

New Zealand

# Inbound

Travel Directory 2007



THE DISTRIBUTION CHANNEL for New Zealand Tourism  
MARKETING NEW ZEALAND OVERSEAS 1971-2007

# EXPLORE NZ

The Ultimate New Zealand Experience



**BOOK NOW** for your  
**Arrival Card Discount!**



## Auckland & Bay of Islands

### SAILNZ

- **NZL40 & NZL41** - America's Cup Experience  
- Departs Daily - Viaduct Harbour, Auckland
- **Lion New Zealand** - Coastal Maxi Adventure
- **'On the Edge'** - Day Sail in the Bay of Islands
- **Sailing School** - Unique Sailing Education

### DOLPHIN DISCOVERIES

Bay of Islands  
Departures Daily

- **Discover the Bay** - Bay of Islands eco-cruise  
- The only 'Hole in the Rock' trip with dolphin viewing guaranteed. Cruise and commentary
- **Swim with the Dolphins** - Marine mammal adventure  
- Once in a lifetime opportunity to swim with the friendliest dolphin species in their world

### AUCKLAND'S DOLPHIN & WHALE SAFARI

- **Dolphin / whale watching guaranteed**
- **Cruise and commentary of gulf islands**
- **Day and Evening cruises including BBQ**
- **Departs 9.30am & 4pm daily**

**Ph: 0800 EXPLORE (397567) [www.explorenz.co.nz](http://www.explorenz.co.nz)**

Explore NZ is parent company in Auckland to Sail NZ, Auckland's Dolphin & Whale Safari, and in the Bay of Islands, Sail NZ and Dolphin Discoveries.



Published in association with the  
**Inbound Tour Operators Council**  
PO Box 1888, Wellington 6140  
New Zealand  
Ph: +64 4 496 4898  
Fx: +64 4 499 0786  
Email: info@itoc.org.nz  
Website: www.itoc.org.nz



**Publisher:** TPL Media  
PO Box 9596, Newmarket  
Auckland 1149, New Zealand  
Ph: +64 9 529 3000  
Fx: +64 9 529 3001  
Email: info@tplmedia.co.nz

**Editor:**  
Gordon Gillan  
Ph: +64 9 529 3026

**Sales:**  
Jackie Tocher

**Production Manager &  
Advertising Co-ordinator:**  
Amanda Ross  
Ph +64 9 529 3022

**Design:** Osmyn Morgan,  
Anthony Stead

**Copyright:** All rights reserved.  
No part of this directory can be  
reproduced without the publisher's  
permission.

**Disclaimer:** While every attempt  
has been made to keep the  
information in this directory  
accurate, most of the contents  
has been supplied and not verified  
by the publisher. Information  
supplied is intended as a guide  
only and is subject to change.  
The publisher assumes no  
responsibility.

**Cartography:** Maps in this directory  
were provided by Hema Maps .

**Cover photo:**  
*Lake Mapourika in Westland, nine  
kilometres north of Franz Josef*  
**Credit:** Julian Apse / Tourism New  
Zealand

# Welcome

Welcome to the Inbound Travel Directory 2007, your guide and resource tool to those New Zealand tour operators and suppliers who handle a large share of New Zealand's inbound tourism business and who are members of the Inbound Tour Operators Council (ITOC). We know from feedback that this annual publication is of immense value as a major source of information for both New Zealand and overseas tour wholesalers and retail agencies, and we urge you to use it productively. ITOC plays an important role within the country's tourism industry and enjoys a close working relationship with the various Regional Tourism Organisations, Tourism New Zealand and other key national tourism bodies.

Our focus is very much on business to business relationships amongst companies throughout the distribution chain and in enhancing quality and adding value. In recent years the travel and tourism industry worldwide has faced major challenges and adjustments. However, we are positive about the future and New Zealand's image of being a safe, beautiful and friendly visitor destination. Tourism will remain a major export industry of increasing potential for the New Zealand economy.

Best wishes.



Paul Yeo  
Chief Executive



Stuart Neels  
President

# Contents

Maps of New Zealand	4-5
NZ Tourism Award Winners 2006	6-7
ITOC Full Members	8-10
Key Markets Index	10-11
ITOC Allied Supplier Members	12-22
Service Category Index	23-30
ITOC Distribution System	31
ITOC Your Investment	32-33
ITOC Code & Pledge	34
Ten Reasons for using an Inbound Tour Operator	35
Membership Options & Mission Statement	36
ITOC Board of Directors	37-38
ITOC Organisation Chart & Strategy Plan	39
ITOC Constitution & Rules	40-42
ITOC Code of Ethics & Practice	43
ITOC Membership & Financial Criteria	44-46
ITOC China Market Portfolio	47-49
Regional Tourism Organisations	50-53
Tourism Industry Association	54-55
ITOC Key Tourism Statistics	56-58
ITOC Membership Options & Application Form	59-60

## SUBSCRIPTIONS

*Traveltrade* magazine is available on subscription for \$100 (incl. GST) for 22 issues (plus a copy of this Directory), within New Zealand.

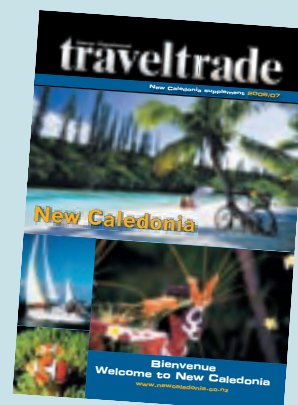
Please send to:

NAME:.....

ADDRESS:.....

.....

Subscriptions *Traveltrade* **Freepost 288**, Box 9901, Newmarket, Auckland 1149  
Enclose cheque or full credit card details.



PHONE: 0800 876 334



## The ITOC Business Relationship



### Helping your Inbound Tourism Business Grow

- How the ITOC distribution system works..... page 31
- Why invest in ITOC membership ..... page 32
- What your investment in ITOC delivers ..... page 33
- What return do you get on your investment..... page 34
- Membership options ..... page 36





Distances are shown in kilometers and assume the most direct route as shown, except where possible.

Driving times are shown in hours & minutes and are calculated for a driver travelling at 80 km/h on all open sections, with an allowance for rest stops.

140	38	300	350	51	700	1300	120	201	630	120	500	190	302	302	333	547	127	390	191	303	400	222	170	270	128	• Alexandria
1130	130	490	430	130	1100	2000	200	320	1030	100	420	160	250	250	340	690	190	590	330	500	320	170	270	128	• Arthur's Pass	
106	170	250	120	300	400	600	60	100	300	270	610	310	470	250	37	270	262	460	270	400	140	100	100	100	• Ashburton	
300	430	70	170	400	600	1000	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	• Blenheim	
470	700	470	870	700	1100	1500	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	• Bluff	
800	320	440	700	320	600	1000	300	1000	1000	470	330	290	31	190	400	700	90	500	250	1200	630	220	1200	630	• Christchurch	
1030	510	830	1000	1100	1300	1600	500	1300	1600	650	610	1130	630	1140	800	1130	1130	1130	1040	240	1030	630	1030	1030	• Collingwood	
130	410	750	400	400	500	600	300	400	400	217	700	100	100	100	100	100	100	100	100	100	100	100	100	100	• Dunedin	
1120	630	1100	1100	1100	1100	1100	1100	1100	1100	1100	1100	1100	1100	1100	1100	1100	1100	1100	1100	1100	1100	1100	1100	1100	• Fox Glacier	
100	200	300	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	• Gore	
1210	120	100	250	100	1100	1100	1100	1100	1100	1100	1100	1100	1100	1100	1100	1100	1100	1100	1100	1100	1100	1100	1100	1100	• Greymouth	
100	400	300	200	200	200	200	200	200	200	200	200	200	200	200	200	200	200	200	200	200	200	200	200	200	• Haast	
100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	• Hailu	
400	400	400	400	400	400	400	400	400	400	400	400	400	400	400	400	400	400	400	400	400	400	400	400	400	• Invercargill	
1200	400	1000	1000	1000	1000	1000	1000	1000	1000	1000	1000	1000	1000	1000	1000	1000	1000	1000	1000	1000	1000	1000	1000	1000	• Kaitiaki	
320	600	300	600	400	700	400	400	400	400	400	400	400	400	400	400	400	400	400	400	400	400	400	400	400	• Kaitiaki	
800	700	600	1000	1100	1100	1100	1100	1100	1100	1100	1100	1100	1100	1100	1100	1100	1100	1100	1100	1100	1100	1100	1100	1100	• Kaikoura	
100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	• Milford Sound	
100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	• Mount Cook	
100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	• Nelson	
100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	• Oamaru	
100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	• Otago	
100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	• Picton	
100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	• Queenstown	
100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	• Te Anau	
100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	• Timaru	
100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	• Wanaka	
100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	• Westport	



**LEGEND**

- Motorway
- State Highway - sealed
- State Highway - unsealed
- Major Road - sealed
- Major Road - unsealed
- Road Distance - kilometers
- Alpine Pacific Triangle Tourist Route
- Inland Scenic Tourist Route 72
- Southern Scenic Tourist Route

Map supplied by Hema Maps NZ Ltd



## New Zealand Tourism Awards 2006

### SUPREME AWARD WINNER MAJOR CATEGORY WINNER Visitor Activities and Attractions

CATEGORY VISITOR ACTIVITIES AND  
ATTRactions - Adventure Activity  
DEPARTMENT OF CONSERVATION  
'CONSERVATION IN ACTION' AWARD

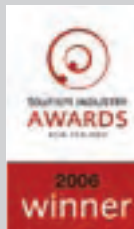


### DIVE TUTUKAKA

Internationally recognised as "the best sub-tropical diving in the world", the Poor Knights Islands are on every diver's 'must-do' list. NZ's premier charter operator, professional crew, full equipment hire, 364 days a year, top service, reliability and safety. Wreck-diving, all levels of PADI training.

The Poor Knights Islands: an Icon in Northland with dramatic Maori history, amazing scenery, world's biggest sea-cave. Dolphins, whales, gannet colonies, seals, diving, snorkeling, kayaking, jet-boat trips.

Freephone: 0800 288 882  
Website: [www.diving.co.nz](http://www.diving.co.nz)



### CATEGORY VISITOR ACCOMMODATION Boutique Accommodation

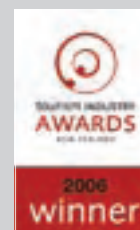


### KAWAHA POINT LODGE

New Zealand owned Kawaha Point Lodge has 8 luxury appointed suites on the shores of Lake Rotorua, offering the discerning tourist the best experience in Lodge hospitality, along with all the attractions Rotorua has to offer.

Owner Hosts: Tony & Margaret Seavill  
171 Kawaha Point Road, Rotorua, New Zealand  
Ph +64 7 346 3602, Fax +64 7 34 63671  
Email: [enquire@kawahalodge.co.nz](mailto:enquire@kawahalodge.co.nz)  
[www.kawahalodge.co.nz](http://www.kawahalodge.co.nz)

Qualmark 5 Star - "Hallmark of Excellence N. Z. Beef & Lamb" 2005



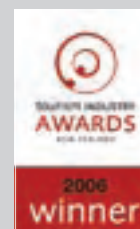
### CATEGORY VISITOR ACTIVITIES AND ATTRactions Culture and Heritage Tourism and Attractions



### WELLINGTON CABLE CAR MUSEUM

A winner with its first-ever entry into the tourism awards, the Wellington Cable Car Museum houses a transport collection of national significance and tells the story of the city's iconic cable car system and surrounding area. The museum has been a runaway success since opening in December 2000 and is now the city's second busiest museum after the national facility Te Papa Tongarewa.

Wellington Cable Car Museum, 1 Upland Road (top of the cable car), Wellington  
Ph: 04 475 3578, Fax: 04 475 3594  
Email: [cablecar@wmt.org.nz](mailto:cablecar@wmt.org.nz), Website: [www.cablecarmuseum.co.nz](http://www.cablecarmuseum.co.nz)



### LEISURE ACTIVITY



### HAAST RIVER SAFARI

Haast River Safari offers visitors a rare opportunity to experience the untouched natural beauty of Te Wahipounamu, the South West World Heritage Area. Unique custom designed jet boats, provide comfort and safety levels well suited to the increasing Senior Market.

[www.haastriver.co.nz](http://www.haastriver.co.nz)



### VISITOR TRANSPORT



### PACIFIC BLUE AIRLINES (NZ) LTD

Pacific Blue is the international airline of Virgin Blue and sister carrier of Polynesian Blue. With a unique style of service and everyday low fares, Pacific Blue is an attractive option for New Zealanders wishing to escape the everyday. Whether you are flying to Australia, Fiji, Rarotonga, Samoa, Tonga or Vanuatu, Travel Happy with Pacific Blue, the 2006 Tourism Award winners (Visitor Transport category).

Book online at [flypacificblue.com](http://flypacificblue.com), with your Travel Agent, or phone 0800 67 00 00





# New Zealand Tourism Awards 2006



## CATEGORY TOURISM AND TRANSPORTATION SERVICES Tourism Communications and Information Services

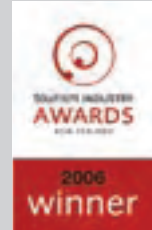


### NEW ZEALAND TOURISM ONLINE

Telecom Peoples Choice Tourism Award  
Tourism Communications and Information Services Award

Award winning New Zealand tourism Web site ([www.tourism.net.nz](http://www.tourism.net.nz)) for international visitors and the travel industry with over 12,000 online tourism, travel and holiday Web sites. NZ information, accommodation, attractions, tours and transport options.

179 Tuam St, PO Box 13300, Christchurch  
Ph: 03 963 5039, Fax: 03 379 4886  
Email: [info@tourism.net.nz](mailto:info@tourism.net.nz), Website: [www.tourism.net.nz](http://www.tourism.net.nz)



## CATEGORY TOURISM AND TRANSPORTATION SERVICES Tourism Service Provider



### CHRISTCHURCH & CANTERBURY TOURISM

As Christchurch & Canterbury's Regional Tourism Organisation (RTO), Christchurch and Canterbury Tourism is responsible for the destination marketing of the country's largest province. With millions of visitors coming to the region annually, and the task of overseeing 3 key business functions - Christchurch i-SITE Visitor Centre, Christchurch & Canterbury Convention Bureau and Leisure Visitor Marketing - the organisation has an all encompassing role.

[www.christchurchnz.net](http://www.christchurchnz.net)



## TOURISM INNOVATOR AWARDS Innovation in Eco Tourism



### DOLPHIN WATCH ECOTOURS

Half-day guided eco-tours and dolphin swimming in the Marlborough Sounds. Wildlife cruises include viewing dolphins, fur seals, and seabirds en route to Motuara Island bird sanctuary for a guided bush walk.

Dolphin Watch Ecotours  
Picton Foreshore P.O. Box 197 Picton, New Zealand  
Ph: 03 573 8040, Fax: 03 573 7906  
Email: [info@naturetours.co.nz](mailto:info@naturetours.co.nz)  
Website: [www.naturetours.co.nz](http://www.naturetours.co.nz)



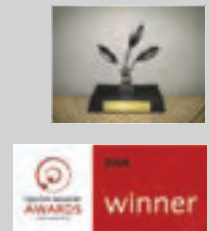
## TOURISM INNOVATOR AWARDS Innovation in Events, Meetings and Incentives Major Tourism Innovator Award



### SPORTS IMPACT LTD

winner of Tourism Award for Innovation in Events, Meetings and Incentives and Major category - Innovation Award  
Sports Impact Ltd leads New Zealand in attracting and organizing major international sports events. Since 1994 we have organized eight World Championships in five different sports, including the Mountain Bike World Championships in 2006. We also are experts in developing event strategies and event auditing.

Contact Arthur or Lynne Klap, Ph: 04 386 4992, Fax 04: 386 4990  
226 Evans Bay Parade Wellington 6021  
Email: [arthur@sportsimpact.co.nz](mailto:arthur@sportsimpact.co.nz)



## SPECIAL AWARDS Westpac Small Tourism Business Operator Award



### MONARCH WILDLIFE CRUISES LTD

Cruises on the Monarch provide unrivalled viewing of the amazing diversity of wildlife which abounds in the Otago Harbour and at Taiaroa Head. See what cannot be seen from land: ocean birds and marine wildlife in their natural environment. An unforgettable experience awaits: be fascinated and exhilarated with the dramatic views and wealth of wildlife.

The mighty Northern Royal Albatross, other Albatross species, NZ fur seals, gulls, terns, oyster catchers, petrels, shearwaters and much more with frequent close up viewing of blue penguins, sealions and dolphins. Informative commentaries, complimentary jackets and binoculars enhance passenger enjoyment.

[www.wildlife.co.nz](http://www.wildlife.co.nz)



## GEORGE HARFORD - HORWATH ASIA PACIFIC SIR JACK NEWMAN AWARD

George Harford MBE is one of New Zealand tourism's best known personalities.

In 1971 George partnered with world famous sheep shearer Godfrey Brown, to start Agrodome as a visitor attraction business just north of Rotorua. Agrodome focuses on providing authentic New Zealand experiences for its visitors and provides exceptional customer service. A true family affair, Agrodome is now managed by Warren Harford and Paul Bowen, sons of George and Godfrey, and employs various members of the Harford and Bowen families. Sadly George passed away in November 2006.



## ITOC Full Members - Tour Operators

### A China Travel Co Ltd

Level 6A, 155 Queen Street, Auckland  
PO Box 105173, Auckland 1143  
Ph: 09 307 1625, Fax: 09 307 1675  
DX: CP18009 Auckland  
Web: www.achinatravel.co.nz  
Email: acts@achinatravel.co.nz  
Managing Director: Nancy Liu  
**Key Markets: Australia, Asia (All)**

### Agri Travel International Ltd

PO Box 4219, Hamilton East 3247  
455 Grey Street, Hamilton East, Hamilton  
Ph: 07 856 9009, Fax: 07 856 2333  
Free Ph: 0800 739009  
DX: GB22517 Hamilton  
Web: www.agritravel.co.nz  
Email: agritravel@xtra.co.nz  
Managing Director: Judy Court, Director: Alastair Calder  
Specialist agricultural/horticultural tour operator. All itineraries tailored to client specification. Agri Travel can also design a tour to suit your specific interest, ie gardens, history and culture, general scenic etc. All itineraries and quotes provided free of charge.

**Key Markets: United States, Canada, United Kingdom, Europe (All), Central Europe/Germany, Scandinavia, Australia, Latin/South America, South Africa, New Zealand, Rest of World**

### AOT New Zealand

**Legal Name: AOT Group Pty Ltd**  
9/151 Queen St, Auckland 1010  
Level 9, IAG House, 151 Queen St, Auckland  
Ph: 09 309 2565, Fax: 09 309 3216  
Web: www.aot.co.nz  
Email: kathy.turner@aot.co.nz  
General Manager: Kathy Turner  
Product Executive: Sanna McCulloch  
**Key Markets: United States, Europe (All), Latin/South America, South Africa, United Kingdom**

### ATS Pacific

**Legal Name: Australian Travel Services (Pacific) Ltd**  
PO Box 98981, South Auckland Mail Centre 2240  
Level 4, Westfield Tower, Westfield Shoppingtown, cnr Great South Road and Wiri Station Road, Manukau City, Auckland  
Ph: 09 918 7120, Fax: 09 918 7145  
DX: CX10148 Auckland  
Web: www.atspacific.com  
Email: kerryn@atspacific.co.nz  
Product Manager: Kerryn Ralston  
Managing Director: Stuart Neels  
A.T.S Pacific, which has inbound operations based in New Zealand, Australia and Fiji, established its business in the South Pacific region in 1979. Within A.T.S Pacific, divisions specialise in services for - Group Travel including technical, sporting and general interest - Independent Travel including fly-drives, seat in coach and tailor-made itineraries - Meetings, Incentives, Conferences, One-off Events and Cruise ships. We offer our clients access to a wide stable of services and a range of communications options including an internet booking service.  
**Key Markets: United States, Europe (All), Japan, Asia (All), United Kingdom, Rest of World, Scandinavia, Central Europe/Germany, South Africa**

### Australian Pacific Touring (NZ) Limited

PO Box 23242, Hunters Corner, Manukau 2155  
2 Sutton Crescent, Hunters Corner, Auckland  
Ph: 09 279 6077, Fax: 09 279 8812  
DX: EX10986 Auckland  
Web: www.aptouring.co.nz  
Email: michael.cook@aptouring.co.nz  
General Manager NZ Tours: Michael Cook  
NZ Operations Manager: Lindsay Cowan  
**Key Markets: United States, Canada, United Kingdom, Europe (All), Central Europe/Germany, Australia**

### Australia Tours (NZ) 2000 Ltd

PO Box 7267, Wellesley Street, Auckland 1141  
Suite 2, Level 4, 300 Queen Street, Auckland  
Ph: 09 307 1234, Fax: 09 307 6772  
DX: CP26003 Auckland  
Web: www.nztour.biz  
Email: jaegwan@nztour.biz  
Managing Director: Jaegwan Han  
**Key Markets: Asia (All)**

### C & E Tours Ltd

PO Box 4026, CMC, Christchurch 8140  
Unit 12 Carlton Mews, 21 Bealey Avenue, Chch  
Ph: 03 379 9126, Fax: 03 379 5769  
DX: WX10023 Christchurch  
Web: www.cetours.co.nz  
Managing Director: Heiner Schwertheim  
Email: heiner@cetours.co.nz  
Operations Manager: Juergen Thiele  
**Key Markets: United Kingdom, Central Europe/Germany, Europe (All), United States, Canada, Scandinavia**

### China Travel Service (NZ) Limited

PO Box 105516, Auckland 1143  
Level 2, 175 Queen Street, Auckland  
Ph: 09 309 6458, Fax: 09 309 6459  
DX: CP21028 Auckland  
Web: www.chinatravel.co.nz  
Email: lisa@chinatravel.co.nz  
Manager: Lisa Li  
**Key Markets: Australia, Asia (All)**

### Contiki Holidays (New Zealand) Ltd

PO Box 68640, Newton, Auckland 1145  
15 Day St, Newton, Auckland  
Ph: 09 300 1601, Fax: 09 379 2372  
DX: CP27510 Auckland  
Web: www.contiki.com  
Email: contiki@contiki.co.nz  
General Manager: Dave Salisbury  
Operations Manager: Murray Scott  
**Key Markets: United States, Canada, Europe (All), Central Europe/Germany, Australia, Asia (All), NZ**

### De Haan Tours

**Legal Name: David De Haan Travel Ltd**  
PO Box 5389, Moray Place, Dunedin 9058  
4th Floor, Queens Building, 109 Princes Street, Dunedin  
Ph: 03 477 2277, Fax: 03 477 2668  
Freephone Ph: 0800 71212  
Web: www.dehaantours.co.nz  
Email: pat@dehaantours.co.nz  
Manager: Pat Sivertsen  
Managing Director: David DeHaan  
We specialise in customised itineraries specifically for you. We help plan your holiday based on your interests and budget. We can arrange for you a wide range of accommodation from character bed and breakfasts, rural farm stays, luxury resort lodges, boutique hotels or premier city hotels.  
**Key Markets: United States, United Kingdom, Australia, China**

### Discover New Zealand

**Legal Name: Tourism Holdings Limited (Experiences)**  
Private Bag 92637, Symonds St, Auckland 1150  
Level 2, 445 Karangahape Road, Newton, Auckland  
Ph: 09 375 4730, Fax: 09 375 4732  
Web: www.discovernewzealand.com  
Email: simon.watson@thionline.com  
General Manager - Group Commercial Services: Sean Murray  
Specialising in the North American and UK/European markets, our main focus is on tailor-made FIT itineraries and flexible daily departing tour options. Special interests such as golf, garden tours, skiing, food & wine, heritage & culture, eco/nature touring also catered for.  
**Key Markets: Australia, United States, Europe (All), United Kingdom, Canada, Scandinavia**

### General Travel New Zealand

**Legal Name: General Travel NZ Ltd**  
PO Box 3981, Shortland St, Auckland 1140  
Level 2, Greentree House, 143 Nelson Street, Auckland  
Ph: 09 377 1764, Fax: 09 309 4167  
DX: CX10028 Auckland  
Web: www.general-travel.co.nz  
Email: peter.black@gt.co.nz  
Chairman/Managing Director: Peter Black  
Executive Director: John Sng  
General Travel New Zealand is one of the country's longest established inbound tour operators, with a growing international clientele seeking its highly personalised travel management service.  
**Key Markets: United States, Canada, Japan, Asia (All), Singapore, Malaysia, India, Thailand, Taiwan, Indonesia, China, Latin/South America, South Africa, United Kingdom, Europe (All), Rest of World**

### Globus Family

**Legal Name: International Holidays Ltd**  
PO Box 4322, Shortland St, Auckland 1140  
4th Floor, 121 Beach Road, Auckland  
Ph: 09 379 5369, Fax: 09 309 8389  
DX: CX10042 Auckland  
Web: www.globusfamily.com  
Email: leddy@globus.com.au  
Operations Manager: Lynnette Eddy  
**Key Markets: United States, Canada, United Kingdom**

### GSN Pacific Limited

PO Box 33689, Takapuna, North Shore City 0740  
Building No.2, Unit B, 3 Ceres Court, Mairangi Bay, Auckland  
Ph: 09 488 9992, Fax: 09 488 9982  
Web: www.gsnpacific.co.nz  
A depth of experience together with its commitment to provide the best possible quality in service and product development has earned it a solid reputation throughout the Pacific Rim and beyond. Email: geoff@gsnpacific.co.nz  
Managing Director: Geoff Yee  
Operations Manager: Grace Tan  
**Key Markets: Asia (All), Australia, China, Indonesia, Malaysia, Singapore, Thailand**

### GTA by Travelport

PO Box 155050, Wellesley Street, Auckland 1141  
5th Floor, Qantas House, 191 Queen Street, Auckland  
Ph: 09 303 2626, Fax: 09 307 0302  
Web: www.gta-travel.com  
Email: peter.mundell@gta-travel.com  
Manager NZ: Peter Mundell  
**Key Markets: Australia, United States, Canada, Latin/South America, Japan, Asia (All), Europe (All)**

### Happy Holiday Travel Limited

PO Box 16152, Sandringham, Auckland 1351  
7A, 17 Albert Street, Auckland  
Ph: 09 309 2666, Fax: 09 309 6622  
Email: hhtnz@hotmail.com  
Managing Director: Michael Peng  
**Key Markets: Asia (All), Australia**

### HKS Travel Ltd

PO Box 10232, Dominion Road, Auckland 1446  
3 Duke Street, Mt Roskill, Auckland  
Ph: 09 620 8668, Fax: 09 620 8678  
Web: www.hks.co.nz  
Email: hkstvl@hks.co.nz  
Director: Cindy Chao  
**Key Markets: Australia, Asia (All)**

### Holiday NZ Ltd

PO Box 38783, WMC, Wellington 5045  
Level 2, 21-23 Andrews Avenue, Lower Hutt, Wellington  
Ph: 04 568 8869, Fax: 04 568 8859  
Web: www.nz-tour.net  
Email: sales@holiday.net.nz  
General Manager: Murray Findlay  
**Key Markets: Australia, United States, Asia (All), India**

### Holiday Travel

**Legal Name: Holiday Travel (NZ) Ltd**  
PO Box 109368, Newmarket, Auckland 1149  
Shop 25, Remuera Mall, 319 Remuera Road, Remuera, Auckland  
Ph: 09 523 0028, Fax: 09 523 0029  
DX: CP33020 Auckland  
Email: holiday@ihug.co.nz  
Director: Alan Chan-Lin Wu  
**Key Markets: Australia, Asia (All)**

### I.D. Tours New Zealand Ltd

PO Box 106279, Auckland 1143  
Level 2, Harbour View Building, 152 Quay Street, Auckland  
Ph: 09 379 6820, Fax: 09 309 4156  
Web: www.idnewzealand.com  
Email: jpalmer@idtours.co.nz  
Managing Director: Jeremy Palmer  
Chairman: Keith Johnston  
**Key Markets: United States, Canada, Europe (All), Japan**

## Jalpak International Oceania Pty Ltd

PO Box 1845, Shortland St, Auckland 1140  
12th Floor, Westpac Tower, 120 Albert Street, Auckland

Ph: 09 303 2887, Fax: 09 366 0772  
DX: CP23509 Auckland  
Email: akksu@jalpak.co.nz  
NZ Regional Manager: Shigeki Koabayashi  
**Key Markets: Japan**

## JTB New Zealand Ltd

PO Box 4345, Shortland St, Auckland 1140  
Level 6, Countrywide Bank Centre, 280 Queen Street, Auckland  
Ph: 09 309 7696, Fax: 09 309 2046  
DX: CP25011 Auckland  
Web: www.jtb.co.nz  
Email: Yasuaki.Ishida@jtb.co.nz  
NZ Operations Manager: Yasuaki Ishida  
Managing Director: Jun Hiayoshi  
**Key Markets: Japan**

## Kingdom Travel & Tours

**Legal Name: Kingdom International Company Limited**  
PO Box 90978, AMC, Auckland 1142  
2C, 99 Queen Street, Auckland  
Ph: 09 377 7775, Fax: 09 368 5897  
DX: CP23502 Auckland  
Web: www.kingdomtours.co.nz  
Email: arthur@kingdomtours.co.nz  
Managing Director: Arthur Yuan  
Director of Sales: Ivy Yuan  
**Key Markets: United States, Canada, Australia, Asia (All), South East Asia, China, Taiwan, Thailand, Malaysia, Singapore, Indonesia, New Zealand**

## Kintetsu International Express (Oceania) Pty Ltd

PO Box 105233, Auckland 1143  
Level 5, Phillips Fox Tower, National Bank Centre, 205-225 Queen Street, Auckland  
Ph: 09 357 6490, Fax: 09 357 6494  
DX: CX10142 Auckland  
Email: iwabuchi@kintetsu.com.au  
General Manager: Butch Iwabuchi  
**Key Markets: Japan**



## KIRRA TOURS

Putting New into Zealand

### Kirra Tours Ltd

GPO Box 1402, Adelaide, South Australia 5001  
11 Young Street, Adelaide, South Australia  
Ph: +61 8 8212 7833, Fax: +61 8 8231 1768  
Web: www.kirratours.com  
Managing Director: Richard Hubber  
Email: r.hubber@kirratours.com  
New Zealand Manager: Claire Ashton  
Email: c.ashton@kirratours.com  
Product and Operations Manager: Ryan Ingram  
**Key Markets: United States, Canada, United Kingdom, Europe (All), Australia, Singapore**

### Kiwi Holidays Ltd

PO Box 27147, Marion Square, Wellington 6141  
Level 3, Education House, West Block, 178 Willis Street, Wellington  
Ph: 04 385 9918, Fax: 04 385 9912  
Web: www.kiwiolidays.co.nz  
Email: david.chen@kiwiolidays.co.nz  
Managing Director: David Chen, Director: Helen Chen  
**Key Markets: Taiwan, Singapore, Malaysia, Thailand, Asia (All), Europe (All), Australia, Indonesia, Central Europe/Germany, USA**

### Lion Tours and Mandarin Express

**Legal Name: Lion International Travel Co Ltd**  
C10/15 Gooch Place, Somerville, Manukau 2014  
Unit C10, 15 Gooch Place, Howick, Auckland  
Ph: 09 533 7213, Fax: 09 533 7216  
Web:  
www.liontravel.com/comm/aboutlion/en/index.asp

Email: liontours@xtra.co.nz  
Senior Manager: Roger Fuh  
**Key Markets: China, Taiwan**

### NTB Travel (NZ)

**Legal Name: New Travel Brokers (NZ) Limited**  
PO Box 7241, Wellesley Street, Auckland 1141  
Level 3, 17 Albert Street, Auckland  
Ph: 09 358 5388, Fax: 09 358 5881  
DX: CP24122 Auckland  
Email: ntb001@ihug.co.nz  
Managing Director: David Hogan  
Director Japan: Yuko Yamamoto  
**Key Markets: United States, Canada, United Kingdom, Australia, Japan, Asia (All), South East Asia, China, Taiwan, Korea, Thailand, Malaysia, Singapore, Indonesia, India, Rest of World**

### Nippon Travel Agency

PO Box 105260, Auckland 1143  
Level 25, 151 Queen Street, Auckland  
Ph: 09 309 5750, Fax: 09 302 0061  
Email: nta\_mng@xtra.co.nz  
**Key Markets: Japan**

### Pacific Delight Ltd

**Legal Name: Pacific Delight Travel & Tours**  
PO Box 26135, Epsom, Auckland 1344  
25 Anzac Avenue, Auckland  
Ph: 09 309 9888, Fax: 09 307 9558  
DX: CP33509 Auckland  
Web: www.delight.co.nz  
Email: scott@delight.co.nz  
Managing Director: Scott Chen  
Operations Manager: Michael Ji  
**Key Markets: United States, China, Taiwan, Thailand, Malaysia, Singapore, Indonesia, India**

### Pacific Destinationz Ltd

PO Box 302108, North Harbour, North Shore City 0751  
28 William Pickering Drive, Albany, Auckland  
Ph: 09 915 8888, Fax: 09 915 8889  
DX: CX10165 Auckland  
Web: www.pacificdestinationz.co.nz  
Email: graeme@pdnz.co.nz  
Managing Director: Graeme Badland  
**Key Markets: United States, Canada, Europe (All), Asia (All), Latin/South America, South Africa**

### Pacific Holidays (NZ) Tours Limited

PO Box 105298, Auckland 1143  
Level 3, Suite 3, 200 Victoria Street West, Auckland  
Ph: 09 366 0492, Fax: 09 307 2147  
Email: pacholnz@ihug.co.nz  
Managing Director: Albert Thio  
**Key Markets: Asia (All), Australia, India, Thailand, Indonesia, Malaysia, Singapore, South East Asia**

### Pacific Journeys (NZ) Ltd

PO Box 17095, Greenlane, Auckland 1546  
19 Garland Road, Greenlane, Auckland  
Ph: 09 579 8235, Fax: 09 579 8527  
Email: PacJour@xtra.co.nz  
General Manager: Julian Barton  
**Key Markets: United States, Canada, Japan**

### Pan Pacific Travel Corporation Ltd

PO Box 3744, Shortland St, Auckland 1140  
1st Floor, 333 Remuera Road, Remuera, Auckland  
Ph: 09 520 4963, Fax: 09 520 0032  
DX: CX10173 Auckland  
Web: www.panpacific.co.nz  
Email: matt@panpacific.co.nz  
Managing Director: Matt Brady  
Chairman: Chris Ireland  
**Key Markets: United States, Canada, United Kingdom, Europe (All), Central Europe/Germany, Australia, Asia (All), China, Taiwan, Latin/South America, South Africa, Rest of World**

### Queens Travel Limited

PO Box 101178, North Shore, North Shore City 0745  
6A, 80 Paul Matthews Road,

North Harbour, Auckland  
Ph: 09 415 0791, Fax: 09 415 1428  
Email: inbound@queenstravel.co.nz  
Director: Christina Wong, Manager: Annette Cheng  
**Key Markets: Australia, China, Asia (All), Malaysia, Singapore, Thailand, Indonesia, Taiwan, China**

### Rest New Zealand Tours

**Legal Name: Rest International Ltd**  
PO Box 33457, Takapuna, North Shore City 0740  
2B Killarney Street, Takapuna, Auckland  
Ph: 09 486 0636, Fax: 09 486 3473  
Web: www.restnztraveltours.co.nz/rest  
Email: info@restnztraveltours.co.nz  
Managing Director: Reinhard Hueber  
**Key Markets: United States, Canada, United Kingdom, Europe (All), Central Europe & Germany, Scandinavia**

### Sky Tours Ltd

**Legal Name: ANZ Sky Tours**  
PO Box 91051, AMC, Auckland 1142  
Suite 3, Level 6, Albert Plaza, 87-89 Albert Street, Auckland  
Ph: 09 302 1983, Fax: 09 302 1173  
DX: CP18028 Auckland  
Email: hyintl@xtra.co.nz  
Director: Sherry He  
**Key Markets: Australia, Asia (All)**

### Southern Travelnet Limited

PO Box 3719, Shortland St, Auckland 1140  
Level 9, 175 Queen Street, Auckland  
Ph: 09 308 9747, Fax: 09 309 1982  
Web: www.stravelnet.com  
Email: AKL@stravelnet.co.nz  
Managing Director: Kay Gunjeneral Manager: Dai Ikeda  
We are proud specialist in the Japanese market all over the world offering a broad range of travel experiences in New Zealand and Australia. More than 20 years' proven track record with variety of travel experiences for customers within these countries is just one of many strengths. Company's motto is presented through company's logo as big 'S' represents our values as \* Southern Pacific Specialist \* Superior Quality \* Speed \*  
**Key Markets: Japan**

## KIRRA TOURS



### COACH TOUR HOLIDAYS OF NEW ZEALAND

Over 25 Coach Touring itineraries ranging from 3 to 21 days

North, South and Two Island Touring Options

State of the Art Coaches offering complete travel luxury

Coach Captains renowned for their knowledge and customer service

### INFORMATION AND RESERVATIONS

Phone: +64 (3) 355 0492  
Fax: +64 (3) 335 0496  
Email: nzsales@kirratours.com



PO Box 36 350  
Merivale  
Christchurch

**NZ Manager: Claire Ashton**

**FREECALL: 0508 3 675 4772**

**Southern World Vacations (NZ) Ltd**

**Legal Name:** Southern World New Zealand  
PO Box 14030, Christchurch Airport,  
Christchurch 8544  
Cnr Ron Guthrey Road & Bolt Place,  
Christchurch Airport  
Ph: 03 358 6880, Fax: 03 358 6885  
DX: WP23503 Christchurch  
Web: www.southernworldgroup.com  
Email: mhorgan@southern-world.com  
Managing Director: Martin Horgan  
Chairman: Richard Peate  
**Key Markets:** *United States, Canada, United Kingdom, Europe (All), Central Europe/Germany, Scandinavia, Australia, Asia (All), South East Asia, China, Thailand, Malaysia, Indonesia, Latin/South America, South Africa*

**Travel Smart Panmure**

**Legal Name:** Settlers Investment Limited  
PO Box 14346, Panmure 1741  
113 Queens Road, Panmure, Auckland  
Ph: 09 570 1053, Fax: 09 570 1051  
DX: EP 80528 Auckland  
Web: www.hello-newzealand.co.nz  
Email: anne@tspanmure.co.nz  
Managing Director: Anne Zhou

**The New Zealand Holiday Book**

**Legal Name:** Adventure International Ltd  
PO Box 74551, Market Rd, Auckland 1543  
101 Great South Road, Remuera, Auckland  
Ph: 09 529 4796, Fax: 09 524 8248  
DX: CX10297 Auckland  
Web: www.nzholidaybook.com  
Email: res@nzholidaybook.com  
Product Manager: Vikki Bell  
Group Chief Executive: Brett Barclay  
The New Zealand Holiday Book (formerly Great New Zealand Rail Tours) offers a broad range of FIT product throughout New Zealand. We specialise in guaranteed departure pre-planned itineraries with the option of self-drive or coach transportation including some of New Zealand's spectacular rail journeys. All product is modular and can be adapted to any individual requirement. The New Zealand Holiday Book is a division of Adventure International Ltd - an Australasian company operating since 1979.  
**Key Markets:** *United States, Europe (All), Latin/South America, South Africa, Australia, Canada*

**Thrifty Tours, Thrifty Adventures,****Magic Travellers Network, Wings & Wheels Freestyle Holidays, Premier Holidays, Freedom Holidays**

**Legal Name:** Tourmasters South Pacific (NZ) Ltd  
PO Box 949, Shortland St, Auckland 1140  
Level 4, 120 Albert Street, Auckland  
Ph: 09 359 8380, Fax: 09 358 5408  
DX: CP23513 Auckland  
Web: www.tourmasters.co.nz  
Email: brian@tourmasters.co.nz  
CEO: Brian Henderson  
Group Sales and Marketing Manager: Rob Burnell  
Tourmasters South Pacific (NZ) Ltd offers the most comprehensive selection of New Zealand travel options for FIT travellers. Operating a number of different brands, Tourmasters catering for all styles of New Zealand travel.  
**Key Markets:** *United States, Canada, United Kingdom, Europe (All), Australia, South East Asia*

**Travel Time South Pacific Ltd**

PO Box 6, Waikato Mail Centre, Hamilton 3240  
460 Ulster Street, Hamilton  
Ph: 07 849 3493, Fax: 07 849 4927  
Web: www.ttnz.co.nz  
Email: inbound@ttnz.co.nz  
Managing Director: Jim Monahan  
General Manager: Frank Kerr  
**Key Markets:** *United States, Europe (All), Australia, Asia (All)*

**Williment Travel**

**Legal Name:** Williment World Travel Ltd  
PO Box 589, Wellington 6140  
Centrepoint House, 1 Hinemoa Street, Wellington  
Ph: 04 499 3626, Fax: 04 499 3622  
DX: SP20034 Wellington  
Web: www.williments.co.nz  
Email: duncan@williments.co.nz  
Managing Director: Duncan Garvie  
General Manager: Hayden Armstrong  
**Key Markets:** *United States, Canada, United Kingdom, Europe (All), Australia, Japan, Asia (All), Latin/South America, South Africa*

**Winchester Travel Ltd**

PO Box 375, Shortland St, Auckland 1140  
Level 8, 17 Albert Street, Auckland  
Ph: 09 366 0018, Fax: 09 366 0039  
DX: CP18005 Auckland  
Email: evalau@winchestertravel.co.nz  
Director: Eva Lau, Director: Dominic Cheng

**Worldway Travel Limited**

PO Box 105003, Auckland 1143  
Ground Floor, Shop 1, 87-89 Anzac Ave, Auckland  
Ph: 09 379 6677, Fax: 09 379 6088  
DX: CP21012 Auckland  
Email: wwtravel@xtra.co.nz  
Managing Director: Jason Yu  
**Key Markets:** *Australia, Asia (All)*

**SUBSCRIPTIONS**

*Traveltrade* magazine is available on subscription for \$100 (incl. GST) for 22 issues (plus a copy of this Directory), within New Zealand.

Please send to:

NAME: \_\_\_\_\_

ADDRESS: \_\_\_\_\_

**FREEPHONE: 0800 876 334**



Subscriptions *Traveltrade* Freepost 288, Box 9901, Newmarket, Auckland 1149

Enclose cheque or full credit card details.

**An easy cross reference guide to key markets****Asia (All)**

A China Travel Co Ltd  
Sky Tours Ltd  
Australia Tours (NZ) 2000 Ltd  
ATS Pacific  
China Travel Service (NZ) Limited  
Contiki Holidays (New Zealand) Ltd  
General Travel New Zealand  
GSN Pacific Limited  
GTA by Travelpart  
Happy Holiday Travel Limited  
HKS Travel Ltd  
Holiday NZ Ltd  
Holiday Travel  
Kingdom Travel & Tours  
Kiwi Holidays Ltd  
NTB Travel (NZ)  
Pacific Destinationz Ltd  
Pacific Holidays (NZ) Tours Limited  
Pan Pacific Travel Corporation Ltd  
Queens Travel Limited  
Southern World Vacations (NZ) Ltd  
Travel Time South Pacific Ltd  
Williment Travel  
Worldway Travel Limited

**Australia**

A China Travel Co Ltd  
The New Zealand Holiday Book  
Agri Travel International Ltd  
Sky Tours Ltd  
Australian Pacific Touring (NZ) Limited  
C & E Tours Ltd  
China Travel Service (NZ) Limited  
Contiki Holidays (New Zealand) Ltd  
De Haan Tours  
GSN Pacific Limited  
GTA by Travelpart  
Happy Holiday Travel Limited  
HKS Travel Ltd  
Holiday NZ Ltd  
Holiday Travel  
Kingdom Travel & Tours  
Kirra Tours Ltd  
Kiwi Holidays Ltd  
NTB Travel (NZ)  
Pacific Holidays (NZ) Tours Limited  
Pan Pacific Travel Corporation Ltd  
Queens Travel Limited  
Rest New Zealand Tours  
Southern World Vacations (NZ) Ltd  
Discover New Zealand  
Thrifty Tours, Thrifty Adventures, Magic Travellers Network, Wings & Wheels Freestyle Holidays,

Premier Holidays, Freedom Holidays.  
Travel Time South Pacific Ltd  
Williment Travel  
Worldway Travel Limited

**Canada**

The New Zealand Holiday Book  
Agri Travel International Ltd  
Australian Pacific Touring (NZ) Limited  
C & E Tours Ltd  
Contiki Holidays (New Zealand) Ltd  
General Travel New Zealand  
GTA by Travelpart  
I.D. Tours New Zealand Ltd  
Globus Family  
Kingdom Travel & Tours  
Kirra Tours Ltd  
NTB Travel (NZ)  
Pacific Destinationz Ltd  
Pacific Journeys (NZ) Ltd  
Pan Pacific Travel Corporation Ltd  
Rest New Zealand Tours  
Southern World Vacations (NZ) Ltd  
Discover New Zealand  
Thrifty Tours, Thrifty Adventures, Magic Travellers Network, Wings & Wheels Freestyle Holidays, Premier Holidays, Freedom Holidays.  
Williment Travel

## An easy cross reference guide to key markets

### Central Europe/Germany

Agri Travel International Ltd  
Australian Pacific Touring (NZ) Limited  
ATS Pacific  
C & E Tours Ltd  
Contiki Holidays (New Zealand) Ltd  
Kiwi Holidays Ltd  
Pan Pacific Travel Corporation Ltd  
Rest New Zealand Tours  
Southern World Vacations (NZ) Ltd

### China

De Haan Tours  
General Travel New Zealand  
GSN Pacific Limited  
Kingdom Travel & Tours  
Lion Tours and Mandarin Express  
NTB Travel (NZ)  
Pacific Delight Ltd  
Pan Pacific Travel Corporation Ltd  
Queens Travel Limited  
Southern World Vacations (NZ) Ltd

### Europe (All)

The New Zealand Holiday Book  
Agri Travel International Ltd  
AOT New Zealand  
Australian Pacific Touring (NZ) Limited  
ATS Pacific  
C & E Tours Ltd  
Contiki Holidays (New Zealand) Ltd  
General Travel New Zealand  
GTA by Travelport  
I.D. Tours New Zealand Ltd  
Kirra Tours Ltd  
Kiwi Holidays Ltd  
Pacific Destinationz Ltd  
Pan Pacific Travel Corporation Ltd  
Rest New Zealand Tours  
Southern World Vacations (NZ) Ltd  
Discover New Zealand  
Thrifty Tours, Thrifty Adventures, Magic Travellers Network, Wings & Wheels Freestyle Holidays, Premier Holidays, Freedom Holidays.  
Travel Time South Pacific Ltd  
Williment Travel

### India

General Travel New Zealand  
Holiday NZ Ltd  
NTB Travel (NZ)  
Pacific Delight Ltd  
Pacific Holidays (NZ) Tours Limited

### Indonesia

General Travel New Zealand  
GSN Pacific Limited  
Kingdom Travel & Tours  
Kiwi Holidays Ltd  
NTB Travel (NZ)  
Pacific Delight Ltd  
Pacific Holidays (NZ) Tours Limited  
Queens Travel Limited  
Southern World Vacations (NZ) Ltd

### Japan

ATS Pacific  
General Travel New Zealand  
GTA by Travelport  
I.D. Tours New Zealand Ltd  
JTB New Zealand Ltd  
Kintetsu International Express (Oceania) Pty Ltd  
NTB Travel (NZ)  
Nippon Travel Agency  
Pacific Journeys (NZ) Ltd  
Southern Travelnet Limited  
Williment Travel

### Korea

NTB Travel (NZ)

### Latin/South America

The New Zealand Holiday Book  
Agri Travel International Ltd  
AOT New Zealand  
General Travel New Zealand  
GTA by Travelport  
Pacific Destinationz Ltd  
Pan Pacific Travel Corporation Ltd  
Southern World Vacations (NZ) Ltd  
Williment Travel

### Malaysia

General Travel New Zealand  
GSN Pacific Limited  
Kingdom Travel & Tours  
Kiwi Holidays Ltd  
NTB Travel (NZ)  
Pacific Delight Ltd  
Pacific Holidays (NZ) Tours Limited  
Queens Travel Limited  
Southern World Vacations (NZ) Ltd

### New Zealand

Agri Travel International Ltd  
Contiki Holidays (New Zealand) Ltd  
Kingdom Travel & Tours

### Rest of World

Agri Travel International Ltd  
ATS Pacific  
General Travel New Zealand  
NTB Travel (NZ)  
Pan Pacific Travel Corporation Ltd  
Southern World Vacations (NZ) Ltd

### Scandinavia

Agri Travel International Ltd  
ATS Pacific  
C & E Tours Ltd  
Rest New Zealand Tours  
Southern World Vacations (NZ) Ltd  
Discover New Zealand

### Singapore

General Travel New Zealand  
GSN Pacific Limited  
Kingdom Travel & Tours  
Kirra Tours Ltd  
Kiwi Holidays Ltd  
NTB Travel (NZ)  
Pacific Delight Ltd  
Pacific Holidays (NZ) Tours Limited  
Queens Travel Limited

### South Africa

The New Zealand Holiday Book  
Agri Travel International Ltd  
AOT New Zealand  
ATS Pacific  
General Travel New Zealand  
Pacific Destinationz Ltd  
Pan Pacific Travel Corporation Ltd  
Southern World Vacations (NZ) Ltd  
Williment Travel

### South East Asia

Kingdom Travel & Tours  
NTB Travel (NZ)  
Pacific Holidays (NZ) Tours Limited  
Southern World Vacations (NZ) Ltd  
Thrifty Tours, Thrifty Adventures, Magic Travellers Network, Wings & Wheels Freestyle Holidays, Premier Holidays, Freedom Holidays.

### Taiwan

General Travel New Zealand  
Kingdom Travel & Tours  
Kiwi Holidays Ltd  
Lion Tours and Mandarin Express  
NTB Travel (NZ)  
Pacific Delight Ltd  
Pan Pacific Travel Corporation Ltd  
Queens Travel Limited

### Thailand

General Travel New Zealand  
GSN Pacific Limited  
Kingdom Travel & Tours  
Kiwi Holidays Ltd  
NTB Travel (NZ)  
Pacific Delight Ltd  
Pacific Holidays (NZ) Tours Limited  
Queens Travel Limited  
Southern World Vacations (NZ) Ltd

### United Kingdom

Agri Travel International Ltd  
AOT New Zealand  
Australian Pacific Touring (NZ) Limited  
ATS Pacific  
C & E Tours Ltd  
De Haan Tours  
General Travel New Zealand  
Globus Family  
Kirra Tours Ltd  
NTB Travel (NZ)  
Pan Pacific Travel Corporation Ltd  
Rest New Zealand Tours  
Southern World Vacations (NZ) Ltd  
Discover New Zealand  
Thrifty Tours, Thrifty Adventures, Magic Travellers Network, Wings & Wheels Freestyle Holidays, Premier Holidays, Freedom Holidays.  
Williment Travel

### United States

The New Zealand Holiday Book  
Agri Travel International Ltd  
AOT New Zealand  
Australian Pacific Touring (NZ) Limited  
ATS Pacific  
C & E Tours Ltd  
Contiki Holidays (New Zealand) Ltd  
De Haan Tours  
General Travel New Zealand  
GTA by Travelport  
Holiday NZ Ltd  
I.D. Tours New Zealand Ltd  
Globus Family  
Kingdom Travel & Tours  
Kirra Tours Ltd  
Kiwi Holidays Ltd  
NTB Travel (NZ)  
Pacific Delight Ltd  
Pacific Destinationz Ltd  
Pacific Journeys (NZ) Ltd  
Pan Pacific Travel Corporation Ltd  
Rest New Zealand Tours  
Southern World Vacations (NZ) Ltd  
Discover New Zealand  
Thrifty Tours, Thrifty Adventures, Magic Travellers Network, Wings & Wheels Freestyle Holidays, Premier Holidays, Freedom Holidays.  
Travel Time South Pacific Ltd  
Williment Travel



## ITOC Allied Supplier Members

### A2B Luxury Lines Ltd

PO Box 14128, Christchurch Airport,  
Christchurch 8544  
25A Sheffield Crescent, Christchurch  
Phone: 03 358 7579, Fax: 03 358 8796  
DX: WX10020 Christchurch  
Website: www.a2b.co.nz  
Email: info@a2b.co.nz  
Managing Director: Russell Sansom  
Tourism Transport - Limousines, Mini Cruisers & Small Coaches



### AA Tourism

PO Box 5, Shortland St, Auckland 1140  
99 Albert Street, Auckland  
Phone: 09 966 8607, Fax: 09 966 8903  
Marketing Manager: Rebecca Mason  
Email: rmason@aa.co.nz  
Website: www.aatravel.co.nz  
AA Tourism makes Kiwi holiday planning easy, everything from maps and guide books to online accommodation bookings and NZ travel planning information.

### Abel Tasman Kayaks

RD2, Motueka 7197  
Marahau Beach, Motueka  
Phone: 03 527 8022, Freephone: 0800 732 529  
Fax: 03 527 8032  
Website: www.seakayaking.co.nz  
Email: darryl@abeltasman.co.nz  
General Manager: Darryl Wilson  
Sea kayaking in Abel Tasman National Park incorporating Ocean River Sea Kayak rentals.  
**Endorsed Visitor Activity**



### Accor Hotels and Resorts New Zealand & Fiji

**Legal Name: Accor Hotels and Resorts New Zealand & Fiji**  
South Pacific, level 8, 99 Queen St  
PO Box 1707, Shortland St, Auckland 1140  
Phone: 09 365 0000, Fax: 09 365 0011  
Website: www.accortrade.info  
Email: arlene.lee@accor.com  
Director of Sales Inbound: Arlene Lee  
Area Director of Sales & Marketing - NZ & South Pacific: John Farrell  
Operating 26 hotels throughout New Zealand & Fiji under the Sofitel, Novotel, Grand Mercure, Mercure, Ibis and All Seasons brands in Auckland, Hamilton, Coromandel, Rotorua, Palmerston North, Wellington, Queenstown and Dunedin as well as Nadi and Denarau Island Fiji and Vomo Island.

### Agrodome

PO Box 634, Rotorua 3040  
Western Rd, Ngongotaha, Rotorua  
Phone: 07 357 1050, Fax: 07 357 5307  
Website: www.agrodome.co.nz  
Email: warren@agrodome.co.nz  
Managing Director: Warren Harford  
General Manager Sales & Marketing: Jason Baker  
An industry show in NZ sheep & wool and farming operations. Also unique adventure products. Tourism Award winner, Best Visitor Attraction.  
**Endorsed Visitor Activity**

### Air Fiordland

PO Box 38, Te Anau 9640  
70 Town Centre, Te Anau  
Phone: 03 249 7505, Fax: 03 249 7080  
Email: airfiord@airfiordland.co.nz  
Chief Executive: Russell Baker  
Scenic flight operations - Te Anau, Milford Sound, Queenstown  
**Endorsed Visitor Activity**

### Air National Corporate Ltd

PO Box 73151, Auckland Airport, Manukau 2150  
Skycare Terminal, Walshe Bros Place,  
Auckland Airport, Auckland  
Phone: 09 256 2100, Fax: 09 256 2101  
Website: www.airnational.co.nz  
Email: info@airnational.co.nz  
Business Development Manager:  
Iain Ballatyne  
Chief Executive Officer: Jason Gray  
Charter airline providing air travel for corporate, inbound groups and scheduled airline support role.



### Air New Zealand Ltd

Private Bag 92007, AMC, Auckland 1142  
185 Fanshawe Street, Auckland  
Phone: 09 336 3337, Fax: 09 336 2471  
DX: CP19098 Auckland  
Website: www.airnz.co.nz  
Email: jenny.simpson@airnz.co.nz  
Sponsorship & Tourism Partnership Manager:  
Jenny Simpson  
Tourism Marketing Manager:  
Delwyn Mitchell  
**Endorsed Visitor Transport**

### Air Safaris

**Legal Name: Air Safaris & Services NZ Ltd**  
PO Box 71, Lake Tekapo 7945  
State Highway, Lake Tekapo  
Phone: 03 680 6880, Fax: 03 680 6740  
Website: www.airsafaris.co.nz  
Email: richard@airsafaris.co.nz  
Managing Director: Richard Rayward  
Past winner of the ITOC Operator of the Year Award.  
Qualmark endorsed. Major Scenic Tour operator with varied fleet of 7 to 15 passenger aircraft. Specialise in award winning 'Grand Traverse' of Aoraki Mt Cook and Glaciers with inter airport options for tour groups.  
**Endorsed Visitor Activity**

### Alpine Guides Fox Glacier

PO Box 38, Fox Glacier, Whataroa 7859  
Main Road, Fox Glacier  
Phone: 03 751 0825, Fax: 03 751 0857  
Website: www.foxguides.co.nz  
Email: info@foxguides.co.nz  
Director: Mike Browne  
Director: Carole Brown  
2000 recipient of the ITOC Operator of the Year. Glacier country's most experienced guiding company, offering half and all day walks, heliinks, ice climbing and mountaineering courses, Cafe & souvenir shop on site.  
**Endorsed Visitor Activity**

### Alpine Pacific Tourism

PO Box 13, Amberley 7441  
66 Carters Road, Amberley  
Phone: 03 314 8816, Fax: 03 314 9181  
Website: www.hurunui.com  
Email: scott.pearson@hurunui.govt.nz  
General Manager: Scott Pearson  
Regional Tourism Organisation.

### Army Museum Waiouru

**Legal Name: QE II Army Memorial Museum**  
PO Box 45, Waiouru 4861  
State Highway One, Waiouru  
Phone: 06 387 6911, Fax: 06 387 6319  
Website: www.armymuseum.co.nz  
Email: marketing@armymuseum.co.nz  
Marketing Manager: Nicola Bennett  
Executive Officer: Elysa Hyde  
Be inspired by real life soldiers' stories, discover NZ's military history, and reflect on how conflict has shaped our nation. Open daily 9am-4.30pm (except Christmas Day).  
**Endorsed Visitor Activity**

### Athenry Lodge

RD1, Brightwater, Nelson 7091  
Clover Road East, Brightwater, Nelson  
Phone: 03 544 1772, Fax: 03 544 1773  
Website: www.athenrylodge.co.nz

Email: athenrylodge@xtra.co.nz  
Owner: Brett Mytton  
Owner: Deborah Mytton  
Bed and breakfast, boutique accommodation.  
**Accommodation**  
- Guest & Hosted - 4 Star Plus



### Auckland Museum

Private Bag 92018, AMC, Auckland 1142  
The Domain, Parnell, Auckland  
Phone: 09 309 0443, Fax: 09 379 9956  
Website: www.aucklandmuseum.com  
Email: bkenny@aucklandmuseum.com  
Manager Sales: Bruce Kenny  
Auckland Museum attraction & venue for events, meetings. Daily Maori cultural performances.  
**Endorsed Visitor Activity**



### Avis New Zealand

Private Bag 92809, Penrose, Auckland 1642  
Building 4, Central Park, 666 Great South Road,  
Penrose, Auckland  
Phone: 09 526 2800, Fax: 09 526 2828  
Email: klahood@avis.co.nz  
National Travel Industry Manager: Kerry Lahood  
Sales Manager: Steve Ovens  
Car Rental.



### Bay of Many Coves Resort

Private Bag, Picton 7250  
Queen Charlotte Sound, Picton  
Phone: 03 579 9771, Freephone: 0800 579 9771  
Fax: 03 579 9777

Website: www.bayofmanycovesresort.co.nz  
Email: enquiries@bayofmanycovesresort.co.nz  
Manager: Lisa Bardebbs  
Luxury 5 star Qualmark resort in Queen Charlotte Sound. 11 self contained apartments, restaurant, cafe swimming pool, hot tub, massage therapist, kayaking and fishing facilities. Rest, Relaxation, Rejuvenation.

### Accommodation

- Self Contained & Serviced - 5 Star



### Bay Tours/Moa Escape

**Legal Name: Bay Tours (Tours of the Nelson Region)**  
31A Stansell Avenue, Tahunanui, Nelson  
Phone: 03 548 6486, Fax: 03 548 6481  
Website: www.BayToursNelson.co.nz  
Email: info@BayToursNelson.co.nz  
Owner/Operator: Roy Thompson  
Tours within the Nelson region with emphasis on wine, art and scenery. Exclusive art and scenery tours are available by request.  
**Endorsed Visitor Activity**



### Bayview Chateau Tongariro

**Legal Name: Bayview International Hotels & Resorts**  
Private Bag, Mt Ruapehu 3951  
State Highway 48, Mt Ruapehu  
Phone: 07 892 3809, Freephone: 0800 242 832  
Fax: 07 892 3524  
Website: www.chateau.co.nz  
Email: info@chateau.co.nz  
General Manager: Kathy Guy  
Hotel Manager: Clifford Morgan  
Nestled on the often snow capped slopes of Mt Ruapehu, Bayview Chateau Tongariro places you in the midst of the Dual World Heritage Tongariro National Park, Central North Island. Built in 1929, Bayview Chateau Tongariro is one of New Zealand's most historic hotel and national icons with unsurpassed views of the three magnificent mountains, Ruapehu, Tongariro and Ngauruhoe  
**Accommodation - Hotel - 4 Star**

### Bayview Wairakei Resort

**Legal Name: Kah New Zealand**  
Private Bag 2006, TMC, Taupo 3352  
State Highway One, Wairakei, Taupo



Phone: 07 374 8021, Freephone: 0800 737 678  
 Fax: 07 374 8485  
 Website: www.wairakei.co.nz  
 Email: stay@wairakei.co.nz  
 General Manager: Kathy Guy  
 Executive Assistant Manager: David Stavert  
 Located in the heart of the stunning Wairakei Thermal Park, the Wairakei Resort is recognized as one of New Zealand's premier resort locations.  
**Accommodation - Hotel - 4 Star**



### Best Western NZ

PO Box 74346, Market Rd, Auckland 1543  
 190 Great South Road, Auckland  
 Phone: 09 520 5418, Fax: 09 520 5413  
 Website: www.bestwestern.co.nz  
 Email: james.shearer@bestwestern.co.nz  
 Chief Executive Officer: James Shearer  
 Accommodation Group.

### Black Cat Group

PO Box 87, Lyttelton, Christchurch 8841  
 17 Norwich Quay, Lyttelton, Christchurch  
 Phone: 03 328 9078, Fax: 03 328 8699  
 Website: www.blackcat.co.nz  
 Email: info@blackcat.co.nz  
 Managing Director: Paul Bingham  
 Dolphin watching & swimming on Akaroa & Lyttelton Harbours. Winner supreme award NZ Tourism Awards 03/04.



**Endorsed Visitor Activity**

### Boutique Hotels & Lodges New Zealand

PO Box 55151, Mission Bay, Auckland 1744  
 Phone: 09 578 3637, Fax: 09 578 3638  
 Website: www.boutiquehotels.co.nz  
 Email: nz@boutiquehotels.co.nz  
 Director: Erin Mapperson  
 International tourism marketing and representation of 5-star boutique hotels and lodges in New Zealand.

### Budget Rent A Car

Private Bag 92144, AMC, Auckland 1142  
 83 Beach Road, Auckland  
 Phone: 09 529 9604, Fax: 09 529 9608  
 Website: www.budget.co.nz  
 Email: grobinson@budget.co.nz  
 Sales Manager - Travel: Guy Robinson  
 Car, Four Wheel Drive and Truck rental company.  
**Endorsed Visitor Transport**



### Bungy New Zealand (including AJ Hackett Bungy Queenstown and Auckland Bungy & Bridge)

**Legal Name: A J Hackett Bungy New Zealand Ltd**  
 PO Box 488, Queenstown 9348  
 209 Glenda Drive, Frankton Industrial, Queenstown  
 Phone: 03 441 0260  
 Freephone: 0800 BUNGY JUMP  
 Fax: 03 441 0261  
 Website: www.ajhackett.co.nz  
 Email: tim@ajhackett.co.nz  
 Group Sales and Marketing Manager: Tim Fulton  
 Sales Manager: Wade Eagar  
 AJ Hackett Bungy New Zealand is an iconic New Zealand tourism brand. From the early beginning with the first commercial Bungy Jump operation in 1988, AJ Hackett Bungy New Zealand today owns and operates a diverse range of tourism products around New Zealand.  
**Endorsed Visitor Activity**



### Bush and Beach

**Legal Name: Bush and Beach 2004 Limited**  
 PO Box 121007, Henderson, Waitakere 650  
 3/8 Corban Ave, Henderson, Auckland  
 Phone: 09 837 4130  
 Freephone: 0800 423224  
 Fax: 09 837 4193  
 Website: www.bushandbeach.co.nz  
 Email: bbl@bushandbeach.co.nz  
 Owner/Manager: Helen Bissett  
 Bush and Beach offers interactive, enjoyable and innovative guided eco-tours in the greater Auckland region and North Island of New Zealand. Escape from the city on full or half day tours to Auckland's Coastal Rainforest west coast black sand beaches or Great Barrier Island.  
**Endorsed Visitor Activity**



### Canterbury Leisure Tours Ltd

PO Box 19621, Woolston, Christchurch 8241  
 260D Port Hills Road, Hillsborough, Christchurch  
 Phone: 03 384 0999, Fax: 03 384 0996  
 Website: www.leisuretours.co.nz  
 Email: info@leisuretours.co.nz  
 Chief Executive Officer: Kevin Edlin  
 Day tours in Canterbury region. South Island tours, coaching and conference and incentive group coaching.

### Cathay Pacific Airways

PO Box 1313, Shortland St, Auckland 1140  
 11th Floor, National Bank Centre,  
 205 Queen Street, Auckland  
 Phone: 09 379 0833, Fax: 09 309 2269  
 DX: CX10006 Auckland  
 Email: david\_figgins@cathaypacific.com  
 Country Manager - New Zealand and Pacific:  
 David Figgins  
 International Airline

### Chateau on the Park

**Legal Name: Abacus Chateau Pty Ltd**  
 PO Box 8161, Riccarton, Christchurch 8440  
 Phone: 03 348 8999, Fax: 03 349 3339  
 Email: salesmgr@chateau-park.co.nz  
 National Sales & Marketing Manager: Jan Stuart  
 Rooms Division Manager: Rachel Armstrong  
 Owning/Management Hotel Company.

### Choice Hotels Australasia Ltd

PO Box 3654, Shortland St, Auckland 1140  
 Phone: 09 532 8624, Freephone: 0274 749 574  
 Fax: 09 532 8624  
 Website: www.choicehotels.co.nz  
 Email: rochelle\_fleming@choicehotels.co.nz  
 Sales Manager, New Zealand Rochelle Fleming

### Chris Jolly Outdoors

**Legal Name: Chris Jolly Boats Ltd**  
 PO Box 1020, Taupo 3351  
 1 Otopai Street, Taupo  
 Phone: 07 378 0623, Fax: 07 378 9458  
 Website: www.chrisjolly.co.nz  
 Manager: Chris Jolly, Email: chrisj@chrisjolly.co.nz  
 Charter Boat Operators for Sightseeing, Fishing on Lake Taupo, Fly Fishing Guides and Hunting Guides. Guided walks and helicopter operation.

### Christchurch & Canterbury Tourism

**Legal Name: Christchurch & Canterbury Marketing Ltd**  
 PO Box 2600, CMC, Christchurch 8140  
 Post Office Building, Cathedral Square, Christchurch  
 Phone: 03 353 1185, Fax: 03 365 0787  
 Email: chris.griffin@christchurchnz.net  
 Chief Executive: Ian Bougen  
 General Manager Marketing: Chris Griffin  
 Regional Tourism Organisation, Convention Bureau and Visitor Information Centre.

### Christchurch Casinos Ltd

PO Box 4141, CMC, Christchurch 8140  
 30 Victoria Street, Christchurch  
 Phone: 03 365 9999  
 Freephone: 0800 CASINO (0800 227 446)  
 Fax: 03 365 2920, DX: WS79030 Christchurch  
 Website: www.christchurchcasino.co.nz  
 Email: maryjane@christchurchcasino.co.nz  
 Marketing Tourism: Mary-Jane Purdie  
 We have Gaming, Restaurants and Bars 24/7, with our Grand Cafe offering a lavish buffet, breakfast \$20pp lunch \$22pp or Dinner \$36pp. Our Cafe Ceasars offers cafe style food, all for under \$10. We offer a free Shuttle service to all local Hotels and Motels from 6pm each evening. R20

### Christchurch Tramway & Christchurch Gondola

PO Box 872, CMC, Christchurch 8140  
 7 Tramway Lane, Christchurch  
 Phone: 03 366 7830, Fax: 03 366 6943  
 Website: www.tram.co.nz  
 Email: raina@tram.co.nz  
 Sales & Marketing Manager: Raina Roberts  
 Managing Director: Mike Esposito  
 A unique slice of nostalgic aboard beautifully resorted electric trams following a 2.5 km track through the heart of Christchurch City and its interesting and historic sights.  
**Endorsed Visitor Activity**



### Classic Sheepskins

**Legal Name: Classic Decor**  
 PO Box 126, Napier, 4140  
 22 Thames Street, Pandora, Napier  
 Phone: 06 835 9662, Freephone: 0800 170 171  
 Fax: 06 835 7089  
 Website: www.classicsheepskins.co.nz  
 Email: arthur@classicsheepskins.co.nz  
 Director: Arthur Spence  
 Tour & Retail Manager: Carmel Meyer  
 Sheepskin Tannery with manufacturing plant attached. Tannery Tours offered 7 days per week. Large factory price sheepskin & NZ souvenir shop.  
**Endorsed Visitor Service**



### Clearwater Charters

RD5, Rotorua 3076  
 537 Spencer Road, Rotorua  
 Phone: 07 362 8590, Fax: 07 362 8591  
 Website: www.clearwater.co.nz  
 Email: cruise@clearwater.co.nz  
 Director: Paul Connell  
 Boat charter business operating at Lake Tarawera (20 minutes drive from Rotorua). Offering a range of on water activities, trout fishing, watersports, thermal bathing, relaxing and dining.  
**Endorsed Visitor Activity**



### Comvita Visitor Centre

Private Bag 1, Te Puke 3153  
 Wilson Road South, Paengaroa  
 Phone: 07 533 1746, Freephone: 0800 493 782  
 Fax: 07 533 1672  
 Website: www.comvita.com  
 Email: tourism@comvita.com  
 Manager, Visitor Centre: Georgianne Herbert  
 Retail and hosted beehive tour. Auditorium displays video of factory process.  
**Endorsed Visitor Service**



CORSTORPHINE HOUSE  
 PRIVATE HOTEL

### Corstorphine House

**Legal Name: Corstorphine House Services Ltd**  
 PO Box 3058, Caversham, Dunedin 9045  
 25 Milburn Street, Corstorphine, Dunedin  
 Phone: 03 487 1000, Fax: 03 487 6672  
 Website: www.corstorphine.co.nz  
 Email: info@corstorphine.co.nz  
 Director: Nico J C Francken  
 House Manager: Irina M Francken  
 Private hotel offering accommodation and fine dining in a historic place. Special facilities for weddings, corporate retreats and functions.  
**Accommodation**  
 - Guest & Hosted - 5 Star



### Cruising Milford Sound

**Legal Name: Cruising Milford Sound Ltd**  
 PO Box 2003, Wakatipu, Queenstown 9349  
 50 Stanley Street, Queenstown  
 Phone: 03 441 3913, Fax: 03 441 3914  
 Website: www.cruisingms.co.nz  
 Email: reservations@cruisingms.co.nz  
 Director: Peter Egerton  
 Scenic cruising in Milford Sound.  
**Endorsed Visitor Activity**



### Dart River Safaris & Funyaks

**Legal Name: Dart River Safaris Ltd**  
 PO Box 76, Queenstown 9348  
 Mull Street, Glenorchy  
 Phone: 03 442 9992, Freephone: 0800 327 853  
 Fax: 03 442 9075  
 Website: www.dartriver.co.nz  
 Email: k.walker@dartriver.co.nz  
 Sales & Marketing Manager: Kerry Walker  
 Manager: Brett Taylor  
 The safari combines NZ's most scenic jetboating with a short forest walk & a backroad journey through 'Rings' film locations. Funyaks-jetboat upriver; paddle down in inflatable canoes. A total wilderness experience in a World Heritage Area.  
**Endorsed Visitor Activity**





## ITOC Allied Supplier Members

### Destination Fiordland

PO Box 155, Te Anau 9640  
24 Milford Crescent, Te Anau  
Phone: 03 249 7959, Fax: 03 249 7949  
Website: www.fiordland.org.nz  
Email: info@fiordland.org.nz  
Manager: Lisa Sadler

Regional Tourism Organisation for Fiordland, responsible for destination marketing incorporating the holiday resorts of Te Anau, Manapouri and scenic icons Milford & Doubtful Sounds.

### Destination Lake Taupo

Private Bag 2005, TMC, Taupo 3352  
The White House, 66 Paora Hapi Street, Taupo  
Phone: 07 376 0401, Fax: 07 376 0410  
Website: www.LakeTaupoNZ.com  
Email: slee@laketaupo.nz  
General Manager: Scott Lee  
Marketing Manager: Vanessa Freeman  
Regional Tourism Organisation.

### Destination Manawatu

PO Box 12005, Inner City, Palmerston North 4444  
1st Floor, Square Centre Building,  
Cnr Main St East & The Square, Palmerston North  
Phone: 06 350 1811, Fax: 06 350 1801  
Website: www.manawatunz.co.nz  
Email: kathy.gibson@destinationmanawatu.co.nz  
Chief Executive Officer: Kathy Gibson  
Regional Tourism Organisation including core business focus in conferences, events, leisure tourism, information services (i-site) and central business districts/retail marketing.

### Destination Marlborough

PO Box 29, Blenheim 7240  
25 Alfred Street, Blenheim  
Phone: 03 579 2375, Fax: 03 577 5530  
Website: www.destinationmarlborough.com  
Email: dmoran@destinationmarlborough.com  
Chief Executive Officer: Dr Dominic Moran  
Regional Tourism Organisation for Marlborough Region.

### Destination Northland Ltd

PO Box 365, Paihia 247  
Level 2, The Mall, Marsden Road, Paihia  
Phone: 09 402 7683, Fax: 09 402 7672  
Website: www.northlandnz.com  
Email: robyn@northlandnz.com  
General Manager: Robyn Bolton  
International Marketing Executive: Nineke Metz  
Regional Tourism Organisation.



### Destination Queenstown Inc

PO Box 353, Queenstown 9348  
44 Stanley St, Queenstown  
Phone: 03 441 0700, Fax: 03 442 7441  
Website: www.queenstown-nz.co.nz  
Email: queenstown@xtra.co.nz  
CEO: David Kennedy  
GM Marketing: Mark Flood  
Regional Tourism Organisation. Convention Bureau.  
Queenstown is New Zealand's premier four season lake and alpine resort destination.



### Destination Rotorua

Private Bag 3007, RMC, Rotorua 3046  
1106 Arawa Street, Rotorua  
Phone: 07 349 4186, Fax: 07 348 4133  
Website: www.rotoruanz.com  
Email: don.gunn@rdc.govt.nz  
General Manager: Don Gunn  
RTO incorporating Tourism Rotorua Marketing, Travel & Information Office & Rotorua Convention Centre.



### DFS Galleria

**Legal Name: DFS New Zealand Ltd**  
PO Box 73018, Auckland Airport, Manukau 2150  
Cnr Customs & Albert Street, Auckland  
Phone: 09 256 2887, Freephone: 0800 DUTYFREE  
Fax: 09 256 2885  
DX: CP18024 Auckland  
Website: www.dfsgalleria.com  
Email: deanne.maihi@dfs.com  
Sales Executive - O Market: Deanne Maihi  
Marketing Manager: Rachel Beere  
The Ultimate Shopping Experience in Auckland's beloved heritage building built in 1889. NZ's largest retail, duty and tax free department store showcasing 4 floors of some of the world's leading international brands.



### Dive! Tutukaka

**Marina Road, RD3, Whangarei, New Zealand**  
Phone: 09 434 3867, Fax: 09 434 3884  
Web: www.diving.co.nz  
Email: info@diving.co.nz  
Sales & Marketing Manager: Kate Malcolm  
Managing Director: Jeroen Jongejans  
Diving at the Poor Knights Islands, charter trips and full range of dive training, sight seeing and snorkeling trips, eco-marine adventures.  
**Endorsed Visitor Activity**



### Dolphin Encounter

**Legal Name: Dolphin Encounter - Kaikoura**  
58 West End, Kaikoura  
Phone: 03 319 6777, Fax: 03 319 6534  
Email: lynnette@dolphin.co.nz  
Admin Manager: Lynnette Buurman  
Tours 3 times daily, to swim with/watch Dusky Dolphins & other local Marine Life off Kaikoura Coast.

### Duxton Hotels New Zealand

PO Box 1843, Wellington 6140  
Level 8, Duxton Chambers, 170 Wakefield Street, Wellington  
Phone: 04 495 3995, Freephone: 0800 655 555  
Fax: 04 382 0750  
Website: www.duxton.com  
Email: dos@wellington.duxton.co.nz  
Director of Sales New Zealand: Danielle Genty-Nott  
Luxury hotel group with accommodation for corporate & leisure travellers. Conference and meeting facilities. Restaurant and bar.

### Edgewater Resort Hotel

**Legal Name: Edgewater Resort**  
PO Box 61, Wanaka 9343  
Sargood Drive, Wanaka  
Phone: 03 443 8311  
Fax: 03 443 8323  
Website: www.edgewater.co.nz  
Email: gm@edgewater.co.nz  
General Manager: Leigh Stock  
Edgewater Resort is located on the shores of Lake Wanaka, the gateway to Mt Aspiring National Park, New Zealand. Accommodation is available in 104 spacious and comfortable hotel rooms, suites and two bedroom apartments.  
**Accommodation - Hotel - 4 Star Plus**



### Elite Tour Connections Ltd

**Legal Name: Elite Tour Limousines Ltd**  
PO Box 107002, Airport Oaks, Manukau 2154  
1st Floor, Airport Oaks, 63B Richard Pearse Drive, Mangere, Auckland

Phone: 09 275 7377, Fax: 09 275 7399  
Website: www.elitetour.co.nz

Email: etc@elitetour.co.nz  
Managing Director: John Whiting  
Cars and luxury air conditioned mini coaches up to 25 seats. All driver/guides, English, German/Dutch and French are experienced in both North and South Islands. We pride ourselves on our service which is second to none.

### Elms Hotel Ltd

PO Box 5379, Papanui, Christchurch 8542  
456 Papanui Road, Papanui, Christchurch  
Phone: 03 355 3577, Fax: 03 352 0290  
DX: WX10024 Christchurch  
Email: manager@elmshotel.co.nz  
General Manager: Sue Stewart  
Luxury Apartments - refurbished rooms set amongst lovely gardens. 5 minutes walk from one of New Zealand's largest enclosed shopping malls.  
**Accommodation - Hotel - 3 Star**



### Emerald Hotel Gisborne

**Legal Name: Emerald Hotel Gisborne Limited**  
PO Box 2143, Gisborne 4040  
Cnr Reads Quay & Gladstone Road, Gisborne  
Phone: 06 868 8055  
Freephone: 0800 EMERALD (0800 363 725)  
Fax: 06 868 8066  
Website: www.emeraldhotel.co.nz  
Email: info@emeraldhotel.co.nz  
Sales and Marketing Manager: Grant Radovanovich  
General Manager: Anne Bastiaans  
62 large and luxurious rooms including 4 Executive apartments and 2 Presidential apartment suites overlooking Gisborne's three rivers the Waimata, Taruheru and Turanganui. Located in the inner business district, an easy stroll to the city centre and marina areas.  
**Accommodation - Hotel - 4 Star**



### Europcar New Zealand

**Legal Name: National Car Rental**  
PO Box 1225, CMC, Christchurch 8140  
Phone: 03 366 5574, Fax: 03 366 5027  
DX: WP21405 Christchurch  
Website: www.nationalcar.co.nz  
Email: info@nationalcar.co.nz  
General Manager: Phillip Barnett  
Rental Car Operation of Quality Cars.  
**Endorsed Visitor Transport**



### Explore NZ

**Legal Name: Explore NZ 2004 Ltd**  
PO Box 106-267, Auckland  
Viaduct Harbour, Auckland  
Cnr Williams & Marsden Rds, Bay of Islands  
Phone: 09 359 5987, Fax: 09 358 3137  
Managing Director: William Goodfellow  
william@explorenz.co.nz  
Sales Manager: Sarah Farrelly  
sarah@explorenz.co.nz  
Webiste: www.explorenz.co.nz  
Explore NZ is parent company to Sail NZ; NZL 40 & NZL 41 America's Cup Experience, Sailing School, Lion New Zealand - Coastal Maxi Experience and 'On the Edge' - Day sail in the Bay of Islands. Also Auckland's Dolphin & Whale Safari and in the Bay of Islands to Dolphin Discoveries; Discover the Bay and Swim with the Dolphins.  
**Endorsed Visitor Activity**



### Farm Stay Ltd

PO Box 263, Warkworth 941  
10 The Bullock Track, Warkworth  
Phone: 09 422 0590  
Fax: 09 422 0766  
Director: David Napier  
Director: Valerie Napier  
Home & Farm Hosting Booking Agency Groups.

### Farm to Farm Agricultural Tours Ltd

**Legal Name: Farm to Farm Tours**  
PO Box 239, Rangiora 7440  
108A High Street, Rangiora  
Phone: 03 313 5855, Fax: 03 313 5596  
Website: www.farmtofarm.co.nz



Email: info@farmtofarm.co.nz  
 Managing Director: Ross MacMillan  
 Office Manager: Desray Geurson  
 Agricultural and farm tours of New Zealand are our speciality. Owned and operated by Agricultural Graduate/Registered Farm Management Consultant. Established 20 years. Full tour arrangements, technical tours, farm visits, farmstays, especially special interest groups relating to agriculture, agribusiness, forestry or wine.

### Footprints - Waipoua

**Legal Name: Kupe Hokianga #1 Limited**  
 Po Box 19, Omapere, Kaikoho 444  
 C/- Copthorne Omopere, State Highway 12, Omopere, Hokianga  
 Phone: 09 405 8207, Fax: 09 405 8801  
 Website: www.omapere.co.nz  
 Email: tours@omapere.co.nz  
 Operations Manager: Koro Carman  
 Guided tours into the Waipoua Forest, specialising in night tours. Cultural and ecological interpretation.

### Fullers Bay of Islands

PO Box 145, Paihia 247  
 Head Office, Maritime Building, The Waterfront, Bay of Islands  
 Phone: 09 402 7422, Fax: 09 402 7158  
 DX: AA21501 Paihia  
 Website: www.fboi.co.nz  
 Email: mike@fboi.co.nz  
 General Manager: Mike Horne  
 Sales & Marketing Manager: Cecil Potatau  
 Tour and Cruise operator in the Bay of Islands.  
**Endorsed Visitor Activity**



### Fullers Group Limited

PO Box 1346, Shortland St, Auckland 1140  
 Phone: 09 367 9143, Fax: 09 367 9116  
 Website: www.fullers.co.nz  
 Email: mfitchett@fullers.co.nz  
 General Manager: Michael Fitchett  
 Transport and tourism ferry operators.

### Gannet Safaris Overland Ltd

RD2, Hastings 4172  
 Summerlee, Hastings  
 Phone: 07 875 0888, Fax: 07 875 0893  
 Website: www.gannetsafaris.com  
 Email: gannetsafaris@xtra.co.nz  
 Manager: Lyn Allan  
 Overland tours to the gannet colony at Cape Kidnappers in 4x4 air conditioned vehicles.  
**Endorsed Visitor Activity**



### Glacier Helicopters

PO Box 634, Queenstown 9348  
 29 Lucas Place, Queenstown Airport, Queenstown  
 Phone: 03 441 4623, Fax: 03 441 4619  
 Website: www.glacierhelicopters.co.nz  
 Email: sales@glacierhelicopters.co.nz  
 Director: Mark Quickfall  
 Business Development: Jackie Quickfall  
 We specialise in scenic helicopter flights from Franz Josef and Fox Glaciers and Glacier Heli Hikes on Fox Glacier. Catering for FIT and group travellers, we also offer combination adventure packages, private charters and glacier landings.  
**Endorsed Visitor Activity**



### GoldFields Jet Ltd

PO Box 81, Queenstown 9348  
 SH6 Kawarau Gorge, Cromwell  
 Phone: 03 445 3080, Fax: 03 445 1037  
 Website: www.goldfieldsjet.co.nz  
 Email: hamish@goldfieldsjet.co.nz  
 General Manager: Hamish Egerton  
 Blast into the past and experience the rush, discover the history aboard Goldfields Jet. Located at the Goldfields Mining Centre, Kawarau Gorge.  
**Endorsed Visitor Activity**



### GoldFields Mining Centre

**Legal Name: GoldFields Ltd**  
 PO Box 81, Cromwell 9342  
 Kawarau Gorge, Cromwell  
 Phone: 03 445 1038, Freephone: 0800 111 038  
 Fax: 03 445 1037  
 Website: www.goldfieldsmining.co.nz  
 Email: goldfields@xtra.co.nz  
 Marketing Manager: Richard Lewis

Managing Director: Peter Egerton  
 Self-guided walks & Guided Tours of operating mining equipment, Chinese mining village and historical artifacts. Gold Jewellery, wild flowers & herbs, Gold Panning, licensed cafe, Jet Boating in the Kawarau Gorge.

### Go Wairarapa

**Legal Name: Wairarapa NZ Incorporated**  
 Po Box 674, Masterton 5840  
 316 Queen Street, Masterton  
 Phone: 06 370 0900, Fax: 06 378 8451  
 Website: www.wairarapanz.com  
 Email: kelvin@wairarapanz.com  
 Marketing Manager: Wendy Balfour  
 General Manager: Kelvin Speirs

### Grasmere Lodge

**Legal Name: Grasmere Lodge**  
 Private Bag 55009, CMC, Christchurch 8140  
 State Highway 73, Christchurch  
 Phone: 03 318 8407, Fax: 03 318 8263  
 Email: retreat@grasmere.co.nz  
 Managing Director: Tom Butler  
 Lodge/Exclusive Resort.  
**Accommodation - Guest & Hosted - 5 Star**



### Haast River Safari

C/- Postal Centre, Haast, Whataroa 7844  
 Red Barn, Haast Junction  
 Phone: 03 750 0101, Fax: 03 750 0181  
 Website: www.haastriver.co.nz  
 Email: info@haastriver.co.nz  
 Manager Sales & Marketing: Colleen Monahan  
 River boat cruises in fleet of fully enclosed custom built jet boats. One way tours for coach groups to suit. Options for self-drivers.  
**Endorsed Visitor Activity**



### Hallmark Limousines Ltd

PO Box 16221, Sandringham, Auckland 1351  
 Phone: 09 629 0940, Fax: 09 629 1466  
 DX: CX10134 Auckland  
 Email: operations@limos.co.nz  
 Managing Director: Roger Dowe

### Hammond's Scenic Tours

PO Box 3382, Wellington 6140  
 111 Molesworth Street, Wellington  
 Phone: 04 472 0869, Fax: 04 471 1730  
 Website: www.wellingtonsightseeingtours.com  
 Email: info@wellingtonsightseeingtours.com  
 Office and Marketing Manager: Eryn Boyd  
**Endorsed Visitor Activity**



### Harbourside Seafood Bar & Grill

PO Box 3624, Shortland St, Auckland 1140  
 1st Floor, Ferry Building, 99 Quay St, Auckland  
 Phone: 09 307 0486, Fax: 09 307 0523  
 Website: www.harboursiderestaurant.co.nz  
 Email: harbourside.auck@xtra.co.nz  
 Director: Tony Adcock  
 Functions Manager: Beth Nacey  
 Restaurant overlooking Auckland's Waitemata Harbour. Outdoor dining when possible. New Zealand's best seafood, live crayfish, lamb and beef.

### Hawke's Bay Cultural Trust

PO Box 248, Napier 4140  
 9 Herschell Street, Napier  
 Phone: 06 835 9241, Fax: 06 835 9249  
 Website: www.hawkesbaymuseum.co.nz  
 Email: ceo@hbct.co.nz  
 Chief Executive Officer: Roger Mulvay  
 Personal Assistant: Debroah Ives  
 Museum displays and art exhibitions; cinema screenings, live theatre performances of music, song and drama; meetings and education programmes for school groups.

### Hawkes Bay Incorporated

PO Box 123, Napier 4140  
 2nd Floor, Tourism House, 64 Dickens St, Napier  
 Phone: 06 834 1918, Fax: 06 834 0299  
 Website: www.hawkesbay.com  
 Email: claire@hbinc.co.nz  
 Tourism Marketing Manager: Claire Hutchison  
 RTO, Convention Bureau.

### Helistar Helicopters

PO Box 237, Taupo, 3351  
 415 Huka Falls Road, Taupo  
 Phone: 07 374 8405, Freephone: 0800 435478  
 Fax: 07 374 8406  
 Website: www.helistar.co.nz  
 Email: info@helistar.co.nz  
 General Manager: Bruce Lilburn  
 Office Manager: Beth Aldridge  
 Scenic helicopter flights in the Central Plateau and Tongariro World Heritage Park and custom charters North Island wide. Circumnavigate the largest active volcano on earth, Lake Taupo and visit several Lord of the Rings film locations.  
**Endorsed Visitor Activity**



### Hells Gate and Wai Ora Spa

**Legal Name: Tikitere Holdings Limited**  
 PO Box 7199, Te Ngae, Rotorua 3042  
 State Highway 30, Tikitere, Rotorua  
 Phone: 07 345 3151, Fax: 07 345 6481  
 Website: www.hellsgaterotorua.co.nz  
 Email: bryan@hellsgate.co.nz  
 General Manager: Bryan Hughes  
 Marketing Manager: Patrick Tamati  
 Geothermal reserve, mud bath spa and health and wellbeing complex.  
**Endorsed Visitor Activity**



### Heritage and Character Inns of New Zealand

PO Box 352, Wanaka 9343  
 C/- Minaret Lodge, 34 Eely Point Rd, Wanaka  
 Phone: 03 443 1856, Fax: 03 443 1846  
 Website: www.heritageinns.co.nz  
 Email: info@heritageinns.co.nz  
 Chairperson: Gary Tate  
 National network of Qualmark graded bed & breakfast thus offering the highest standards of hospitality comfort and food in Heritage and Character Inns.

### Heritage Hotel Management Ltd

**Legal Name: Heritage Hotel Group**  
 PO Box 3904, Shortland St, Auckland 1140  
 Heritage Auckland, 35 Hobson Street, Auckland  
 Phone: 09 302 1277, Freephone: 0800 368 888  
 Fax: 09 303 0152  
 DX: CP24037 Auckland  
 Website: www.heritagehotels.co.nz  
 Email: noeld@heritagehotels.co.nz  
 General Manager Sales & Marketing: Noel Dillon  
 General Manager Business Development: Jeff Shearer  
 Hotel Managers.  
**Generic More than 1 Qualmark Rating**

### Hilton Auckland

PO Box 106410, Auckland City, Auckland 1143  
 Shed 21, Princes Wharf, 137-147 Quay St, Auckland  
 Phone: 09 978 2000, Fax: 09 978 2096  
 Website: www.hilton.com  
 Email: John.Ingram@hilton.com  
 General Manager: John Ingram  
 craig.bonnor@hilton.com: Craig Bonnor  
 Located 300 metres out to sea on the end of Princes Wharf, Hilton Auckland is a contemporary boutique 5 star hotel featuring 166 rooms. Only a 5 minute walk to the CBD and Viaduct Village, the unique absolute waterfront position offers uninterrupted views across Waitemata Harbour.  
**Accommodation - Hotel - 5 Star**



### Hobbiton Movie Set Tours

**Legal Name: Rings Scenic Tours Ltd**  
 PO Box 366, Matamata 3440  
 45 Broadway, Matamata  
 Fax: 07 888 9913  
 Website: www.hobbitontours.com  
 Email: office@hobbitontours.com  
 Managing Director: Russell Alexander  
 Marketing Manager: Henry Horne



## ITOC Allied Supplier Members

Guided tour of the hobbiton movie set from the movie The Lord of the Rings.

**Endorsed Visitor Activity**



### Holiday Accommodation Parks Association of New Zealand

PO Box 394, Paraparaumu 5254  
Unit 21, Copperfield, 7-13 Seaview Road, Paraparaumu Beach  
Phone: 04 298 3283, Fax: 04 298 9284  
Website: www.holidayparks.co.nz  
Email: info@holidayparks.co.nz  
Chief Executive: Fergus Brown  
Industry Association representing the holiday park sector in New Zealand.

### Hotel Paihia - Bay of Islands, Aspen on Queenstown - Queenstown

**Legal Name: Reddy Group**  
PO Box 8397, Symonds St, Auckland 1150  
Level 2, Spartik House, 6-8 Seafield View Road, Khyber Pass, Auckland  
Phone: 09 379 0182, Freephone: 0800 805 599  
Fax: 09 379 0181  
Website: www.hotelpaihia.co.nz  
Email: hotelpaihia@xtra.co.nz  
General Manager: Girish Shetty  
Reddy Group owns and manages hotels in New Zealand and Fiji (Tanoa Group).

### Huka Jet

**Legal Name: Huka Jet Ltd**  
PO Box 563, Taupo 3351  
Wairakei Park, Taupo  
Phone: 07 374 8572, Freephone: 0800 485 2538  
Fax: 07 374 8573  
Website: www.hukajet.com  
Email: s.lafferty@hukajet.co.nz  
Sales Manager: Steve Lafferty  
Manager: Clark Scott  
Enjoy the incredible water level view of the spectacular Huka Falls combined with awesome jetboating and 360 degree spins in a beautiful river environment.

**Endorsed Visitor Activity**



### Huka Lodge

PO Box 95, Taupo 3351  
Huka Falls Road, Taupo  
Phone: 07 378 5791, Fax: 07 378 0427  
Website: www.hukalodge.co.nz  
Email: reservations@hukalodge.co.nz  
Lodge Manager: Willem Pentermann  
Sales & Marketing: Louise Smyth  
Lodge Accommodation.  
**Exclusive**



### Hyatt Regency Auckland

PO Box 3938, Shortland St, Auckland 1140  
Cnr Waterloo Quadrant & Princess St, Auckland  
Phone: 09 355 1234, Fax: 09 303 2932  
DX: CX10205 Auckland  
Website: www.auckland.regency.hyatt.com  
Email: michael.golden@hyatt.com.au  
General Manager: Michael Golden  
Sales Manager - Wholesale:  
Haruka Kawai Hotel.

### Industrial & Commercial Insurance Brokers

PO Box 5734, Wellesley Street, Auckland 1141  
126 Vincent Street, Auckland  
Phone: 09 379 5772, Fax: 09 309 5457  
Email: icib@icib.co.nz  
Director: Colin Evans  
Insurance Broker.

### Info & Track Ltd

PO Box 681, Queenstown 9348  
37 Shotover Street, Queenstown  
Phone: 03 441 8170, Fax: 03 442 7038  
Website: www.infotrack.co.nz  
Email: marketing@infotrack.co.nz  
General Manager: Rebecca Cochrane  
Operations Manager/Managing Director: Chris Smith  
Info&Track is a private transport and guided walking company based in Queenstown owned and operated by Chris Smith - a veteran of the tourism industry for over twenty years. Walks cover the Routeburn Valley, Routeburn Trail, Mt Aspiring National Park, and Queenstown.

### InterCity and Newmans Coachlines

**Legal Name: InterCity Group (NZ) Ltd**  
PO Box 26601, Epsom, Auckland 1344  
Level 1, 395A Manukau Road, Auckland  
Phone: 09 913 6147, Fax: 09 913 6121  
Website: www.intercitycoach.co.nz  
Email: rossg@intercitygroup.co.nz  
Inbound Sales Manager: Ross Grundy  
Sales & Marketing Manager: Daniel Rode  
Nationwide coach transportation and daily sightseeing tours.  
**Endorsed Visitor Transport**



### InterContinental Hotels Group

PO Box 3921, Auckland 1140  
Level 14, 120 Albert Street, Auckland  
Phone: 09 367 0202, Fax: 09 309 3577  
DX: CX 10193 Auckland  
Website: www.ichotelsgroup.com  
Email: richard.hudson@ichotelsgroup.com  
Business Development Manager: Richard Hudson  
Client Services Co-ordinator NZ: Fiona Stirling  
Hotel Group - Intercontinental; Crowne Plaza; InterContinental Hotels, Holiday Inn and Centra Hotels and Resorts in Auckland, Wellington, Christchurch, and Queenstown. Former Parkroyal Christchurch now Crowne Plaza Christchurch won the 1989 ITOC Operator of the Year Award.



### Interislander

Private Bag, Wellington 6140  
Level 2, Wellington Railway Station, Bunny Street, Wellington  
Phone: 04 498 3108, Fax: 04 498 2074  
Website: www.interislander.co.nz  
Email: sales@interislander.co.nz  
Sales Manager: Julie Robertson  
Interislander operates ferries for passengers & their vehicles between Wellington in the North Island and Picton in the South Island. With a fleet of 3 ferries, there are a wide range of sailings to fit your holiday plans.  
**Endorsed Visitor Transport**



### Invercargill Licensing Trust

PO Box 208, Invercargill 9840  
Phone: 03 218 7146, Fax: 03 214 4418  
Email: gary@ilt.co.nz  
Marketing & Sales Manager: Gary Muir



### Island Escape Cruises Limited

10/22 Princes Wharf, Quay Street, Auckland Phone: 09 358 1717, Fax: 09 358 1564  
Web: www.islandescape.co.nz  
Email sales@islandescapescruises.co.nz  
Managing Director: Peter Bissett  
Centre of operation is the purpose built luxury expedition cruise ship 'Island Passage' - capacity for 22 overnight passengers, 200 day cruise passengers. Operate overnight cruises (1 to 5 night itineraries), sports fishin expeditions, heli-fishin adventures, conference and meetings afloat within the hauraki Gulf Marine Park. Ship includes its own twin-engine helicopter.

## JOHN FREED TOURS

### John Freed Tours & Coachlines

**Legal Name: John Freed Tours**  
PO Box 102, Te Awamutu 3840  
Phone: 07 839 5758 / 027 494 3633  
Fax: 07 839 5758  
Email: johnfreedtours@hotmail.com  
Owner/Operator: John Freed  
Tour Coach Operator. Distance (KM's) for Itineraries, day tours - special interest and conference transport.

### Kawarau Jet Services

PO Box 459, Queenstown 9348  
Ree's Street, Queenstown  
Phone: 03 442 6142, Fax: 03 441 2239  
Website: www.kjet.co.nz  
Email: marketing@kjet.co.nz  
Director: Andrew Brinsley  
Director: Shaun Kelly  
Jetboat operation Lake Wakatipu, Kawarau and Shotover Rivers.  
**Endorsed Visitor Activity**



### Kings Dolphin Cruises & Tours

PO Box 269, Paihia 247  
Maritime Building, Waterfront, Paihia  
Phone: 09 402 8288, Fax: 09 402 7915  
Website: www.dolphincruises.co.nz  
Email: info@dolphincruises.co.nz  
Director: Gary Crapper  
Reservations  
Office Manager: Geoff Bowler  
Tours and Cruises.  
**Endorsed Visitor Activity**



### Kiwi360

PO Box 541, Te Puke 3153  
35 Young Road, Te Puke  
Phone: 07 573 6340, Freephone: 0800 KIWI 360  
Fax: 07 573 6345  
Website: www.kiwi360.com  
Email: graeme@kiwi360.com  
Chief Executive: Graeme Crossman  
Tourist Complex - Kiwi Kart tours through packhouse, coolstore & horticulture theme park plus magic world, dragon maze, picturesquare castle, magic taps, mini hydroelectric dam.  
**Endorsed Visitor Activity**



### Kiwi Country Limited

Po Box 64, Te Anau 9640  
Town Centre, Te Anau  
Phone: 03 249 7020, Fax: 03 249 7014  
Website: www.kiwicountry.co.nz  
Email: rachel@kiwicountry.co.nz  
Marketing Manager: Rachel Greaney  
Tourism complexes (retail shopping, restaurant, toilets and other visitor services) in Te Anau, Geraldine and Greymouth. Complexes are aimed at providing services and facilities for visitors and coaches on main tourist.

### Kiwi Discovery

PO Box 53, Queenstown 9348  
37 Camp Street, Queenstown  
Phone: 03 442 7340, Fax: 03 442 7341  
Website: www.kiwidiscovery.co.nz  
Email: info@kiwidiscovery.com  
Managing Director: Vance Boyd  
Snr Marketing Executive: Joye Castles  
Skifield transport, ski and snowboard hire, ski clothing hire, airport transfers, Milford day excursion, coach. Milford and Routeburn Independent track packages, track transport and over night trips to Ben Lomond station.  
**Endorsed Visitor Activity**



### Kiwi Haka

PO Box 66, Queenstown 9348  
Becom St, Queenstown  
Phone: 03 442 8878, Fax: 03 442 7063  
Email: kiwihaka@xtra.co.nz  
Director: Norm Ruru  
Restaurant serving traditional Maori buffet dinner, followed by an enchanting Maori concert.

### Lake Wanaka Tourism

PO Box 147, Wanaka, 9343  
Phone: 03 443 1574, Fax: 03 443 9238  
Website: www.lakewanaka.co.nz  
Email: info@lakewanaka.co.nz  
Manager: Tess Hellebrekers  
Regional Tourism Organisation - promoting Wanaka both nationally and internationally.

### Larnach Castle

PO Box 1350, Dunedin 9054  
145 Camp Road, Otago Peninsula, Dunedin  
Phone: 03 476 1616, Fax: 03 476 1574  
Website: www.larnachcastle.co.nz  
Email: larnach@larnachcastle.co.nz  
Manager: Sophie Barker, Director: Margaret Barker  
New Zealand's only Castle, built from 1871 as Merchant

Baron William Larnach's dream home for his beloved first wife. Visitors may enjoy group or FIT tours, All meals catered for including scottish themes. Boutique lodge accommodation- 12 rooms.  
**Guest & Hosted - 4 star**



## Latitude Nelson (formerly Tourism Nelson)

**Legal Name: Destination Marketing Nelson Tasman**  
PO Box 788, Nelson 7040  
Millers Acre Centre - Taha o Te Awa  
75 Trafalgar St, Nelson  
Phone: 03 546 6228, Fax: 03 545 6850  
Website: www.nelsonnz.com  
Email: paul@nelsonnz.com  
Chief Executive: Paul Davis  
Regional Tourism Organisation for Nelson/Tasman Region.  
Responsible for destination marketing, destination management and visitor information provision.

## Leisure Time Tours

**Legal Name: Leisure Time Tours Limited**  
PO Box 5088, Frankton, Hamilton 3242  
12 Aztec Place, Hamilton  
Phone: 07 847 8258, Freephone: 0800 534 787  
Fax: 07 847 2921

Website: www.leisuretimetours.co.nz  
Email: scott@leisuretimetours.co.nz  
General Manager: Scott Mehrtens  
Admission: Barbara Mehrtens  
Tour and Charter Coach Operator. Local and national tour operator. Modern European Coaches with knowledgeable and experienced coach drivers.

**Endorsed Visitor Activity**



## Longlands Farm Restaurant

**Legal Name: Longlands Farm**  
PO Box 222, Matamata 3440  
Burwood Road, Matamata  
Phone: 07 888 6588, Fax: 07 888 5511  
Website: www.longlands.co.nz  
Email: longlands.restaurant@xtra.co.nz  
Owner: Kerry Simpson  
Director: Silvia Simpson

Offer delicious quality rural cuisine to Inbound Groups passing through the central heartland of NZ and provide a personally escorted insight into the running of a typical NZ Dairy Farm.

**Endorsed Visitor Activity**



## Longridge Fun Park

PO Box 584, Te Puke 3153  
316 State Highway 33, Paengaroa  
Phone: 07 533 1515, Fax: 07 533 1814  
Website: www.longridgepark.co.nz  
Email: info@longridgepark.co.nz

Manager: Mary Brown

Manager: Geoff Brown

Adventure Tourism including jet-boating, U-Drive 4WDing, kiwifruit & farm tours, café/360, gift shop, team building.

**Endorsed Visitor Activity**



## Luxmore Resort Hotel

PO Box 46, Te Anau 9640  
Main Street, Te Anau  
Phone: 03 249 7526, Fax: 03 249 7272  
Website: www.luxmorehotel.co.nz  
Email: gm@luxmorehotel.co.nz

General Manager: Duncan Fletcher

General Manager Te Anau Hotel: Anne Bastiaans

The Luxmore Hotel is located within the Te Anau township where you'll find a well equipped shopping centre. It is also the base for a number of activity operators who will be able to assist you experience the region to suit your interests and needs, including cruises to Milford and Doubtful Sounds, scenic flights and guided walks.

**Accommodation - Hotel - 3 Star**



## MarlboroughTravel.co.nz

PO Box 1000, Blenheim 7240  
State Highway One, Blenheim  
Phone: 03 577 9997, Freephone: 0800 99 0800  
Fax: 03 577 9979

Website: www.marlboroughtravel.co.nz  
Email: info@marlboroughtravel.co.nz  
Marketing: Scott McKenzie  
Corporate and Leisure Group specialists. Own vehicles and boats. Scenic touring - land and water based.  
**Endorsed Visitor Activity**



## Mau Rentals, Johnstons Coachlines, Great Sights/Leisure

**Legal Name: Tourism Holdings Ltd**  
PO Box 4293, Shortland St, Auckland 1140  
Level 9, 68 Shortland Street, Auckland  
Phone: 09 309 1974, Fax: 09 309 9269  
Website: www.new-zealand.com  
Email: sean.murray@thlonline.com  
General Manager - Marketing: Sean Murray  
www.mau-rentals.com  
Motorhomes and Rental Cars, Charter Tour Coaches, Sightseeing Tours and Leisure attractions.

## Millbrook Resort & Country Club

**Legal Name: Millbrook Resort**  
Private Bag, Queenstown 9348  
Malaghans Road, Arrowtown  
Phone: 03 441 7000, Fax: 03 441 7025  
DX: ZP95009 Queenstown  
Website: www.millbrook.co.nz  
Email: kylie@millbrook.co.nz  
Sales Manager: Kylie Walker  
Luxury Resort situated in the spectacular Southern Lakes region  
**Accommodation - Hotel - 5 Star**



## Millennium, Copthorne, Kingsgate Hotels and Resorts

**Legal Name: Hospitality Services Ltd**  
PO Box 5640, Wellesley Street, Auckland 1141  
Level 13, 280 Centre, 180 Queen St, Auckland  
Phone: 09 913 8033, Freephone: 0800 808 228  
Fax: 09 968 8971  
DX: CX10036 Auckland  
Website: www.millenniumhotels.com  
Email: sales.marketing@millenniumhotels.co.nz  
International Sales Manager: Brendan Davies  
Director of Sales & Marketing: Chris Kemp  
The largest hotel chain in New Zealand.



## Mitchell Corp New Zealand Ltd

PO Box 5341, Papanui, Christchurch 8542  
36 Sir William Pickering Drive, Christchurch  
Phone: 03 358 7900, Fax: 03 358 5012  
DX: WP24512 Christchurch  
Website: www.mainstay.co.nz  
Email: tom@mchg.co.nz  
Director Mainstay New Zealand Hotels: Tom Doocey  
Managing Director: Chris Mitchell  
Hotel/Motel sales, marketing and representation.

## Money Direct Pty Ltd

**Legal Name: Amadeus GTD Australia Pty Ltd**  
Locked Bag A5085, Sydney South, NSW 1235, Australia  
Level 12, 300 Elizabeth St, Sydney South, NSW, Australia  
Phone: +61 2 9903 3049, Fax: +61 2 9903 3998  
Website: www.moneydirect.com  
Email: rhamer@amadeus.co.au  
Account Executive: Rosemary Hamer  
Money Direct is a leading provider of online payment systems for business. It enables you to streamline your payment processes and delivers significant advantages in terms of efficiency, increased productivity.

## Mountain Air

**Legal Name: Commercial Helicopters Ltd**  
PO Box 152, Taumarunui 3946  
State Highway 47, Mt Ruapehu  
Phone: 07 895 8820, Fax: 07 895 3405  
Email: helicopter.ruapehu@xtra.co.nz  
Governing Director: Keith McKenzie  
Director: Robyn McKenzie  
• Helicopter operations - all types, North Island.  
• Scenic flights over Tongariro National Park.

- NZ wide aircraft (transport) hire for small groups.
- Scheduled flight service between Auckland International Airport and Great Barrier Island.

**Endorsed Visitor Transport**



## Mountain Valley

**Legal Name: Riverlands Activity & Development Centre Ltd**  
408 McVicar Road, RD2, Napier 4182  
Phone: 06 834 9756, Fax: 06 834 9724  
Website: www.mountainvalley.co.nz  
Email: clive@mountainvalley.co.nz  
Director: Clive Barrow  
Outback adventure lodge offering horse trekking, white water rafting and other outdoor activities.  
**Endorsed Visitor Activity**



## Mount Cook Collection Ltd

**Legal Name: Mount Cook Hotel Collection**  
PO Box 1429, CMC, Christchurch 8140  
52 Bealey Avenue, Christchurch  
Phone: 03 377 5700, Fax: 03 377 5707  
Website: www.mountcookcollection.co.nz  
Email: kate@tekapo.co.nz  
Director of Operations: Kate Mullins  
MacKenzie Country Inn - Twizel, Heritage Gateway Hotel - Omarama Godley Resort Hotel - Lake Tekapo CountryTime Hotel - Omarama Four well located hotels in the Central South Island of New Zealand. Each have restaurants serving country-style hearty food & have great bar areas.

## Mt Tarawera NZ Ltd

PO Box 6003, Whakarewarewa, Rotorua 3043  
Hemo Road, Rotorua  
Phone: 07 349 3714, Fax: 07 349 3704  
Website: www.mt-tarawera.co.nz  
Email: mt-tarawera@xtra.co.nz  
Managing Director: Steve Collins  
Director: Judy Collins  
Tramping tours, guided tours and 4x4 adventure tours of Mt Tarawera near Rotorua.  
**Endorsed Visitor Activity**



## Museum Hotel

90 Cable Street, Te Aro, Wellington  
Phone: 04 802 8900, Fax: 04 802 8909  
Website: www.museumhotel.co.nz  
Email: info@museumhotel.co.nz  
Chief Executive: Jennie Cummings  
Sales Manager: Chrissy Langley  
Located opposite Te Papa, the Hotel has 68 hotel rooms, 97 luxury studio, one and two bedroom apartments restaurant and bar, lobby cafe and bar, fitness centre, lap pool, sauna and spa.

## Nature Coast

**Legal Name: Enterprise Kapiti Horowhenua Inc**  
**PO Box 197, Levin 5540**  
93 Oxford St, Levin  
Phone: 06 367 0524, Fax: 06 367 0526  
Website: www.enterprisecoastnz.com  
Email: g.obrien@enterprisecoastnz.com  
CEO: Glen O'Brien  
EDA / RTO - was Enterprise Coast as trading name to 10/06.

## Naturally New Zealand Holidays (95) Ltd

**Legal Name: Naturally New Zealand Holidays Ltd**  
PO Box 94, Darfield 7541  
321 Elmhurst Road, Darfield  
Phone: 03 318 7540, Fax: 03 318 7590  
Website: www.nzholidays.co.nz  
Email: info@nzholidays.co.nz  
Managing Director: Trish Abrahamson  
Tour Operator and Wholesaler dealing in Group and FIT passengers. Specialising in active outdoor, wilderness experience; adventure and nature holidays.

**Endorsed Visitor Service**



## New Zealand Apartments

RD4, Lincoln 7608  
1 Waterholes Road, Springston, Christchurch  
Phone: 03 329 5914, Fax: 03 329 5910  
Website: www.newzealand-apartments.co.nz  
Email: anton@nzapartments.co.nz  
Managing Director: Anton Wilke  
Sales, marketing, representation & reservations for independently owned serviced apartment properties in New Zealand targeting domestic & international visitors.

## New Zealand Farm Holidays Ltd

PO Box 74, Kumeu 841  
2 Gumdiggers Lane, Riverhead, Auckland  
Phone: 09 412 9649, Fax: 09 412 9651  
Website: www.nzfarmholidays.co.nz  
Email: info@nzfarmholidays.co.nz  
Managing Director: Stuart King  
Farmstays throughout New Zealand for groups and individuals. Farm visits and seminars arranged. Homestays and home hosted dinners.

## New Zealand Hotel Council (Inc)

PO Box 33344, Petone, Lower Hutt 5046  
Phone: 04 976 4660, Fax: 04 976 4660  
Website: www.nzhc.org.nz  
Email: exec@nzhc.org.nz  
Chief Executive: Mark Oldershaw  
Industry association that represents the interests of 120 large hotels throughout NZ. Activities include research & analysis, submissions and lobbying at both central and local government levels, liaison with various industry business and media stakeholders.

## New Zealand Maori Tourism Society

PO Box 11528, Manners Street, Wellington 6142  
Phone: 021 402 419  
Website: www.maoritourism.co.nz  
Email: info@maoritourism.co.nz  
CEO: Johnny Edmonds  
Maori Tourism Specialist: Dawn Muir  
The Society has as its objectives including to promote Maori in tourism by supporting and developing Maori Regional Tourism Organisations at a national level, to recommend and appoint Maori tourism representatives to national tourism related bodies and to provide national advocacy for the promotion of Maori in tourism.

## Ngai Tahu Tourism

PO Box 3075, CMC, Christchurch 8140  
Level 7, Te Waipounamu House, Christchurch  
Phone: 03 371 2614, Fax: 03 363 8911  
Website: www.ngaitahutourism.co.nz  
Email: john.thorburn@nttourism.co.nz  
General Manager: John Thorburn  
Represents some of NZ's leading activities and attractions in all main visitor destinations. Group comprises of Rainbow Springs and Kiwi Encounter, Huka Jet, Shotover Jet Queenstown, Dart River Safaris, Aqua Taxi and Kaiteriteri Kayaks in the Abel Tasman, Franz Josef Glacier Guides and the Hollyford Track.  
**Endorsed Visitor Activity**



## NZET

**Legal Name: New Zealand Educational Tours (2006) Ltd**  
PO Box 15056, Tauranga 3144  
1/556 Cameron Road, Tauranga  
Phone: 07 571 0796, Fax: 07 571 0798  
Website: www.nzet.co.nz, Email: tours@nzet.co.nz  
Director: Ian Turner, Director: Adele Marsden  
Specialising in education groups, sports and special interest tours.

## NZ Lodge Association Inc.

C/- Pen-y-bryn Lodge, 41 Towey Street, Oamaru  
Phone: 03 434 7939, Fax: 03 434 9063  
Website: www.lodgesofnz.co.nz  
Email: garrickemms@xtra.co.nz  
Chairman: Roy Vannini  
Marketing Manager: Garrick Emms  
Marketing of selected NZ Lodge properties.

## Oakridge Pool and Spa Resort

PO Box 546, Wanaka 9343  
Cnr Cardrona Valley & Studholme Roads, Wanaka  
Phone: 03 443 7707, Fax: 03 443 7750  
Website: www.oakridge.co.nz  
Email: info@oakridge.co.nz  
Manager: Patrick Waser  
Accommodation, function centre, restaurant and bar, pool complex.  
**Accommodation - Hotel - 4 Star**



## Oamaru Blue Penguin Colony

1 Thames Street, Oamaru 9400  
Waterfront Road, Oamaru  
Phone: 03 433 1195, Fax: 03 433 1165  
Website: www.penguins.co.nz  
Email: obpc@penguins.co.nz  
Directors: Michelle Wright & Mandy Gillies  
Eco-tourism attraction. Penguin viewing, research and conservation.  
**Endorsed Visitor Activity**



## Oceania Coachlines Limited

PO Box 31013, Milford, North Shore City 741  
69A Kowhai Road, Mairangi Bay, Auckland  
Phone: 09 476 6901, Fax: 09 476 6902  
Website: www.oclnz.com  
Email: tim@oclnz.com  
Managing Director: Tim O'Rourke  
Tour Coach Operator.  
**Endorsed Visitor Transport**



## Orakei Korako Geysersland Resort

Private Bag 3019, Rotorua Mail Centre, Rotorua 3046  
494 Orakei Korako Road, Reporoa  
Phone: 07 378 3131, Fax: 07 378 0371  
Website: www.orakeikorako.co.nz  
Email: ok@reap.org.nz  
Director: Craig Gibson  
Director: Philippa Gibson  
Geothermal tourist attraction offering accommodation, cafe and souvenir shop.  
**Endorsed Visitor Activity**



## Outrigger Hotels and Resorts

PO Box 14106, Christchurch Airport, Christchurch 8544  
Clearwater Avenue, Harewood, Christchurch  
Phone: 03 360 1004, Mobile: 021 345 145  
Fax: 03 360 1001  
Website: www.outrigger.com  
Email: robbi.shearer@outriggernewzealand.com  
Director of Sales New Zealand: Robbi Shearer  
Hotel accommodation and suites. Christchurch and Queenstown (Outrigger at Clearwater Resort, Christchurch. Outrigger at the Beacon, Queenstown).  
**Christchurch - Accommodation - Hotel - 5 star**



## Over the Top - The Helicopter Company

PO Box 2094, Queenstown 9197  
The Blue Hanger, Tex Smith Lane, Queenstown  
Phone: 03 442 2233  
Fax: 03 442 3299  
Website: www.flynz.co.nz  
Email: info@flynz.co.nz  
CEO/Chief Pilot: Louisa (Choppy) Patterson  
We specialise in exclusive & customised helicopter tours: Milford Sound, glacier landings, Queenstown scenic fly-fishing, champagne luncheons.  
**Endorsed Visitor Activity**

## Pacific Tourways Limited

PO Box 14037, Christchurch Airport, Christchurch 8544  
502A Wairakei Rd, Christchurch  
Phone: 03 359 9133, Fax: 03 359 9058  
Email: info@pacifictourways.co.nz  
Managing Director: Kit Johnson  
Nationwide Coach Operator - FIT sightseeing, Independent holiday coach tours.  
**Endorsed Visitor Transport**



## Pakiri Beach Horse Rides

RD2, Wellsford 972  
Taurere Park, Rahuikiri Road, Pakiri Beach, Wellsford  
Phone: 09 422 6275, Fax: 09 422 6277  
Website: www.horseride-nz.co.nz  
Email: pakirihorse@xtra.co.nz  
Owner/Manager: Sharley Haddon  
Horse Trekking and Rural Accommodation.  
**Endorsed Visitor Activity**



## Paradise Valley Springs Ltd

PO Box 8024, Western Heights, Rotorua 3047  
467 Paradise Valley Road, Rotorua  
Phone: 07 348 9667, Fax: 07 349 3359  
Website: www.paradisev.co.nz  
Email: paradisev@xtra.co.nz  
Owner/Director: Stuart Hamlett  
General Manager: Kay Clarke  
Paradise Valley Springs Trout & Wildlife Park. An underwater viewing cave allows close encounters at eye level.  
OPEN EVERY DAY 8.00am to 6.00pm (Last admission 5.00pm) Lion Feeding 2.30pm.  
**Endorsed Visitor Activity**



## Positively Wellington Tourism

**Legal Name: Partnership Wellington Trust**  
PO Box 10017, The Terrace, Wellington 6143  
Level 28, Grand Plimmer Tower, Gilmer Terrace,

Wellington  
Phone: 04 916 1205, Fax: 04 916 1214  
Website: www.wellingtonnz.com  
Email: info@wellingtonnz.com  
General Manager Marketing: Chris Lamers  
Regional Tourism Organisation - a division of Partnership Wellington Trust Inc

## Passenger Transport

PO Box 16181, Hornby, Christchurch 8441  
81 Buchanans Road, Hornby, Christchurch  
Phone: 03 342 3607, Fax: 03 342 3608  
Website: www.passengertransport.co.nz  
Email: cptl@southnet.co.nz

## Pavlovich Coachlines

**Legal Name: Pavlovich Coachlines Ltd (NZ)**  
PO Box 27329, Auckland 1440  
58B Carr Road, Mt Roskill, Auckland  
Phone: 09 620 5490, Fax: 09 620 5493  
Website: www.pavlovich.co.nz  
Email: sales@pavlovich.co.nz  
General Manager: Bernard Pavlovich  
Pavlovich Coachlines have been providing luxury coaches to a multitude of clients for many years. Pavlovich Coachlines prides itself on having the safest, most comfortable, and environmentally friendly coaches. Coaches are of the highest quality - Scania and Mercedes with drivers NZQA qualified.

## Peppers, Breakfree and Ambia brands - various properties

**Legal Name: Stella Resorts Group**  
PO Box 29233, Greenwood's Corner, Auckland 1347  
20 Lewin Road, Epsom, Auckland  
Phone: 021 608 611, Fax: 09 624 0702  
Website: www.stellaresorts.com.au  
Email: sara.collier@stellaresorts.co.nz  
National Sales Manager: Sara Collier  
Stella Resorts Group provides access to an extensive range of over 100 resorts, retreats, hotels and apartments throughout Australia and New Zealand's most sought after destinations. Ranging from self-contained apartments to luxurious resorts and retreats, accommodation spans all major visitor destinations.

## Polynesian Spa Ltd

PO Box 40, Rotorua 3040  
Hinemoa St, Rotorua  
Phone: 07 348 1328, Fax: 07 348 9486  
Website: www.polynesianspa.co.nz  
Email: info@polynesianspa.co.nz  
Managing Director: Martin Lobb  
New Zealand's leading international hot mineral springs spa. A complex of thirty-five mineral pools and a deluxe spa offering a comprehensive range of massage & skin-care therapies.  
**Endorsed Visitor Activity**



## Prawn Farm

PO Box 1475, Taupo 3351  
Huka Falls Road, Wairakei Park, Taupo  
Phone: 07 374 8474, Fax: 07 374 8063  
Website: www.hukaprawnfarm.co.nz  
Email: info@prawnfarm.co.nz  
Marketing Manager: Adrienne Thompson  
Prawn farming operation, with on site restaurant, hatchery and farm tours. Huka Jet and Riverboat Trips available from site.

## Pride of Auckland

**Legal Name: The Pride of Auckland Co Ltd**  
PO Box 106 026, Auckland 1143  
Inner Concourse, New Zealand National Maritime Museum, Cnr Quay & Hobson Sts, Auckland  
Phone: 09 373 4557, Fax: 09 377 0459  
Website: www.prideofauckland.com  
Email: sail@prideofauckland.com  
CEO: Brent Pasley  
Accounts: Jan Bosson  
World Famous Sailing and Dining Cruises, specialising in GIT, Incentives and FIT. The friendly crew provide an informative commentary & the opportunity for guests to help sail the yacht. Located in Downtown Auckland operating in the Hauraki Gulf.  
**Endorsed Visitor Activity**



## Qantas Airways Ltd

PO Box 59, Shortland St, Auckland 1140  
Qantas House, 191 Queen Street, Auckland  
Phone: 09 357 8700, Fax: 09 357 6567

DX: CX10012 Auckland  
 Website: www.qantas.com.au  
 Email: gilly@qantas.com.au  
 Regional General Manager New Zealand & Pacific:  
 Grant Lilly

### Queenstown Rafting

PO Box 53, Queenstown 9348  
 35 Shotover St, Queenstown  
 Phone: 03 442 9792, Fax: 03 442 4609  
 Email: info@queenstownrafting.co.nz  
 Marketing Manager: Shelley Skinner  
 Managing Director: Vance Boyd  
 New Zealand's largest white water rafting specialists operating on the Shotover & Kawarau Rivers in Queenstown. Triple Challenge and the Crazy Kiwi offer jetboating, helicopter flights, rafting and bungy as combinations.



**Endorsed Visitor Activity**

### Queenstown Resort College

PO Box 1566, Queenstown 9348  
 Level 1, 14-16 Church Street, Queenstown  
 Phone: 03 409 0500, Fax: 03 409 0505  
 Website: www.queenstownresortcollege.com  
 Email: info@queenstownresortcollege.com  
 CEO: Jan Fitz-Gerald  
 General Manager: Phil Mitchell  
 Queenstown Resort College offers world-class education for students, tourists, executives and groups in Queenstown, New Zealand. Choose from adventure tourism, hospitality management training, internships, English language, tourist programs, gap experiences, custom programs and more.

### Rainbows End (1991) Ltd & Christchurch Gondola

**Legal Name: New Zealand Experience**  
 Private Bag 76924, SAMC, Manukau 2240  
 Cnr Great South & Wiri Station Roads, Auckland  
 Phone: 09 262 2030, Fax: 09 262 1958  
 Email: info@rainbowsend.co.nz  
 General Manager: Evan Wheeler  
 Family Theme Park, Events Venue for Private Functions - Team Building.



**Endorsed Visitor Activity**

### Rainbow Springs Nature Park & Kiwi Encounter

**Legal Name: Rainbow Springs Ltd**  
 PO Box 25, Rotorua 3040  
 Fairy Springs Rd, Rotorua  
 Phone: 07 350 0440, Freephone: 0800 724 626  
 Fax: 07 350 0441  
 DX: JX10509 Rotorua  
 Website: www.rainbowsprings.co.nz  
 Email: rob.finlayson@rainbowsprings.co.nz  
 Sales & Marketing Manager: Rob Finlayson  
 General Manager: Stewart Brown  
 Rainbow Springs Nature Park - Enjoy the unique beauty of New Zealand native flora, fauna and rainbow trout amongst fresh water springs and streams. See many species of New Zealand's native birds, our living dinosaur the Tuatara, and national icon, the kiwi.



**Endorsed Visitor Activity**

### Real Journeys Ltd

PO Box 94, Queenstown 9348  
 Level 2, Civic Corp House, 74 Shotover Street, Queenstown  
 Phone: 03 442 7509, Fax: 03 442 7365  
 Website: www.realjourneys.co.nz  
 Email: sales@realjourneys.co.nz  
 General Manager Sales: Tony McQuilkin  
 International Sales Managers: Hal Shaw & Julia Savill  
 Owner and operator of day and overnight excursions to Milford Sound and Doubtful Sound from Queenstown and Te Anau by coach and aircraft, glowworm caves in Te Anau, Milford Track Guided Day Walk and TSS Earnslaw/Walter Peak cruises on Lake Wakatipu, Queenstown. Owner of Stewart Island Experience product operating the ferry service between Bluff and Stewart Island with Village & Bays Tour, Underwater Explorer Cruise.



**Endorsed Visitor Activity**

### Redwoods Gift Shop & Visitor Centre

**Legal Name: Kaingaroa Timberlands Management Ltd**  
 PO Box 1284, Rotorua 3040  
 Longmile Road, Rotorua  
 Phone: 07 350 0110, Fax: 07 350 0111  
 Website: www.kaingaroatimberlands.co.nz

Email: redwoods@ktml.co.nz  
 Manager: Julianne Wilkinson  
 The Redwood Gift Shop and Visitor Centre is a community based organisation offering support and information about the Whakarewarewa forest, walking tracks and mountain bike trials.

### Regency Duty Free Stores Ltd

**Legal Name: The Nuance Group (NZ) Ltd**  
 Private Bag 92193, AMC, Auckland 1142  
 Cnr George Bolt & Tom Pearce Drives, Auckland Airport, Auckland  
 Phone: 09 256 7485, Freephone: 0800 502 700  
 Fax: 09 256 7451  
 Website: www.regency.co.nz  
 Email: mfay@thenuancegroup.co.nz  
 Corporate Sales Co-ordinator: Monica Fay  
 Tax and duty free store with locations at 25 Victoria Street West, Auckland City, Auckland International Airport.

### Rendezvous Hotels Auckland

**Legal Name: Rendezvous Hotel (NZ) Ltd**  
 PO Box 5917, Wellesley Street, Auckland 1141  
 Mayoral Drive & Vincent St, Auckland  
 Phone: 09 366 3000, Fax: 09 366 5659  
 Website: www.rendezvoushotel.com  
 Email: dos@auckland.rendezvoushotel.co.nz  
 General Manager: Mike Brown  
 Director of Sales & Marketing: Brendon Bainbridge  
 Hotel.



**Accommodation - Hotel - 4 Star Plus**

### Reserve Group

**Legal Name: Reserve New Zealand Ltd**  
 Suite 23 / 61 Maleme Street, Tauranga  
 Phone: 07 541 1111, Fax: 07 541 1121  
 Website: www.reservegroup.co.nz  
 Email: jim@reservegroup.co.nz  
 Marketing Director: Jim Little  
 Managing Director: Roland Leemans  
 Full service Tourism Marketing company including websites, booking systems, advertising, trade show representation, PR, print management.

### Ritchies Transport Holdings Ltd

PO Box 95085, Swanson, Waitakere 653  
 619 Swanson Rd, Swanson, Auckland  
 Phone: 09 833 6053, Fax: 09 833 6511  
 DX: CX10286 Auckland  
 Email: auckland.depot@ritchies.co.nz  
 Manager: John Ritchie  
 Tour Coaches Route Services.

### River Valley Ventures

RD2, Taihape 4792  
 Phone: 06 388 1444, Fax: 06 388 1859  
 Website: www.rivervalley.co.nz  
 Email: thelodge@rivervalley.co.nz  
 Managing Director: Brian Megaw  
 Director: Nicola Megaw  
 Accommodation (Riverside Lodge), rafting, horsetrekking. River Valley is best described as an outdoor lodge with a range of adventure activities in a beautiful location.



**Endorsed Visitor Activity**

### Ross Melville PKF

PO Box 881, Shortland St, Auckland 1140  
 Level 5, 50 Anzac Ave, Auckland  
 Phone: 09 373 0100, Fax: 09 309 3247  
 Email: jparbhu@rmpkf.co.nz  
 Partner: Jugdis Parbhu  
 Chartered Accountants.

### Rotorua 5 Star Attractions

PO Box 9001, Springfield Heights, Rotorua 3048  
 Phone: 07 349 0388, Fax: 07 349 0378  
 Email: graham@rotorua5star.co.nz  
 Sales & Administration Manager: Graham Winter  
 Administration and Sales of combined package products: Agrodome, Paradise Valley Springs, New Zealand Maori Arts and Crafts Institute, Polynesian Spa and Skyline Skyrides.

### Rural Tourism Holdings

PO Box 228, Cambridge 3450  
 92 Victoria St, Cambridge  
 Phone: 07 827 8055, Fax: 07 827 7154  
 Website: www.ruraltourism.co.nz  
 Email: stay@ruraltourism.co.nz

Chief Executive: Peter Muir  
 NZ Wide Farmstay Operation, FIT, Coach Groups. Farm visits and activities, B-B-Q Lunches, Home Hosted Dinners, Garden Visits.

### Rydges Hotels & Resorts

PO Box 1318, CMC, Christchurch 8140  
 Cnr Worcester Street & Oxford Terrace, Christchurch  
 Phone: 03 379 4700, Fax: 03 379 5357  
 Website: www.rydges.com  
 Email: fleur\_reid@rydges.com  
 National Sales Co-ordinator: Fleur Reid  
 Christchurch General Manager: Lauren Cummings  
 International chain of hotels with properties situated in Auckland, Hamilton, Rotorua, Palmerston North, Christchurch and Queenstown.

### Sail NZ

PO Box 106267, Auckland 1143  
 Viaduct Harbour, Auckland  
 Phone: 09 359 5987, Fax: 09 358 3137  
 Website: www.sailnz.co.nz  
 Email: info@sailnz.co.nz  
 Managing Director: William Goodfellow  
 Operations Manager: Cameron Malcolm  
 Established January 2000, Sail NZ is now New Zealand's largest commercial sailing operator. In Auckland America's Cup Yachts NZL40 & 41; Bay of Islands 'On the Edge' (NZ's fastest commercial sailing catamaran) and Lion New Zealand.



### Scenic Circle Hotels Ltd

PO Box 7640, Wellesley Street, Auckland 1141  
 National Sales & Marketing Office, Suite 812, 380 Queen Street, Auckland  
 Phone: 09 377 5767, Fax: 09 377 5967  
 DX: CP25501 Auckland  
 Website: www.scenic-circle.co.nz  
 Email: sales@scenic-circle.co.nz  
 Director Sales & Marketing: Steve Shearer  
 Hotels.

### Scenic Coachlines Ltd

PO Box 13446, Onehunga, Auckland 1643  
 23 Mahunga Drive, Mangere Bridge, Auckland  
 Phone: 09 636 9000, Freephone: 0800 698 687  
 Fax: 09 6340 222  
 Website: www.scenic.co.nz  
 Email: benh@scenic.co.nz  
 Director: Ben Harding  
 Tour Coach Operator. Distance (KM's) for Itineraries, day tours - special interest and conference transport.

### Serenada Country Lodge

RD4, Rangiora 7474  
 Foothills Rd, Okuku, Rangiora  
 Phone: 03 313 2263, Fax: 03 313 2264  
 Website: www.serenadafarmstay.co.nz  
 Email: enquiries@serenadafarmstay.co.nz  
 Owner/Manager: Judith Howman  
 Country Lodge accommodation, bar & restaurant, 9-hole golf course, horse treks, harness racing, hunting, fishing tours, swimming pool and spa pool.



**Accommodation - Guest & Hosted - 5 Star**



### Shantytown

**Legal Name: West Coast Historical & Mechanical Society Inc**  
 Rutherglen Road, South Beach, Greymouth 7805  
 Rutherglen Road, Paroa, Greymouth  
 Phone: 03 762 6634, Fax: 03 762 6649  
 Website: www.shantytown.co.nz  
 Email: ianj@shantytown.co.nz  
 General Manager: Ian Johnson



## ITOC Allied Supplier Members

Visitor Attraction. Recreated gold mining township from the West Coast dating back to 1860's. Historic Village Museum, Steam-train rides, Weddings, functions and conferences.

**Endorsed Visitor Activity**



### Shotover Jet (Queenstown) Ltd

PO Box 189, Queenstown 9348  
Phone: 03 442 8570, Freephone: 0800 074 6868  
Fax: 03 442 7467

Website: www.shotoverjet.com  
Email: reservations@shotoverjet.co.nz

Sales: Tane Evans  
Operator of the world famous Shotover Jet on Queenstown's Shotover River.

**Endorsed Visitor Activity**



### Singapore Airlines Limited

PO Box 4290, Shortland St, Auckland 1140  
11th Floor, West Plaza Building,  
Cnr Fanshaw & Albert Sts, Auckland  
Phone: 09 379 3209, Fax: 09 379 3043  
DX: CP18502 Auckland

Email: wild\_murray@singaporeair.com.sg  
Manager North Island: Murray Wild  
International air transportation.



### Sky City (Auckland) Ltd

PO Box 90643, AMC, Auckland 1142  
Federal House, 86 Federal Street, Auckland  
Phone: 09 912 6000, Fax: 09 912 6330  
Website: www.skycity.co.nz

Email: maggie.small@skycity.co.nz  
Director of Sales Leisure Australia & ROW:  
Maggie Small

SKYCITY Auckland incorporates a 5 star SKYCITY grand hotel, a 4+ star SKYCITY hotel, 11 restaurants and bars, 3 casinos, SKYCITY theatre (seats 700), the famous Sky Tower and live entertainment daily.

### Skyline Enterprises Ltd

PO Box 17, Queenstown 9348  
The Mall, Queenstown  
Phone: 03 442 7540, Fax: 03 442 7544  
Email: info@skyline.co.nz

Chief Executive: Ken Matthews  
Accommodation, Restaurant, Gondola, Retailing, Luge.



### Stamford Plaza Auckland

Private Bag 92125, AMC, Auckland 1142  
Lower Albert Street, Auckland  
Phone: 09 309 8888, Fax: 09 379 6445  
Email: sales@spak.stamford.com.au  
Sales & Marketing Director: Lynda King  
General Manager: Peter Gee

5 Star CBD International Hotel - award winning Brasserie, Polo Bar and Lobby Lounge, Yanrepe Champagne Bar  
Winston's Cigar Lounge and Araiaki Sushi Bar.  
Voted top 10 hotels in Asia Pacific by Conde Naste Traveller

**Accommodation**  
**- Self Contained & Serviced - 5 Star**



### Stocklink Distribution

PO Box 12848, Penrose, Auckland 1642  
7 Vestey Drive, Mt Wellington, Auckland  
Phone: 09 259 0853, Fax: 09 259 0821  
DX: EX10908 Auckland  
Email: aileen.sharp@wickcliffe.co.nz  
Business Development Manager: Aileen Sharp  
Distribution of Marketing Products (Brochures) to the New Zealand Travel Industry.

### Stonehurst Accommodation

241 Gloucester Street, Latimer Square,  
Christchurch  
Phone: 03 379 4620, Fax: 03 964 3478  
Website: www.stonehurst.co.nz

Email: russell@stonehurst.co.nz  
Chief Executive: Russell Glynn  
General Manager: Diane Kirkwood  
Accommodation 2 blocks from city centre including 4 1/2 star backpacker & 3 1/2 star motel apartments. NZ Tourism Award Winner 2004 plus distinction.

**Backpacker - 4 Star Plus**  
**Self Contained & Serviced - 4 Star**



### Sudima Hotel Lake Rotorua

**Legal Name: Glamorton Developments Limited**  
PO Box 884, Rotorua 3040  
1000 Eruera Street, Rotorua  
Phone: 07 348 1174, Freephone: 0800 783 462  
Fax: 07 346 0238  
DX: JP30107 Rotorua

Website: www.sudimahotels.com  
Email: JulieH@sudimarotorua.co.nz  
Hotel Secretary: Julie Hall  
Director of Sales & Marketing: Steve Woods  
Accommodation Hotel. 248 rooms.  
**Accommodation - Hotel - 3 Star Plus**



### Tamaki Tours Ltd

**Legal Name: Tamaki Tours**  
PO Box 1492, Rotorua 3040  
1220 Hinemaru St, Rotorua  
Phone: 07 346 2999, Fax: 07 347 2913  
DX: JS091104 Rotorua

Website: www.maoriculture.co.nz  
Email: kiri@maoriculture.co.nz  
General Manager of marketing: Kiri Atkinson-Crean  
Sales Manager: Nadine Toetoe  
TAMAKI MAORI VILLAGE NZ's most award winning Maori Cultural Experience & REALM OF TANE New and exciting garden, theatre and guided tour.

**Endorsed Visitor Activity**



### Taupo Bungy, Mokai Gravity Canyon

**Legal Name: Taupo Tourism Holdings Limited**  
PO Box 919, Taupo 3351  
86 Ruapheu Street, Taupo  
Phone: 07 376 7988, Freephone: 0800 888 408  
Fax: 07 376 7975

Website: www.taupobungy.com  
www.gravitycanyon.co.nz  
Email: scott@taupotourism.co.nz

General Manager: Scott Bason  
Domestic Marketing: Sonya Warne  
Adventure and Activities including, Taupo Bungy, Mokai Gravity Canyon (bungy jumping, flying fox, giant swing swing bridge).

**Endorsed Visitor Activity**



### Te Papa

**Legal Name: Museum of New Zealand Te Papa Tongarewa**  
PO Box 467, Wellington 6140  
Cable Street, Wellington  
Phone: 04 381 7000, Fax: 04 381 7080

Website: www.tepapa.govt.nz  
Email: bridgetm@tepapa.govt.nz  
Manager Tourism Marketing: Bridget MacDonald  
New Zealand's National Museum. Stories of our land and people, over 20 gallery spaces host exhibitions about our natural environment, colonial history, maori culture and values and the visual arts. Free admission.

**Endorsed Visitor Activity**



### Terrace Downs High Country Resort

**Legal Name: The Club at Terrace Downs Ltd**  
Coleridge Road, RD2, Darfield 8172  
Phone: 03 317 9306  
Freephone: 0800 GOLF RESORT (0800 465 373)  
Fax: 03 318 6942

Website: www.terrace-downs.co.nz  
Email: holly@terrace-downs.co.nz  
Marketing Manager: Holly Pearson  
General Manager: Russell Brockie  
NZ's only High Country Resort featuring an 18 hole championship golf course, deluxe accommodation in 35 villas and luxury homes, meeting space, restaurant and bar.

**Accommodation - Hotel - 4 Star Plus**



### Te Puia

PO Box 334, Rotorua 3040  
Whakarewarewa Thermal Reserve, Rotorua  
Phone: 07 348 9047, Fax: 07 348 9045

Email: andrew@tepuia.com  
Chief Executive: Andrew Te Whaiti  
Marketing Manager: Glenn Ormsby  
Maori arts and crafts and geothermal reserve Rotorua (Formerly NZ Maori Arts & Crafts Institute).

**Endorsed Visitor Activity**



### The Brentwood Hotel

**Legal Name: Brentwood Hotel**  
PO Box 14045, Kilbirnie, Wellington 6241  
16-20 Kemp Street, Kilbirnie, Wellington  
Phone: 04 387 2189, Fax: 04 387 2787

Email: air.hotel.wgtn@xtra.co.nz  
General Manager: Bryan Laws  
119 Accommodation rooms, Extensive conference facilities, Located near Airport, 3 Star.  
**Accommodation - Hotel - 3 Star**



### The Buried Village

RD5, Rotorua 3076  
Tarawera Road, Rotorua  
Phone: 07 362 8287, Fax: 07 362 8287  
Website: www.buriedvillage.co.nz  
Email: discover@buriedvillage.co.nz

Director: Pam McGrath  
Museum, walkway through excavated village, trout stream, waterfalls, native forest walk, café and giftstore.

**Endorsed Visitor Activity**



### The Farmhouse Rotorua Ltd

RD2, Rotorua 3072  
Central Road, Rotorua  
Phone: 07 332 3771, Fax: 07 332 3334

Email: farmhouse@xtra.co.nz  
Owner/Operator: Bob Wang  
Horse Trekking, Farm Stay (from 1 to 50 pax) Farm Tours on 700 acre Beef and Sheep farm.

### The George, Christchurch

PO Box 13063, Armagh, Christchurch 8141  
50 Park Terrace, Christchurch  
Phone: 03 379 4560, Fax: 03 366 6747  
Website: www.thegeorge.com  
Email: bruce@thegeorge.com

General Manager: Bruce Garrett  
5 star luxury boutique hotel in the centre of Christchurch. 7 Conference rooms available and award winning restaurants.

**Accommodation - Hotel - 5 Star**



### The Hermitage Hotel, Aoraki Mount Cook

**Legal Name: Aoraki Mount Cook Alpine Village Ltd**  
Private Bag, Mount Cook, 8770  
Mount Cook Village, Mount Cook  
Phone: 03 435 1809, Fax: 03 435 1879  
Website: www.hermitage.co.nz

Email: dc@hermitage.co.nz  
General Manager: Denis Callesen  
The Hermitage is a world-renowned tourist destination and has been an icon of superior accommodation and dining since 1884. The Hermitage along with world class activities in the park make the region a "must do" for both overnight and day visitors.

**Accommodation - Hotel - 4 Star**



### The Kauri Museum

Church Road, Matakoho, Northland  
Phone: 09 431 7417, Fax: 09 431 6969  
Website: www.kaurimuseum.com  
Email: msidwel@kaurimuseum.com  
Administration Manager: Colleen Glass  
CEO: Albert Lovell

Museum displays specialising in Kauri theme.  
**Endorsed Visitor Activity**



## The New Zealand School of Travel and Tourism

PO Box 7561, Wellesley Street, Auckland 1141  
Level 3, 246 Queen Street, Auckland  
Phone: 09 377 4336, Fax: 09 377 4338  
Website: www.nzstt.com  
Email: enquiries@nzstt.com  
Director: Murray Watson  
Sales & Marketing Manager North Island: Matt Chappell  
Education facility offering courses on travel, tourism and business.



## The Spencer on Byron Hotel

**Legal Name: NZ Castle Resorts & Hotels**  
PO Box 331148, Takapuna, North Shore City 740  
9-17 Byron Avenue, Takapuna Beach, Auckland  
Phone: 09 916 6111, Freephone: 0800 773 623  
Fax: 09 916 6110  
Website: www.spencerbyron.co.nz  
Email: gremmington@spencerbyron.co.nz  
General Manager: Greg Remmington  
Regional Director of Sales & Marketing: Graham Hill

Located just a few minutes walk to Takapuna Beach, shops, restaurants and transport. Offering 249 studio, one and two bedroom apartments, complimentary parking, swimming and spa pool, restaurant and bar, tennis court and conference facilities.

**Accommodation - Hotel - 4 Star Plus**



## Thrifty Car Rental

**Legal Name: Rental Cars Limited**  
PO Box 39010, Harewood, Christchurch 8545  
540 Wairakei Road, Burnside, Christchurch  
Phone: 03 359 2720, Fax: 03 359 2726  
Website: www.thrifty.co.nz  
Email: wholesale@thrifty.co.nz  
National Sales & Marketing Manager: Nicki Sare  
Rental vehicle provider - brand new cars, wagons, 4WD's and minibuses. Nationwide network of locations. Internationally recognised and respected brand.

**Endorsed Visitor Transport**



## Totally Tourism New Zealand

**Legal Name: Totally Tourism Ltd**  
PO Box 634, Queenstown 9348  
29 Lucas Place, Queenstown Airport, Queenstown  
Phone: 03 441 4623, Fax: 03 441 4619  
Website: www.totallytourism.co.nz  
Email: mark@totallytourism.co.nz  
Managing Director: Mark Quickfall  
Business Development: Jackie Quickfall  
Totally Tourism - Quality New Zealand sightseeing and adventure activities; The Helicopter Line, Milford Sound Scenic Flights & Tours, Challenge Rafting, Queenstown Combos, Kiwi Magic Movie and Harris Mountains Heli-Ski.

**Endorsed Visitor Activity**



## Tourism Auckland

PO Box 5561, Wellesley Street, Auckland 1141  
Level 1, Tourism Auckland Centre, Viaduct Harbour  
Cnr Quay & Hobson Streets, Auckland  
Phone: 09 979 7070, Fax: 09 979 7080  
Website: www.aucklandnz.com  
Email: osborne@aucklandnz.com  
Chief Executive: Graeme Osborne  
International Marketing Manager: Jacqui Lloyd  
Marketing of Auckland Region including 3 Visitor Centres.

## Tourism Bay of Plenty

PO Box 13325, Tauranga Central 3141  
1st Floor, 12 Hamilton Street, Tauranga  
Phone: 07 577 6234, Fax: 07 577 6235  
Website: www.bayofplentynz.com  
Email: esther@bayofplentynz.com  
Marketing Manager: Esther Goldsworthy  
General Manager: Tim Burgess  
Regional Tourism Organisation for the Bay of Plenty region.

## Tourism Central Otago

PO Box 353, Alexandra 9340  
1 Dunorling Street, Alexandra  
Phone: 03 440 0637, Fax: 03 440 0606  
Website: www.centralotagonz.com  
Email: alison.mason@codc.govt.nz  
Marketing Officer: Alison Mason  
Marketing of Central Otago as a Regional Tourism Organisation.

## Tourism Coromandel

PO Box 592, Thames 3540  
1st Floor, Goldfields Shopping Centre, Thames  
Phone: 07 867 9073, Fax: 07 868 5986  
Website: www.thecoromandel.com  
Email: info@thecoromandel.com  
Chief Executive: Jim Archibald  
Events & Marketing Manager: Carol Muir  
Management and promotion of tourism within the region encompassing Coromandel Peninsula and Hauraki Plains.

## Tourism Dunedin

PO Box 1446, Dunedin 9054  
2nd Floor, Old National Bank Building,  
193 Princess Street, Dunedin  
Phone: 03 471 8043, Fax: 03 471 8021  
DX: YP80110 Dunedin  
Email: jhindson@tourismdunedin.co.nz  
Manager: Jan Hindson  
Marketing of Dunedin, Coastal Otago region.

## Tourism Eastland

**Legal Name: Tourism Eastland Incorporate**  
209 Grey Street, Gisborne  
Phone: 06 867 2000, Fax: 06 868 6138  
Website: www.gisbornenz.com  
Email: graham@gisbornenz.com  
Chief Executive Officer: Graham Breckell  
The Regional Tourism Organisation for Eastland, and operators of the Gisborne i-Site.

## Tourism Services Ltd

PO Box 123, Napier 4140  
2nd Floor, Lands House, Civic Court, Napier  
Phone: 06 834 1919, Fax: 06 834 0299  
Email: neil.fergus@tourismservices.co.nz  
General Manager: Neil Fergus  
Promotion and Marketing Manager: Jenny Robertson  
Operator of a variety of attractions ranging from Accommodation, Restaurant, Bars, Conference Centre MarineLand, Aquarium, Napier i-Site visitor centre.

## Tourism Waitaki

8 Itchen Street, Oamaru  
Phone: 03 434 1655, Fax: 03 434 0390  
Website: www.tourismwaitaki.co.nz  
Email: gm@wdb.co.nz  
General Manager: Glen Ormsby  
Regional Tourism Organisation. Marketing and promoting Oamaru and the Waitaki District.

## Tourplan Pacific Limited

PO Box 8837, Riccarton, Christchurch 8440  
Level 1, 128 Riccarton Rd, Christchurch  
Phone: 03 366 9669, Fax: 03 379 1091  
Website: www.tourplan.com  
Email: Geoff.Beaver@pa.tourplan.com  
Systems Consultant: Geoff Beaver  
General Manager: Tony Clarke  
Software suppliers to the Inbound and Outbound Wholesale Tourism Industry.

## Tranz Scenic

Wellington Railway Station, Bunny Street, Pipitea, Wellington  
Phone: 04 498 2090, Freephone: 0800 872 467  
Fax: 04 498 3081  
Website: www.tranzscenic.co.nz  
Email: award@tranzscenic.co.nz  
Inbound Sales Manager: Alison Ward

Marketing Manager: Andrea O'Connell  
Tranz Scenic is New Zealand's only long distance passenger rail service. This operation provides rail passenger transport for tourists and domestic travellers.

**Endorsed Visitor Transport**



## Traveltech Publishing

PO Box 13717, Armagh Street, Christchurch 8141  
443 Tuam St, Linwood, Christchurch  
Phone: 03 381 1380, Fax: 03 381 1387  
Website: www.destination-nz.com  
Email: kevin@travelmedia.co.nz  
Director: Kevin Elliott  
Traveltech is a publishing company that provides NZ supplier information to travel agents and wholesalers. Traveltech is the definitive NZ tourism industry, suppliers guide.

## Treetops Lodge

RD1, Rotorua 3077  
351 Kearoa Road, Horohoro, Rotorua  
Phone: 07 333 2066, Fax: 07 333 2065  
Website: www.treetops.co.nz  
Email: info@treetops.co.nz  
Director: John Sax  
Luxury lodge offering first class accommodation and facilities. 1000 hectares, over 70km walking tracks. Guided tours, fishing available. Conference, wedding & small/large function facilities.

## Troutline of NZ Ltd

PO Box 819, Taupo 3351  
Phone: 07 378 0895, Fax: 07 378 0849  
Website: www.troutlinenz.com  
Email: info@troutlinenz.com  
Marketing Manager: John Jones  
Charter fishing; Cruising; Overnighting - 45' launch lake taupo.

## Venture Southland

PO Box 1306, Invercargill 9840  
143 Spey Street, Invercargill  
Phone: 03 211 1429, Fax: 03 211 1401  
Website: www.venturesouthland.co.nz  
Email: enquiry@venturesouthland.co.nz  
Manager: Julie Paterson  
Regional Tourism Organisation covering Southland.

## Venture Taranaki

**Legal Name: Venture Taranaki Trust**  
PO Box 670, TMC, New Plymouth 4340  
41-43 Molesworth St, New Plymouth  
Phone: 06 759 5150, Fax: 06 759 5154  
Website: www.taranaki.co.nz  
Email: paul@venture.org.nz  
Regional Tourism Leader: Paul Stancliffe-White  
Marketing Assistant: Andrew Thomson  
Economic Development Agency. Regional Tourism Organisation. Film Unit.

## Vision Limousines Ltd

PO Box 21320, Henderson, Waitakere 650  
31 Humphrey Kemp Ave, Henderson, Auckland  
Phone: 09 836 4599, Fax: 09 936 1613  
Website: www.visiontours.co.nz  
Email: penny@visiontours.co.nz  
Director: Penny Adshead  
Tourism Transport: Limousines, Luxury Vans, Small Coaches, Sightseeing, Touring and airport transfers.

## Volcanic Air Safaris

PO Box 640, Rotorua 3040  
Lakefront Memorial Drive, Rotorua  
Phone: 07 348 9984, Fax: 07 348 4069  
Website: www.volcanicair.co.nz  
Email: dorien@volcanicair.co.nz  
Managing Director: Phill Barclay  
Director/Office Manager: Dorien Vroom  
Scenic Flights by Helicopters and Floatplanes.  
**Endorsed Visitor Service**



## Waimangu Volcanic Valley Ltd

PO Box 6141, Whakarewarewa, Rotorua 3043  
Waimangu Road, Rotorua  
Phone: 07 366 6137, Fax: 07 366 6607  
Website: www.waimangu.com  
Email: nature@waimangu.co.nz  
Chief Executive: Harvey James  
Volcanic and geothermal visitor attraction.  
**Endorsed Visitor Activity**





## ITOC Allied Supplier Members

### Waipuna Hotel & Conference Centre

PO Box 14164, Panmure, Auckland 1741  
 58 Waipuna Road, Mt Wellington, Auckland  
 Phone: 09 526 3000, Fax: 09 527 1937  
 Website: www.waipunahotel.co.nz  
 Email: GM@waipunahotel.co.nz  
 General Manager: David Comery  
 Hotel and Conference Centre.  
**Accommodation - Hotel - 3 Star Plus**



Website: www.westplaza.co.nz  
 www.bayplaza.co.nz  
 Email: sales@westplaza.co.nz  
 Director of Sales and Marketing:  
 Raewyn Ellis  
**The Bay Plaza Hotel**  
**Accommodation - Hotel - 3 Star**



### Zorb Rotorua

**Legal Name: Zorb Limited**  
 PO Box 586, Rotorua 3040  
 Western Road, Ngongotaha, Rotorua  
 Phone: 07 357 5100, Fax: 07 357 5102  
 Website: www.zorb.com  
 Email: rotorua@zorb.com  
 General Manager: Keith Kolver  
 Zorbing! - a unique New Zealand invention where customers (our "zorbonauts") travel downhill inside 3 metre plastic spheres - harnessed in, or sliding in water. Multiple person rides also available.  
**Endorsed Visitor Activity**



### Whakarewarewa Thermal Village Tours

**Legal Name: Whakarewarewa Village Charitable Trust**  
 PO Box 6148, Rotorua 3043  
 9A Tukiterangi Street, Rotorua  
 Phone: 07 349 3463, Freephone: 0800 924 426  
 Fax: 07 347 0100  
 Website: www.whakarewarewa.com  
 Email: ness@whakarewarewa.com  
 Chief Executive Officer: Vanessa Eparaima  
 Authentic Maori village - guided tours, hangi meals, cultural performances, and visitor participation activities.  
**Endorsed Visitor Activity**



### West Plaza Hotel / The Bay Plaza Hotel

PO Box 11648, Manners Street, Wellington 6142  
 West Plaza Hotel, 110-116 Wakefield Street, Wellington  
 The Bay Plaza Hotel, 40-44 Oriental Parade  
 Phone: 04 474 3553, Fax: 04 473 1454  
 DX: SX10045 Wellington

### Whale Watch Kaikoura Ltd

PO Box 89, Kaikoura 7340  
 The Whaleway Station, Kaikoura  
 Phone: 03 319 7727, Fax: 03 319 5160  
 Email: admin@whalewatch.co.nz  
 Chief Executive: Wally Stone  
 Principle Activities: To take visitors by boat to view whales, marine life and activity along the Kaikoura Coast.  
 Secondary Activities: Restaurant, Retail Shop, Information and Booking Agent and Business Advisory.  
**Endorsed Visitor Activity**



Do you need another copy of the directory?

Phone:

0800 876 334

## Qualmark is New Zealand Tourism's official mark of quality

expect more...  
 choose Qualmark®  
 assisting businesses to be their best;  
 helping visitors buy with confidence

All tourism businesses that display the Qualmark® have undergone a rigorous on-site assessment, identifying them as professional and trustworthy.

### Key to Accommodation Star Grades

- ★ **Plus**      **Acceptable.** Meets customers' minimum requirements.

---

- ★★ **Plus**      **Good.** Exceeds minimum quality requirements.

---

- ★★★ **Plus**      **Very good.** Good to very good quality facilities and services.

---

- ★★★★ **Plus**      **Excellent.** Consistently achieves high quality levels.

---

- ★★★★★      **Exceptional.** Among the best available in New Zealand.

**Applied For**      The property is undergoing assessment.

### Activity, Transport and Service

**Endorsed**      Meets or exceeds tourism quality standards



Look for the distinctive yellow and black logos in this publication or visit [www.newzealand.com](http://www.newzealand.com)



**ACCOMMODATION**

**Accommodation Services**

Accor Hotels and Resorts New Zealand & Fiji  
**See ad page 24**  
 Best Western NZ  
 Emerald Hotel Gisborne  
**See ad page 23**  
 Farm to Farm Agricultural Tours Ltd  
 Heritage and Character Inns of New Zealand  
 Holiday Accommodation Parks Association of New Zealand  
 Hotel Paihia - Bay of Island, Aspen on Queenstown  
 Millennium, Copthorne, Kingsgate Hotels and Resorts  
 New Zealand Apartments  
 NZ Lodge Association Inc  
 Stella Resorts Group - Peppers, Breakfree & Ambia brands  
 Stonehurst Accommodation  
 The Hermitage Hotel

**Home and Farm Stays**

Farm Stay Ltd  
 Farm to Farm Agricultural Tours Ltd  
 New Zealand Farm Holidays Ltd  
 Riverlands Activity & Development Centre Ltd  
 Rural Tourism Holdings

**Hotels**

Accor Hotels and Resorts New Zealand & Fiji  
**See ad page 24**  
 Bayview Chateau Tongariro  
**See ad page 24**  
 Bayview Wairakei Resort  
**See ad page 24**  
 Chateau on the Park  
 Choice Hotels Australasia Ltd  
 Corstorphine House  
**See ad page 23**  
 Duxton Hotels New Zealand  
 Edgewater Resort Hotel  
 Elms Hotel Ltd  
 Emerald Hotel Gisborne  
**See ad page 23**  
 Heritage Hotel Management Ltd  
 Hilton Auckland  
 Hotel Paihia - Bay of Island, Aspen on Queenstown  
 Hyatt Regency Auckland  
 InterContinental Hotels Group  
 Invercargill Licensing Trust  
 Langham Hotel Auckland  
 Larnach Castle

**EMERALD HOTEL**  
 GISBORNE NEW ZEALAND

Phone: +64 6 868 8055  
 Freephone: 0800 EMERALD (363 725)  
 Fax: +64 6 868 8066  
 Corner Reads Quay and Gladstone Road,  
 Gisborne  
 P O Box 2143, Gisborne  
 Email: info@emeraldhotels.co.nz  
 Website: www.emeraldhotels.co.nz

TPE594



Book now using  
 online availability or GDS

Corstorphine, Dunedin, New Zealand  
 ph 64 3 4871000 fax 64 3 487 6672  
 e-mail info@corstorphine.co.nz  
 website www.corstorphine.co.nz



**CORSTORPHINE HOUSE**  
 PRIVATE HOTEL



36 Sir William Pickering Drive,  
 Burnside, Christchurch.  
 DX WP 24512. PO Box 5341,  
 Burnside, Christchurch.

Phone: 64 3 358 7900  
 or 0800 650 101  
 Fax: 64 3 358 5012

Reservations email:  
 res@mchg.co.nz  
 Sales email: sales@mchg.co.nz

Trade organisations; HANZ,  
 ITOC (Allied), NZTIA

**TRADE SITES:**



www.goldenchain.co.nz/trade



www.gokiwihotels.com/trade



www.gokoalahotels.com/trade



www.mainstay.co.nz/trade



www.oceana.co.nz/trade

RELAX | SAVOUR | EXPLORE

The Bay of Many Coves Resort in the Marlborough Sounds boasts an enviable reputation both as a destination in its own right and for its commitment to creating new and innovative cuisine while offering a level of customer service that will see you return time and time again.

**BAY of MANY COVES**  
 RESORTS

QUEEN CHARLOTTE SOUND PRIVATE SAC, PCTON, NEW ZEALAND  
 TEL: +64 3 57 95 771 or 0800 3799 771, FAX: +64 3 57 95 777  
 EMAIL: enquiries@bayofmanycovesresort.co.nz  
 www.bayofmanycovesresort.co.nz

# ITOC WEBSITE

www.itoc.org.nz

## The best of both worlds



www.wairakei.co.nz  
0800 RESORT  
(0800 737 678)

With two world class options for a stay in the Central North Island located near Lake Taupo or Mount Ruapehu, we have the ideal place to inspire you on your next holiday or conference.



www.chateau.co.nz  
0800 CHATEAU  
(0800 242 832)



## A HOTEL TAILORED TO YOUR NEEDS

ACCOR, THE WORLD'S LEADING HOTEL GROUP OFFERS QUALITY HOTELS AND RESORTS THROUGHOUT NEW ZEALAND AND THE SOUTH PACIFIC. WITH THE WIDEST SELECTION OF HOTELS IN THE REGION, YOU CAN BE ASSURED OF A WARM WELCOME, A COMFORTABLE STAY AND A MEMORABLE EXPERIENCE.

For more information visit

**ACCORTRADE.INFO**



SOFITEL Grand Mercure NOVOTEL  
Mercure all seasons ibis FORMULE 1





# Enjoy the best of both worlds

STAY WHERE THE ACTION IS AT THE SKYCITY HOTEL...  
OR DISCOVER AN OASIS OF LUXURY AT THE 5-STAR SKYCITY GRAND HOTEL

A vast array of entertainment options await you at the 344 room, 4+ star SKYCITY Hotel. A roof top heated pool, fitness & business centre, 15 restaurants & bars, Sky Tower, two casinos, live entertainment and a 700 seat theatre.

But if you're after something more indulgent, the 5-star Grand Hotel offers a comfortable, sophisticated and restful alternative: 316 exquisitely appointed guest rooms, 2 restaurants, including 'dine by Peter Gordon', a members only Club Lounge, an indulgent 10-treatment room spa, a business and fitness centre equipped with the latest technology, 25 metre lap pool and a world class convention centre.



SKYCITY HOTEL  
Corner Victoria and Hobson Streets  
Auckland, New Zealand  
Telephone +64 9 363 6000  
[www.skycityauckland.co.nz](http://www.skycityauckland.co.nz)



SKYCITY GRAND HOTEL  
90 Federal Street  
Auckland, New Zealand  
Telephone +64 9 363 6000  
[www.skycityauckland.co.nz](http://www.skycityauckland.co.nz)





## ITOC Allied Supplier Members

### Hotels continued

Luxmore Resort Hotel  
 Millbrook Resort  
 Millennium, Copthorne, Kingsgate Hotels and Resorts  
 Mitchell Corp New Zealand Ltd  
**See ad page 23**  
 Mount Cook Collection Ltd  
 Museum Hotel  
 New Zealand Hotel Council (Inc)  
 Millbrook Resort & Country Club  
 Mount Cook Collection Ltd  
 Oakridge Pool and Spa Resort  
 Outrigger Hotels and Resorts  
 Riverlands Activity & Development Centre Ltd  
 Outrigger Hotels and Resorts  
 Rendezvous Hotels (NZ) Limited  
 Rydges Hotels & Resorts  
 Scenic Circle Hotels Ltd  
 Sky City (Auckland) Ltd  
**See ad page 25**  
 Stamford Plaza Auckland  
 Stella Resorts Group - Peppers, Breakfree & Ambia brands  
 Sudima Hotel Lake Rotorua  
 The Brentwood Hotel  
 The Hermitage Hotel  
 The Spencer on Byron  
 Waipuna Hotel & Conference Centre  
 West Plaza Hotel / The Bay Plaza Hotel

### Luxury Lodges

Athenry Lodge  
 Bayview Chateau Tongariro  
**See ad page 24**  
 Bayview Wairakei Resort  
**See ad page 24**  
 Boutique Hotels & Lodges New Zealand  
 Grasmere Lodge  
 Hilton Auckland  
 Hotel du Vin  
 Huka Lodge  
 NZ Lodge Association Inc.  
 Stella Resorts Group - Peppers, Breakfree & Ambia brands  
 The George, Christchurch  
 Terrace Downs High Country Resort  
 Treetops Lodge

### Motels and Lodges

Athenry Lodge  
 Mount Cook Collection Ltd  
 River Valley Ventures  
 Serenada Country Lodge  
 Skyline Enterprises Ltd  
 Stonehurst Accommodation

**WHALE WATCH®**  
 KAIKOURA NEW ZEALAND

WWW.WHALEWATCH.CO.NZ  
 FREEPHONE - 0800 655 121

### Resorts

Bay of Many Coves Resort  
**See ad page 23**  
 Bayview Chateau Tongariro  
**See ad page 24**  
 Bayview Wairakei Resort  
**See ad page 24**  
 Edgewater Resort Hotel  
 Millennium, Copthorne, Kingsgate Hotels and Resorts  
 Millbrook Resort & Country Club  
 Terrace Downs High Country Resort

### ACTIVITIES & ATTRACTIONS

### Adventure Activities

A J Hackett Bungy New Zealand Ltd  
 Abel Tasman Kayaks  
 Air Safaris  
 Army Museum Waiouru  
 Bay Tours / Moa Escape  
 Bush and Beach  
 Dart River Safaris Ltd  
 Explore NZ  
 Goldfields Jet Ltd  
 Haast River Safari  
**See ad page 27**  
 Helistar Helicopters  
 Hells Gate and Wai Ora Spa  
 Huka Jet  
 Info & Track Ltd  
 Kawarau Jet Services  
 Longridge Fun Park  
 Mountain Air  
 Mountain Valley  
 Naturally New Zealand Holidays (95) Ltd  
 Ngai Tahu Tourism  
 Pakiri Beach Horse Rides  
 Queenstown Rafting

**TAUPO BUNGY**

202 SPA RD:TAUPO:NEW ZEALAND  
**0800 888 408**  
 www.taupobungy.com

**Auckland & Bay of Islands**  
**EXPLORE NZ**  
 The Ultimate New Zealand Experience  
**SAILNZ**

- NZL40 & NZL41 - America's Cup Experience
- Lion New Zealand - Coastal Maxi Adventure
- 'On the Edge' - Day Sail in the Bay of Islands
- Sailing School - Unique Sailing Education

**DOLPHIN DISCOVERIES**

- Discover the Bay - Bay of Islands eco-cruise
- Swim with the Dolphins - Marine adventure - Once in a lifetime opportunity

**AUCKLAND'S DOLPHIN & WHALE SAFARI**

- Cruise and commentary of gulf islands
- Day and evening cruises including BBQ

**Ph: 0800 EXPLORE**  
 (3 9 7 5 6 7)

**www.explorenz.co.nz**

Explore NZ is parent company to Sail NZ, Auckland's Dolphin & Whale Safari, and Dolphin Discoveries.

*Adventure/Activities continued*

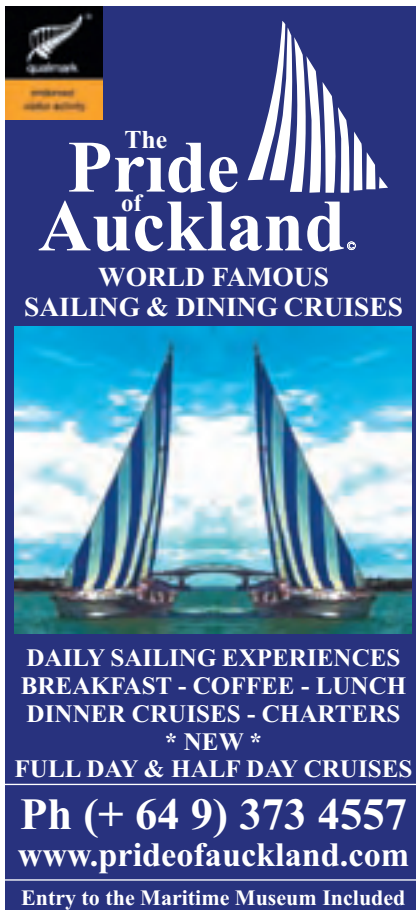
River Valley Ventures  
Sail NZ  
Shotover Jet (Queenstown ) Ltd  
Taupo Bungy, Mokai Gravity Canyon  
The Farmhouse Rotorua Ltd  
The Pride of Auckland Co Ltd  
**See ad page 27**  
Totally Tourism New Zealand  
Treetops Lodge  
Troutline of NZ Ltd  
Zorb Rotorua

**See ad page 24**

Christchurch Casinos Ltd  
Classic Decor  
Comvita Visitor Centre  
GoldFields Mining Centre  
Haast River Safari  
**See ad page 27**  
Hawke's Bay Cultural Trust  
Hells Gate and Wai Ora Spa  
Hobbiton Movie Set Tours  
Huka Jet  
Kiwi 360  
Kiwi Haka  
Larnach Castle  
Longlands Farm  
Oamaru Blue Penguin Colony  
Orakei Korako Geysersland Resort  
Paradise Valley Springs Ltd  
Polynesian Spa Ltd  
Prawn Farm  
Rainbows End Ltd & Christchurch Gondola  
Rainbow Springs Nature Park & Kiwi Encounter  
Redwoods Gift Shop & Visitor Centre  
Rotorua 5 Star Attractions  
Shantytown

**Attractions**

A J Hackett Bungy New Zealand Ltd  
Agrodome  
Army Museum Waiouru  
Auckland Museum  
**See ad page 27**  
Bayview Chateau Tongariro  
**See ad page 24**  
Bayview Wairakei Resort



**The Pride of Auckland.**  
WORLD FAMOUS  
SAILING & DINING CRUISES

DAILY SAILING EXPERIENCES  
BREAKFAST - COFFEE - LUNCH  
DINNER CRUISES - CHARTERS  
\* NEW \*  
FULL DAY & HALF DAY CRUISES

**Ph (+ 64 9) 373 4557**  
**www.prideofauckland.com**

Entry to the Maritime Museum Included



**ISLAND ESCAPE CRUISES**

Centre of operation is the purpose built  
**LUXURY EXPEDITION CRUISE SHIP  
'ISLAND PASSAGE'**

- 22 overnight passengers
- 200 day cruise passengers
- Operate Overnight Cruises (1 to 5 nights)
- Sports Fishing & Heli-Fishing Adventures
  - Conference & Meetings Afloat

all within the Hauraki Gulf Marine Park.  
Ship includes its own twin-engine helicopter.

**For brochures, product manual, rates  
and general information contact:**  
**Island Escape Cruises - Peter Bissett**  
Tel: +64 9 358 1717 Fax: +64 9 358 1564  
sales@islandescape.co.nz

**www.islandescape.co.nz**




**HAAST RIVER SAFARI**

discover the haast

Departures daily at 9am & 2pm.  
The Red Barn, SH6, Haast Junction  
Freephone: 0800 865 382  
www.haastriver.co.nz



**AUCKLAND MUSEUM**

Auckland Domain  
Private Bag 92018  
Auckland  
New Zealand

INFOLINE: 09 306 7067  
ADMINISTRATION: 09 309 0443  
www.aucklandmuseum.com

OPENING HOURS:  
10am - 5pm every day  
except Christmas Day

FOR ALL TOUR GROUP  
BOOKINGS CONTACT:  
Vasiti Camaibau  
Phone 09 306 7048  
Fax 09 306 7080  
bookings@aucklandmuseum.com

FOR GROUP RATES CONTACT:  
Manager Tourism Sales  
Boris Sokratov  
Phone 09 306 7086 or  
09 3009 0443

TAMAKI PAENGA HIRA  
**AUCKLAND MUSEUM**

**SHANTYTOWN**  
EXPLORING THE HEART OF NEW ZEALAND

**THE WEST COAST'S PREMIER CULTURE & HERITAGE ATTRACTION**

Open 8.30am to 5pm, 7 days a week (except Christmas day)

- Licensed Cafe & Bar
- Steam Train ride
- Gold Panning 'Guaranteed to strike!'
- Shantytown's own Post Office
- Nature walks
- Old Time Photos
- Old Fashioned Boiled Sweets
- Souvenirs & Gifts
- Education Centre
- Function & Events Centre

10km south of Greymouth  
Less than 3 hours drive from Christchurch

Shantytown  
Rutherglen Road  
Paroa  
Greymouth  
West Coast  
New Zealand  
T: +64 3 782 6634  
F: +64 3 782 6649  
E: info@shantytown.co.nz  
W: www.shantytown.co.nz

## encounter... Kaikoura

### Kaikoura, Albatross capital of the world.

Enjoy close at hand an array of Albatross, Petrels, Shearwaters, Terns, Gulls and many more. Trips 3 times daily. Bookings essential. [www.oceanwings.co.nz](http://www.oceanwings.co.nz)

**Watch or swim with the dusky dolphins** off the stunning Kaikoura Coast. Trips 3 times daily. Bookings essential. (Dolphin swimming - subject to availability)

[www.dolphin.co.nz](http://www.dolphin.co.nz)

New in Kaikoura... across the beach on the Esplanade, for great coffee, a delicious breakfast or a mouthwatering lunch. Our gallery/shop offers quality designer clothing and an interesting range of innovative gift ideas.

Bookings for dolphins & albatross  
Encounter Kaikoura  
96 Esplanade, Kaikoura  
Ph 03-319 6777  
**Freephone 0800 733 365**



[www.encounterkaikoura.co.nz](http://www.encounterkaikoura.co.nz)

Sky City (Auckland) Ltd  
**See ad page 25**  
 Skyline Enterprises Ltd  
 Tamaki Tours Ltd  
 Te Papa  
 Te Puia  
 The Buried Village  
 The Kauri Museum  
 The Pride of Auckland Co Ltd  
**See ad page 27**  
 Tourism Services Ltd  
 Waimangu Volcanic Valley Ltd  
 Whakarewarewa Thermal Village Tours  
 Whale Watch Kaikoura Ltd  
**See ad page 26**

## Cruises

Chris Jolly Outdoors  
 Clearwater Charters  
 Dart River Safaris & Funyaks  
 Explore NZ  
 Fullers Bay of Islands  
 Haast River Safari  
**See ad page 27**  
 Island Escape Cruises  
**See ad page 27**  
 Kings Dolphin Cruises & Tours  
 Real Journeys Ltd  
 Sail NZ  
 The Pride of Auckland Co Ltd  
**See ad page 27**

## Sightseeing and Tours

A J Hackett Bungy New Zealand Ltd  
 Bay Tours (Tours of the Nelson Region)  
 Bush and Beach  
 Canterbury Leisure Tours Ltd  
 Chris Jolly Outdoors  
 Christchurch Tramway & Christchurch Gondola  
 Comvita Visitor Centre  
 Cruising Milford Sound Ltd  
 Dolphin Encounter  
 The Pride of Auckland Co Ltd

**See ad page 28**  
 Dart River Safaris & Funyaks  
 Elite Tour Connections Ltd  
 Explore NZ  
 Farm to Farm Tours  
 Footprints - Waipoua  
 Gannet Safaris Overland Ltd  
 Haast River Safari  
**See ad page 27**  
 Hammond's Scenic Tours  
 Helistar Helicopters  
 Hobbiton Movie Set Tours  
 Info & Track Ltd  
 InterCity Group (NZ) Ltd  
 Island Escape Cruises  
**See ad page 27**  
 John Freed Tours & Coachlines  
**See ad page 30**  
 Kiwi Discovery  
 Leisure Time Tours  
 Longridge Fun Park  
 MarlboroughTravel.co.nz  
 Maui Rentals, Johnstons Coachlines, Great Sights/  
 Leisure  
 Mountain Valley  
 Mt Tarawera NZ Ltd  
 Naturally New Zealand Holidays (95) Ltd  
 New Zealand Educational Tours (2006) Ltd  
 Rainbow Springs Nature Park & Kiwi Encounter  
 Redwoods Gift Shop & Visitor Centre  
 Tamaki Tours Ltd  
 The Pride of Auckland Co Ltd  
**See ad page 27**  
 Totally Tourism New Zealand  
 Whakarewarewa Thermal Village Tours

## Scenic Flights

Air Fiordland  
 Air National Corporate Limited  
 Air Safaris & Services NZ Ltd  
 Glacier Helicopters  
 Helistar Helicopters  
 Kiwi 360  
 Mountain Air

Over the Top - the helicopter company  
 Totally Tourism Ltd  
 Volcanic Air Safaris

## Sporting Activities

The Club at Terrace Downs Ltd  
 Totally Tourism Ltd  
 Pacific Tourways Limited  
 Pavlovich Coachlines Ltd (NZ)  
 Ritchies Transport Holdings Ltd  
 Scenic Coachlines Ltd

## Trekking

Alpine Guides Fox Glacier  
 Bush and Beach  
 Chris Jolly Outdoors  
 Dart River Safaris & Funyaks  
 Footprints - Waipoua  
 Info & Track Ltd  
 Kaingaroa Timberlands Management Ltd  
 Mountain Valley  
 Totally Tourism Ltd

## Maori Culture

Footprints - Waipoua  
 Hells Gate and Wai Ora Spa  
 Kiwi Haka  
 Mt Tarawera NZ Ltd  
 Pakiri Beach Horse Rides  
 Tamaki Tours Ltd  
 Te Puia  
 The Buried Village  
 Whakarewarewa Thermal Village Tours  
 Whale Watch Kaikoura Ltd  
 The Pride of Auckland Co Ltd  
**See ad page 26**



**Are you passionate about Tourism?**  
 Enable your company to gain recognition for superlative staff and service

**Workplace assessment is available for:**

- Attraction Guides
- Horse Trek Guides
- Excursion Guides
- Adventure Tourism
- Conventions Organisers
- Tour Leaders
- Casino Workers
- Travel Agents
- Cruise Operators
- Rental Vehicle Staff
- Holiday Park Staff

Training subsidies and other assistance is available from your industry training organisation. Contact Aviation, Tourism and Travel Training Organisation [info@atto.org.nz](mailto:info@atto.org.nz), ph (04)499 6570 or visit our website: [www.atto.org.nz](http://www.atto.org.nz)

**ATTO**  
 Aviation, Tourism & Travel  
 Training Organisation

TD030

## RETAIL & RESTAURANTS

### Restaurants

Bayview Chateau Tongariro

**See ad page 24**

Bayview Wairakei Resort

**See ad page 24**

Corstorphine House

**See ad page 23**

Emerald Hotel Gisborne Limited

**See ad page 23**

Harbourside Seafood Bar & Grill

Hilton Auckland

Kiwi 360

Kiwi Country Limited

Longlands Farm Restaurant

Mount Cook Collection Ltd

The George, Christchurch

The Pride of Auckland Co Ltd

**See ad page 27**

Whakarewarewa Village Charitable Trust

### Retail

AA Tourism

Classic Sheepskins

DFS Galleria

GoldFields Mining Centre

Hawke's Bay Cultural Trust

Kiwi 360

Kiwi Country Limited

Longridge Fun Park

Te Papa

The Kauri Museum

The Nuance Group (NZ) Ltd

## SERVICES & TRAINING

### Accounting and Finance

Amadeus GTD Australia Pty Ltd

Hilton Auckland

Ross Melville PKF

### Advertising & Marketing

Reserve New Zealand Ltd

Rotorua 5 Star Attractions

Kiwi 360

Latitude Nelson

Queenstown Resort College

Rainbow Springs Ltd

Reserve Group

The New Zealand School of Travel and Tourism

Tourism Eastland

Venture Southland

Venture Taranaki

### General Services

AA Tourism

Farm to Farm Tours

Kaingaroa Timberlands Management Ltd

Money Direct Pty Ltd

New Zealand Hotel Council (Inc)

Positively Wellington Tourism

### Industry Organisation

Holiday Accommodation Parks Association of New Zealand

New Zealand Maori Tourism Society

### Insurance

Industrial & Commercial Insurance Brokers

### Publishing and Brochure Distribution

AA Tourism

Stocklink Distribution

Traveltech Publishing

### Technology

Farm to Farm Tours

Money Direct Pty Ltd

Tourplan Pacific Limited

## TRANSPORT

### Airlines

Air National Corporate Limited

Air New Zealand Ltd

Air Safaris

Cathay Pacific Airways

Over the Top - the helicopter company

Qantas Airways Ltd

Singapore Airlines Limited

### Limousines

A2B Luxury Lines Ltd

Elite Tour Connections Ltd

Hallmark Limousines Ltd

Vision Limousines Ltd

### Rail Travel

Tranz Scenic

### Rental Vehicles

Avis New Zealand

Budget Rent A Car

Europcar New Zealand

Island Escape Cruises

**See ad page 27**

John Freed Tours & Coachlines

**See ad page 30**

Maui Rentals, Johnstons Coachlines, Great Sights/Leisure

Thrifty Car Rental

Tourism Holdings Ltd

### Sea Transport

Bay Tours / Moa Escape

Black Cat Group

Dart River Safaris & Funyaks

Fullers Group Limited

Interislander

Island Escape Cruises

**See ad page 27**

### Shuttles

Kiwi Discovery

### Tour Coaches

InterCity and Newmans Coachlines

John Freed Tours & Coachlines

**See ad page 30**

Kaingaroa Timberlands Management Ltd

Leisure Time Tours

Maui Rentals, Johnstons Coachlines, Great Sights/Leisure

Leisure

Oceania Coachlines Limited

Pavlovich Coachlines

Do you need another copy of the directory?

Phone:  
**0800 876 334**



You've only seen

## New Zealand

when you've seen the bit in between



For information and bookings see your travel agent, go to [www.interislander.co.nz](http://www.interislander.co.nz) or call 0800 802 802.

IT10119



## JOHN FREED TOURS & COACHLINES

John Freed Tours & Coachlines is a New Zealand owned and operated company specialising in:

- Tour Itineraries
- Special Interest Tours
- Golf Tours

Operated as an Owner/Operator for 17 years.

Member of: Allied ITOC, Tourism Industry Association (Inc), NZ Tour Drivers Guild, Tourism Waikato, SKAL (Hamilton), Rotary Club Te Awamutu. Attained "Kiwi Host" Certificates.



PO Box 102

Te Awamutu

Phone: 027 494 3633

Email: [johnfreedtours@hotmail.com](mailto:johnfreedtours@hotmail.com)