the beautiful Wairakei Tourist Park, on the northern fringe of Taupo.

WAIRAKI TRUST
Location: Southland
Company Type: Regional Tourism
Legal Name: Venture Southland
Postal Address: PO Box 1306, Invercargill 9840
Ph: +64 3 211 1400 Fax: +64 3 211 1401
Email: info@venturesouthland.co.nz
Website: www.venturesouthland.com
Marketing Coordinator: Hannah Fraser
Email: hannah@venturesouthland.co.nz
Tourism Sector Manager: Tareen Ellis
Email: tareen@venturesouthland.co.nz
Description: Southland is New Zealand’s ultimate nature and wildlife destination. The region’s dramatic scenery makes every view a photo opportunity – from secluded islands and lush rainforests to fertile farmlands and sweeping coastlines, this is the New Zealand we all dream of. Venture Southland Tourism is the Regional Tourism Organisation responsible for marketing Southland as a visitor destination.

VISIT RUAPEHU
Location: Ruapehu
Company Type: Regional Tourism
Legal Name: Visit Ruapehu Trust
Physical Address: 143 Spey Street, Invercargill
Postal Address: PO Box 3146, Invercargill 9840
Ph: +64 3 211 1400 Fax: +64 3 211 1401
Email: info@visitruapehu.com
Website: www.visitruapehu.com
Manager: Mike Smith
Description: Visit Ruapehu is the Regional Tourism Organisation for the Ruapehu District and is responsible for promotion of the district.

WAITANGI TREATY GROUNDS
Location: Northland
Company Type: Heritage Attractions/Cultural Tours
Legal Name: Waitangi National Trust
Physical Address: 1 Tau Henare Drive, Waitangi
Postal Address: PO Box 48, Paihia 0247
Ph: +64 9 402 7437 Fax: +64 9 402 8303
Email: info@waitangi.org.nz
Website: www.waitangi.org.nz
Marketing Manager: Nineike Metz
Email: nineikemetz@waitangi.org.nz
Description: The Waitangi Treaty Grounds is New Zealand’s premier historic site where in 1840 New Zealand’s most significant document was signed: the Treaty of Waitangi. The Treaty Grounds feature the Treaty House, the carved Meeting House, the Flagpole (site of the actual signing) and the world’s largest commemorative war canoe. Daily Guided Tours and Cultural Performances.

WAIKIMARINA.COM
Locations: Bay of Plenty/Rotorua
Company Type: Adventure Activities/Education
Legal Name: Waimarina Ltd
Physical Address: 36 Taniwha Place, Tauranga
Postal Address: 36 Taniwha Place, Tauranga 3176
Ph: +64 7 576 4233
NZ tp: 0800 GLOW WORM (456 996)
Email: info@waimarina.com
Website: www.waimarina.com
Marketing Director: Blair Anderson
Email: blair@waimarina.com
Accounts Manager: Charlotte Anderson
Email: charlotte@waimarina.com
Description: Waimarina, 10min off Tauranga city & established in 1975, offers premium glowworm kayak tours, both operating in Tauranga and Rotorua. The new conference/function venue, Waverly on Wairoa, offers a perfect location for all events. The adventure park focuses on kayaking, adventure activities and educational programmes.

WEST COAST TREETOP WALK & CAFE
Location: Hokitika
Company Type: Sightseeing
Legal Name: Hokitika Rimu Treetop Walk & Cafe Ltd
Physical Address: 1128 Woodstock-Rimu Road, Hokitika
Postal Address: PO Box 9, Ross 7812
Ph: +64 3 755 5032
Fax: +64 3 755 5032
Email: info@treetopsnz.com
Website: www.treetopsnz.com
Manager: Rusty Donnell
Email: treetops1@treetopsnz.com
Assistant Manager: Kim McPherson
Email: treetops2@treetopsnz.com
Description: An exhilarating treetop adventure among temperate rainforest giants. Experience life with the birds high in the ancient Rimu and Kahurangi tree canopy. Easy access for all to enjoy along a steel platform 20 metres high and over 450 metres long. A great experience in the rain with umbrella hire and poncho sales available. Then recharge in our licensed café and gift shop.

WEST COAST WILDLIFE CENTRE
Location: West Coast
Company Type: Attraction
Legal Name: West Coast Wildlife Centre
Physical Address: Cnr Cowan Street & Cron Street, Franz Josef
Postal Address: PO Box 20, Franz Josef 7856
WHAKAREWAREWA LIVING MAORI VILLAGE

Location: Rotorua

Company Type: Attractions/Maori Culture/Geothermal Land

Legal Name: Whakarewarewa Village Charitable Trust

Physical Address: 17 Tryon Street, Whakarewarewa, Rotorua

Postal Address: PO Box 6148, Whakarewarewa, Rotorua 3010

Ph: +64 7 349 3463 Fax: +64 7 347 0100

Email: info@whakarewarewa.com

Website: www.whakarewarewa.com

Marketing Manager: Renee Raimona

Description: Join us as we open our home to you to experience our unique way of life at the only authentic Living Maori Village of Whakarewarewa. Set amidst steaming lakes and bubbling hot pools, discover over 150 years of history, culture and traditions.

WETACAVE AND WINDOW INTO WORKSHOP

Location: Wellington

Company Type: Attractions

Legal Name: Weta Ltd

Physical Address: 1 Weka Street, Miramar, Wellington 6022

Ph: +64 4 909 4102 Fax: +64 4 380 9256

Website: www.wetacave@wetanz.co.nz

General Manager: Tim Launder

Weta Cave Manager: Anna Abernethy

Email: anna.abernethy@wetanz.co.nz

Description: Step inside the walls of Weta, the multi Academy Award-winning company whose artists and craftspeople helped bring to life The Lord of the Rings, Avatar, The Adventures of Tintin, District 9, King Kong and The Hobbit: An Unexpected Journey. Offering a primary activity, taking visitors by boat to view whales, marine life and activity along the Kaikoura Coast. Modern purpose-built catamarans feature outside decks for great viewing and photo opportunities. Spacious air-conditioned interiors are fitted with comfortable seating while large plasma screens display award-winning marine wildlife animations. Experienced, knowledgeable staff capable of providing an indigenous, scientific and local interpretation create a totally unique experience. Secondary activities: café, shop, information and booking agent.

WHALE WATCH KAIKOURA

Location: Kaikoura

Company Type: Cruises/Sightseeing and Tours

Legal Name: Whale Watch Kaikoura

Physical Address: The Whaleway Station, Whaleway Road, Kaikoura

Postal Address: PO Box 89, Kaikoura 7340

Ph: +64 3 319 6767 NZ tf: 0800 655 121

Fax: +64 3 319 6754

Email: res@whalewatch.co.nz

Website: www.whalewatch.co.nz

Manager – Customer Service & Sales: Shelley Fissenden

Email: shelly@whalewatch.co.nz

Manager – Marketing: Lisa Bond

Email: lisab@whalewatch.co.nz

Description: Primary activity: taking visitors by boat to view whales, marine life and activity along the Kaikoura Coast. Modern purpose-built catamarans feature outside decks for great viewing and photo opportunities. Spacious air-conditioned interiors are fitted with comfortable seating while large plasma screens display award-winning marine wildlife animations. Experienced, knowledgeable staff capable of providing an indigenous, scientific and local interpretation create a totally unique experience. Secondary activities: café, shop, information and booking agent.

ZORB ROTORUA

Location: Rotorua

Company Type: Adventure Activities

Legal Name: Zorb New Zealand Ltd

Physical Address: Cnr Western Road & State Highway 5, Ngongotaha, Rotorua

Postal Address: PO Box 586, Rotorua 3010

Ph: +64 7 357 5100 NZ tf: 0800 223 582

Fax: +64 7 357 5280

Email: rotorua@zorb.com

Website: www.zorb.com/rotorua

Site Manager: Kyle Kydd

Email: marketing.rotorua@zorb.com

Description: The iconic, must-do New Zealand experience has been operating in Rotorua for over 17 years, providing the hilarious adventure activity of ‘globe riding’. Great fun for all ages (6 years +). Wet (Ziptrek) and dry (Zorbit) rides, three track options – including the famous ‘ZipZag’ and ‘The Drop’. Conference, incentive and school groups welcome. Operating year-round (closed Christmas Day). Ample coach and car parking.

ZIPTEK ECOTOURS

Location: Queenstown

Company Type: Adventure Activities

Legal Name: ZJW (NZ) Ltd

Physical Address: 45 Camp Street, Queenstown

Postal Address: PO Box 1747, Queenstown 9300

Ph: +64 3 441 2102 NZ tf: 0800 947 873

Fax: +64 3 441 2071

Website: www.ziptrek.com

Marketing & Sales Manager: Nicky Busst

Email: nicky@ziptrek.com

General Manager: Stu Cordelle

Description: Situated on Skyline Gondola Hill, Ziptrek Ecotours is NZ’s #1 original zipline tour and a spectacular eco adventure through the forest canopy high above Queenstown. Ziptrek runs year-round and is stunning whatever the weather. With two tours to choose from, it is suitable for everyone; whether looking for an introduction to Queenstown adventure (Moa 4Line Tour) or the latest gripping eco-exhilaration (Kea 6-Line Tour), which includes the world’s steepest zipline!

WILLIAMS HOTELS

Location: Christchurch & Canterbury/West Coast/Manakia

Company Type: Hotels/Motels and Lodges/Resorts

Legal Name: Williams Hotel Group

Postal Address: PO Box 546, Wanaka 9343

Ph: +64 3 962 0280

Email: reservations@williampg.co.nz

Website: www.williamsgroup.co.nz

General Manager: Mark Williams

Description: Williams Hotels is a fourth-generation West Coast family business focused on providing our guests with an exceptional hospitality experience. Williams Hotels has over 350 quality rooms that are strategically located in some of New Zealand’s most iconic locations. They include Grand Mercure Oakridge Resort in Wanaka, Punakaki Resort in Punakaiki, Ashley Hotel in Greymouth, Ashley Hotel in Chirchotch and Towers on the Park in Christchurch.