New Zealand

Inbound

Travel Directory 2011

ITOC - *CELEBRATING 40 YEARS*

THE DISTRIBUTION CHANNEL FOR NEW ZEALAND TOURISM
MARKETING NEW ZEALAND OVERSEAS 1971-2011

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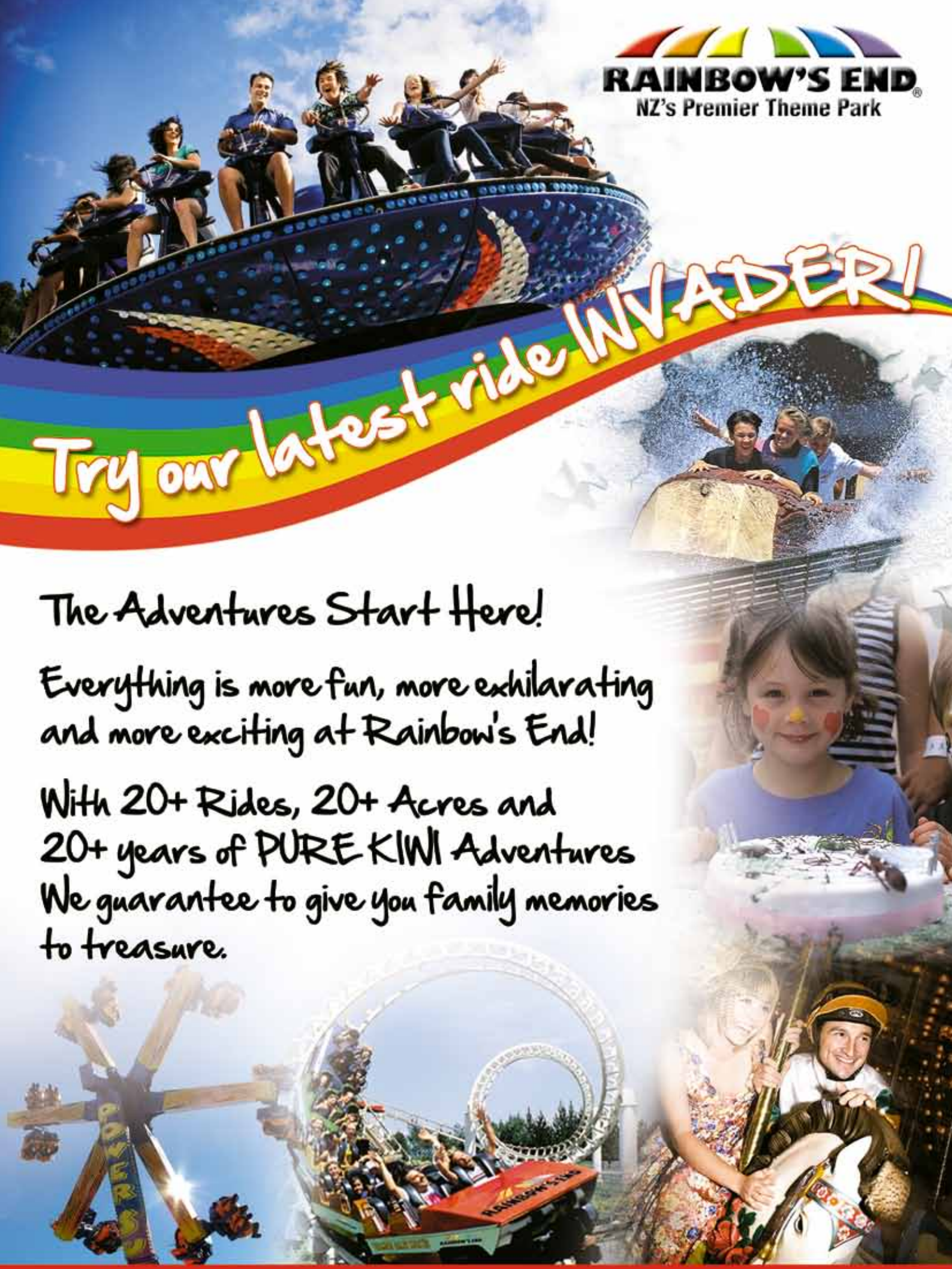
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Kersone Creek, Rotorua
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Photography Thank you to all the RTOs who provided photos.
For a full list see page 49.

Welcome

Welcome to the New Zealand Inbound Travel Directory 2011, your authoritative guide to those New Zealand tour operators and suppliers who handle a large share of New Zealand's inbound tourism business and who are members of the Inbound Tour Operators Council (ITOC).

We know from feedback that this annual publication is valued as a major source of information by our New Zealand members and overseas tour wholesalers and retail travel agencies.

ITOC plays an important role within the country's tourism industry and enjoys a close working relationship with the various Regional Tourism Organisations, Tourism New Zealand, Qualmark and other key national tourism bodies. Our focus is very much on stimulating business to business relationships between companies throughout the travel distribution chain as well as in enhancing quality and adding value.

In recent years ITOC has strengthened its focus on quality by implementing an Inbound Tour Operator accreditation system in conjunction with Qualmark. All ITOC full member inbound tour operators are now Qualmark accredited and must meet minimum standards ensuring that we play our part in New Zealand delivering a world-class visitor experience.

A desire amongst the membership to simplify and streamline the membership criteria for Full Member Inbound Tour Operators has seen the implementation of new rules that should make membership in ITOC a more attractive proposition for smaller operators.

Best wishes

Paul Yeo
Chief Executive

Brian Henderson
President

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Quality Assured Star Rating System

★ **Acceptable**
Meets customers' minimum requirements.

★★ **Good**
Exceeds the minimum quality requirements.

★★★ **Very good**
Good to very good quality facilities and services.

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Plus
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Applied for
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Traveltrade is the voice of New Zealand travel and tourism, offering an informative and an innovative insight into this industry. Editorial encompasses business news, trade and road show promotions, destinational features, people and property updates as well as airline action.

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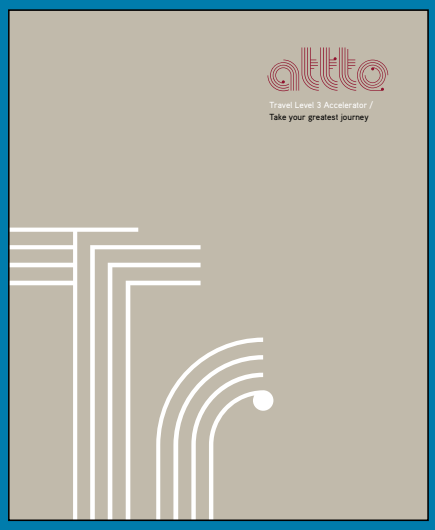

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MAP OF NEW ZEALAND – SOUTH ISLAND

ITOC FULL MEMBERS – INBOUND TOUR OPERATORS

A CHINA TRAVEL
Legal Name: A China Travel Company Ltd
Level 6A, 155 Queen St. Auckland
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Inbound Manager: Iris Li
Email: acts@achinatravel.co.nz
Key Markets: *Asia (All), Australia, China, Malaysia, New Zealand, Singapore, South East Asia, Taiwan, Thailand.*

Endorsed Inbound Tour Operator

AAT KINGS TOURS
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Website: www.aatkings.com
Financial Controller: Mark Turner
Email: mark.turner@aatkings.co.nz
General Manager - Operations: Bruce Gentry
Email: bruce.gentry@aatkings.co.nz
Key Markets: *Australia, Canada, Europe (All), United Kingdom, United States.*

Endorsed Inbound Tour Operator

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Free Ph: 0800 739009 **DX:** GB22517 Hamilton
Email: info@agritravel.co.nz
Website: www.agritravel.co.nz
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Website: www.anznaturetours.com
Director: Frank Hildebrandt
Email: frank@anznaturetours.com
Reservations: Catherine Romanova
Email: reservations@anznaturetours.com
Our NZ and Australian guided tours present those aspects, which make New Zealand and Australia especially interesting for the international visitor. We cater for both, small-group tours, providing a more intimate experience of out-of-the-way destinations, as well as for larger groups on request. Proven Expertise: In over 16 years of existence, we have established many lasting relationships with several Australia & New Zealand specialists in Europe and the US. Their appreciation of our service and the exceptional skills of our multi-lingual guides confirm our strength in this market. ANZ NATURE TOURS Ltd is a Qualmark Inbound Tour Operator. Qualmark, NZ Tourism's official mark of quality, is a quality accreditation system that measures a business against customer standards. Providing consistently world class service is the success of our business and the benefit of our products.
Key Markets: *Eastern Europe, Europe (All), Scandinavia, United States.*

Endorsed Inbound Tour Operator

AOT NEW ZEALAND
9/151 Queen St, Auckland, 1010
Ph: 09 309 2565 **Fax:** 09 309 3216
Email: stephen.marshall@aot.co.nz
Website: www.aot.co.nz
Acting General Manager: Stephen Marshall
Email: stephen.marshall@aot.co.nz
Key Markets: *Europe (All), Latin/South America, South Africa, United Kingdom, United States.*

Endorsed Inbound Tour Operator

APT GROUP
Legal Name: APT International Tours Ltd
Suite 4, Level 1, 20 Augustus Tce Parnell Auckland
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Ph: 09 302 5780 **Fax:** 09 302 0970
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General Manager NZ Tours: Michael Cook
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Key Markets: *Australia, Canada, Central Europe/ Germany, Europe (All), United Kingdom, United States.*

Endorsed Inbound Tour Operator

ATS PACIFIC
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Level 4, Westfield Tower, Westfield Shoppingtown, cnr Great South Road and Wiri Station Road Manukau City Auckland
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Email: stuart@atspacific.co.nz
Manager Operations: Ken McTague
Email: ken@atspacific.co.nz
A.T.S Pacific, which has inbound operations based in New Zealand, Australia and Fiji, established its business in the South Pacific region in 1979. Within A.T.S Pacific, divisions specialise in services for - Group Travel including technical, sporting and general interest - Independent Travel including fly-drives, seat in coach and tailor-made itineraries - Meetings, Incentives, Conferences, One-off Events and Cruise ships. We offer our clients: - Strong buying power - Detailed local knowledge and expertise - Immediate access to travel intelligence, touring information and competitive rates - An extensive inventory of hotel rooms - Access to a wide stable of services and a range of communications options including an internet booking service.
Key Markets: *Asia (All), Central Europe/Germany, Europe (All), Japan, Rest of World, Scandinavia, South Africa, United Kingdom, United States.*

Endorsed Inbound Tour Operator

AUSTRALIA TOURS
Suite 2, Level 4, 300 Queen Street Auckland
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Managing Director: Jaegwan Han
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Key Markets: *Asia (All).*

Endorsed Inbound Tour Operator

CHINA TRAVEL SERVICE NZ
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Website: www.chinatravel.co.nz
Manager: Lisa Li
Email: lisa@chinatravel.co.nz
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Ph: 09 300 1601 **Fax:** 09 379 2372
DX: CP27510 Auckland
Email: contiki@contiki.co.nz
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Operations Manager: Murray Scott
Email: murray.scott@contiki.co.nz
Key Markets: *Asia (All), Australia, Canada, Central Europe/Germany, Europe (All), New Zealand, United States.*

Endorsed Inbound Tour Operator

GENERAL TRAVEL NEW ZEALAND

Level 2, Greentree House, 143 Nelson Street, Auckland
PO Box 3981, Shortland Street, Auckland, 1140
Ph: 09 377 1764 **Fax:** 09 309 4167
DX: CX10028 Auckland
Email: peter.black@gt.co.nz
Website: www.general-travel.co.nz
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Executive Director: John Sng
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General Manager: Anna Black
Email: anna.black@gt.co.nz
General Travel New Zealand is one of the country's longest established inbound tour operators, with a growing international clientele seeking its highly personalised travel management service. Founded in 1973, the company's depth of experience together with its commitment to provide the best possible quality in service and product development has earned it a solid reputation throughout the Pacific Rim and beyond. And because General Travel New Zealand is privately owned and operated, its principals bring a truly "hands-on" approach to their business. They have a personal and direct interest in meeting, and even exceeding, the expectations of individual travellers and groups of visitors from markets including North America, Australia, Japan, Asia, Europe, South Africa, India and South America. The company's staff is widely experienced and dedicated to ensuring clients are more than satisfied with every aspect of its service. Specialist divisions, employing highly-skilled, multi-lingual staff with intimate knowledge of New Zealand, cater for the range of widely differing needs of the company's diverse visitor markets. General Travel New Zealand is affiliated to recognised tour operator and travel associations throughout the Pacific Rim and is a member of the General Travel Group of companies which operates in the region, actively promoting travel to the South Pacific. Kiwiway brings together much of General Travel's FIT package range, under the Kiwiway branding.
Key Markets: *Asia (All), Canada, China, Europe (All), India, Indonesia, Japan, Latin/South America, Malaysia, Rest of World, Singapore, South Africa, Taiwan, Thailand, United Kingdom, United States.*

Endorsed Inbound Tour Operator

GREEN REALM TRAVEL

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Email: customerservice@greenrealmtravel.com
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Sales & Marketing Manager: John Ayoub
Email: john@greenrealmtravel.com
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Email: blake@greenrealmtravel.com
Green Realm Travel is an inbound tour company, operating small group tours throughout New Zealand and providing personalised itineraries for the discerning independent traveller.
Key Markets: *Australia, Brunei, Canada, Central Europe/ Germany, Eastern Europe, Japan, Latin/South America, New Zealand, Scandinavia, Singapore, South Africa, United Kingdom, United States.*

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GSN PACIFIC

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Operations Manager: Grace Tan
Key Markets: *Asia (All), Australia, China, Indonesia, Malaysia, Singapore, Thailand.*

Endorsed Inbound Tour Operator

GTA BY TRAVELPORT

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Manager NZ: Peter Mundell
Email: peter.mundell@gta-travel.co.nz
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Email: stephen.ecclestone@gta-travel.co.nz
GTA Australasia's Auckland office is part of Gullivers Travel Associates (GTA) a London based company that is one of the leading wholesalers of accommodation, ground services and attractions to the worlds travel industry. In Auckland we have assembled a very experienced Inbound services team that is part of a distribution system with 26 offices around the world so we manage business from all the major markets that generate traffic to the South Pacific. We handle in excess of 600 groups per year and along with a very strong stream of FIT traffic GTA's New Zealand operation has quickly become one of the major providers of Inbound business to the New Zealand industry. Go to www.gta-travel.com for more details on our company structure.
Key Markets: *Asia (All), Australia, Canada, Europe (All), Japan, Latin/South America, United States.*

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H.I.S. NEW ZEALAND LTD

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Ph: 09 300-1299 **Fax:** 09 300-1295
Email: htm@holidaytravelnz.co.nz
Managing Director: Jerry Guo
Email: htm@holidaytravelnz.co.nz
Holiday Travel Management Ltd is located in the heart of Auckland City, conveniently located for the business traveller, however a large portion of our clients are based in other cities around New Zealand and overseas. Holiday Travel Management Ltd is fully accredited with TIA and ITOC. We are also the Qualmark Endorsed.
Key Markets:*, Asia (All), Australia, New Zealand.*

Endorsed Inbound Tour Operator

JTB NEW ZEALAND

Level 5, 191 Queen Street Auckland
PO Box 4345, Shortland Street, Auckland, 1140
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Website: www.jtb.co.nz
Managing Director: Yasuaki Ishida
Email: ishida_y.nz@jtbap.com
Key Markets: *Japan.*

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ITOC FULL MEMBERS – INBOUND TOUR OPERATORS

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Director: Helen Chen
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Key Markets: *Asia (All), Australia, Central Europe/ Germany, Europe (All), India, Indonesia, Malaysia, Rest of World, Singapore, Taiwan, Thailand, United States.*

Endorsed Inbound Tour Operator

LEARNING JOURNEYS

Legal Name: Learning Journeys Ltd
31 Westridge Drive, Tauranga
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Email: info@learningjourneys.co.nz
Website: www.learningjourneys.co.nz
Managing Director: Michele Beaton
Email: michele@learningjourneys.co.nz
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Endorsed Inbound Tour Operator

LEISURE TIME TOURS

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PO Box 5088, Frankton, Hamilton, 3242
Ph: 07 847 8258 **Fax:** 07 847 2921
Free Ph: 0800 534 787 NZ or 1 800 639 132 AUS
Email: info@leisuretimetours.co.nz
Website: www.leisuretimetours.co.nz
General Manager: Scott Mehrtens
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Business Development Manager: Rob Finlayson
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Leisure Time Tours is based in Hamilton New Zealand, and has been established in business as a tour operator since 1987. Leisure Time Tours specialises in group travel for special or general interest tours. We are able to tailor make an itinerary to meet clients interests and or budget. Leisure Time also owns a fleet of Modern European Coaches with knowledgable and experienced coach drivers that operate nationwide. During our years of operation we have built a fantastic rapport with our tourist operators, accommodation and cruise providers. These relationships enable us to ensure that you have a memorable experience with Leisure Time Tours for all the right reasons! At Leisure Time Tours we are proud of our reputation for putting our clients first in every area of our operations. We feel that this attitude is one of the most important contributors to our success.

Key Markets:*, Australia, Canada, China, Europe (All), Hong Kong, India, Latin/South America, Singapore, South Africa, South East Asia, United Kingdom, United States.*

Endorsed Inbound Tour Operator

MASTER TRAVEL GROUP LTD

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Email: mastertravel@xtra.co.nz
Website: www.mtgholiday.co.nz
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Master Travel Group is one of the country's youngest established Inbound Tour Operator, offering professional and customer-orientated service for visitors to New Zealand. Founded in 2005, the company's professional service together with its innovation and integrity has established a solid reputation among visitors, oversea agents and travel businesses in New Zealand. Since its start 4 years ago, Master Travel has enjoyed significant growth, with approved ADS Inbound Tour Operator by Tourism New Zealand, received full membership by Inbound Tour Operator Council and Qualmark endorsed inbound tour operator. After experiencing the exiting growth, Master Travel has developed wide range of local contacts and necessary knowledge to arrange any business activities for government for business delegations, and create any special interest tour itinerary. Its professional and enthusiasm team and financial stability ensures the high quality service with the most competitive prices.

Key Markets: *Asia (All), Australia, China, New Zealand.*

Endorsed Inbound Tour Operator

NOTES

NEW ZEALAND EDUCATIONAL TOURS

Legal Name: New Zealand Educational Tours Ltd
1-556 Cameron Road, Tauranga
PO Box 15056, Tauranga, 3144
Ph: 07 571 0796 **Fax:** 07 571 0798
Free Ph: 0800 693869
Email: tours@nzet.com
Website: www.nzet.com
Director: Ian Turner
Email: ian@nzet.com
Director: Adele Marsden
Email: adele@nzet.com
Specialising in education groups, sports and special interest tours.
Key Markets: *Asia (All), Australia, Central Europe/ Germany, Europe (All), Latin/South America, New Zealand, South Africa, United Kingdom, United States.*

Endorsed Inbound Tour Operator

NEW ZEALAND JOURNEYS TOURS & TRAVEL

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Key Markets: *Brunei, China, Eastern Europe, Hong Kong, India, Indonesia, Malaysia, Philippines, Singapore, Thailand, Vietnam.*

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Email: kenji.nishida@nippontravel.co.nz
Manager: Kenji Nishida
Email: kenji.nishida@nippontravel.co.nz
Key Markets: *Japan.*

Endorsed Inbound Tour Operator

PACIFIC DESTINATIONZ

Legal Name: Pacific Destinationz Ltd
Pacific Destinationz Centre, 6 Omega Street Albany Auckland
PO Box 302108, North Harbour, North Shore City, 751
Ph: 09 915 8888 **Fax:** 09 915 8889
Email: graeme@pdnz.co.nz
Website: www.pacificdestinationz.co.nz
Managing Director: Graeme Badland
Email: graeme@pdnz.co.nz
Director & General Manager: Mark Badland
Email: mark@pdnz.co.nz
Key Markets: *Asia (All), Canada, Europe (All), Latin/South America, Rest of World, South Africa, United States.*

Endorsed Inbound Tour Operator

PACIFIC HOLIDAYS

Level 3, Suite 3, 200 Victoria Street West Auckland
PO Box 105298, Auckland City, 1143
Ph: 09 366 0492 **Fax:** 09 307 2147
Email: pacholnz@ihug.co.nz
Managing Director: Albert Thio
Email: pacholnz@ihug.co.nz
Key Markets: *Asia (All), Australia, India, Indonesia, Malaysia, Singapore, South East Asia, Thailand.*

Endorsed Inbound Tour Operator

PAN PACIFIC TRAVEL

Legal Name: Pan Pacific Travel Corporation Ltd
First floor, 333 Remuera Road Remuera Auckland
PO Box 3744, Shortland Street, Auckland, 1140
Ph: 09 520 4963
Fax: 09 520 0032
DX: CX10173 Auckland
Email: matt@panpacific.co.nz
Website: www.panpacific.co.nz
Managing Director: Matt Brady
Email: matt@panpacific.co.nz
Chairman: Chris Ireland
Email: chris@panpacific.co.nz
*For over 23 years, Pan Pacific Travel has been acknowledged as one of New Zealand's most successful and respected ground operators, with major clients throughout the world. Services include: * Fully customized FIT travel. * Series and common interest groups as well as educational, technical visits and sporting tours. * Incentives, events and special interest group including Wine & Food, health and well being, floral, nature, soft adventure & many others. For clients with a FIT focus, we offer Lynx, our own on line, web based reservation system with live inventory on a wide range of product throughout New Zealand and Australia. Our highly skilled, multi lingual Asian team specialize in Group, Incentive & FIT travel from all major Asia markets including P.R.C, Taiwan and S.E Asia. Pan Pacific Travel enjoys extremely strong relationships with our suppliers and our volume ensures we enjoy very competitive rates. As a locally owned and operated company , Pan Pacific Directors and shareholders are actively involved in day to day operations resulting in a dynamic and flexible company able to react quickly to changing market dynamics. We pride ourselves on our service, innovation and competitive pricing.*
Key Markets: *Asia (All), Australia, Canada, Central Europe/Germany, China, Europe (All), Latin/South America Rest of World, South Africa, Taiwan, United Kingdom, United States.*

Endorsed Inbound Tour Operator

QUEENS TRAVEL

6A, 80 Paul Matthews Road Albany Auckland
PO Box 101178, North Shore, North Shore City, 745
Ph: 09 415 0791
Fax: 09 415 1428
Email: inbound@queenstravel.co.nz
Website: www.queenstravel.co.nz
Director: Christina Wong
Email: inbound@queenstravel.co.nz
Manager: Annette Cheng
We have been identified professional and trustworthy inbound operator to enable international and domestic visitors to book and buy tourism products and services with confidence. We provide professionally experience preparing personalized itineraries in New Zealand. With our friendly team of experienced and dedicated staff, we guarantee quality and professional service to provide suggestions, advice and reservations for accommodation, transportation and sightseeing and attractions, for groups and individuals.
Key Markets: *Asia (All), Australia, China, Indonesia, Malaysia, Singapore, Taiwan, Thailand.*

Endorsed Inbound Tour Operator

REST NEW ZEALAND TOURS

Legal Name: Rest International Ltd
2B Killarney Street, Takapuna, Auckland
PO Box 33457, Takapuna, North Shore City, 740
Ph: 09 486 0636
Fax: 09 486 3473
Email: info@restnztours.co.nz
Website: www.restnztours.co.nz
Managing Director: Reinhard Hueber
Email: Reinhard.Hueber@restnztours.co.nz
Key Markets: *Australia, Canada, Central Europe/ Germany, Europe (All), Scandinavia, United Kingdom, United States.*

Endorsed Inbound Tour Operator

NOTES

ITOC FULL MEMBERS – INBOUND TOUR OPERATORS

SETTLERS TOURS

Legal Name: Settlers Investment Ltd
113 Queens Road, Panmure, Auckland
PO Box 14346, Panmure, Auckland, 1741
Ph: 09 570 1053 **Fax:** 09 570 1051
DX: EP80528 Auckland
Email: anne@tspanmure.co.nz
Website: www.hello-newzealand.co.nz
Managing Director: Anne Zhou
Email: anne@tspanmure.co.nz
Settlers Tours is an operated inbound and outbound tour company, and has a very proud heritage more than 14 years. Settlers Tours is a fully bonded member of TAANZ-Travel Agent Association of New Zealand and IATA-International Airline Travel Association and ITOC. Also Settlers Tours is the approved ADS tour operator.
Key Markets: *Asia (All), China, India.*

Endorsed Inbound Tour Operator

SKY TOURS

Legal Name: ANZ Sky Tours Ltd
Suite 3, Level 6, Albert Plaza, 87-89 Albert Street Auckland
PO Box 91051, Victoria Street West, Auckland, 1142
Ph: 09 302 1983 **Fax:** 09 302 1173
DX: CP18028 Auckland
Email: hyintl@xtra.co.nz
Website: www.anzskytours.com
Director: Sherry He
Email: hyintl@xtra.co.nz
Key Markets: *Asia (All), Australia.*

Endorsed Inbound Tour Operator

SOUTHERN TRAVELNET

Level 6, 52 Swanson Street Auckland
PO Box 3719, Shortland Street, Auckland, 1140
Ph: 09 308 9747 **Fax:** 09 309 1982
Email: AKL@stravelnet.co.nz
Website: www.stravelnet.com
General Manager: Michael Hall
Email: m.hall@stravelnet.co.nz
Customer Sales and Service Manager: Yusuke Oki
Email: yusuke@stravelnet.co.nz
Southern Travelnet Limited is a long established inbound tour operator within New Zealand and Australia offering a customised product offering and service for our trade partners and clients. With more than 20 years experience, our proven track record ensures our customers receive a quality experience and service. We are proud specialist in the Japanese market and are expanding into new markets including South East Asia.
Key Markets: *India, Japan, Singapore, South East Asia.*

Endorsed Inbound Tour Operator

SOUTHERN WORLD NEW ZEALAND

Legal Name: Southern World Vacations (NZ) Ltd
Cnr Ron Guthrey Road & Bolt Place, Christchurch Airport, Christchurch
PO Box 14030, Christchurch Airport, Christchurch, 8544
Ph: 03 358 6880 **Fax:** 03 358 6885
Email: mhorgan@southern-world.com
Website: www.southern-world.com
Managing Director: Martin Horgan
Email: mhorgan@southern-world.com
Chairman: Richard Peate
Email: RPeate@southern-world.com
Key Markets: *Asia (All), Australia, Canada, Central Europe/Germany, China, Europe (All), Indonesia, Latin/South America, Malaysia, Rest of World, Scandinavia, South Africa, South East Asia, Thailand, United Kingdom, United States, Vietnam.*

Endorsed Inbound Tour Operator

TOURMASTERS SOUTH PACIFIC

Level 4, 120 Albert Street, Auckland
PO Box 949, Shortland Street, Auckland, 1140
Ph: 09 359 8380 **Fax:** 09 358 5408
DX: CP23513 Auckland
Email: brian@tourmasters.co.nz
Website: www.tourmasters.co.nz
CEO: Brian Henderson
Email: brian@tourmasters.co.nz
General Manager: Rob Burnell
Email: rob@tourmasters.co.nz
Tourmasters South Pacific (NZ) Ltd offers the most comprehensive selection of New Zealand travel options for FIT travellers. Operating a number of different brands including Discover New Zealand, Freestyle Holidays, Freedom Holidays, Horizon Holidays, Magic Travellers Network, Mount Cook Line, Newmans Holidays, NZVentures, Ski Express, Super Thrifty, Thrifty Tours, Wings & Wheels. Tourmasters caters for all styles of New Zealand travel.
Key Markets: *Australia, Canada, Europe (All), South East Asia, United Kingdom, United States.*

Endorsed Inbound Tour Operator

TRAVEL TIME SOUTH PACIFIC

460 Ulster Street, Hamilton
PO Box 6, Hamilton, 3240
Ph: 07 849 3493 **Fax:** 07 849 4927
Email: inbound@ttnz.co.nz
Website: www.traveltime.co.nz
Managing Director: Jim Monahan
Email: jim@ttnz.co.nz
General Manager: Frank Kerr
Email: frank@ttnz.co.nz
NZ owned and operated Specialist Inbound Tour Operator providing clients from all over the world a customised itinerary & booking service for group & independent travel to New Zealand since 1989. We are a dedicated team of experienced and knowledgeable travel professionals who love making a trip to New Zealand a dream come true. We meet clients at the airport and offer complimentary 24 hour 7 day a week passenger assistance while travelling in New Zealand. Strong working relationships with key accommodation, sightseeing and transport suppliers throughout New Zealand gives us a winning combination on reliability and price.
Key Markets: *Australia, Europe (All), United States.*

Endorsed Inbound Tour Operator

TRAVELMORE INTERNATIONAL

Level 3, 18 Shortland Street Auckland
PO Box 91187, Victoria Street West, Auckland, 1142
Ph: 09 306 1092
Fax: 09 306 1093
DX: CP18022 Auckland
Email: charles@travelmore.co.nz
Website: www.travelmore.co.nz
Director: Charles You
Email: charles@travelmore.co.nz
Key Markets: *Asia (All), Australia, Europe (All).*

Endorsed Inbound Tour Operator

WINCHESTER TRAVEL

Level 8, 17 Albert Street Auckland
PO Box 375, Shortland Street, Auckland, 1140
Ph: 09 366 0018
Fax: 09 366 0039
DX: CP18005 Auckland
Email: evalau@winchestertravel.co.nz
Director: Eva Lau
Email: evalau@winchestertravel.co.nz
Director: Dominic Cheng
Email: dominiccheng@winchestertravel.co.nz
Key Markets: *Asia (All), China, Malaysia, Singapore, South East Asia, Thailand.*

Endorsed Inbound Tour Operator

NOTES

ITOC FULL MEMBERS – INBOUND TOUR OPERATORS

AN EASY CROSS REFERENCE GUIDE TO KEY MARKETS

ASIA (ALL)
A China Travel
ATS Pacific
Australia Tours
China Travel Service NZ
Contiki Holidays
General Travel New Zealand
GSN Pacific
GTA by Travelport
Holiday Travel Management
Kiwi Holidays
Master Travel Group Ltd
New Zealand Educational Tours
Pacific Destinationz
Pacific Holidays
Pan Pacific Travel
Queens Travel
Settlers Tours
Sky Tours
Southern World New Zealand
Travelmore International
Winchester Travel

AUSTRALIA
A China Travel
AAT Kings Tours
Agri-Travel
APT Group
China Travel Service NZ
Contiki Holidays
Green Realm Travel
GSN Pacific
GTA by Travelport
Holiday Travel Management
Kirra Holidays, Kirra Tours
Kiwi Holidays
Leisure Time Tours
Master Travel Group Ltd
New Zealand Educational Tours
Pacific Holidays
Pan Pacific Travel
Rest New Zealand Tours
Sky Tours
Southern World New Zealand
Tourmasters South Pacific
Travel Time South Pacific
Travelmore International

BRUNEI
Green Realm Travel
New Zealand Journeys Tours & Travel

CANADA
AAT Kings Tours
Agri-Travel
APT Group
Contiki Holidays
General Travel New Zealand
Green Realm Travel
GTA by Travelport
Kirra Holidays, Kirra Tours
Leisure Time Tours
Pacific Destinationz
Pan Pacific Travel
Rest New Zealand Tours
Tourmasters South Pacific

CENTRAL EUROPE/GERMANY
Agri-Travel
ATS Pacific
APT Group
Contiki Holidays
Green Realm Travel
Kirra Holidays, Kirra Tours
Kiwi Holidays
New Zealand Educational Tours
Pan Pacific Travel
Queens Travel
Rest New Zealand Tours
Southern World New Zealand

CHINA
A China Travel
China Travel Service NZ
General Travel New Zealand
GSN Pacific
Leisure Time Tours
Master Travel Group Ltd
New Zealand Journeys Tours & Travel
Pan Pacific Travel
Queens Travel
Settlers Tours
Southern World New Zealand
Winchester Travel

EASTERN EUROPE
ANZ Nature Tours Ltd
Green Realm Travel
New Zealand Journeys Tours & Travel

EUROPE (ALL)
AAT Kings Tours
Agri-Travel
ANZ Nature Tours Ltd
AOT New Zealand
ATS Pacific
APT Group
Contiki Holidays
General Travel New Zealand
GTA by Travelport
Kirra Holidays, Kirra Tours
Kiwi Holidays
Leisure Time Tours
New Zealand Educational Tours
Pacific Destinationz
Pan Pacific Travel
Rest New Zealand Tours
Southern World New Zealand
Tourmasters South Pacific
Travel Time South Pacific
Travelmore International

HONG KONG
Leisure Time Tours
New Zealand Journeys Tours & Travel
Queens Travel

INDIA
General Travel New Zealand
Kiwi Holidays
Leisure Time Tours
New Zealand Journeys Tours & Travel
Pacific Holidays
Queens Travel
Settlers Tours
Southern Travelnet

INDONESIA
General Travel New Zealand
GSN Pacific
Kiwi Holidays
New Zealand Journeys Tours & Travel
Pacific Holidays
Southern World New Zealand

JAPAN
ATS Pacific
General Travel New Zealand
Green Realm Travel
GTA by Travelport
H.I.S. New Zealand Ltd
JTB New Zealand
Nippon Travel Agency
Southern Travelnet

LATIN/SOUTH AMERICA
Agri-Travel
AOT New Zealand
General Travel New Zealand
Green Realm Travel
GTA by Travelport
Leisure Time Tours
New Zealand Educational Tours
Pacific Destinationz
Pan Pacific Travel
Southern World New Zealand

MALAYSIA
A China Travel
General Travel New Zealand
GSN Pacific
Kiwi Holidays
New Zealand Journeys Tours & Travel
Pacific Holidays
Southern World New Zealand
Winchester Travel

NEW ZEALAND
A China Travel
Agri-Travel
Contiki Holidays
Green Realm Travel
Holiday Travel Management
Kirra Holidays, Kirra Tours
Master Travel Group Ltd
New Zealand Educational Tours

PHILIPPINES
New Zealand Journeys Tours & Travel

REST OF WORLD
Agri-Travel
ATS Pacific
General Travel New Zealand
Kiwi Holidays
Pacific Destinationz
Pan Pacific Travel
Southern World New Zealand

SCANDINAVIA
Agri-Travel
ANZ Nature Tours Ltd
ATS Pacific
Green Realm Travel
Kirra Holidays, Kirra Tours
Rest New Zealand Tours
Southern World New Zealand

SINGAPORE
A China Travel
General Travel New Zealand
Green Realm Travel
GSN Pacific
Kiwi Holidays
Leisure Time Tours
New Zealand Journeys Tours & Travel
Pacific Holidays
Queens Travel
Southern Travelnet
Winchester Travel

SOUTH AFRICA
Agri-Travel
AOT New Zealand
ATS Pacific
General Travel New Zealand
Green Realm Travel
Kirra Holidays, Kirra Tours
Leisure Time Tours
New Zealand Educational Tours
Pacific Destinationz
Pan Pacific Travel
Southern World New Zealand

SOUTH EAST ASIA
A China Travel
Leisure Time Tours
Pacific Holidays
Southern Travelnet
Southern World New Zealand
Tourmasters South Pacific
Winchester Travel

TAIWAN
A China Travel
General Travel New Zealand
Kiwi Holidays
Pan Pacific Travel
Queens Travel

THAILAND
A China Travel
General Travel New Zealand
GSN Pacific
Kiwi Holidays
New Zealand Journeys Tours & Travel
Pacific Holidays
Queens Travel
Southern World New Zealand
Winchester Travel

UNITED KINGDOM
AAT Kings Tours
Agri-Travel
AOT New Zealand
ATS Pacific
APT Group
General Travel New Zealand
Green Realm Travel
Kirra Holidays, Kirra Tours
Leisure Time Tours
New Zealand Educational Tours
Pan Pacific Travel
Rest New Zealand Tours
Southern World New Zealand
Tourmasters South Pacific

UNITED STATES
AAT Kings Tours
Agri-Travel
ANZ Nature Tours Ltd
AOT New Zealand
ATS Pacific
APT Group
Contiki Holidays
General Travel New Zealand
Green Realm Travel
GTA by Travelport
Kirra Holidays, Kirra Tours
Kiwi Holidays
Leisure Time Tours
New Zealand Educational Tours
Pacific Destinationz
Pan Pacific Travel
Rest New Zealand Tours
Southern World New Zealand
Tourmasters South Pacific
Travel Time South Pacific

VIETNAM
New Zealand Journeys Tours & Travel
Southern World New Zealand

ITOC ALLIED MEMBERS - SUPPLIERS

AA TOURISM
99 Albert Street, Auckland
PO Box 5, Shortland St, Auckland 1140
Ph: 09 966 8980 **Fax:** 09 966 8903
Email: pblackwell@aa.co.nz
Website: www.aatravel.co.nz
General Manager: Peter Blackwell
Email: pblackwell@aa.co.nz
Publishing Manager: Sandy Kilgour
Email: skilgour@aa.co.nz
AA Tourism produces a wide range of NZ maps and guide books and are located throughout the country and travel services.

AORAKI DEVELOPEMENT BUSINESS AND TOURISM
Legal Name: Timaru District Promotions Trust
2 George Street, Timaru
PO Box 524, Timaru 7940
Ph: 03 687 9997 **Fax:** 03 687 9992
Email: tourism@southcanterbury.org.nz
Website: www.southcanterbury.org.nz
Tourism Manager and Deputy Chief Executive: Katerina Tiscenko
Email: katerina@southcanterbury.org.nz
Regional Tourism Organisation and i-SITE Visitor Information Centre (Geraldine & Timaru).

ABEL TASMAN AQUA TAXI/KAYAKING ABEL TASMAN
Legal Name: Abel Tasman Tourism
RD2 Motueka 7197
Ph: 03 527 8083 **Fax:** 03 527 8282
Free Ph: 0800 278 282
Email: bruce.williamson@nttourism.co.nz
Web: www.aquataxi.co.nz
Regional Sales Manager: Bruce Williamson
Email: bruce.williamson@nttourism.co.nz
Regional Marketing Manager: Maria Fillary
Email: maria.fillary@nttourism.co.nz
Aqua taxi provides water taxi trips, guided tours, passenger transfers and seal watching tours in Able Tasman National Park. Kayak Able Tasman incorporates the brands of Able Tasman Kayaks, Kaiteriteri Kayak and Able Tasman Seal Swim - all of which provide outstanding experiences in the Able Tasman National Park.

Endorsed Visitor Activity

ACCOR HOTELS
Level 8, 99 Queen Street, Auckland
PO Box 05489, Shortland Street, Auckland 1140
Ph: 09 365 0000 **Fax:** 09 365 0011
Email: arlene.lee@accor.com
Website: www.accortrade.info
Director of Sales Inbound: Arlene Lee
Email: arlene.lee@accor.com
Offering a broad portfolio of hotel brands from luxury to budget: Sofitel, Pullman, MGallery, Grand Mercure, Novotel, Mecure, Ibis, all seasons & Formule 1. In New Zealand and Fiji, Accor operates 34 hotels in major corporate and leisure destinations.

More than 1 Qualmark Rating

ADRENALIN FOREST
105 Heyders Road, Spencerville, Christchurch
PO Box 8083, Christchurch 8440
Ph: 03 328 8717 **Free Ph:** 008 TO GO APE
Email: contact@adrenalin-forest.co.nz
Web: www.adrenalin-forest.co.nz
Managing Director: Jean Caillabet
Email: jean@adrenalin-forest.co.nz
Adrenalin Forest is an aerial obstacle course - several pathways of increasing difficulty and height - 100 challenges up to 90m high - 2km in length.

Endorsed Visitor Activity

AGRODOME
Western Rd, Ngongotaha, Rotorua
PO Box 634, Rotorua 3040
Ph: 07 357 1050 **Fax:** 07 357 5307
Free Ph: (0800) 339 400
Email: warren@agrodome.co.nz
Website: www.agrodome.co.nz
Managing Director: Warren Harford
Email: warren@agrodome.co.nz
Sales & Marketing Manager: Jenny Tukiwaho Stokes
Email: jenny@agrodome.co.nz
The world famous live Sheep Show. An exciting and informative insight into New Zealand Agriculture. Take in the sights of the 350 acre working farm with our Organic farm Tour and experience a variety of intimate encounters with the animals. A Shearing Museum, Woollen Mill, Cafe? and Adventure Activities are also on site. For Conference and Incentive groups - a range of venues, team building activities and the Agrodome Amazing Farm Race. Tourism Award winner 2008 - Best Visitor Attraction.

Endorsed Visitor Activity

AIR NEW ZEALAND
185 Fanshawe Street, Auckland
Private Bag 92007, Auckland Mail Centre 1142
Ph: 09 336 3337 **Fax:** 09 3362244
Email: jenny.simpson@airnz.co.nz
Website: www.airnz.co.nz
Sponsorship & Tourism Partnership Manager: Jenny Simpson
Email: jenny.simpson@airnz.co.nz

Endorsed Visitor Activity

AIR SAFARIS
Legal Name: Air Safaris & Services NZ Ltd
PO Box 71, Lake Tekapo 7945
Ph: 03 680 6880 **Fax:** 03 680 6740
Email: richard@airsafaris.co.nz
Website: www.airsafaris.co.nz
Managing Director: Richard Rayward
Email: richard@airsafaris.co.nz
Past winner of the ITOC Operator of the Year Award. Qualmark endorsed. Major Scenic Tour operator with varied fleet of 7 to 15 passenger aircraft. Specialise in award winning 'Grand Traverse' of Aoraki Mt Cook and Glaciers with inter airport options for tour groups. Main base at Lake Tekapo, operate from Franz Josef and Glentanner Park.

Endorsed Visitor Activity

ART DECO TRUST
163 Tennyson Street, 163 Tennyson Street Napier
PO Box 133, Napier 4110
Ph: 06 835 0022 **Fax:** 06 835 1912
Email: walks@artdeconapier.com
Web: www.artdeconapier.com
Walks & Tours Manager: Elaine McKay
Email: walks@artdeconapier.com
General Manager: Sally Jackson
Email: gm@artdeconapier.com
Napier changed forever in 1931 as a result of a massive 7.8 earthquake. Hear the story of recovery from disaster and experience Art Deco Napier. Daily guided walks, bus tours, vintage car tours. Customised tours for operators. Art deco collectibles, retail shop. Preservation Society. Events - Art Deco Weekend.

Endorsed Visitor Activity

NOTES

AUCKLAND MUSEUM

The Domain, Parnell, Auckland
Private Bag 92018, Auckland 1142
Ph: 09 309 0443 **Fax:** 09 379 9956
Email: groupbookings@aucklandmuseum.com
Website: www.aucklandmuseum.com
Tourism Manager: Adam Taylor
Email: adamtaylor@aucklandmuseum.com
Auckland Museum offers the largest Maori and Pacific Island exhibition in the world. Daily Maori Cultural Performance and Museum Tours. Dedicated Events Centre and wedding venue.

Endorsed Visitor Activity

AVIS NEW ZEALAND

Building 4, Central Park, 666 Great South Road, Penrose, Auckland
Private Bag 92809, Penrose, Auckland 1642
Ph: 09 526 2800 **Fax:** 09 526 2857
Email: grobinson@avis.co.nz
Website: www.avis.co.nz
Travel Sales Manager: Guy Robinson
Email: grobinson@avis.co.nz
Travel Account Manager: Jill Wallis
Email: jwallis@avis.co.nz
Car Rental.

BAY TOURS - JJ'S QUALITY TOURS

Legal Name: Bay Tours (Tours of the Nelson Region)
31a Stansell Avenue, Moana, Nelson 7011
Ph: 03 548 6486 **Fax:** 03 548 6481
Free Ph: 0800 229 868
Email: info@BayToursNelson.co.nz
Website: www.BayToursNelson.co.nz
Owner/Operator: Roy Thompson
Email: info@BayToursNelson.co.nz
Tours within the Nelson region with emphasis on wine, art and scenery. Exclusive art and scenery tours are available.

Endorsed Visitor Activity

BEST WESTERN AUSTRALASIA

16 Eaton Road, Hillsborough, Auckland 1042
Ph: 021 998 938
Email: adue@bestwesternaustralia.com.au
Website: www.bestwestern.co.nz
NZ Sales Manager: Ann Due
Email: adue@bestwesternaustralia.com.au

BLUEBRIDGE COOK STRAIT FERRY

Legal Name: Strait Shipping Ltd
Level 2, MSC House, 90 Waterloo Quay Wellington
PO Box 1144, Wellington 6140
Ph: 04 473 7289 **Fax:** 04 472 7243
Free Ph: 0800 844 844
Email: sales@bluebridge.co.nz
Web: www.bluebridge.co.nz
GM Bluebridge: Peter Ellison
Email: petere@strait.co.nz
Marketing & Communication Manager: Wendy Pannet
Email: wendyp@strait.co.nz
Carrying passengers and vehicles across Cook Strait between Wellington and Picton.

BRENTWOOD HOTEL

16-20 Kemp Street, Kilbirnie, Wellington
PO Box 14045, Kilbirnie, Wellington 6241
Ph: 04 387 2189 **Fax:** 04 387 2787
Email: reservations@brentwoodhotel.co.nz
Web: www.brentwoodhotel.co.nz
General Manager: Anthony Dey
Email: reservations@brentwoodhotel.co.nz
116 Accommodation rooms including twin/double, triple, quad rooms. Ideal for sport/special interest groups and family accommodation. Free on-site parking. Extensive conference facilities. Located near Airport with 24hr airport transfer. 3 Star +.

Hotel 3 Star Plus

BUDGET RENT A CAR

Level 5, Building 5, 666 Great South Road, Penrose, Auckland
Private Bag 92144, Auckland 1142
Ph: 09 529 9604 **Fax:** 09 529 9608
Email: grobinson@budget.co.nz
Website: www.budget.co.nz
Travel Sales Manager: Guy Robinson
Email: grobinson@budget.co.nz
Travel Account Manager: Jill Wallis
Email: jwallis@budget.co.nz
Car, Four Wheel Drive and Truck rental company.

Endorsed Visitor Transport

BUNGY NEW ZEALAND (INCLUDING AJ HACKETT BUNGY QUEENSTOWN AND AUCKLAND BUNGY & BRIDGE CLIMB)

Legal Name: A J Hackett Bungy New Zealand Ltd
209 Glenda Drive, Frankton Industrial, Queenstown
PO Box 488, Queenstown 9348
Ph: 0800 BUNGY JUMP **Fax:** 03 441 0261
Email: bungycentre@bungy.co.nz
Website: www.bungy.co.nz
CEO: Michelle Trapski
Email: michelle@bungy.co.nz
Queesntown Sales Manager: Hadyn Fitzpatrick
Email: hadyn@bungy.co.nz
AJ Hackett Bungy New Zealand is an iconic New Zealand tourism brand. From the early beginning with the first commercial Bungy Jump operation in 1988, AJ Hackett Bungy New Zealand today owns and operates a diverse range of tourism products around New Zealand.

Endorsed Visitor Activity

BUSH AND BEACH

Legal Name: Bush and Beach 2004 Limited
3A Enterprise Drive, Henderson, Auckland
PO Box 121007, Henderson, Waitakere 650
Ph: 09 837 4130 **Fax:** 09 837 4193
Free Ph: 0800 423 224
Email: bbl@bushandbeach.co.nz
Website: www.bushandbeach.co.nz
Owner/Manager: Helen Bissett
Email: bbl@bushandbeach.co.nz
Operations Manager & Marketing Assistant: Krystle Thomas
Email: info@claud9tours.com
Auckland's multi-award winning eco-tour company provides daily tours to Auckland's coastal rainforest, wild black sand beaches, untamed Great Barrier Island & Coromandel Peninsula. Our experienced eco-guides provide a small-group, interactive, unforgettable experience of spectacular natural worlds. Or experience the great food and award winning wine on a tour to the beautiful rural and coastal scenery of Kumeu Wine Country or Matakana Coast. We also provide expert guides and luxury small group transport for your tailor-made tour of any part of the country.

Endorsed Visitor Activity

CANTERBURY LEISURE TOURS

260D Port Hills Road, Hillsborough, Christchurch
PO Box 19621, Woolston, Christchurch 8241
Ph: 03 384 0999 **Fax:** 03 384 0996
Email: info@leisuretours.co.nz
Website: www.leisuretours.co.nz
Chief Executive Officer: Kevin Edlin
Email: info@leisuretours.co.nz
Day tours in Canterbury region. South Island tours, coaching and conference and incentive group coaching.

Endorsed Visitor Activity

CANTERBURY TRAILS

PO Box 12206, Beckenham, Christchurch 8242
Ph: 03 384 6148 **Fax:** 03 384 6148
Email: trails@xtra.co.nz
Website: www.canterburytrails.co.nz
Director: John Holton and Sally Lilley
Email: trails@xtra.co.nz
Canterbury Trails offers personally guided small group day tours from Christchurch and exclusive privately guided tours in the South Island, with a focus on nature and guided walks. Target markets are North America, UK and Europe.

Endorsed Visitor Activity

ITOC ALLIED MEMBERS - SUPPLIERS

CATHAY PACIFIC AIRWAYS

11th Floor, National Bank Centre, 205 Queen Street, Auckland
PO Box 1313, Shortland Street, Auckland 1140
Ph: 09 379 0833 **Fax:** 09 309 2269
DX: CX10006 Auckland
Email: david_figgins@cathaypacific.com
Web: www.cathaypacific.com/cpa/en_NZ/homepage
Country Manager - New Zealand and Pacific: David Figgins
Email: david_figgins@cathaypacific.com
International Airline.

CENTAMAN NZ

Suite 1, Ground Floor, 101 Station Road, Penrose, Auckland
PO Box 112364, Penrose 1061
Ph: 09 579 4600 **Fax:** 09 579 4670
Free Ph: 0508 236 826
Email: info@centaman.co.nz
Website: www.centaman.co.nz
General Manager: Mike Henton
Email: mikehenton@centaman.co.nz
The CENTAMAN Visitor Attractions Management System is a comprehensive suite of solutions for the complete management of any tourist or visitor attraction. CENTAMAN also provides solution for tour operators and agents. Our current clients include Zoo' Aquariums, Boat Tours, Train Tours, Guided Walks, Theme Parks, Museums, Galleries and more.

CHOICE HOTELS AUSTRALASIA

PO Box 3654, Shortland Street, Auckland 1140
Ph: 09 532 8624 **Fax:** 09 532 8624
Free Ph: 0800 803 524
Email: barbara_twentyman@choicehotels.co.nz
Website: www.choicehotels.co.nz
Sales Manager - New Zealand: Barbara Twentyman
Email: barbara_twentyman@choicehotels.co.nz
Choice Hotels Australasia, representing the Comfort, Quality and Clarion brands, has over 275 hotels, inns, suites and resorts across Australia, New Zealand, Papua New Guinea and Singapore. No matter where you go, Choice Hotels Australasia has a place to stay that will make you feel right at home. Whether you travel for business or leisure you can trust our hotels to provide you with clean, comfortable and dependable accommodation, where you can relax and unwind. Choice Hotels Australasia offer over 30 properties in New Zealand from Paihia in the North to Dunedin in the South, ranging from 3 star motel style through to 5 star suite & apartment style accomodation.

CHRIS JOLLY OUTDOORS

Legal Name: Chris Jolly Boats Ltd
14 Ruahoto Street, Nukuhau, Taupo
PO Box 1020, Taupo 3351
Ph: 07 378 0623 **Fax:** 07 378 9458
Free Ph: 0800 252 628
Email: chrisj@chrisjolly.co.nz
Website: www.chrisjolly.co.nz
Director: Sue Jolly
Email: sue@chrisjolly.co.nz
Business Development: Rebecca Foy
Email: rebecca@chrisjolly.co.nz
We are the 'one stop' outdoor activity shop. Our selection of launches provide a superb choice of water based activities such as daily scenic cruises, private trout fishing charters, dinner & party cruises and luxury overnight excursions. We also specialise in packages for guided hiking, guided fly fishing and guided hunting. By working together with other operators in the Taupo region we can offer some amazing combination adventures!

CHRISTCHURCH & CANTERBURY TOURISM

Legal Name: Christchurch & Canterbury Marketing Ltd
Old Central Post Office Building, 15-31 Cathedral Square, Christchurch
PO Box 2600, Christchurch Mail Centre 8140
Ph: 03 353 5990 **Fax:** 03 365 0787
Email: tim.hunter@christchurchnz.com
Website: www.christchurchnz.com
Chief Executive: Tim Hunter
Email: tim.hunter@christchurchnz.com
Regional Tourism Organisation, Convention Bureau and Visitor Information Centre.

CITY LODGE ACCOMMODATION

Legal Name: Young Men's Christian Association of Auckland Inc
150 Vincent Street, Auckland 1010
Ph: 09 379 6183 **Fax:** 09 379 6182
Free Ph: 0800 766 686
Email: info@citylodge.co.nz
Website: www.citylodge.co.nz
Hotel Manager: Glenn Gairdner
Email: glenn.gairdner@citylodge.co.nz
Front Office Supervisor: Joelle Gagnon
Email: joelle.gagnon@citylodge.co.nz
Set in the leafy quietness of central Auckland's Greys Ave is a building with one hundred pristine rooms that hardly anyone knows about. That's how manager Glenn Gardiner sees the Enviro-friendly, 5-star budget accommodation otherwise known as City Lodge. A pavement-side sandwich board even beckons tourists and backpackers alike to experience Auckland's 'best kept secret.' With all rooms offering private ensuites, Fridge, TV and Coffee/Tea facilities City Lodge is a perfect place to rest your head and have a great nights sleep. People come back time and again to cook and chat in the airy basement kitchen where stainless steel abounds on trendy dining tables and gas hobs, every surface shiny enough to "eat your dinner off." At five years old the constantly enhanced premises lie at the cutting edge of consideration and this, Gardiner says, is the secret. Adding hot chocolate to the family of sachets on the beverage tray, skirt and trouser hangers to the wardrobe, flannels and handtowels to the upgraded rooms, good quality pillows to the beds and free sunscreen at every exit, all complete the City Lodge experience.

Backpackers 5 Star

CLASSIC SHEEPSKINS

Legal Name: Classic Decor
22 Thames Street, Pandora, Napier
PO Box 126, Napier 4140
Ph: 06 835 9662 **Fax:** 06 835 7089
Free Ph: 0800 170 171
Email: maurice@classicsheepskins.co.nz
Website: www.classicsheepskins.co.nz
Managing Director: Maurice Callaghan
Email: maurice@classicsheepskins.co.nz
Tour & Retail Manager: Carmel Meyer
Email: carmel@classicsheepskins.co.nz
Sheepskin Tannery with manufacturing plant attached. Tannery Tours offered 7 days per week. Large factory price sheepskin & NZ souvenir shop.

Endorsed Visitor Service

CONNECTABUS QUEENSTOWN

Legal Name: Remarkable NZ Ltd
PO Box 656, Queenstown 9348
Ph: 03 441 4471 **Fax:** 03 441 4021
Email: marketing@connectabus.com
Website: www.connectabus.com
Marketing Manager: Morgan McCammon
Email: marketing@connectabus.com
Managing Director: Ewen McCammon
Email: transportsystems@gmail.com
Connectabus Queenstown is Queenstown's transportation system giving full services in transportation to visitors in Queenstown. The Connectabus system offers clients multi ride day passes covering the Queenstown and Arrowtown areas. Its a great way to experience Queenstown and Arrowtown at your leisure.

CORONET PEAK, THE REMARKABLES, MT HUTT

Legal Name: NZ Ski Limited
Level 2, The Station Building, Duke Street, Queenstown
PO Box 359, Queenstown 9348
Ph: 03 450 1970 **Fax:** 03 450 1971
Free Ph: 0800 ENJOY NZ
Email: marketing@nzski.com
Website: www.nzski.com
GM Sales & Marketing: Craig Douglas
Email: marketing@nzski.com
Sales Co-ordinator: Charlie Wright
Email: charlie@nzski.com
NZSki operates 3 premier South Island ski areas; Coronet Peak, Mt Hutt & The Remarkables, offering ski/snowboad holidays.

Endorsed Visitor Activity

CRUIZE MILFORD

Legal Name: Cruising Milford Sound Ltd
50 Stanley Street, Queenstown
PO Box 2003, Wakatipu, Queenstown 9349
Ph: 03 441 3913 **Fax:** 03 441 3914
Email: info@cruizemilford.co.nz
Website: www.cruizemilford.co.nz
General Manager: Peter Egerton
Email: reservations@cruisingms.co.nz
Scenic cruising in Milford Sound.

Endorsed Visitor Activity

CRYSTAL MOUNTAIN

80 Candia Road, Swanson, Auckland
PO Box 21135, Henderson 650
Ph: 09 833 5033 **Fax:** 09 833 5044
Email: inquiry@crystalmountain.co.nz
Website: www.crystalmountain.co.nz
Director: Sandy Nogveira
Email: sandy@crystalmountain.co.nz
Assistant Manager: Erin Temu
Email: erin@crystalmountain.co.nz
Crystal Mountain is only 20km from the Auckland CBD, and is located on 40acres in the foothills of the Waitakere Ranges. Crystal Mountain is qualmark endorsed, and has won the Waitakere Tourism and Leisure Awards for both 2005 and 2006. We receive over 200,000 visitors per year. We offer the Crystal Mine Museum, Gallery souvenir shop, themed Animal Park, café and Vineyard Function Centre which caters for all ages, and is suitable for large groups. Crystal Mountain is open 7 days a week.

Endorsed Visitor Activity

DART RIVER SAFARI'S & FUNYAKS

Legal Name: Dart River Safaris Ltd
PO Box 76, Queenstown 9348
Ph: 03 442 9992 **Fax:** 03 442 9075
Free Ph: 0800 327 853
Email: reservations@dartriverjetsafaris.co.nz
Website: www.dartriverjetsafaris.com
Manager: Andy Chapman
Email: andy.chapman@dartriverjetsafaris.co.nz
The safari combines NZ's most scenic jetboating with a short forest walk & a backroad journey through 'Rings' film locations. Funyaks-jetboat upriver; paddle down in inflatable canoes. A total wilderness experience in a World Heritage Area.

Endorsed Visitor Activity

DESTINATION FIORDLAND

24 Milford Crescent, Te Anau
PO Box 155, Te Anau 9640
Ph: 03 249 7959 **Fax:** 03 249 7949
Email: info@fiordland.org.nz
Website: www.fiordland.org.nz
Manager: Lisa Sadler
Email: lisa@fiordland.org.nz
Marketing Coordinator: Toni Ellis
Email: toni@fiordland.org.nz
Regional Tourism Organisation for Fiordland, responsible for destinational marketing incorporating the holiday resorts of Te Anau, Manapouri and scenic icons Milford & Doubtful Sounds.

DESTINATION GREAT LAKE TAUPO

The White House, 66 Paora Hapi Street, Taupo
PO Box 149, Taupo 3352
Ph: 07 376 0400
Fax: 07 376 0410
Email: info@greatlaketaupo.com
Website: www.GreatLakeTaupo.com
General Manager: Scott Pearson
Email: spearson@greatlaketaupo.com
Regional Tourism Organisation.

DESTINATION MARLBOROUGH

Unit 1, Ground Floor, 18 Grove Road, Blenheim
PO Box 29, Blenheim 7240
Ph: 03 577 5523 **Fax:** 03 577 5530
Email: tjohnston@destinationmarlborough.com
Website: www.destinationmarlborough.com
General Manager: Tracy Johnston
Email: tjohnston@destinationmarlborough.com
Marketing Manager: Rachael Brown
Email: rbrown@destinationmarlborough.com
Regional Tourism Organisation for Marlborough Region.

DESTINATION MT COOK MACKENZIE

1st Floor, 15-31 Cathedral Square West, Christchurch
PO Box 52, Fairlie 7949
Ph: 03 685 6194
Email: manager@mtcooknz.com
Website: www.mtcooknz.com
General Manager: Philip Brownie
Email: manager@mtcooknz.com
RTO - Tourism Promotion - Destinational Marketing.

DESTINATION NORTHLAND

Unit 3, Selwyn Court, 22 Selwyn Road, Paihia
PO Box 365, Paihia 247
Ph: 09 402 7683 **Fax:** 09 402 7672
Email: info@northlandnz.com
Website: www.northlandnz.com
General Manager: Brian Roberts
Email: brian@northlandnz.com
International Marketing Manager: Nineke Metz
Email: nineke@northlandnz.com
Regional Tourism Organisation.

DESTINATION QUEENSTOWN

44 Stanley St, Queenstown
PO Box 353, Queenstown 9300
Ph: 03 441 0700 **Fax:** 03 442 7441
Email: info@queenstownnz.co.nz
Website: www.queenstown-nz.co.nz
CEO: Tony Everitt
Email: tonye@queenstownnz.co.nz
Trade Manager: Ben Chapman
Email: benc@queenstownnz.co.nz
Destination Queenstown (DQ) is the Regional Tourism Organisation (RTO) responsible for the marketing of Queenstown as he Southern Hemisphere's premier four season lake and alpine resort. As the neutral tourism contact point for the resort, the organisation works with local businesses, including tourism operators, the hospitality industry, accommodation providers, retailers and service sectors to promote the region.

DESTINATION ROTORUA

Legal Name: Destination Rotorua Tourism Marketing
1106 Arawa Street, Rotorua
Private Bag 3007, Rotorua Mail Centre, Rotorua 3046
Ph: 07 349 4186 **Fax:** 07 348 4133
Email: marketing@rotoruaNZ.com
Website: www.rotoruanz.com
General Manager: Don Gunn
Email: don@rotoruaNZ.com
RTO incorporating Tourism Rotorua Marketing, Travel & Information Office & Rotorua Convention Centre.

DESTINATION WAIRARAPA

Legal Name: Destination Wairarapa Incorporated
Radio House, 7-13 Church Street, Masterton
PO Box 674, Masterton 5840
Ph: 06 370 0900
Email: peter@wairarapanz.com
Website: www.wairarapanz.com
Chief Executive: Peter Wilson
Email: peter@wairarapanz.com
Marketing Manager: Barb Hyde
Email: barb@wairarapanz.com
Regional Tourism Organisation for Wairarapa region and member of the Classic NZ Wine Trail.

DISCOVER WANGANUI

Legal Name: Wanganui Incorporated
Wanganui District Council, 101 Guyton Street, Wanganui
PO Box 637, Wanganui 4500
Ph: 06 349 0543 **ext 8188** **Fax:** 06 348 8210
Email: jeff@wanganui.com
Website: www.wanganui.com
Tourism and Events Officer: Jeff Milham
Email: jeff@wanganui.com
Tourism and Events Manager: Tony Cato
Email: tony.cato@wanganui.com

NOTES

NOTES

DISTINCTION HOTELS

PO Box 46, Te Anau 9640
Ph: 03 249 9700 **Fax:** 03 249 7947
Email: duncan.fletcher@distinctionhotels.co.nz
Website: www.distinctionhotels.co.nz
General Manager: Duncan Fletcher
Email: duncan.fletcher@distinctionhotels.co.nz
The Distinction Group of Hotels prides itself on providing an international standard of accommodation to the discerning traveller. Distinction Hotels currently offer three premium Hotels the North and South Island: Distinction Rotorua Hotel, Distinction Te Anau Hotel and Villas and Distinction Luxmore Hotel.

qualmark ★★★★ Hotel

Hotel 4 Star

DIVE ! TUTUKAKA

Marina Road, RD3, Whangarei 173
Ph: 09 434 3867 **Fax:** 09 434 3884
Email: info@diving.co.nz
Website: www.diving.co.nz
Manager: Kate Malcolm
Email: info@diving.co.nz
Diving at the Poor Knights Islands, Charter trips, and full range of dive training, sightseeing and snorkelling trips, eco-marine adventures.

qualmark Endorsed visitor activity; qualmark Enviro-Gold

Endorsed Visitor Activity

DOLPHIN WATCH ECOTOURS

Legal Name: Dolphin Watch Marlborough Limited
Cnr London Quay and Wellington Street
PO Box 197, Picton 7220
Ph: 03 573 8040 **Fax:** 03 573 7906
Free Ph: 0800 WILDLIFE
Email: info@naturetours.co.nz
Website: www.naturetours.co.nz
Director: Amy Engelhaupt
Email: info@naturetours.co.nz
Director: Dan Engelhaupt
Email: info@naturetours.co.nz
Owned and operated by highly-qualified marine biologists, Dolphin Watch Ecotours provides scenic wildlife cruises to Motuara Island Bird Sanctuary, Historic Ship Cove and the Queen Charlotte Track in New Zealand's stunning Marlborough Sounds. Those looking for the thrill of a lifetime can Swim With Dolphins! We specialize in Scenic Wildlife Cruises and guided or independent walks at Historic Ship Cove or Motuara Island Bird Sanctuary where you'll be amazed at the abundant and vocal native bird life. Make a day of it, if you choose, and combine a dolphin cruise with a walk on the beautiful Queen Charlotte Track during the afternoon. Whatever you're looking for, we invite you to experience the very best of the Marlborough Sounds with Picton's only tourism award-winning carbon neutral cruise operator.

qualmark Endorsed visitor activity; qualmark Enviro-Gold

Endorsed Visitor Activity

DOWNUNDER TRAVEL BULLETIN

The Sail Loft, Northbridge Sydney
PO Box 747, Northbridge, Sydney, New South Wales 1560
Ph: +61 2 9967 4070 **Fax:** +61 2 9967 2748
Email: ian@instantdownunder.com
Website: www.instantdownunder.com
Publisher: Ian Johnston
Email: ian@instantdownunder.com
Publishing a fortnightly trade bulletin of latest developments and news of tourism developments and distributing by both post and website around the world to specialist wholesalers and retailers of New Zealand tourism.

DUXTON HOTELS NEW ZEALAND

PO Box 1843, Wellington 6140
Free Ph: 0800 655 555
Email: dos@auckland.duxton.co.nz
Website: www.duxtonhotels.co.nz
Director of Sales & Marketing: Catharine Power
Email: dos@auckland.duxton.co.nz
Luxury hotel group with accommodation for corporate & leisure travellers. Conference and meeting facilities. Restaurant and bar.

qualmark ★★★★ plus Hotel

(Auckland and Okawa Bay Rotorua) Hotel 4 Star Plus

EAGLES NEST

60 Tapeka Road, Russell, Bay of Islands
PO Box 60, Russell 242
Ph: 09 403 8333 **Fax:** 09 403 8880
Email: eagle@eaglesnest.co.nz
Website: www.eaglesnest.co.nz
General Manager: Callum Farnell
Email: callum@eaglesnest.co.nz
Five multi award winning Luxury Villas with personal chefs. Luxury Accommodation.

qualmark Exclusive

Exclusive

EDGEWATER

Legal Name: Edgewater Resort Hotel Ltd
PO Box 61, Wanaka 9343
Ph: 03 443 8311 **Fax:** 03 443 8323
Email: gm@edgewater.co.nz
Website: www.edgewater.co.nz
General Manager: Leigh Stock
Email: gm@edgewater.co.nz
Edgewater is located on the shores of Lake Wanaka, the gateway to Mt Aspiring National Park, New Zealand. Accommodation is available in 104 spacious and comfortable hotel rooms, suites and two bedroom apartments.

qualmark ★★★★ plus Hotel; qualmark Enviro-Silver

Hotel 4 Star Plus

ELITE TOUR CONNECTIONS

Unit 17B, Kudos Business Park, 203 Kirkbride Road
Airport Oaks Auckland
PO Box 107002, Airport Oaks, Manukau 2154
Ph: 09 275 7377 **Fax:** 09 275 7399
Email: elite@elitetour.co.nz
Website: www.elitetour.co.nz
Managing Director: Alan Carr
Email: elite@elitetour.co.nz
Operations Manager: Cheryl Carron
For over 20 years Elite Tour Connections have provided dedicated luxury transport for visitors to our country, business and corporate clients and New Zealanders travelling overseas. From the comfort of our vehicles and level of service to our local knowledge and the calibre of our drivers, our reputation is unequalled.

ENCOUNTER KAIKOURA

Encounter Kaikoura, 96 Esplanade Kaikoura
96 Esplanade, Kaikoura 7300
Ph: 03 319 6777 **Fax:** 03 319 6064
Email: lynette@dolphin.co.nz
Website: www.encounterkaikoura.co.nz
Admin Manager: Lynette Buurman
Email: lynette@dolphin.co.nz
Marketing and Product Development: Jo Thompson
Email: jo@dolphin.co.nz
Dolphin Encounter: swim with and watch the incredible Dusky Dolphins along the Kaikoura coast. Albatross Encounter: Get up close and personal to the largest wingspan in the world!

EUROPCAR NEW ZEALAND

Legal Name: BVJV LTd
8A Hommersham Place, Burnside, Christchurch
PO Box 1225, Christchurch 8140
Ph: 03 357 1638 **Fax:** 03 357 1639
DX: WP23502 Christchurch
Email: terry.wakefield@europcar.co.nz
Website: www.europcar.co.nz
Leisure Account Manager: Terry Wakefield
Email: terry.wakefield@europcar.co.nz

EXPLORE NZ

120 Halsey Street, Auckland
PO Box 106267, Auckland City 1143
Ph: 09 359 5987 **Fax:** 09 358 3137
Free Ph: 0800 EXPLORE
Email: info@explorenz.co.nz
Website: www.explorenz.co.nz
Managing Director: William Goodfellow
Email: william@explorenz.co.nz
Director of Sales & Marketing: Dominik Strobel
Email: dominik@explorenz.co.nz
EEstablished January 2000, Explore NZ offers an exciting range of marine and land based excursions in the Bay of Islands and Auckland. Race on an original America's Cup yacht in Auckland, see Whales and Dolphins all year around in the Hauraki Gulf on Auckland's Whale and Dolphin Safari or sit back and relax and enjoy the Pride of Auckland's world's famous sailing and dining experience. In the beautiful Bay of Islands Explore NZ offers unforgettable swimming with dolphins, cruising the 'Hole in the Rock' and viewing dolphins, sail on New Zealand's fastest commercial catamaran or discovering the majestic Far North 'off-road' including Cape Reinga.

Endorsed Visitor Activity

FARM TO FARM AGRICULTURAL TOURS

Legal Name: Farm to Farm Tours
108A High Street, Rangiora
PO Box 239, Rangiora 7440
Ph: 03 313 5855 **Fax:** 03 313 5596
Email: info@farmtofarm.co.nz
Website: www.farmtofarm.co.nz
Managing Director: Ross MacMillan
Email: ross@farmtofarm.co.nz
Office Manager: Desray Geursen
Agricultural and farm tours of New Zealand are our speciality. Owned and operated by Agricultural Graduate/Registered Farm Management Consultant. Established 20 years. Full tour arrangements, technical tours, farm visits, farmstays, especially special interest groups relating to agriculture, agribusiness, forestry or wine. Full Member of ATOI, Agricultural Tour Operators International. Allied Member ITOC

FLY MY SKY

Legal Name: Commercial Helicopters Ltd
Air NZ Domestic Terminal Auckland Airport, Auckland Airport Mangere Auckland
PO Box 152, Taumarunui 3946
Ph: 07 895 8820 **Fax:** 07 895 3405
Free Ph: 0800 222 123
Email: greatbarrier@flymysky.co.nz
Website: www.flymysky.co.nz
Governing Director: Keith McKenzie
Email: helicopter@flymysky.co.nz
General Manager: Robyn McKenzie
Email: robyn@flymysky.co.nz
1. GREAT BARRIER ISLAND: Scheduled flight service between Auckland International Airport and Great Barrier Island 2. SKY TAXI - NZ wide 10 SEAT aircraft (transport) hire for groups. 3. HUGHES 500D Helicopter operations, KEITH MCKENZIE QSM - all types, North Island

Endorsed Visitor Activity

FLYING KIWI ADVENTURES

Legal Name: Flying Kiwi Wilderness Expeditions Limited
4a Forests Road, Stoke, Nelson
PO Box 680, Nelson 7040
Ph: 03 547 0171 **Fax:** 03 547 0173
Free Ph: 0800 693 296
Email: dennis@flyingkiwi.com
Website: www.flyingkiwi.com
Director: Dennis Christian
Email: dennis@flyingkiwi.com
Manager: Vonnie Christian
Email: vonnie@flyingkiwi.com
Fantastic and unique adventure tours that are good for you and the environment. A range of award-wining trips covering both islands (3-27 days) with great food, stunning accommodation and exciting activity options everyday. www.flyingkiwi.com.

Endorsed Visitor Activity

FOX GLACIER GUIDING

Legal Name: Alpine Guides Fox Glacier
44 Main Road, FoxGlacier
PO Box 38, Fox Glacier 7859
Ph: 03 751 0825 **Fax:** 03 751 0857
Free Ph: 0800 111 600
Email: rebecca@foxguides.co.nz
Website: www.foxguides.co.nz
Chief Executive Officer: Rob Jewell
Email: rob@foxguides.co.nz
Sales & Marketing Manager: Rebecca Morgan
Email: rebecca@foxguides.co.nz
New Zealand's most experienced glacier guiding company, operating on the biggest West Coast glacier. Offering half and all day walks, helihikes, ice climbing and mountaineering courses. Café & gift shop on site.

Endorsed Visitor Activity

FULLERS GROUP

PO Box 1346, Shortland Street, Auckland 1140
Ph: 09 367 9115 **Fax:** 09 367 9148
Email: brett.warman@fullers.co.nz
Website: www.fullers.co.nz
Sales Manager: Brett Warman
Email: brett.warman@fullers.co.nz
Transport and tourism ferry operators

GANNET SAFARIS OVERLAND

Summerlee, RD2, Hastings 4172
Ph: 07 875 0888 **Fax:** 07 875 0893
Email: gannetsafaris@xtra.co.nz
Website: www.gannetsafaris.com
Manager: Lyn Allan
Email: gannetsafaris@xtra.co.nz
Overland tours to the gannet colony at Cape Kidnappers in 4x4 air conditioned vehicles.

Endorsed Visitor Activity

ITOC ALLIED MEMBERS - SUPPLIERS

GLACIER HELICOPTERS
29 Lucas Place, Queenstown Airport, Queenstown
PO Box 1508, Queenstown 9348
Ph: 03 441 4623 **Fax:** 03 441 4619
Email: sales@glacierhelicopters.co.nz
Website: www.glacierhelicopters.co.nz
Director: Mark Quickfall
Email: sales@glacierhelicopters.co.nz
Business Development: Jackie Quickfall
We specialise in scenic helicopter flights from Franz Josef and Fox Glaciers and Glacier Heli Hikes on Fox Glacer. Catering for FIT and group travellers, we also offer combination adventure packages, private charters and glacier landings.

Endorsed Visitor Activity

GOLDFIELDS JET
State Highway 6, Kawerau Gorge, Cromwell
PO Box 81, Cromwell 9342
Ph: 03 445 3080 **Fax:** 03 445 1037
Free Ph: 800111038
Email: hamish@goldfieldsjet.co.nz
Website: www.goldfieldsjet.co.nz
Managing Director: Hamish Egerton
Email: hamish@goldfieldsjet.co.nz
Operations Manager: Brian Willows
Email: brian@goldfieldsjet.co.nz
Blast into the past and experience the rush, discover the history aboard Goldfields Jet. Located at the Goldfields Mining Centre, Kawarau Gorge.

Endorsed Visitor Activity

HAAST RIVER SAFARI
Red Barn, Haast Junction
PO Box 51, Haast 7844
Ph: 03 750 0101 **Fax:** 03 750 0181
Free Ph: 0800 865 382
Email: info@haastriver.co.nz
Website: www.haastriver.co.nz
Operations Manager: Chantelle Hewer
Email: info@haastriver.co.nz
River boat cruises in fleet of fully enclosed custom built jet boats. One way tours for coach groups to suit itinerary. Daily return departures for independent travellers at 9am, 11am & 2pm during Summer (October to April) and 10am & 1pm during Winter (May to September). Bookings Essential.

Endorsed Visitor Activity

HALLMARK LIMOUSINES
Unit E, Stoddard Industrial Park, 38 Stoddard Road, Mt Roskill, Auckland
PO Box 16221, Sandringham, Auckland 1351
Ph: 09 629 0940 **Fax:** 09 629 1466
Free Ph: 0800 80 LIMO
DX: CX10134 Auckland
Email: operations@limos.co.nz
Website: www.limos.co.nz
Managing Director: Roger Dowe
Email: operations@limos.co.nz
Hallmark Limousines was formed in 1986 by Roger Dowe with a modest fleet of two vehicles. Since then, the company has grown into one of New Zealand's largest Limousine transportation providers with a fleet of twenty vehicles in service within the North Island and other franchise operations around New Zealand.

HAMILTON WAIKATO TOURISM
Legal Name: Waikato Regional Airport Ltd
RD2, Hamilton 3282
Ph: 07 848 9046 **Fax:** 07 843 3627
Email: kiri@hamiltonairport.co.nz
Website: www.hamiltonwaikato.com
Regional Tourism Manager: Kiri Goulter
Email: kiri@hamiltonairport.co.nz
Marketing Manager: Rebecca Evans
Email: rebecca@hamiltonairport.co.nz
Regional Tourism Organisation.

HAMMOND'S SCENIC TOURS
Level One, MSC House, 39 Waterloo Quay, Wellington, Wellington
PO Box 3382, Wellington 6140
Ph: 04 472 0869 **Fax:** 04 471 1730
Email: info@wellingtonsightseeingtours.com
Website: www.wellingtonsightseeingtours.com
Director: Wally Hammond
Email: info@wellingtonsightseeingtours.com

Endorsed Visitor Activity

HARBOURSIDE SEAFOOD BAR & GRILL
1st Floor, Ferry Building, 99 Quay Street, Auckland
PO Box 3624, Shortland Street, Auckland 1140
Ph: 03 307 0486 **Fax:** 09 307 0523
Email: harbourside.auck@xtra.co.nz
Website: www.harboursiderestaurant.co.nz
Director: Tony Adcock
Email: harbourside.auck@xtra.co.nz
Functions Manager: Ellie Cragg
Restaurant overlooking Auckland's Waitemata Harbour. Outdoor dining when possible. New Zealand's best seafood, live crayfish, lamb and beef.

HARLEY TOURS NEW ZEALAND
Legal Name: Bularangi Limited
12 Waihete Road, Waihi 3610
Ph: 07 863 6069 **Free Ph:** 0800 787 980
Email: info@harleytoursnewzealand.co.nz
Website: www.harleytoursnewzealand.co.nz
Director: Alison Howie
Email: ali@bularangi.com
Director: Baz Howie
Email: balazi@bularangi.com
Harley Tours New Zealand is a Harley Davidson rental & touring business nationally throughout New Zealand.

HELLS GATE AND WAI ORA SPA
Legal Name: Tikitere Holdings Limited
State Highway 30, Tikitere, Rotorua
P O Box 7199, Te Ngae, Rotorua 3042
Ph: 07 345 3151 **Fax:** 07 345 6481
Email: bryan@hellsgate.co.nz
Website: www.hellsgaterotorua.co.nz
General Manager: Bryan Hughes
Email: bryan@hellsgate.co.nz
Marketing Manager: Patrick Tamati
Geothermal reserve, mud bath spa and health and wellbeing complex.

Endorsed Visitor Activity

HERITAGE HOTELS
Legal Name: Heritage Hotel Group
Heritage Auckland, 35 Hobson Street, Auckland
PO Box 3904, Shortland Street, Auckland 1140
Ph: 09 302 1277 **Fax:** 09 303 0152
Free Ph: 0800 368 888
DX: CP24037 Auckland
Email: noeld@heritagehotels.co.nz
Website: www.heritagehotels.co.nz
General Manager Sales & Marketing: Noel Dillon
Email: noeld@heritagehotels.co.nz
Chief Development Officer: Jeff Shearer
Hotel Managers

More than 1 Qualmark Rating

HERTZ CAR RENTAL
Legal Name: Hertz New Zealand Ltd
801 Wairakei Road, Christchurch
Private Bag 4716, Christchurch 8140
Ph: 03 358 6789 **Fax:** 03 358 6756
Free Ph: 0800 654321
Email: nzinfo@hertz.com
Website: www.hertz.co.nz
National Trave Industry Manager: Derek Batchelor-Cook
Email: dbatchelor-cook@hertz.com
International Sales & Marketing Manager: Kevin Doyle
Email: kdoyle@hertz.com
Car rental

Endorsed Visitor Transport

HILTON HOTELS
Shed 21, Princes Wharf, 137-147 Quay Street, Auckland
PO Box 106410, Auckland City 1143
Ph: 09 978 2000 **Fax:** 09 978 2096
Email: ryan.mikkelson@hilton.com
Website: www.hilton.com
Director of Business Development: Ryan Mikkelson

Email: ryan.mikkelson@hilton.com
General Manager: Chris Partridge
Located 300 metres out to sea on the end of Princes Wharf, Hilton Auckland is a contemporary boutique 5 star hotel featuring 166 rooms. Only a 5 minute walk to the CBD and Viaduct Village, the unique absolute waterfront position offers uninterrupted views across Waitemata Harbour. The Hilton Lake Taupo is conveniently located on the Napier-Taupo Highway, minutes from Taupos town centre. Centrally situated, Taupo is truly at the crossroads of the North Island With sweeping views over Lake Taupo "New Zealand's largest lake" and the Mt Ruapehu/ Tongariro National Park, Hilton Lake Taupo makes the ideal base for exploring this magnificent region.

qualmark ★★★★★ Hotel

Hotel 5 Star

HOBBITON MOVIE SET TOURS

Legal Name: Rings Scenic Tours Ltd
45 Broadway, Matamata
PO Box 366, Matamata 3440
Ph: 07 888 9913 **Fax:** 07 888 7498
Email: office@hobbitontours.com
Website: www.hobbitontours.com
Managing Director: Russell Alexander
Email: office@hobbitontours.com
Marketing Manager: Henry Horne
Email: office@hobbitontours.com
Guided tour of the hobbiton movie set from the movie The Lord of the Rings.

qualmark Endorsed visitor activity

Endorsed Visitor Activity

HOLIDAY ACCOMMODATION PARKS ASSOCIATION OF NEW ZEALAND

Unit 21, Copperfield, 7-13 Seaview Road,
Paraparaumu Beach, Paraparaumu
PO Box 394, Paraparaumu 5254
Ph: 04 298 3283 **Fax:** 04 298 9284
Email: info@holidayparks.co.nz
Website: www.holidayparks.co.nz
Chief Executive: Fergus Brown
Email: fergus@holidayparks.co.nz
Industry Association representing the holiday park sector in New Zealand.

Hospitality · Plus

HOSPITALITY PLUS

Legal Name: The New Zealand Home and Farmstay Company Ltd
11 Pye Road, The Downs, Geraldine
PO Box 66, Geraldine 7956
Ph: 03 693 7463 **Fax:** 03 693 7461
Email: lesley@hospitalityplus.co.nz
Website: www.hospitalityplus.co.nz
Director: Lesley Fallon
Email: lesley@hospitalityplus.co.nz
Groups Manager: Yvonne Hohenberger
Email: yvonne@hospitalityplus.co.nz
We book homestays, farmstays & BBs throughout NZ for FITs and Groups. All properties have been inspected & provide a high level of comfort, cleanliness and hospitality.

HUKA PRAWN PARK

Legal Name: Prawn Farm
Huka Falls Road, Wairakei Park, Taupo
PO Box 1475, Taupo 3351
Ph: 07 374 8474 **Fax:** 07 374 8063
Email: info@prawnpark.co.nz
Website: www.hukaprawnpark.co.nz
Marketing Manager: Karen Rainbow
Email: info@prawnpark.co.nz
Prawn Park and Farm offering Activity Pass which includes Nursery and Hatchery Tours, Interactive Water Displays, Riverside Nature Walk, Trout Feeding, Geothermal Foot Bath and Hook-a-Prawn Fishing. Licensed onsite Restaurant and Bar offering spectacular river views and riverside dining.

hukafalls JET
THE MOST THRILLING BY NATURE

HUKAFALLS JET

Legal Name: Huka Jet Ltd
200 Karetoto Road, Wairakei Park, TAUPO
PO Box 563, Taupo 3351
Ph: 07 374 8572 **Fax:** 07 374 8573
Free Ph: 0800 48 52 538
Email: info@hukafallsjet.com
Website: www.hukafallsjet.com
Sales & Marketing Manager: Michelle Caldwell
Email: michelle.caldwell@hukafallsjet.com
General Manager: Stewart Brown
Email: stewart.brown@nttourism.co.nz
Marvel at the extraordinary water level views of the spectacular Huka Falls as you slide past cliffs and trees at an incredible 80km per hour. Then get ready for our trademark 360 degree spins, leaving you with a beaming smile and a heart pumping with adrenalin.

qualmark Endorsed visitor activity | qualmark Enviro-Silver

Endorsed Visitor Activity

HYATT REGENCY AUCKLAND

HYATT REGENCY AUCKLAND

Cnr Waterloo Quadrant & Princes St, Auckland
PO Box 3938, Shortland Street, Auckland 1140
Ph: 09 355 1234 **Fax:** 09 302 3269
DX: CX10205 Auckland
Email: arlene.balmores@hyatt.com
Website: www.auckland.regency.hyatt.com
Sales Manager Inbound/Wholesale: Arlene Balmores
Email: arlene.balmores@hyatt.com

IBIS TECHONOLOGY

Legal Name: IBIS Technology Ltd
Office 07-305, Rees House,, Remarkables Park Town Centre, Hawthorne Drive, Queenstown
PO Box 2511, Wakatipu, Queenstown 9349
Ph: 03 4414431 **Fax:** 03 974 6814
Email: sales@ibis.co.nz
Website: www.ibis.co.nz
Managing Director: Erik Bradshaw
Email: rebecca@ibis.co.nz
Special Projects: Christine Ryan
Email: christine@ibis.co.nz
*SIMPLIFY * CONNECT * COMPLETE IBIS offers a complete business solution that will make operating your business a breeze. A fully-integrated system, IBIS offers everything you need and want - from real-time online reservations and point of sale right through to back-end accounting and market analysis. IBIS will improve your business processes and give you accurate and reliable information instantly.*

INTERCITY COACHLINES, GREATSIGHTS NEW ZEALAND AND FULLERS GREATSIGHTS BAY OF ISLANDS

Legal Name: InterCity Group (NZ) Ltd
Level 2, 602 Great South Rd Greenlane Auckland
PO Box 26601, Epsom, Auckland 1344
Ph: 09 583 5700 **Fax:** 09 583 5768
Email: rossg@intercitygroup.co.nz
Website: www.intercity.co.nz
Inbound Sales Manager: Ross Grundy
Email: rossg@intercitygroup.co.nz
Sales Manager Bay of Islands: Mike Murphy
Email: mikem@intercitygroup.co.nz
InterCity Group (NZ) Ltd (ICG) owns and operates InterCity Coachlines, GreatSights NZ and Fullers GreatSights Bay of Islands. GreatSights NZ offers New Zealand's largest daily sightseeing network with day tour options throughout the country on modern low emission motor coaches. The professional and dedicated team at GreatSights showcase the best New Zealand has to offer, from the Bay of Islands to Milford Sound. Fullers GreatSights Bay of Islands operates the most comprehensive range of marine cruises, dolphin swimming cruises and sightseeing tours throughout the Bay of Islands and Northland region. In October 2009 Fullers GreatSights launched Ipipiri, a $12million overnight cruise ship in the Bay of Islands. With 30 identical ocean view cabins, each with private ensuites and panoramic views, the 46m ship offers one night cruises in the historic and sheltered waters of the Bay of Islands. ICG also offers a range of comprehensive transport passes including Travelpass.co.nz and FlexiPass.co.nz

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Endorsed Visitor Transport

INTERCONTINENTAL HOTELS GROUP

Level 14, 120 Albert Street Auckland
PO Box 3921, Shortland Street, Auckland 1140
Ph: 09 367 0202 **Fax:** 09 309 3577
DX: CX10193 Auckland
Email: richard.hudson@ihg.com
Website: www.ihg.com
Key Account Manager: Richard Hudson
Email: richard.hudson@ihg.com
InterContinental Hotels Group - InterContinental Wellington; Crowne Plaza Hotels in Auckland, Christchurch, and Queenstown. Holiday Inns in Auckland, Wellington and Christchurch. Crowne Plaza Christchurch won the 1989 ITOC Operator of the Year Award.

ITOC ALLIED MEMBERS - SUPPLIERS

INTERISLANDER
Legal Name: Interislander a division of KiwiRail Limited
Level 2, Wellington Railway Station, Bunny Street, Wellington
Private Bag 39988, Lower Hutt 5045
Ph: 04 498 3161 **Fax:** 04 498 2074
Email: sales@interislander.co.nz
Website: www.interislander.co.nz
Sales Manager: Simon Payne
Email: spayne@interislander.co.nz
Interislander operates ferries for passengers & their vehicles between Wellington in the North Island and Picton in the South Island. With a fleet of 3 ferries, there are a wide range of sailings to fit your holiday plans. The service features an array of entertainment facilities including cinema, cafes, bars, children's play areas and observation decks to take in the majestic scenery along way.

Endorsed Visitor Transport

INTERNATIONAL ANTARCTIC CENTRE
38 Orchard Road, Christchurch
PO Box 14088, Christchurch Airport 8544
Ph: 03 353 7798 **Fax:** 03 353 7799
Free Ph: 0508 736 48 46
Email: marketing@iceberg.co.nz
Website: www.iceberg.co.nz
Marketing Manager: Wendy Smith
Email: marketing@iceberg.co.nz
Visitor attraction.

Endorsed Visitor Activity

INVERCARGILL LICENSING TRUST
252 Dee Street, invercargill
PO Box 208, Invercargill 9840
Ph: 03 211 3640 **Fax:** 03 214 4418
Email: gary@ilt.co.nz
Website: www.ilt.co.nz
Marketing & Sales Manager: Gary Muir
Email: gary@ilt.co.nz
Licensing Trust.

JASONS TRAVEL MEDIA
Legal Name: Jasons Travel Media Ltd
Level 2, 2 Ngaire Avenue Newmarket Auckland
PO Box 9390, Newmarket, Auckland 1149
Ph: 09 912 8400 **Fax:** 09 912 8401
Email: admin@jasons.com
Website: www.jasons.com
Front Office Administrator: Rachel Clarke
Email: rachel.c@jasons.com
Online and print advertising, brochure distribution

JOHN FREED TOURS

JOHN FREED TOURS & COACHLINES
Legal Name: John Freed Tours
PO Box 102, Te Awamutu 3840
Ph: 07 839 5758 / 027 494 3633 **Fax:** 07 839 5758
Email: johnfreedtours@hotmail.com
Owner/Operator: John Freed
Email: johnfreedtours@hotmail.com`
Tour Coach Operator. Distance (KM's) for Itineraries, day tours - special interest and conference transport.

JOHNSTON'S COACHLINES
64 Westney Road, Mangere, Auckland
PO Box 53164, Auckland Airport, Manukau 2150
Ph: 09 255 1144 **Fax:** 09 255 5270
Free Ph: 0800 66 22 66
Email: info@johnstons.co.nz
Website: www.johnstons.co.nz
Managing Director: Philip Manning Johnstons
Email: philip.manning@johnstons.co.nz
Administration Manager: Paula Buchanan
Email: paula.buchanan@johnstons.co.nz

Endorsed Visitor Transport

KAWARAU JET SERVICES
Legal Name: Kawarau Jet Services Holdings Ltd
PO Box 459, Queenstown 9348
Ph: 03 442 6142 **Fax:** 03 441 2239
Email: mel@kjet.co.nz
Website: www.kjet.co.nz
Director: Andy Brinsley
Email: andy@kjet.co.nz
Director: Shaun Kelly
Email: shaun@kjet.co.nz
Jet boat operation Lake Wakatipu, Kawarau and Shotover Rivers.

Endorsed Visitor Activity

KEA CAMPERS
36 Hillside Road, Glenfield, Auckland
PO Box 100847, North Shore, North Shore City 745
Ph: 09 441 7833 **Fax:** 09 441 7847
Free Ph: 0800 52 00 52
Email: reservationsnz@keacampers.com
Website: www.keacampers.com
Executive Director: Rudi Fuhrmann
Email: rudifuhrmann@keacampers.com
Managing Director: Grant Brady
Email: grantbrady@keacampers.com
KEA Campers enjoys an unrivalled reputation for quality, innovative vehicle design and fit-out,and outstanding customer service. We also boast the youngest fleet on the market - all our vehicles are a maximum of 2.5 years old.

Endorsed Visitor Transport

KIWI COUNTRY LIMITED
PO Box 64, Te Anau 9640
Ph: 03 249 7020 **Fax:** 03 249 7014
Email: rachel@kiwicountry.co.nz
Website: www.kiwicountry.co.nz
Marketing Manager: Rachel Greaney
Email: rachel@kiwicountry.co.nz
Tourism complexes (retail shopping, restaurant, toilets and other visitor services) in Te Anau, Geraldine and Greymouth. Complexes are aimed at providing services and facilities for visitors and coaches on main tourist routes. 70% of business generated by coach groups.

KIWI DISCOVERY
37 Camp Street, Queenstown
PO Box 53, Queenstown 9348
Ph: 03 442 7340 **Fax:** 03 442 7249
Email: info@kiwidiscovery.com
Website: www.kiwidiscovery.co.nz
General Manager: Tim Barke
Email: tim@kiwidiscovery.com
Senior Marketing Exec: Sharon Gray
Email: marketing@kiwidiscovery.com
Skifield transport, ski and snowboard hire, ski clothing hire, airport transfers, Milford day coach excursion, coach charters. Milford and Routeburn Independent track packages and track transport. Info and activity booking centre.

Endorsed Visitor Activity

KIWI INTERNATIONAL HOTEL
Kiwi International Hotel, 411 Queen Street Central Auckland Auckland
PO Box 68 241, Newton 1145
Ph: 09 379 6487 **Fax:** 09 379 6496
Free Ph: 0800 100 411
Email: kiwihotel@xtra.co.nz
Website: www.kiwihotel.co.nz
Executive Director/Owner: Mark Sandiford
Email: mark@kiwihotel.co.nz
Manager: Rekha Dutt
Email: rekha@kiwihotel.co.nz
Central Auckland Queen Street 3 star 120 room Hotel with all facilities - Full Service Restaurant & Bar; Business Centre & Internet Cafe (Zenbu wireless and fixed); Travel Desk; Free Parking; Walk to CBD and all major sites, attractions venues in minutes etc.

KiwiTravel&Tours

KIWI TRAVEL AND TOURS
Legal Name: Kiwi Travel and Tours Ltd
PO Box 302779, North Harbour 751
Ph: 09 413 9770 **Fax:** 09 413 9111
Email: enquiries@kiwitravelandtours.com
Website: www.kiwitravelandtours.com
Director: Michael Painter
Email: michael@kiwitravelandtours.com

KIWI360
Legal Name: Green Circle Ltd
35 Young Road, Te Puke
PO Box 541, Te Puke 3153
Ph: 07 573 6340 **Fax:** 07 573 6345
Free Ph: 0800 KIWI 360
Email: graeme@kiwi360.com
Website: www.kiwi360.com
Chief Executive: Graeme Crossman
Email: graeme@kiwi360.com
Tourist Complex - Kiwi Kart tours through packhouse, coolstore & horticulture theme park plus magic world, dragon maze, picturesquare castle, magic taps, mini hydroelectric dam.

Endorsed Visitor Activity

LAKE WANAKA TOURISM

PO Box 147, Wanaka 9343
Ph: 03 443 1574 **Fax:** 03 443 9238
Email: info@lakewanaka.co.nz
Website: www.lakewanaka.co.nz
General Manager: James Helmore
Email: info@lakewanaka.co.nz
Regional Tourism Organisation - promoting Wanaka both nationally and internationally.

LARNACH CASTLE

145 Camp Road, Otago Peninsula, Dunedin
PO Box 1350, Dunedin 9054
Ph: 03 476 1616 **Fax:** 03 476 1574
Email: larnach@larnachcastle.co.nz
Website: www.larnachcastle.co.nz
Sales & Marketing Manager: Deborah Price
Email: deborah@larnachcastle.co.nz
New Zealand's only Castle, built from 1871 as Merchant Baron William Larnach's dream home for his beloved first wife. Visitors may enjoy group or FIT tours, All meals catered for including scottish themes. Boutique lodge accommodation- 12 rooms. "A garden in the South Seas" featuring Southern Hemisphere plantings. One of New Zealands four 'Gardens of International Significance.' rated by NZGT Larnach Castle is still privately owned and cared for by the Barker family.

Endorsed Visitor Activity

LIMOUSINE SERVICES QUEENSTOWN

45 Loop Road, Queenstown
PO Box 627, Queenstown 9348
Ph: 03 441 4405 **Fax:** 03 441 4406
Email: info@LSQ.co.nz
Website: www.LSQ.co.nz
Director: Ross Marett
Email: marett.family@xtra.co.nz
Director: Jill Moody
Email: marett.family@xtra.co.nz
Luxury transport operator specialising in South Island scenic tours, private charters to Milford Sound, Doubtful Sound, Aoraki Mt Cook and the West Coast glaciers. Queenstown sightseeing, airport transfers, dinner transfers, conference transfers and other special events. Fleet includes luxury Lexus sedans, Mercedes ML SUV's, Mercedes Sprinter & Ford LWB Transit vans and Toyota Coasters. 'With a super modern fleet of vehicles, LSQ will get you to wherever you want to be in the most luxurious of ways. Luxury travel with first class service'.

LODGES OF NEW ZEALAND

Legal Name: New Zealand Lodge Association Inc.
C/- Pen-y-bryn Lodge, 41 Towey Street Oamaru
41 Towey Street, Oamaru 9401
Ph: 03 434 7939 **Fax:** 03 434 9063
Email: garrickemms@xtra.co.nz
Website: www.lodgesofnz.co.nz
Marketing Manager: Garrick Emms
Email: garrickemms@xtra.co.nz
Marketing of selected NZ Lodge properties.

LONGLANDS FARM RESTAURANT

Burwood Road, Matamata
PO Box 222, Matamata 3440
Ph: 07 888 6588 **Fax:** 07 888 5511
Email: longlands.restaurant@xtra.co.nz
Website: www.longlands.co.nz
Owner: Kerry Simpson
Email: longlands.restaurant@xtra.co.nz
Director: Silvia Simpson
Offer delicious quality rural cuisine to Inbound Groups passing through the central heartland of NZ and provide a personally escorted insight into the running of a typical NZ Dairy Farm.

Endorsed Visitor Activity

LONGRIDGE PARK AND AERIUS HELICOPTERS

Legal Name: Aerius Ltd
316 State Highway 33, Paengaroa
PO Box 584, Te Puke 3153
Ph: 07 533 1515 **Fax:** 07 533 1814
Email: info@longridgepark.co.nz
Website: www.longridgepark.co.nz
Manager: Darrin Morris
Email: info@longridgepark.co.nz
Manager: Shane Jeffcote
Adventure Tourism including jet-boating, U-Drive 4WDing, kiwifruit & farm tours, café/360, gift shop, team building.

Endorsed Visitor Activity

MARLBOROUGHTRAVEL.CO.NZ

PO Box 1000, Blenheim 7240
Ph: 03 577 9997 **Fax:** 03 577 9979
Free Ph: 0800 99 0800
Email: info@marlboroughtravel.co.nz
Website: www.marlboroughtravel.co.nz
Sales and Marketing: Scott McKenzie
Email: info@marlboroughtravel.co.nz
Marlborough Travel.co.nz has been successfully operating for over 15 years in the Marlborough region. The company owns and operates a large range of vehicles and vessels, including luxury cars, vans, coaches, boats and launches. This fleet mixed with extensive local knowledge, fantastic staff and a commitment to quality service means we are well placed to create memorable lasting experiences. Our Qualmark endorsed tours and services include: FIT Scheduled Departure Touring • Greenshell™ Mussel Cruise • Marlborough Icons Tour • half day and full day Marlborough Wine Tours • Private Touring and transfers • BMW 7 series and Mercedes luxury cars • Luxury touring vans • 40 seat luxury coach • Private and luxury wine and food touring • Private and group cruises • Luxury launch cruises on MV Odyssea • Lunch and dinner cruises • Scenic Cruises and Private Greenshell Mussel Cruises for groups.

Endorsed Visitor Activity

NOTES

NOTES

MAUI RENTALS, KIWI EXPERIENCE, EXPLORE MORE, WAITOMO GLOWWORM CAVES, THE LEGENDERY BLACK WATER RAFTING CO.

Legal Name: Tourism Holdings Ltd
195-197 Parnell Road, Parnell, Auckland
PO Box 4293, Shortland Street, Auckland 1140
Ph: 021 222 1298 **Fax:** 09 366 1374
Email: graeme.west@thlonline.com
Website: www.thlonline.com
Sales and Business Development Manager: Graeme West
Email: graeme.west@thlonline.com
www.maui-rentals.com Motorhomes and Rental Cars, Kiwi Experience hop on - hop off tours, Black Water Rafting and Waitomo Glowworm Caves.

More than 1 Qualmark Rating

MILLBROOK RESORT & COUNTRY CLUB

Malaghans Road, Arrowtown
Private Bag, Queenstown 9348
Ph: 03 441 7000 **Fax:** 03 441 7025
DX: ZP95009 Queenstown
Email: Kim.Carpenter@millbrook.co.nz
Website: www.millbrook.co.nz
Sales Manager: Kim Carpenter
Email: Kim.Carpenter@millbrook.co.nz
Luxury Resort situated in the spectacular Southern Lakes region.

Hotel 5 Star

MILLENNIUM, COPTHORNE, KINGSGATE HOTELS AND RESORTS

Legal Name: Hospitality Services Ltd
Level 13, 280 Centre, 280 Queen St Auckland
PO Box 5640, Wellesley Street, Auckland 1141
Ph: 09 913 8033 **Fax:** 09 968 8971
Free Ph: 0800 808 228
DX: CX10036 Auckland
Email: brendan.davies@millenniumhotels.co.nz
Website: www.millenniumhotels.com
Director of International Sales & Marketing: Brendan Davies
Email: brendan.davies@millenniumhotels.co.nz
The largest hotel chain in New Zealand.

More than 1 Qualmark Rating

MIRVAC HOTELS & RESORTS

8 Albert Street, Auckland
PO Box 105106, Auckland 1010
Ph: 09 309 6000 **Fax:** 09 309 6150
Free Ph: 0800 309 6000
Email: michelle_morland@mirvac.co.nz
Website: www.mirvachotels.com
Regional Sales & Marketing Manager New Zealand: Michelle Morland
Email: michelle_morland@mirvac.co.nz
Business Development Manager Leisure: Julie Carcaterra
Email: julie_carcaterra@mirvac.co.nz
Mirvac is a leading integrated real estate group listed on the Australian Securities Exchange (ASX) with activities across the investment and development spectrum. Mirvac Hotels & Resorts, a division of Mirvac, manage currently a portfolio of 45 hotels and resorts across Australia and New Zealand.

More than 1 Qualmark Rating

MITAI

Legal Name: Mitai Holdings Limited
Fairy Springs Road, Rotorua
PO Box 302, Ngongotaha 3041
Ph: 07 343 9132 **Fax:** 07 343 9133
Email: marketing@mitai.co.nz
Website: www.mitai.co.nz
Marketing Manager: Ruth Goldsbury
Email: marketing@mitai.co.nz
CEO: Wetini Mitai Ngatai
Cultural experiences

Endorsed Visitor Activity

MITCHELL CORP NEW ZEALAND

36 Sir William Pickering Drive, Christchurch
PO Box 5341, Christchurch 8542
Ph: 03 358 7900 **Fax:** 03 358 5012
Email: john@mchg.co.nz
Website: www.mainstay.co.nz
General Manager - Sales: John Gregory
Email: john@mchg.co.nz
Sales Manager: Kelly Bennett
Email: kelly.bennett@mchg.co.nz
Hotel/Motel sales, marketing and representation

MONEY DIRECT

Level 12, 300 Elizabeth St Sydney South Sydney
Locked Bag A5085, Sydney South, New South Wales 1235
Ph: +61 2 9903 3076 **Fax:** +61 2 9903 3998
Free Ph: 1299033076
Email: peter.demaria@moneydirect.com
Website: www.moneydirect.com
General Manager: Peter de Maria
Email: peter.demaria@moneydirect.com
Money Direct is a leading provider of online payment systems for business. It enables you to streamline your payment processes and delivers significant advantages in terms of efficiency, increased productivity and improved cash flow. With a strong heritage in the travel and tourism industry, Moneydirect is a payment system with broad ranging applications in any industry and any business. With over 4000 clients currently utilising the system on a daily basis, Moneydirect processes over $A1.5 billion in more than a million individual transactions.

MOUNT CLASSIC TOURS

Hangar 8, Jean Batten Drive Tauranga Airport
Tauranga
PO Box 4678, Tauranga 3149
Ph: 07 574 1779 **Fax:** 07 574 1775
Email: diane@mctours.co.nz
Website: www.mctours.co.nz
General Manager: Diane Drummond
Email: diane@mctours.co.nz
Managing Director: Ian Holroyd
Email: ian@mctours.co.nz
Luxury Tourism transport focussed on meeting the needs of the Cruise Ship & VIP market, including Government transfers. Our fleet includes Rolls Royces, Daimlers, Stretch Limousines and a range of small to large passenger vehicles. Our aim is to consistently exceed our customers expectations.

Endorsed Visitor Transport and/or Visitor Service

MOUNT COOK HOTEL COLLECTION

Cnr Wairepo & Ostler St, Twizel
PO Box 99, Twizel 7944
Ph: 03 435 0869 **Fax:** 03 435 0857
Email: ian@mountcookcollection.co.nz
Website: www.mountcookcollection.co.nz
General Manager: Ian Clark
Email: ian@mountcookcollection.co.nz
MacKenzie Country Inn - Twizel, Heritage Gateway Hotel - Omarama Godley Resort Hotel - Lake Tekapo CountryTime Hotel - Omarama Four well located hotels in the Central South Island of New Zealand. Each have restaurants serving country-style hearty food & have great bar areas.

MUSEUM HOTEL

90 Cable Street, Te Aro 6011
Ph: 04 802 8900 **Fax:** 04 802 8909
Email: info@museumhotel.co.nz
Website: www.museumhotel.co.nz
General Manager: Kathy Tipler
Email: kathy.tipler@museumhotel.co.nz
Sales Manager: Chrissy Cummings
Email: chrissy.cummings@museumhotel.co.nz
Museum Hotel Wellington is a privately owned 160 room luxury hotel located opposite Te Papa and a short stroll to theatres, shopping, waterfront, Waitangi Park and Oriental Parade. The hotel offers both traditional hotel rooms and apartment style studios with five beautiful function spaces.

NATURALLY NEW ZEALAND HOLIDAYS

321 Elmhurst Road, Darfield
PO Box 94, Darfield 7541
Ph: 03 318 7540 **Fax:** 03 318 7590
Email: info@nzholidays.co.nz
Website: www.nzholidays.co.nz
Managing Director: Trish Abrahamson
Email: trish@nnzh.co.nz
Specialist for customised active outdoor, wilderness, adventure and nature holidays. Yachting, cycling, kayaking, rafting, walking, fishing, gliding, caving, diving, nature encounters. Self drive, coach or private driver guide options.

Endorsed Visitor Service

NATURE COAST

Legal Name: Enterprise Kapiti Horowhenua Inc
93 Oxford St, Levin
PO Box 197, Levin 5540
Ph: 06 367 0524 **Fax:** 06 367 0526
Email: chris@naturecoast.co.nz
Website: www.enterprisecoastnz.com
Acting CEO: Chris Barber
Email: chris@naturecoast.co.nz
EDA / RTO - was Enterprise Coast as trading name to 10/06.

NELSON TASMAN TOURISM

Legal Name: Tourism Nelson Tasman Ltd
Millers Acre Centre - Taha o te Awa, 75 Trafalgar St
Nelson
PO Box 788, Nelson 7040
Ph: 03 546 6228 **Fax:** 03 545 6850
Email: info@nelsonnz.com
Website: www.nelsonnz.com
Chief Executive: Lynda Keene
Email: Lynda@nelsonnz.com
International Marketing Manager: Astrid Fisher
Email: astridf@nelsonnz.com
Regional Tourism Organisation for Nelson/Tasman Region. Responsible for destination marketing, destination management and visitor information provision.

NEW ZEALAND APARTMENTS

1 Waterholes Road, RD4, Lincoln 7608
Ph: 03 329 5914 **Fax:** 03 329 5910
Email: anton@nzapartments.co.nz
Website: www.nzapartments.co.nz
Managing Director: Anton Wilke
Email: anton@nzapartments.co.nz
Sales, marketing, representation & reservations for independently owned serviced apartment properties in New Zealand targeting domestic & international visitors.

NEW ZEALAND HOTEL COUNCIL

Tourism & Travel House, Level 4, 79 Boulcott Street, Wellington
PO Box 1697, Wellington 6140
Ph: 04 495 0814 **Fax:** 04 499 0827
Email: exec@nzhc.org.nz
Website: www.nzhc.org.nz
Executive Officer: Rachael Shadbolt
Email: exec@nzhc.org.nz
Independant Chair: Jennie Langley
Email: jennie.langley@paradise.net.nz
Industry association that represents the interests of 130 intl chain, large independant, privately-owned and boutique hotels around NZ. Activities include research & analysis, submissions and lobbying at both central and local government levels, liaison with various industry, business and media stakeholders.

NEW ZEALAND MAORI TOURISM SOCIETY

Level 4, Tourism & Travel House, 73 Boulcott Street
Wellington
PO Box 10782, The Terrace, Wellington 6143
Ph: 04 815 9038 **Fax:** 04 815 9049
Email: info@maoritourism.co.nz
Website: www.maoritourism.co.nz
CEO: Pania Tyson-Nathan
Email: pania@maoritourism.co.nz
The Society has as its objectives - to promote Maori in tourism by supporting and developing Maori Regional Tourism Organisations at a national level; to recommend and appoint Maori tourism representatives to national tourism related bodies; to provide national advocacy for the promotion of Maori in tourism; to assist with the implementation of the New Zealand Tourism Strategy 2015 and successor tourism strategies; to engage with other national and international tourism industry organisations for the promotion of Maori in tourism; to facilitate opportunities for national and international marketing of Maori in tourism; to develop strategic mutually beneficial relationships with allies in the public and private sector; to execute the efficient and effective organisational development of the society.

NGAI TAHU TOURISM

Level 7, Te Waipounamu House Christchurch
PO Box 3075, Christchurch Mail Centre 8140
Ph: 03 371 2614 **Fax:** 03 363 8911
Email: john.thorburn@nttourism.co.nz
Website: www.ngaitahutourism.co.nz
General Manager: John Thorburn
Email: john.thorburn@nttourism.co.nz
Represents some of NZ's leading activities and attractions in all main visitor destinations. Group comprises of Rainbow Springs and Kiwi Encounter, Huka Jet, Shotover Jet Queenstown, Dart River Safaris, Aqua Taxi and Kaiteriteri Kayaks in the Abel Tasman, Franz Josef Glacier Guides and the Hollyford Track.

Endorsed Visitor Activity

NZ WALDORF APARTMENTS LTD

40 Beach Road, Auckland
PO Box 3791, Shortland Street 1140
Ph: 09 337 5330 **Fax:** 09 337 5301
Free Ph: 0800 700 001
Email: reservations@waldorf.co.nz
Website: www.auckland-apartment-hotel.co.nz
Sales Manager: Lynne Thorp
Email: sales@waldorf.co.nz
NZ Waldorf Apartments, the largest operator of serviced hotel apartments in Auckland, offers home-away-from-home city living at its best with a range of properties to suit all budgets. Six locations in Auckland CBD along with one in Botany Downs. Fully self-contained one- two- and three-bedroom apartments furnished and equipped to a high standard. In-house restaurant and bar at some of the locations. Perfect for the leisure traveller, close to all the city's major attractions with easy access to the motorway.

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ITOC ALLIED MEMBERS - SUPPLIERS

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16 Gore Street, Auckland 1010
Ph: 09 909 9999 **Fax:** 09 909 9500
Free Ph: 0800 565 333
Email: ElaineT@theoaksgroup.com.au
Website: www.theoaksgroup.co.nz
Business Development Manager - NZ: Elaine Thompson
Email: ElaineT@theoaksgroup.com.au
Oaks Hotels and Resorts is an operator in the Management and Letting Rights industry. Currently operating five apartment properties in New Zealand. We have properties in Auckland, Christchurch and Queenstown. we offer a range of studio, 1 & 2 bedroom apartments in AKL & CHC and 1, 2, 3 & 4 bedroom luxury apartments in Queenstown.

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Email: tim@oclnz.com
Website: www.oclnz.com
Managing Director: Tim O'Rourke
Email: tim@oclnz.com
Tour Coach Operator.

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ORAKEI KORAKO GEYSERLAND RESORT
494 Orakei Korako Road, Reporoa
Private Bag 3019, Rotorua 3046
Ph: 07 378 3131 **Fax:** 07 378 0371
Email: ok@reap.org.nz
Website: www.orakeikorako.co.nz
Director: Craig Gibson
Email: ok@reap.org.nz
Director: Philippa Gibson
Geothermal tourist attraction offering accommodation, cafe and souvenir shop.

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PACIFIC TOURWAYS
502A Wairakei Rd, Christchurch
PO Box 14037, Christchurch Airport 8544
Ph: 03 359 9133 **Fax:** 03 359 9058
Email: info@pacifictourways.co.nz
Website: www.pacifictourways.co.nz
Managing Director: Kit Johnson
Email: info@pacifictourways.co.nz
Nationwide Coach Operator - FIT sightseeing, Independent holiday coach tours.

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PARADISE MOTORCYCLE TOURS NZ
2 Glenvar Close, Torbay 630
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Email: info@paradisemotorcycletours.co.nz
Website: www.paradisemotorcycletours.co.nz
Director: Michael Rose
Email: info@paradisemotorcycletours.co.nz
Director: Alison Rose
Email: info@paradisemotorcycletours.co.nz
Guided Motorcycles tours of both North and South Islands of New Zealand.

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PASSENGER TRANSPORT
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PO Box 16181, Hornby, Christchurch 8441
Ph: 03 342 3607 **Fax:** 03 342 3608
Email: kayne.b@iptl.co.nz
Website: www.passengertransport.co.nz
Director: Kayne Baas
Email: kayne.b@iptl.co.nz

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PAVLOVICH COACHLINES
58B Carr Road, Mt Roskill, Auckland
PO Box 27329, Mt Roskill, Auckland 1440
Ph: 09 620 5490 **Fax:** 09 620 5493
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Website: www.pavlovich.co.nz
Chief Executive: Bernard Pavlovich
Email: sales@pavlovich.co.nz
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Legal Name: Mantra Group
PO Box 29233, Greenwoods Corner, Auckland 1347
Ph: 021 608 611
Email: sara.macleod@mantragroup.co.nz
Website: www.mantragroup.com.au
Director of Sales - New Zealand: Sara MacLeod
Email: sara.macleod@mantragroup.co.nz
Regional Sales Manager: Michaela Candy
Email: michaela.candy@mantragroup.co.nz
Mantra Group provides access to an extensive range of over 130 resorts, retreats, hotels and apartments throughout Australia and New Zealandís most sought after destinations. Ranging from self-contained apartments to luxurious resorts and retreats, accommodation spans all major visitor destinations, Queenstown, Rotorua, Christchurch, Tekapo, the Gold Coast, the Daintree rainforest of Tropical North Queensland. Mantra Group brands include, Peppers Retreats, Resorts and Hotels, Mantra Hotels, Resorts and Apartments, BreakFree Hotels, Resorts and Apartments. Mantra Group operates all these brands, and provides a central booking service and single point of reference for all accommodation needs.

PKF ROSS MELVILLE
Level 5, 50 Anzac Ave Auckland
PO Box 881, Shortland St, Auckland 1140
Ph: 09 373 0100 **Fax:** 09 309 3247
Email: jugdis.parbhu@pkfrm.co.nz
Website: www.rossmelvillepkf.co.nz
Partner: Jugdis Parbhu
Email: jugdis.parbhu@pkfrm.co.nz
Chartered Accountants

POLYNESIAN SPA
PO Box 40, Rotorua 3040
Ph: 07 348 1328 **Fax:** 07 348 9486
Email: info@polynesianspa.co.nz
Website: www.polynesianspa.co.nz
Managing Director: Martin Lobb
Email: martin.lobb@polynesianspa.co.nz
Marketing Executive: Laura Wachter
Email: laura.wachter@polynesianspa.co.nz
Overlooking Lake Rotorua, Polynesian Spa is New Zealand's leading internationally acclaimed spa. Experience a unique thermal spa at this world top ten spa (medical/ thermal/ natural), as voted by Conde Nast 2004-2007 & 2009. Relaxing hot mineral spring bathing is offered in 26 pools in four areas to choose from - deluxe Lake Spa, Adult Pools & Priest Spa, Private Pools, or Family Spa. Or indulge in an enticing array of sumptuous spa and hydro spa therapies at the Lake Spa Retreat. All spa therapies include deluxe Lake Spa bathing. The Spa Essentials gift shop and the Hot Springs Café complement the spa theme. Polynesian Spa attracts multi-national visitors and New Zealanders; is located in central Rotorua; is an all-weather attraction; and is open everyday from 8am to 11pm (spa therapies 9am-8pm)

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POSITIVELY WELLINGTON TOURISM
Legal Name: Partnership Wellington Trust
Level 28, Grand Plimmer Tower, Gilmer Terrace Wellington
PO Box 10017, The Terrace, Wellington 6143
Ph: +64 4 916 1205 **Fax:** +64 4 916 1214
Email: info@wellingtonnz.com
Website: www.wellingtonnz.com
CEO: David Perks
Email: David.Perks@WellingtonNZ.com
General Manager Marketing: Sarah Meikle
Email: Sarah.Miekle@WellingtonNZ.com
Regional Tourism Organisation - a division of Partnership Wellington Trust Inc.

qualmark Endorsed visitor service — ***Endorsed Visitor Service***

QANTAS AIRWAYS

Qantas House, 191 Queen Street Auckland
PO Box 59, Shortland Street, Auckland 1140
Ph: 09 357 8700 **Fax:** 09 357 6567
DX: CX10012 Auckland
Email: glilly@qantas.com.au
Website: www.qantas.com.au
Regional General Manager New Zealand and Pacific: Grant Lilly
Email: glilly@qantas.com.au
Tourism Development Manager New Zealand: Jane Hawkins
Email: jhawkins@qantas.com.au

QUEENSTOWN RAFTING

35 Shotover St, Queenstown
PO Box 53, Queenstown 9348
Ph: 03 442 9792 **Fax:** 03 442 7249
Free Ph: 0800 723 846
Email: info@queenstownrafting.co.nz
Website: www.rafting.co.nz
General Manager: Tim Barke
Email: tim@queenstownrafting.co.nz
Senior Marketing Exec: Sharon Gray
Email: marketing@queenstownrafting.co.nzz
New Zealand's largest white water rafting specialists operating on the Shotover & Kawarau Rivers in Queenstown. Combos available to include jetboating, helicopter flights, canyon swing, bungy and rafting as combinations. Also Landsborough 3 day Wilderness Experience: Explore-Camp-Raft in luxury!

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Endorsed Visitor Activity

QUEENSTOWN RESORT COLLEGE

Level 2, 5-7 Coronation Drive, Queenstown
PO Box 1566, Queenstown 9348
Ph: 03 409 0500 **Fax:** 03 409 0505
Email: info@queenstownresortcollege.com
Website: www.queenstownresortcollege.com
CEO: Charlie Phillips
Email: charlie.phillips@qrc.ac.nz
Business Development Manager: Hal Shaw
Email: hal.shaw@qrc.ac.nz
Queenstown Resort College offers world-class edu-tourism for students, tourists, executives and groups in Queenstown, New Zealand. Choose from adventure tourism, hospitality management training, internships, English language, tourist programs, gap experiences, custom programs and more. Study at our unique resort college set amongst the most spectacular scenery in the world. Stunning, movie-inspired scenery, meandering wine regions, high country sheep farming, historic villages rich in history and world heritage native forests all sit alongside international tourist resorts with abundant leisure and adventure activities to enjoy. For students, tourists, executives and groups, Queenstown Resort College uses the term edu-tourism to describe interactive and integrated learning with the local environment: natural, cultural, social and economical. Edu-tourism promises more than education. It is the opportunity of a lifetime.

RAINBOW SPRINGS
Kiwi Wildlife Park

RAINBOW SPRINGS KIWI WILDLIFE PARK & KIWI ENCOUNTER

Legal Name: Rainbow Springs Ltd
192 Fairy Springs Rd, Rotorua
PO Box 25, Rotorua 3040
Ph: 07 350 0440 **Fax:** 07 350 0441
Free Ph: 0800 724 626
DX: JX10509 Rotorua
Email: michelle.caldwell@nttourism.co.nz
Website: www.rainbowsprings.co.nz
Sales & Marketing Manager: Michelle Caldwell
Email: michelle.caldwell@nttourism.co.nz
General Manager: Stewart Brown
Email: stewart.brown@rainbowsprings.co.nz
Rainbow Springs Kiwi Wildlife Park has been a favourite destination since 1932. Spread over 22 acres of parkland, Rainbow Springs offers a truely unique experience, and is a must-see for anyone who wants to get to know New Zealand's wonderful environment and animals, both during the day and at night. Your ticket allows unlimited entry for 24 hours so there is no additional charge to visit the nocturnal animals. Learn more about kiwi conservation with a visit to Kiwi Encounter. Operated by the National Kiwi Trust and located on site at Rainbow Springs, this unique scientific attraction allows you an insight into the entire process of kiwi conservation-from kiwi egg collection in the wild, incubation, hatching and the raising of the kiwi until it's ready to be released back into the wild. Includes a 45 min guided tour which departs on the hour from 10am till 4pm daily.

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Endorsed Visitor Activity

RAINBOW'S END THEME PARK

Cnr Great South & Wiri Station Roads, Manukau, Auckland
Private Bag 76924, Manukau 2240
Ph: 09 262 2030 **Fax:** 09 262 1958
Free Ph: 800438672
Email: info@rainbowsend.co.nz
Website: www.rainbowsend.co.nz
General Manager: Chris Deere
Email: info@rainbowsend.co.nz
Family Theme Park, Events Venue for Private Functions, Conferences and Team Building.

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Endorsed Visitor Activity

REAL JOURNEYS

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PO Box 94, Queenstown 9348
Ph: 03 442 7509 **Fax:** 03 442 7365
Free Ph: 0800 65 65 01
Email: sales@realjourneys.co.nz
Website: www.realjourneys.co.nz
General Manager Sales: Tony McQuilkin
Email: tmcquilkin@realjourneys.co.nz
International Sales Manager: Julia Savill
Email: jsavill@realjourneys.co.nz
Owner and operator of day and overnight excursions to Milford Sound and Doubtful Sound from Queenstown and Te Anau by coach and aircraft, glowworm caves in Te Anau, Milford Track Guided Day Walk and TSS Earnslaw/Walter Peak cruises on Lake Wakatipu, Queenstown. Owner of Stewart Island Experience product operating the ferry service between Bluff and Stewart Island with Village & Bays Tour, Underwater Explorer Cruise, Paterson Inlet Cruise and the Stewart Island Lodge. Joint partners of Black Cat Cruises, Queenstown Rafting and Trips 'n' Tramps.

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Endorsed Visitor Activity

RENDEZVOUS HOTEL AUCKLAND

RENDEZVOUS HOTEL AUCKLAND, THE MARQUE HOTEL CHRISTCHURCH

Legal Name: Rendezvous Hospitality Group
Mayoral Drive & Vincent St, Auckland
PO Box 7312, Wellesley Street, Auckland 1141
Ph: 09 366 3000 **Fax:** 09 366 5659
Email: dos@auckland.rendezvous.co.nz
Website: www.rendezvoushotels.com
Director of Sales: Reno J Verikakis
Email: dos@auckland.rendezvous.co.nz
Rendezvous Hotel Auckland is New Zealand's largest hotel. From the moment you enter the dramatic atrium lobby, you will know that you have arrived in one of Auckland's premier hotels. Located in the very heart of cosmopolitan Auckland, a stay at Rendezvous Hotel places you within walking distance of some of the city's finest dining, shopping and entertainment, including Queen St and the Viaduct Harbour. The hotel is also linked via an underground tunnel to four of Auckland's most significant venues - Aotea Centre, The Civic, Auckland Town.

qualmark ★★★★ plus Hotel

Rendezvous Hotel Auckland - Hotel 4 Star Plus

RESERVE GROUP

Legal Name: Reserve New Zealand Ltd
1 Cessna Place, Mt Maunganui
PO Box 10088, Bayfair, Mt Maunganui 3152
Ph: 07 541 1111 **Fax:** 07 541 1121
Email: marketing@reservegroup.co.nz
Website: www.reservegroup.co.nz
Manager South Island: Jim Little
Email: jim@reservegroup.co.nz
General Manager Sales: Jo Anne Taute
Email: jo@reservegroup.co.nz
Tourism marketing - internet, Websitesites, graphic design, software development.

ITOC ALLIED MEMBERS - SUPPLIERS

RITCHIES TRANSPORT

619 Swanson Rd, Swanson, Auckland
PO Box 95085, Swanson, Waitakere 653
Ph: 09 833 6053 **Fax:** 09 833 6511
DX: CX10286 Auckland
Email: auckland.depot@ritchies.co.nz
Website: www.ritchies.co.nz
Manager: John Ritchie
Email: auckland.depot@ritchies.co.nz
Tour Coaches Route Services.

qualmark Endorsed visitor transport

Endorsed Visitor Transport

ROTORUA DUCK TOURS

Legal Name: Rotorua Duck Tours Ltd
8 Lynbert Road, Lynmore, Rotorua
PO Box 310, Rotorua 3010
Ph: 07 345 6522 **Fax:** 07 345 6527
Email: info@ducktours.co.nz
Website: www.rotoruaducktours.co.nz
Director: Trevor Weir
Email: trevor@ducktours.co.nz
Director: Peter Weir
Email: info@ducktours.co.nz
We run amphibious sightseeing Tours of Rotorua and its surrounding Lakes. Our 90 min Rotorua City and Lakes Tour is a fantastic way to view and learn about the area.

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Endorsed Visitor Activity

RURAL HOLIDAYS NEW ZEALAND

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PO Box 2155, Christchurch 8140
Ph: 03 355 6218 **Fax:** 03 355 6271
Free Ph: 0800 88 33 55
Email: stay@ruralholidays.co.nz
Website: www.ruralholidays.co.nz
Operations Manager: Lindsay Pearce
Email: stay@ruralholidays.co.nz
Marketing Manager: David Lawlor
Email: stay@ruralholidays.co.nz
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Ph: 07 827 8055 **Fax:** 07 827 7154
Email: reservations@ruraltourism.co.nz
Website: www.ruraltourism.co.nz
Manager: Melissa Beets
Email: melissa@ruraltourism.co.nz
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Email: Glenn_Phipps@rydges.com
Website: www.rydges.com
National Sales Manager - Inbound & Leisure: Glenn Phipps
Email: Glenn_Phipps@rydges.com
National Sales Co-ordinator: Danielle Briggs
Email: Danielle_Briggs@rydges.com
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SCENIC HOTEL GROUP

National Sales & Marketing Office, Suite 812, 380 Queen Street, Auckland
PO Box 7640, Wellesley Street 1141
Ph: 09 377 5767 **Fax:** 09 377 5967
DX: CP25501 Auckland
Email: sales@scenicgroup.co.nz
Website: www.scenichotelgroup.co.nz
Director Sales & Marketing: Steve Shearer
Email: steve.shearer@scenicgroup.co.nz
Heartland Hotels, Scenic Hotels and Te Waonui Forest Retreat.

SHANTYTOWN

Legal Name: West Coast Historical & Mechanical Society Inc.
Rutherglen Road, Greymouth 7805
Ph: 03 762 6634 **Fax:** 03 762 6649
Email: marketing@shantytown.co.nz
Website: www.shantytown.co.nz
Marketing Manager: Janet Luxton
Email: marketing@shantytown.co.nz
Visitor Attraction. Recreated gold mining township from the West Coast dating back to 1860's. Historic Village, Muesum, Steam-train rides, Weddings, functions and conferences.

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Endorsed Visitor Activity

NOTES

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The Station, cnr Camp & Shotover Streets, Queenstown
PO Box 189, Queenstown 9348
Ph: 03 442 8570 **Fax:** 03 442 7467
Free Ph: 0800 746 868
Email: reservations@shotoverjet.co.nz
Website: www.shotoverjet.com
Manager: Clark Scott
Email: clark.scott@shotoverjet.co.nz
Regional Sales Manager: Tane Evans
Email: tane.evans@nttourism.co.nz
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Ph: 09 379 3209 **Fax:** 09 379 3043
DX: CP18502 Auckland
Email: murray_wild@singaporeair.com.sg
Website: www.singaporeair.com
Manager Passenger Marketing NZL: Murray Wild
Email: murray_wild@singaporeair.com.sg
International air transportation.

SKY CITY

Federal House, 86 Federal Street Auckland
PO Box 90643, Victoria Street West, Auckland 1142
Ph: 09 363 6368 **Fax:** 09 363 6330
Email: danielle.genty-nott@skycity.co.nz
Website: www.skycity.co.nz
Sales Manager - ROW: Danielle Genty-Nott
Email: danielle.genty-nott@skycity.co.nz
SKYCITY Auckland incorporates a 5 star SKYCITY Gand Hotel, a 4.5 star SKYCITY hotel, 11 restaurants and bars, 3 casinos, SKYCITY theatre (seats 700), the famous Sky Tower and live entertainment daily. Of special note is DINE by Peter Gordon - one of New Zealand's iconic chef's and his signature tapa's bar - Bellotta.

Hotel 4 Star Plus

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PO Box 17, Queenstown 9348
Ph: 03 441 0377 **Fax:** 03 441 0394
Email: info@skyline.co.nz
Website: www.skyline.co.nz
Chie Executive: Jeff Staniland
Email: info@skyline.co.nz
Accommodation, Restaurant, Gondola, Retailing, Luge.

SNOWPLANET

91 Small Road, Silverdale, Auckland
RD2, Silverdale 0992
Ph: 09 427 0044 **Fax:** 09 421 0793
Freephone: 0800 766 975
Email: bookings@snowplanet.co.nz
Web: www.snowplanet.co.nz
Sales & Marketing Manager: Kara Hyde
Email: kara@snowplanet.co.nz
Sales & Marketing Executive: Heather Reid
Email: heather@snowplanet.co.nz
Snowplanet is New Zealand's first and only all-year indoor snow resort where snow guests can experience the thrill of snow sports and the atmosphere of a snow village only 20 minutes north of Auckland. If your customers are looking for somewhere different to enjoy a meal or social event then our elegant and stylish Snowplanet Restaurant & Bar is the perfect destination. With its authentic schist walls, roaring log fire and panoramic high windows your customers can relax and revel in the unique Alpine atmosphere.

SOUTHERN DISCOVERIES

PO Box 814, Queenstown 9348
Ph: 03 441 1137 **Fax:** 03 442 4056
Free Ph: 0800 264 536
Email: reservations@southerndiscoveries.co.nz
Website: www.southerndiscoveries.co.nz
Sales & Marketing: Anita Golden
Email: anita.golden@southerndiscoveries.co.nz
General Manager: John Robson
Email: john.robson@southerndiscoveries.co.nz
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Website: www.stamford.com.au/spak
Sales & Marketing Director: Lynda King
Email: sales@spak.stamford.com.au
General Manager: Peter Gee
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Email: kay@rotorua.co.nz
Website: www.rotorua.co.nz
Director: Kay Clarke
Email: kay@rotorua.co.nz
Sector Manager - Inbound Tour Operators: Sophie Rainford
Email: sophie@rotorua.co.nz
Promotion of Rotorua, providing product updates and information to industry, on behalf of members of our collective. Representation of Rotorua Attraction, Activity, Accommodation, C&I and Event products.

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Fax: 09 259 0821
DX: EX10908 Auckland
Email: aileen.sharp@wickliffe.co.nz
Website: www.stocklink.co.nz
Business Development Manager: Aileen Sharp
Email: aileen.sharp@wickliffe.co.nz
Distribution of Marketing Products (Brochures) to the New Zealand Travel Industry

SUDIMA HOTELS NEW ZEALAND

Building 10, Level 3, 666 Great South Road, Penrose, Auckland
PO Box 62505, Kalmia Street, Auckland 1544
Ph: 09 525 1402
Fax: 09 525 1406
Free Ph: 0800 783 462
Email: michela@sudimahotels.com
Website: www.sudimahotels.com
Director of Sales & Marketing: Michel Adolphe
Email: michela@sudimahotels.com
Hotel owner/operator

Sudima Hotel Christchurch Airport and Sudima Hotel Lake Rotorua - Hotel 3 Star Plus

SUPER SHUTTLE

Legal Name: Tourism Transport Limited
Level 7, Super Shuttle House, 393 Khyber Pass Road, Newmarket, Auckland
PO Box 10130, Dominion Road, Auckland 1446
Ph: 09 522 5100
Fax: 09 520 0164
Free Ph: 0800 748 885
Email: operations@supershuttle.co.nz
Website: www.supershuttle.co.nz
Sales & Marketing Director: Graeme Dobson
Email: graeme.dobson@supershuttle.co.nz
Managing Director: Peter King
Email: peter.king@supershuttle.co.nz

TAMAKI MAORI VILLAGE

Legal Name: Tamaki Tours Ltd
1220 Hinemaru Street, Rotorua
PO Box 1492, Rotorua 3040
Ph: 07 349 2999 **Fax:** 07 347 2913
Email: nadine@maoriculture.co.nz
Website: www.globalstorytellers.com
Sales Manager: Nadine Toetoe
Email: nadine@maoriculture.co.nz
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Free Ph: 0800 805 599
Email: paihia@tanoahotels.co.nz
Website: www.tanoahotels.com
General Manager: Fiona Williams
Email: fiona@tanoahotels.co.nz

qualmark ★★★ plus Hotel | qualmark ★★★ Hotel | qualmark ★★★★★ Self contained & serviced

Aspen - Hotel 3 Star Plus Hotel, Paihia - 3 Star Hotel, Russell Cottages - 5 Star Self Contained & Serviced

TAUPO BUNGY, MOKAI GRAVITY CANYON

Legal Name: Taupo Tourism Holdings Limited
14 Ruapheu Street, Taupo
PO Box 919, Taupo 3351
Ph: 07 376 7979 **Fax:** 07 376 7975
Email: scott@taupotourism.co.nz
Website: www.taupobungy.com; www.gravitycanyon.co.nz
General Manager: Scott Bason
Email: scott@taupotourism.co.nz
Marketing Manager: Vanessa Freeman
Email: vanessa@taupotourism.co.nz
Adventure and Activities including, Taupo Bungy, Mokai Gravity Canyon (bungy jumping, flying fox, giant swing).

qualmark Endorsed visitor activity

Endorsed Visitor Activity

TAUPO TANDEM SKYDIVING & SUNCOURT HOTEL

Legal Name: Funnel Group
11 Otupai Street, Taupo
PO Box 378, Taupo 3351
Ph: 07 378 8074 **Free Ph:** 0800 275 934
Email: skydive@tts.net.nz
Website: www.tts.net.nz
Marketing: Fritz Frohlke
Email: fritz@tts.net.nz
Sales: Bex Wood
Email: bex@tts.net.nz

qualmark ★★★★ Hotel

Hotel 4 Star

TE PAPA

Legal Name: Museum of New Zealand Te Papa Tongarewa
55 Cable Street, Wellington
PO Box 467, Wellington 6140
Ph: 04 381 7000 **Fax:** 04 381 7070
Email: mail@tepapa.govt.nz
Website: www.tepapa.govt.nz
Manager Tourism Marketing: Bridget MacDonald
Email: bridgetm@tepapa.govt.nz
Manager Te Papa Tours: Hamish Timmins
Email: reservations@tepapa.govt.nz
New Zealands' innovative and interactive national museum. Stories of our land and people, over 20 gallery spaces host exhibitions about our diverse natural environment, Maori culture and taonga (treasures), our dynamic art heritage and fascinating history. Open every day 10am - 6pm, Thursday until 9pm. Free admission. One hour guided tours available daily 10.15am & 2pm (winter); and on the hour 10am-3pm (summer); and 7pm every Thursday night. Adult $11, child $5.50. Private tours by arrangement. Tel.04 381 7111, reservations@tepapa.govt.nz

qualmark Endorsed visitor activity | qualmark Enviro-Gold

Endorsed Visitor Activity

TE PUIA

Whakarewarewa Thermal Reserve, Rotorua
PO Box 334, Rotorua 3040
Ph: 07 348 9047 **Fax:** 07 348 9045
Email: osbourne@tepuia.com
Website: www.tepuia.com
CEO: Graeme Osborne
Email: osborne@tepuia.com
Executive Assistant: Brenda Taylor
Email: Brenda@tepuia.com
Maori arts and crafts and geothermal reserve Rotorua (Formerly NZ Maori Arts & Crafts Institute).

qualmark Endorsed visitor activity | qualmark Enviro-Gold

Endorsed Visitor Activity

THE FARMHOUSE ROTORUA

Central Road, RD2, Rotorua 3072
Ph: 07 332 3771 **Fax:** 07 332 3334
Email: farmhouse@xtra.co.nz
Website: www.thefarmhouse.co.nz
Owner/Operator: Bob Wang
Email: farmhouse@xtra.co.nz
Horse Trekking, Farm Stay (from 1 to 50 pax) Farm Tours on 700 acre Beef and Sheep farm.

THE GEORGE, CHRISTCHURCH

50 Park Terrace, Christchurch
PO Box 13063, Armagh, Christchurch 8141
Ph: 03 379 4560 **Fax:** 03 366 6747
Email: bruce@thegeorge.com
Website: www.thegeorge.com
General Manager: Bruce Garrett
Email: bruce@thegeorge.com
5 star luxury boutique hotel in the centre of Christchurch. 7 Conference rooms available and award winning restaurants.

qualmark ★★★★★ Hotel | qualmark Enviro-Gold

Hotel 5 Star

THE HELMSMAN

Jetty 6, Havelock Marina Havelock
PO Box 28, Havelock 7150
Ph: 03 574 2555
Email: luxury@thehelmsman.co.nz
Website: www.thehelmsman.co.nz
Sales & Marketing Administrator: Wendy Walker
Email: luxury@thehelmsman.co.nz
Director: Philip Crothall
Email: luxury@thehelmsman.co.nz
Luxury cruises on Maritimo 60 vessel 'Nirvana' in beautiful Pelorus Sound. Overnight, lunch or dinner cruise options.

THE HERMITAGE HOTEL

Legal Name: The Hermitage Hotel, Aoraki Mount Cook
Terrace Road, Aoraki Mount Cook Village, Mount Cook
Private Bag, Mount Cook 8770
Ph: 03 435 1809 **Fax:** 03 435 1879
Email: dc@hermitage.co.nz
Website: www.hermitage.co.nz
General Manager: Denis Callesen
Email: dc@hermitage.co.nz
Inbound Sales Manager: Catharine Power
Email: power.c@ihug.co.nz
Just 55 kilometres from the Lake Pukaki turn-off in the majestic Mackenzie Country, Aoraki Mount Cook Alpine Village is nestled amongst some of the world's most stunning scenery. Here, the 212 room Hermitage Hotel offers the complete holiday experience. Accommodation to suit all budgets includes luxurious rooms, mid-range 1 and 2 bedroom motel units and A-framed chalets. Fine dining, alpine environment and leisure activities including the brand new Sir Edmund Hillary Alpine Centre make Aoraki Mount Cook Alpine Village one of the most spectacular holiday destinations in the world.

qualmark ★★★★ plus Hotel | qualmark Enviro-Gold

Hotel 4 Star Plus

THE KAURI MUSEUM

5 Church Road, R D 1, Matakohe 593
Ph: 09 431 7417 **Fax:** 09 431 6969
Email: bnelley@kaurimuseum.com
Website: www.kaurimuseum.com
Curator: Betty Nelley
Email: bnelley@kaurimuseum.com
The Kauri Museum tells the fascinating story of pioneering settlers through the theme of Kauri. Come and experience the awesome history of the mighty Kauri tree, its beautiful timber and fascinating gum. Over 85,000 visitors a year, this internationally acclaimed museum is the largest undercover attraction in Northland. There is a magnificent collection of antique Kauri furniture and the largest collection of Kauri Gum in the world. There is a fantastic Museum shop which has the best selection of Kauri products in New Zealand. The museum is open every day (except Christmas Day), 9am - 5pm. Take the trip to Matakohe and experience Real New Zealand Heritage. The Kauri Museum winner of Grand Pacific Tours "Favourite Attraction North Island" 07/08 and Australian Pacific Tours "New Zealand Operator of the Year for 2008".

qualmark Endorsed visitor activity

Endorsed Visitor Activity

THE QUADRANT HOTEL GROUP

10 Waterloo Quadrant, Auckland
PO Box 195, Shortland Street, Auckland 1140
Ph: 09 984 6000 **Fax:** 09 984 6001
Free Ph: 0800 66 66 11
Email: info@thequadrant.com
Website: www.thequadrant.com
General Manager: Edward Judd
Email: edward.judd@thequadrant.com
Director of Sales and Marketing: Natasha Du Plessis
Email: natasha.duplessis@thequadrant.com
The Quadrant Auckland is a 250 room hotel with Quad Kitchen, Quad Bar and Meeting Corner.

Hotel 4 Star

THRIFTY CAR RENTAL

Legal Name: Motoka Rentals Ltd
540 Wairakei Road, Burnside, Christchurch
PO Box 39010, Harewood, Christchurch 8545
Ph: 03 940 2480 **Fax:** 03 940 2505
Email: reservations@thrifty.co.nz
Website: www.thrifty.co.nz
National Sales & Marketing Manager: Mike Dawe
Email: mdawe@thrifty.co.nz
Rental vehicle provider - brand new cars, wagons, 4WD's and minibuses. Nationwide network of locations. Internationally recognised and respected brand.

Endorsed Visitor Transport

TOTALLY TOURISM NEW ZEALAND

29 Lucas Place, Queenstown Airport, Queenstown
PO Box 634, Queenstown 9348
Ph: 03 441 4623 **Fax:** 03 441 4619
Email: mark@totallytourism.co.nz
Website: www.totallytourism.co.nz
Managing Director: Mark Quickfall
Email: mark@totallytourism.co.nz
Business Development: Jackie Quickfall
Email: business@totallytourism.co.nz
Totally Tourism - Quality New Zealand sightseeing and adventure activities; The Helicopter Line, Milford Sound Scenic Flights, Challenge Rafting, Queenstown Combos, Wanaka Flightseeing, Air Fiordland, Mitre Peak Cruises, Glacier Helicopters and Harris Mountains Heli-Ski.

Endorsed Visitor Activity

TOURISM AUCKLAND

Level 1, Tourism Auckland Centre, Viaduct Harbour, Cnr Quay & Hobson Streets, Auckland
PO Box 5561, Wellesley Street, Auckland 1141
Ph: 09 979 7070 **Fax:** 09 979 7080
Email: murrayl@aucklandnz.com
Website: www.aucklandnz.com
Chief Executive: Lynette Murray
Email: murrayl@aucklandnz.com
International Marketing Manager: Jacqui Lloyd
Email: lloyd@aucklandnz.com
As Auckland's mandated tourism agency, Tourism Auckland is charged with marketing and promoting the region as a visitor destination locally, nationally and internationally. The organisation's aim is to encourage more people to come to Auckland, to stay longer and to do more. Tourism Auckland's areas of expertise include international marketing, conventions and incentives marketing and bidding, export education marketing, events marketing and media services. Tourism Auckland also operates five visitor information centres.

Endorsed Visitor Service

TOURISM BAY OF PLENTY

95 Willow Street, Tauranga
PO Box 13325, Tauranga Central 3141
Ph: 07 577 6234 **Fax:** 07 577 6235
Email: sean@bayofplentynz.com
Website: www.bayofplentynz.com
General Manager: Tim Burgess
Email: tim@bayofplentynz.com
Marketing Manager: Sean Marsh
Email: sean@bayofplentynz.com
Regional Tourism Organisation for the Bay of Plenty region.

TOURISM CENTRAL OTAGO

1 Dunorling Street, Alexandra
PO Box 353, Alexandra 9340
Ph: 03 440-0637 **Fax:** 03 440-0606
Email: alison.mason@codc.govt.nz
Website: www.centralotagonz.com
Tourism Manager - Marketing: Alison Mason
Email: alison.mason@codc.govt.nz
Tourism Manager - Product Development: Michelle Kinney
Email: michelle.kinney@codc.govt.nz
Tourism Central Otago is a Regional Tourism Organisation. We coordinate and facilitate the marketing of Central Otago as a visitor destination. To ensure that your clients have the best possible experience in Central Otago we look forward to assisting you in planning your clients' holiday to the region.

TOURISM COROMANDEL

1st Floor, Goldfields Shopping Centre, Thames
PO Box 592, Thames 3540
Ph: 07 867 9073 **Fax:** 07 868 5986
Email: info@thecoromandel.com
Website: www.thecoromandel.com
Chief Executive: Jim Archibald
Email: jim@thecoromandel.com
Events & Marketing Manager: Carol Muir
Management and promotion of tourism within the region encompassing Coromandel Peninsula and Hauraki Plains.

TOURISM DUNEDIN

2nd Floor, Old National Bank Building, 193 Princes Street, Dunedin
PO Box 1446, Dunedin 9054
Ph: 03 471 8042 **Fax:** 03 471 8021
Email: info@tourismdunedin.co.nz
Website: www.DunedinNZ.com
Chief Executive: Hamish Saxton
Email: hsaxton@tourismdunedin.co.nz
Marketing Manager International: Kate Reeve Rushbrook
Email: krushbrook@tourismdunedin.co.nz
Marketing of Dunedin region

TOURISM EASTLAND

Legal Name: Tourism Eastland Incorporated
209 Grey Street, Gisborne 4040
Ph: 06 867 2000 **Fax:** 06 868 6138
Email: graham@gisbornenz.com
Website: www.gisbornenz.com
Chief Executive Officer: Graham Breckell
Email: graham@gisbornenz.com
The Regional Tourism Organisation for Eastland, and operators of the Gisborne i-Site.

TOURISM WAITAKI

8 Itchen Street, Oamaru 9400
Ph: 03 434 1655 **Fax:** 03 434 0390
Email: gm@wdb.co.nz
Website: www.visitoamaru.co.nz
General Manager: Annabel Gudsell
Email: gm@wdb.co.nz
Regional Tourism Organisation. Marketing and promoting Oamaru and the Waitaki District.

TOURISM WEST COAST

Legal Name: Tourism West Coast Inc
9 Guinness Street, Greymouth 7805
Ph: 03 768 6633 **Fax:** 03 768 7680
Email: matt@westcoastnz.com
Website: www.westcoastnz.com
General Manager: Matt Ewen
Email: matt@westcoastnz.com
Client Services Coordinator: Anita Irvine
Email: anita@westcoastnz.com
Regional Tourism Organisation - promotion and marketing of the West Coast.

TOURPLAN PACIFIC

27 Sir William Pickering Drive, Russley
PO Box 8837, Riccarton, Christchurch 8440
Ph: 03 366 9669 **Fax:** 03 379 1091
Email: Geoff.Beaver@pa.tourplan.com
Website: www.tourplan.com
Systems Consultant: Geoff Beaver
General Manager: Tony Clarke
Email: Geoff.Beaver@pa.tourplan.com
Software suppliers to the Inbound and Outbound Wholesale Tourism Industry.

ITOC ALLIED MEMBERS - SUPPLIERS

ITRANZ SCENIC

Legal Name: Tranz Scenic a division of KiwiRail Limited
Wellington Railway Station, Bunny Street, Wellington 6011
Ph: 04 498 2090 **Fax:** 04 498 3081
Free Ph: 0800 872 467
Email: jfaulke@tranzscenic.co.nz
Website: www.tranzscenic.co.nz
Inbound Sales Manager: Justin Faulke
Email: jfaulke@tranzscenic.co.nz
Passenger Marketing Manager: Graeme Mowday
Email: graeme.mowday@kiwirail.co.nz
Tranz Scenic is New Zealand's only long distance passenger rail service. This operation provides rail passenger transport for tourists and domestic travellers.

qualmark Endorsed visitor transport — ***Endorsed Visitor Transport***

TRAVEL MEDIA & LEISURE PUBLISHING LTD

Legal Name: TML Publishing Ltd
39 Carlyle Street, Sydenham, Christchurch
PO Box 13717, Armagh Street, Christchurch 8141
Ph: 03 366 3340 **Fax:** 03 366 3017
Email: andrea@tmlpublishing.com
Website: www.tmlpublishing.com
Director: Andrea Rickerby
Email: andrea@tmlpublishing.com
Director: Andrew Macdonald
Email: andrew@tmlpublishing.com
TML Publishing is a boutique publishing house that produces innovative and informative guides to New Zealand travel, leisure and lifestyle. The publications are produced under three distinct brands: Travel Media publications provide comprehensive information on New Zealand travel products for travellers, travel wholesalers and travel retailers. Brown Bear is the resident leisure and lifestyle guru at TML Publishing. The Brown Bear brand encompasses a ski and snowboard guide and a series of guides to the best indulgent experiences in selected New Zealand cities. Cityscape is a monthly entertainment and lifestyle guide packed full of essential local information. The New Zealand Trade Manual is an informative trade-focused publication.

VENTURE HAWKE'S BAY

2nd Floor, Tourism House, 64 Dickens Street, Napier
PO Box 123, Napier 4140
Ph: 06 834 1918 **Fax:** 06 834 0299
Email: hannahb@venturehawkesbay.co.nz
Website: www.hawkesbaynz.com
International Marketing Manager: Hannah Bourke
Email: hannahb@venturehawkesbay.co.nz
Regional Promotion & Marketing Manager: Michael Wan
Email: michaelw@venturehawkesbay.co.nz
RTO, Convention Bureau.

VENTURE SOUTHLAND

143 Spey Street, Invercargill
PO Box 1306, Invercargill 9840
Ph: 03 211 1400 **Fax:** 03 211 1401
Email: tourism@venturesouthland.co.nz
Website: www.southlandnz.com
Tourism Marketing Manager: Lisa Buckingham
Email: lisab@venturesouthland.co.nz
Regional Tourism Organisation covering Southland.

Venture TARANAKI Te Puna Umanga

VENTURE TARANAKI TRUST

9 Robe Street, New Plymouth
PO Box 670, New Plymouth 4340
Ph: 06 759 5150 **Fax:** 06 759 5154
Email: paul@venture.org.nz
Website: www.taranaki.info
Regional Tourism Leader: Paul Stancliffe-White
Email: paul@venture.org.nz
Marketing & Comms Executive: Ellen Varoy
Email: ellen@venture.org.nz
Regional Development Agency.

VISIT RUAPEHU

Private Bag 1001, Taumarunui 3946
Ph: 07 895 8188 **Fax:** 07 895 3256
Email: info@visitruapehu.com
Website: www.visitruapehu.com
Marketing Manager: Trish May
Email: info@visitruapehu.com
Visit Ruapehu is the Regional Tourism Organisation for the Ruapehu District. Responsible for promotion of the Ruapehu District and operation of the Taumarunui and Ruapehu (Ohakune) i-sites.

VOLCANIC AIR SAFARIS

Lakefront, Memorial Drive Rotorua
PO Box 640, Rotorua 3040
Ph: 07 348 9984 **Fax:** 07 348 4069
Email: dorien@volcanicair.co.nz
Website: www.volcanicair.co.nz
Director/Office Manager: Dorien Vroom
Email: dorien@volcanicair.co.nz
Managing Director: Phill Barclay
Volcanic Air Safaris are conveniently located at the Rotorua City Lakefront and offer the thrill of the helicopter or the romance of the floatlane to view some of the most dramatic geothermal and volcanic landscape of the destination. A focus is on Mt Tarawera, the dormant volcano or landing on NZ's most active volcano - White Island. We offer standard tours sold on a seat basis or alternatively let us tailor make an itinerary combining other activities such as wine tasting, fishing, golfing, hunting & cruising.

qualmark Endorsed visitor activity — ***Endorsed Visitor Activity***

Voyager New Zealand Maritime Museum

VOYAGER NEW ZEALAND MARITIME MUSEUM

Legal Name: New Zealand National Maritime Museum Trust
Corner Quay & Hobson Streets, Viaduct Harbour, Auckland
PO Box 3141, Auckland 1140
Ph: 09 373 0800 **Fax:** 09 377 6000
Free Ph: 0800 725 897
Email: info@maritimemuseum.co.nz
Website: www.maritimemuseum.co.nz
Marketing & Events Manager: Philip McGowan
Email: philip@maritimemuseum.co.nz
Chief Executive Officer: Paul Evans
Email: paul@maritimemuseum.co.nz
Voyager's mission is to preserve, present, interpret and celebrate New Zealand's maritime heritage through providing an interactive, educational and entertaining museum experience inside the museum galleries and on Auckland Harbour in our heritage vessel fleet.

qualmark Endorsed visitor activity — ***Endorsed Visitor Activity***

WAIMANGU VOLCANIC VALLEY

587 Waimangu Road, Rotorua
PO Box 6141, Whakarewarewa, Rotorua 3043
Ph: 07 366 6137 **Fax:** 07 366 6607
Email: nature@waimangu.co.nz
Website: www.waimangu.com
Chief Executive: Harvey James
Email: nature@waimangu.co.nz
Volcanic and geothermal visitor attraction

qualmark Endorsed visitor activity — ***Endorsed Visitor Activity***

WAIMARINO.com KAYAKING - NEW ZEALAND

WAIMARINO.COM

Legal Name: Waimarino Ltd
36 Taniwha Place, RD2, Tauranga 3172
Ph: 07 576 4233
Email: blair@waimarino.com
Website: www.waimarino.com
Director: Blair Anderson
Email: blair@waimarino.com
Waimarino is situated on the banks of the Wairoa River just 10 minutes from Tauranga city. This tranquil paradise is based around the sport of kayaking and over the past 30 years Waimarino has become Taurangais premier kayak and adventure location. Waimarino Kayak Tours New Zealand's only kayak glow worm tour, a totally unique and inspiring experience. The tour takes you across lake McLaren into a mysterious canyon lined with glow worms. Sea kayaking across Tauranga Harbour past old maori pa sites with marine and bird life in abundance. Corporate Team Building Whether you are looking to improve communication, identify leadership skills or unite a new team, our range of tailored team building activities and unique facilities.

qualmark Endorsed visitor activity — ***Endorsed Visitor Activity***

BAYVIEW CHATEAU TONGARIRO MOUNT RUAPEHU - NEW ZEALAND
BAYVIEW WAIRAKEI RESORT TAUPO - NEW ZEALAND

WAIRAKEI RESORT & CHATEAU TONGARIRO

Legal Name: Bayview Hotels & Resorts NZ Ltd
State Highway 1, Wairakei, Taupo

Private Bag 2006, Taupo 3352
Ph: 07 377 8637 **Fax:** 07 374 8485
Free Ph: 0800 737 678
Email: sales@wairakei.co.nz
Website: www.chateau.co.nz
Marketing Manager: Gareth Pearce
Email: marketing@bayviewhotels.com
General Manager: Kathy Guy
Email: kathy@wairakei.co.nz
Bayview Chateau Tongariro is nestled on the slopes of Mt Ruapehu in the Dual World Heritage Tongariro National Park, Central North Island. Built in 1929, Chateau Tongariro is one of New Zealand's most historic hotels and national icons with unsurpassed views of the three magnificent mountains, Ruapehu, Tongariro and Ngauruhoe. Bayview Chateau Tongariro has 106 hotel rooms, 3 restaurants, a 9 hole golf course and a heated plunge pool. Bayview Wairakei Resort has been recognized as one of New Zealand's premier resorts since 1886. With 187 rooms, many of which have been recently refurbished, it is well equipped for group and FIT businees. On-site facilities include a 9 hole golf course, 2 tennis courts, 2 geothermallly heated swimming pools and 6 spa pools. The resort is located in the beautiful Wairakei valley, only 9km north of Taupo.

qualmark ★★★★ Hotel — qualmark Enviro-Gold

Hotel 4 Star

WAIWERA THERMAL RESORT

21 Waiwera Road, Waiwera, Auckland
PO Box 70, Waiwera 950
Ph: 09 427 8800 **Fax:** 09 427 8816
Free Ph: 0800 WAIWERA
Email: enquiry@waiwera.co.nz
Website: www.waiwera.co.nz
General Manager: Dixon McIver
Email: dixon@waiwera.co.nz
Waiwera Thermal Spa Resort offers a Day & Medi-Spa, Accommodation, Hydroslides, Movie Pool, Boat Charters, Conference Facilities, Naturally Heated Thermal Water Pools, Licensed Cafe, Dental Facilities, Acupuncture, Group Bookings, Picnic and BBQ Facilities. From the 25th of December until the 31st of January we are giving away a Xbox 360 daily. We also have live entertainment daily from 4pm until 7pm.

WELCOME ABOARD CHRISTCHURCH

Legal Name: The Wood Scenic Line Ltd
7 Tramway Lane, Christchurch
PO Box 872, Christchurch Mail Centre 8140
Ph: 03 353 4472 **Fax:** 03 365 0510
Email: blair@welcomeaboard.co.nz
Website: www.welcomeaboard.co.nz
General Manager Sales & Marketing: Blair Hartland
Email: blair@welcomeaboard.co.nz
Christchurch Tramway: A unique slice of nostalgia aboard beautifully resorted electric trams following a 2.5 km track through the heart of Christchurch City and its interesting and historic sights. The Grand Tour: Board our luxury coach for a quality guided tour of Christchurch, including beautiful parks and gardens, quaint seaside suburbs, and stunning harbour views. Your tour also includes Christchurch's three premium attractions – Christchurch Tram, Gondola and Punting. The Tram Restaurant: Enjoy the luxury of our colonial style dining tram and be treated to fine service, cuisine and beverages. Incorporate fabulous dining with a unique atmosphere. All meals are cooked onboard with a variety of choice. The tram is equipped with a kitchen, rest room and full credit card facilities. The Christchurch Gondola: Offering awesome views of the Canterbury Plains, Southern Alps, Christchurch City and Lyttelton Harbour. Explore the many walkways from the Summit Station. Included in your ticket price is the Time Tunnel Experience. The "Shop at the Top" has a full range of quality gifts for all budgets. The Summit Cafe provides daytime refreshments. Punting on the Avon: Sit back and relax in an authentic Edwardian Punt as you make your way down the prettiest stretch of the Avon River. Punting on the Avon is the perfect way to spend 30 minutes. View the city from the river level while someone else does the hard work! Three departure points: city landing site, park landing site or Mona Vale – you choose. Thrillseekers Adventures – Hanmer Springs: Located on the main road into Hanmer Springs over-looking the river and ferry bridge, ThrillSeekers Adventures has something for everybody! Thrillseekers Jet –jetboat the entire length of Hanmer's spectacular Waiau Gorge. Take in the magnificent scenery, then hold on while you experience the famous Hamilton jet spin. Narrow gorges, braided shallows, white water rapids. Over 30 kilometres of exciting jetboating and spectacular scenery. Thrillseekers Rafting – Fun for the whole family. Marvel at the twist rock, water holes, pink marble rock, fault line features and the crystal clear river, so clear you can see the trout swimming by. Leap out of the raft and go for a float! Thrillseekers Bungy – The 135 year old Waiau Ferry Bridge is the site of the Thrillseekers Bungy Jump. At 35 metres high it allows you plenty of time to experience the range of emotions from sheer terror to pure elation in the seconds it takes you to plummet towards the river. Quad Bike Safari – Put yourself in control of a four-wheel quad bike. Challenge the terrain, with river crossings, mud, dust, dirt and excitement.

qualmark Endorsed visitor transport

Endorsed Visitor Transport

WHAKAREWAREWA THERMAL VILLAGE TOURS

Legal Name: Whakarewarewa Village Charitable Trust
9a Tukiterangi Street, Rotorua
PO Box 6148, Rotorua 3043
Ph: 07 349 3463 **Fax:** 07 347 0100
Free Ph: 0800 924 426
Email: info@whakarewarewa.com
Website: www.whakarewarewa.com
Chief Executive Officer: Vanessa Eparaima
Email: info@whakarewarewa.com
Authentic Maori village - guided tours, hangi meals, cultural performances, and visitor participation activities.

qualmark Endorsed visitor activity

Endorsed Visitor Activity

WHALE WATCH KAIKOURA

The Whaleway Station, Whaleway Road, Kaikoura
PO Box 89, Kaikoura 7340
Ph: 03 319 7727 **Fax:** 03 319 5160
Free Ph: 0800 655121
Email: admin@whalewatch.co.nz
Website: www.whalewatch.co.nz
Administration Manager: Philippa Gill
Email: pip@whalewatch.co.nz
Chief Operating Officer: Kauahi Ngapora
Email: kauahi@whalewatch.co.nz
Principle Activities: To take visitors by boat to view whales, marine life and activity along the Kaikoura Coast. Secondary Activites: Restaurant, Retail Shop, Information and Booking Agent and Business Advisory Consultants.

qualmark Endorsed visitor activity — qualmark Enviro-Gold

Endorsed Visitor Activity

WILSONS ABEL TASMAN

Legal Name: Abel Tasman Wilsons Experience Ltd
265 High Street, Motueka
PO Box 351, Motueka 7143
Ph: 03 528 2027 **Fax:** 03 528 2029
Free Ph: 0800 223 582
Email: info@AbleTasman.co.nz
Website: www.AbelTasman.co.nz
CEO: Darryl Wilson
Email: Darryl@AbelTasman.co.nz
Sales & Marketing: Sandra Wiiliamson
Email: Sandra@AbelTasman.co.nz
The Wilson family shares 8 generations of experience in the Abel Tasman region. Spend from 3 hours to 5 days in NZ's finest coastal National Park .

qualmark Endorsed visitor activity — qualmark Enviro-Silver

Endorsed Visitor Activity

ITOC ALLIED MEMBERS - SUPPLIERS

EconoLodge Comfort QUALITY Clarion

CHOICE HOTELS AUSTRALASIA

choicehotels.co.nz
0800 803 524

ACCOMMODATION

ACCOMMODATION SERVICES

Accor Hotels
Choice Hotels Australasia
City Lodge Accommodation
Farm to Farm Agricultural Tours
Hilton Hotels
Holiday Accommodation Parks Association of New Zealand
Hospitality Plus
Invercargill Licensing Trust
Lodges of New Zealand
New Zealand Apartments
NZ Waldorf Apartments Ltd
Oaks Hotels & Resorts
Peppers Retreats & Resorts; Breakfree Apartments; Mantra Marina
Rural Holidays New Zealand
Scenic Hotel Group
Tanoa Hotels
The Hermitage Hotel
Waiwera Thermal Resort

HOME AND FARM STAYS

Farm to Farm Agricultural Tours
Hospitality Plus
New Zealand Farm Holidays
Rural Holidays New Zealand
Rural Tourism Holdings

HOTELS

Accor Hotels
Brentwood Hotel

You're somewhere special™

Spacious suites, fantastic facilities and stunning views – Heritage and CityLife Hotels offer somewhere special from Northland to Queenstown.

Ph. 0800 368 888
www.heritagehotels.co.nz

HERITAGE HOTELS

Choice Hotels Australasia
City Lodge Accommodation
Distinction Hotels
Duxton Hotels New Zealand
Edgewater
Heritage Hotels
Hilton Hotels
Hyatt Regency Auckland
InterContinental Hotels Group
Invercargill Licensing Trust
Kiwi International Hotel
Larnach Castle
Millbrook Resort & Country Club
Millennium, Copthorne, Kingsgate Hotels and Resorts
Mitchell Corp New Zealand
Mount Cook Hotel Collection
Museum Hotel
Naturally New Zealand Holidays
New Zealand Hotel Council
NZ Waldorf Apartments Ltd
Peppers Retreats & Resorts; Breakfree Apartments; Mantra Marina
Rendezvous Hotel Auckland, The Marque Hotel Christchurch
Rydges Hotels & Resorts
Scenic Hotel Group
Sky City
Stamford Plaza Auckland
Sudima Hotels New Zealand
The Hermitage Hotel
The Quadrant Hotel Group
Wairakei Resort Hotel Taupo & Chateau Tongariro
Hotel Mt Ruapehu

LUXURY ACCOMMODATION

Choice Hotels Australasia
Eagles Nest
Hilton Hotels
InterCity Coachlines, GreatSights New Zealand and Fullers GreatSights Bay of Islands
Lodges of New Zealand
Peppers Retreats & Resorts; Breakfree Apartments; Mantra Marina
The George, Christchurch
Wairakei Resort Hotel Taupo & Chateau Tongariro
Hotel Mt Ruapehu

MOTELS AND LODGES

Best Western Australasia
Choice Hotels Australasia
City Lodge Accommodation
Invercargill Licensing Trust
Mount Cook Hotel Collection
Taupo Tandem Skydiving & Suncourt Hotel
Wilsons Abel Tasman

RESORTS

Millbrook Resort & Country Club
Mount Cook Hotel Collection
Oaks Hotels & Resorts
Peppers Retreats & Resorts; Breakfree Apartments; Mantra Marina
Wairakei Resort Hotel Taupo & Chateau Tongariro
Hotel Mt Ruapehu
Waiwera Thermal Resort

NEW ZEALAND'S ONLY PRAWN PARK

Step inside the amazing world of the prawn!

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www.hukaprawnpark.co.nz

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Adrenalin Forest
Agrodome
Bungy New Zealand (including AJ Hackett Bungy Queenstown and Auckland Bungy & Bridge Climb)
Bush and Beach
Chris Jolly Outdoors
Coronet Peak, The Remarkables, Mt Hutt
Dart River Safari's & Funyaks
Dive ! Tutukaka
Encounter Kaikoura
Explore NZ
Fly My Sky
Flying Kiwi Adventures
Fox Glacier Guiding
Goldfields Jet
Haast River Safari
Hukafalls Jet
InterCity Coachlines, GreatSights New Zealand and Fullers GreatSights Bay of Islands
Kawarau Jet Services
Longridge Park and Aerius Helicopters
Maui Rentals, Kiwi Experience, Explore More, Waitomo Glowworm Caves, The Legendery
Black Water rafting Co.
Naturally New Zealand Holidays
Ngai Tahu Tourism
Paradise Motorcycle Tours NZ
Queenstown Rafting
Rotorua Duck Tours
Shotover Jet
Snowplanet
Taupo Bungy, Mokai Gravity Canyon
The Farmhouse Rotorua
Totally Tourism New Zealand
Waimarino.com

ATTRACTIONS

Agrodome
Art Deco Trust
Auckland Museum

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- Swim with the Dolphins

DUNE RIDER
- Cape Reinga via 90 Mile Beach Adventure

OTEHEI BAY
- Otehei Bay Restaurant and Bar

For further information
Contact: Dominik Strobel, Director of Sales & Marketing
dominik@explorenz.co.nz
Tel: +64 9 965 1941

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Explore NZ
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Fox Glacier Guiding
Haast River Safari
Hells Gate and Wai Ora Spa
Huka Prawn Park
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Maui Rentals, Kiwi Experience, Explore More, Waitomo Glowworm Caves, The Legendery
Black Water rafting Co.
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Orakei Korako Geyserland Resort
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Tamaki Maori Village
Taupo Bungy, Mokai Gravity Canyon
Te Papa
Te Puia
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The Kauri Museum
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Waimarino.com
Wairakei Resort Hotel Taupo & Chateau Tongariro Hotel Mt Ruapehu
Waiwera Thermal Resort
Whakarewarewa Thermal Village Tours
Whale Watch Kaikoura

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Art Deco Trust
Chris Jolly Outdoors
Dolphin Watch Ecotours
Explore NZ
Haast River Safari
InterCity Coachlines, GreatSights New Zealand and Fullers GreatSights Bay of Islands
MarlboroughTravel.co.nz
Naturally New Zealand Holidays
Real Journeys
Rotorua Duck Tours
Southern Discoveries
The Helmsman
Waimarino.com

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Chris Jolly Outdoors

MAORI CULTURE

Chris Jolly Outdoors
Hells Gate and Wai Ora Spa
InterCity Coachlines, GreatSights New Zealand and Fullers GreatSights Bay of Islands
Mitai
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New Zealand Maori Tourism Society
Tamaki Maori Village
Te Papa
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FOR ALL TOUR GROUP BOOKINGS CONTACT:

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Fax: 09 306 7080
groupbookings@aucklandmuseum.com

FOR GROUP RATES CONTACT:

Adam Taylor, Tourism Manager
Phone: 09 302 9768
ataylor@aucklandmuseum.com

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Te Papa
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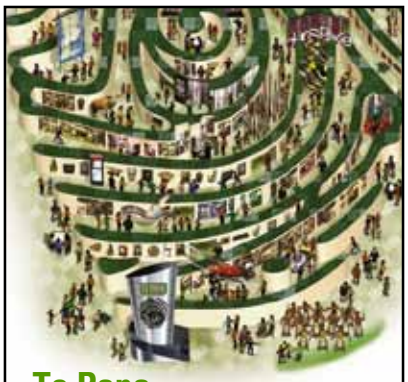

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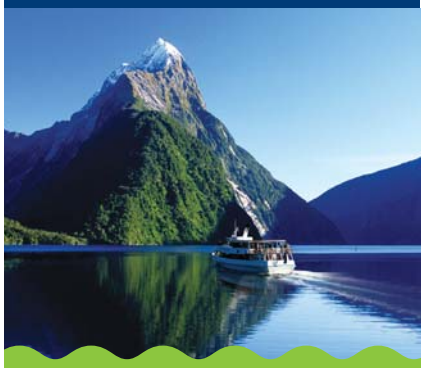

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Kiwi Travel & Tours is a 100% New Zealand owned and family-run, tour management company, specialising in escorted group tours into and out of New Zealand; and throughout Australia and the South Pacific. We also offer personalised assistance, booking services and great local knowledge to independent travellers and holiday makers wanting to explore New Zealand at their own pace and in their own way. Because we want our clients to have a wonderful New Zealand experience, all itineraries are personalized and custom-built to meet all needs, with budgets that can cater from backpackers to luxurious. Any sized group can be catered for. It's all about the planning, and we're very good at it! You can check out what our clients have had to say about us at our website, but here's a few examples –

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